

City & County of San Francisco **HEALTH SERVICE BOARD** 1145 Market Street + Suite 300 + San Francisco, CA 94103

# Revised

# Notice and Agenda

# **Regular Meeting**

Thursday, January 14, 2016

## 1:00 PM

## City Hall, Room 416 1 Dr. Carlton B. Goodlett Place San Francisco, California 94103

- Call to order
- Pledge of allegiance
- Roll call
   President Randy Scott
   Vice President Wilfredo Lim
   Commissioner Karen Breslin
   Supervisor Mark Farrell
   Commissioner Sharon Ferrigno
   Commissioner Stephen Follansbee, M.D.
   Commissioner Gregg Sass

01142016-01 Action item Approval (with possible modifications) of the minutes of the meeting set forth below:

• Regular meeting of December 10, 2015

Staff recommendation: Approve minutes.

Documents provided to Board prior to meeting: Draft minutes.

Public comments:

Action:

| <ul> <li>Public comments:</li> <li>01142016-03 Discussion item President's Report (President Scott)<br/>Documents provided to Board prior to meeting:<br/>None.<br/>Public comments:</li> <li>01142016-04 Discussion item Director's Report (Director Dodd)         <ul> <li>HSS Personnel</li> <li>Finance, Operations, Data Analytics,<br/>Communications, Wellness/EAP, Vendor<br/>Contracts</li> <li>Meetings with Key Departments</li> <li>Other additional updates</li> <li>Documents provided to Board prior to meeting:</li></ul></li></ul>  | 01142016-02 | Discussion item | General public comment on matters within the Board's jurisdiction not appearing on today's agenda |
|--|-------------|-----------------|---|
| <ul> <li>Documents provided to Board prior to meeting:<br/>None.</li> <li>01142016-04 Discussion item Director's Report (Director Dodd)         <ul> <li>HSS Personnel</li> <li>Finance, Operations, Data Analytics,<br/>Communications, Wellness/EAP, Vendor<br/>Contracts</li> <li>Meetings with Key Departments</li> <li>Other additional updates</li> <li>Documents provided to Board prior to meeting:                 <ul> <li>Director's report;</li> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> <li>Public comments:</li> <li>Other act notification (Mitchell Griggs).</li> <li>Public comments:</li> <li>Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> <li>Report for the General Fund Administration</li> <li>Budget.</li> </ul> </li> </ul> </li> </ul>  |             |                 | Public comments:  |
| <ul> <li>None.</li> <li>Public comments:</li> <li>01142016-04 Discussion item</li> <li>Director's Report (Director Dodd)         <ul> <li>HSS Personnel</li> <li>Finance, Operations, Data Analytics,<br/>Communications, Wellness/EAP, Vendor<br/>Contracts</li> <li>Meetings with Key Departments</li> <li>Other additional updates</li> <li>Documents provided to Board prior to meeting:                 <ol> <li>Director's report;</li> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> <li>Public comments:</li> <li>O1142016-05 Discussion item</li> <li>HSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li></ol></li></ul></li></ul>   | 01142016-03 | Discussion item | President's Report (President Scott)  |
| <ul> <li>01142016-04 Discussion item Director's Report (Director Dodd)         <ul> <li>HSS Personnel</li> <li>Finance, Operations, Data Analytics,<br/>Communications, Wellness/EAP, Vendor<br/>Contracts</li> <li>Meetings with Key Departments</li> <li>Other additional updates</li> </ul> </li> <li>Documents provided to Board prior to meeting:         <ul> <li>Director's report;</li> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> </ul> </li> <li>Public comments:         <ul> <li>O1142016-05 Discussion item</li> <li>MSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting:                 <ul> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> <li>Method State Stat</li></ul></li></ul></li></ul> |             |                 |   |
| <ul> <li>HSS Personnel</li> <li>Finance, Operations, Data Analytics,<br/>Communications, Wellness/EAP, Vendor<br/>Contracts</li> <li>Meetings with Key Departments</li> <li>Other additional updates</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Director's report;</li> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> </ol> </li> <li>Public comments:         <ol> <li>Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol> </li> </ul>  |             |                 | Public comments:  |
| <ul> <li>Finance, Operations, Data Analytics,<br/>Communications, Wellness/EAP, Vendor<br/>Contracts</li> <li>Meetings with Key Departments</li> <li>Other additional updates</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Director's report;</li> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> </ol> </li> <li>O1142016-05 Discussion item HSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol> </li> </ul>  | 01142016-04 | Discussion item | Director's Report (Director Dodd)   |
| <ul> <li>Communications, Wellness/EAP, Vendor<br/>Contracts</li> <li>Meetings with Key Departments</li> <li>Other additional updates</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Director's report;</li> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> </ol> </li> <li>01142016-05 Discussion item HSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol> </li> </ul>   |             |                 | <ul> <li>HSS Personnel</li> </ul>   |
| <ul> <li>Other additional updates</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Director's report;</li> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> </ol> </li> <li>01142016-05 Discussion item HSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol> </li> </ul>  |             |                 | Communications, Wellness/EAP, Vendor  |
| <ul> <li>Documents provided to Board prior to meeting:         <ol> <li>Director's report;</li> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> </ol> </li> <li>01142016-05 Discussion item HSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol> </li> </ul>  |             |                 | <ul> <li>Meetings with Key Departments</li> </ul>   |
| <ul> <li>Director's report;</li> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> <li>Public comments:</li> <li>01142016-05 Discussion item</li> <li>HSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol> </li> </ul>  |             |                 | <ul> <li>Other additional updates</li> </ul>  |
| <ul> <li>Reports from Operations, Data Analytics,<br/>Communications, Finance and Contracting,<br/>Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> <li>Public comments:</li> <li>01142016-05 Discussion item</li> <li>HSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol> </li> </ul>  |             |                 | Documents provided to Board prior to meeting:   |
| <ul> <li>Communications, Finance and Contracting, Wellness and Employee Assistance Program;</li> <li>HSS engagement survey proposals;</li> <li>Report on Minimal Essential Coverage ("MEC") for compliance with the Affordable Care Act notification (Mitchell Griggs).</li> <li>Public comments:</li> <li>01142016-05 Discussion item HSS Financial Reporting as of November 30, 2015 (Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration Budget.</li> </ol> </li> </ul>  |             |                 | 1. Director's report;   |
| <ul> <li>4. Report on Minimal Essential Coverage<br/>("MEC") for compliance with the Affordable<br/>Care Act notification (Mitchell Griggs).</li> <li>Public comments:</li> <li>01142016-05 Discussion item</li> <li>HSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol> </li> </ul>  |             |                 | Communications, Finance and Contracting,  |
| <ul> <li>("MEC") for compliance with the Affordable Care Act notification (Mitchell Griggs).</li> <li>01142016-05 Discussion item</li> <li>HSS Financial Reporting as of November 30, 2015 (Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration Budget.</li> </ol> </li> </ul>  |             |                 | 3. HSS engagement survey proposals;   |
| <ul> <li>01142016-05 Discussion item</li> <li>HSS Financial Reporting as of November 30, 2015<br/>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting:         <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration Budget.</li> </ol> </li> </ul>   |             |                 | ("MEC") for compliance with the Affordable  |
| <ul> <li>(Pamela Levin)</li> <li>Documents provided to Board prior to meeting: <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration Budget.</li> </ol> </li> </ul>  |             |                 | Public comments:  |
| <ol> <li>Financial update memo;</li> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol>   | 01142016-05 | Discussion item |   |
| <ol> <li>Report for the Trust Fund;</li> <li>Report for the General Fund Administration<br/>Budget.</li> </ol>   |             |                 | Documents provided to Board prior to meeting:   |
| 3. Report for the General Fund Administration<br>Budget.   |             |                 | 1. Financial update memo;   |
| Budget.  |             |                 | 2. Report for the Trust Fund;   |
| Public comments:   |             |                 | •   |
|  |             |                 | Public comments:  |

| 01142016-06 | Discussion item                           | Health Service System FY 2016-17 and FY 2017-18<br>Budget Instructions (Pamela Levin)  |
|-------------|---|--|
|             |   | Documents provided to Board prior to meeting:<br>Budget memorandum.  |
|             |   | Public comments:   |
| 01142016-07 | Discussion item                           | Presentation of 2016 Rates and Benefits calendar for Plan Year 2017 (Director Dodd)  |
|             |   | Documents provided to Board prior to meeting:<br>2016 Rates and Benefits meeting schedule for 2017<br>plan year.                                     |
|             |   | Public comments:   |
| 01142016-08 | Discussion item                           | Educational presentation: Underwriting health insurance 101 (Aon Hewitt)   |
|             |   | Documents provided to Board prior to meeting:<br>Report prepared by Aon Hewitt.  |
|             |   | Public comments:   |
| 01142016-09 | Discussion item                           | Health Plans' Dashboard through Q2 2015 (Aon Hewitt and HSS)   |
|             |   | Documents provided to Board prior to meeting:<br>Report prepared by HSS.   |
|             |   | Public comments:   |
| 01142016-10 | Discussion item                           | Presentation of possible new health plan option:<br>Sutter (Sutter Health Representative)  |
|             |   | Staff recommendation: Direct HSS staff to pursue rate calculations for consideration for 2017 plan year.   |
|             |   | Documents provided to Board prior to meeting:  |
|             |   | Public comments:   |
|             |   | Action:  |
| 01142016-11 | Discussion and<br>possible action<br>item | Cal INDEX Blue Shield database follow-up discussion<br>from December 10, 2015 Health Service Board<br>meeting (Cal INDEX/Blue Shield Representative) |
|             |   | Documents provided to Board prior to meeting:<br>Follow-up report prepared by Cal INDEX.   |
|             |   | Public comments:   |
|             |   | Action:  |
|             |   |  |

| 01142016-12 | Discussion and possible action item | Educational presentation: Surrogacy Coverage<br>(Aon Hewitt)<br>Documents provided to Board prior to meeting:<br>White paper prepared by Aon Hewitt |
|-------------|-------------------------------------|---|
|             |                                     | Public comments:  |
|             |                                     | Action:   |
| 01142016-13 | Action Item                         | Health Service System 2015 Annual Report  |
|             |                                     | Documents provided to Board prior to meeting:<br>2015 Annual Report   |
|             |                                     | Public comments:  |
|             |                                     | Action:   |
| 01142016-14 | Discussion item                     | Report on network and health plan issues (if any)<br>(Respective plan representatives)  |
|             |                                     | Public comments:  |
| 01142016-15 | Discussion item                     | Opportunity to place items on future agendas<br>Public comments:  |
| 01142016-16 | Discussion item                     | Opportunity for the public to comment on any matters within the Board's jurisdiction Public comments:   |
| 01142016-17 | Action Item                         | Vote on whether to hold closed session for member appeal (President Scott)  |
|             |                                     | Staff recommendation: Hold closed session.  |
|             |                                     | Public comment on all matters pertaining to the closed session.   |
|             |                                     | Action:   |

Closed session pursuant to California Constitution Article I, Section 1; the Confidentiality of Medical Information Act, California Civil Code §§56 et seq; and the Health Insurance Portability and Accountability Act, 42 U.S.C. §§1320d et seq.

| 01142016-18               | Action Item | <ul> <li>Member appeal (President Scott)</li> <li>Documents provided to Board prior to meeting: <ol> <li>Memo from HSS;</li> <li>Supporting documentation from member to Health Service Board.</li> </ol> </li> <li>Staff recommendation: Uphold HSS decision.</li> <li>Action:</li> </ul> |  |  |
|---------------------------|-------------|--|--|--|
| Reconvene in Open Session |             |  |  |  |
| 01142016-19               | Action item | Possible report on action taken in closed session<br>regarding member appeal (Government Code Section<br>54957.1(a)(5) and San Francisco Administrative<br>Code Section 67.12) (President Scott)   |  |  |
|                           |             | Public Comments:   |  |  |
|                           |             | Action:  |  |  |
| 01142016-20               | Action item | Vote to elect whether to disclose any or all discussion held in Closed Session (San Francisco Administrative Code Section 67.12) (President Scott)   |  |  |

Public Comments:

Action:

□ Adjourn

### Summary of Health Service Board Rules Regarding Public Comment

- Speakers are urged to fill out a speaker card in advance, but may remain anonymous if so desired.
- A member of the public has up to three (3) minutes to make pertinent public comments before action is taken on any agenda item.
- A member may comment on any matter within the Board's jurisdiction at the designated time at the end of the meeting.

#### Health Service Board and Health Service System Web Site: http://www.myhss.org

#### **Disability Access**

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are: #42 Downtown Loop, and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex.

Accessible seating for persons with disabilities (including those using wheelchairs) will be available.

The following services are available upon request:

- American Sign Language interpreters will be available upon request.
- A sound enhancement system will be available upon request at the meeting.
- Minutes of the meeting or hearing are available in alternative formats.

If you require the use of any of these services, please contact Health Service Board Secretary, Laini K. Scott, at (415) 554-1722 or by email at <u>laini.scott@sfgov.org</u> at least 72 hours prior to the meeting.

In order to assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

### Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at http://www.sfgov.org/sunshine.

### Lobbyist Registration and Reporting Requirements

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site www.sfgov.org/ethics.

#### Summary of Health Service Board Rules Regarding Cell Phones and Pagers

- The ringing and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at Health Service Board meetings and its committee meetings.
- The chair of the meeting may order the removal from the meeting room of any person(s) in violation of this rule.
- The chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply
  with this rule.

The complete rules are set forth in Chapter 67A of the San Francisco Administrative Code.

If any materials related to an item on this agenda have been distributed to the Health Service Board after distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Laini K. Scott at (415) 554-1722 or email at <u>laini.scott@sfgov.org</u>.