

San Francisco Health Service System Health Service Board

Rates & Benefits

2018 Renewal—Best Doctors

May 11, 2017

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Introduction

- The City and County of San Francisco Health Service System (HSS) offers expert second opinion services through Best Doctors
 - This program was implemented January 1, 2017 for active employees as well as for retirees with and without Medicare under any of the three health carriers (Blue Shield of California, Kaiser Permanente, and UnitedHealthcare)
- Best Doctors provided a three-year administrative fee guarantee through December 31, 2019 of \$1.40 per employee/retiree per month
- At the April 14, 2016 Health Service Board meeting, the Board approved to implement Best Doctors effective January 1, 2017 with the ability to reevaluate the offering for January 1, 2018

Recommendations

- Staff and Aon recommend continuing to offer Best Doctors for January 1, 2018 through December 31, 2018 at \$1.40 per employee/retiree per month