

San Francisco Health Service System Health Service Board

Rates & Benefits

2019 Renewal—Best Doctors

May 10, 2018

Prepared by:
Health & Benefits



Introduction

- The San Francisco Health Service System (SFHSS) offers expert medical case review services through Best Doctors.
 - This program was implemented January 1, 2017 for active employees as well as for retirees with and without Medicare under any of the three health carriers (Blue Shield of California, Kaiser Permanente, and UnitedHealthcare).
- At the start of the program into the 2017 plan year, Best Doctors provided a three-year administrative fee guarantee through December 31, 2019.
 - This fee was \$1.40 per employee/retiree per month.

Revised Fee for 2019 Plan Year

- SFHSS recently conducted negotiations with Best Doctors to attempt to lower the fee for the Best Doctors service into the 2019 plan year.
- That has now resulted in a revised fee quotation of \$1.15 per employee/retiree per month in the 2019 plan year for Best Doctors.

Recommended Action

- Aon recommends the Health Service Board (HSB) continue to offer Best Doctors for the 2019 plan year for SFHSS members.
- Aon recommends the HSB approve the updated \$1.15 per employee/retiree per month rate for Best Doctors for plan year 2019.