



City & County of San Francisco

# HEALTH SERVICE BOARD

1145 Market Street ♦ Suite 200 ♦ San Francisco, CA 94103

## Notice and Agenda

Regular Meeting  
(Combined with Rates and Benefits Committee Meeting)

Thursday, March 14, 2013

1:00 PM

City Hall, Room 416  
1 Dr. Carlton B. Goodlett Place  
San Francisco, California 94103

- Call to order
- Pledge of allegiance
- Roll call
  - President Karen Breslin
  - Vice President Wilfredo Lim
  - Commissioner Sharon Ferrigno
  - Commissioner Jean S. Fraser
  - Commissioner Jordan Shlain, M.D.
  - Commissioner Claire Zvanski
- 03142013-01 Action item Approval (with possible modifications) of the minutes of the meeting set forth below:
  - Regular meeting of February 14, 2014  
Combined with Rates and Benefits  
Committee.Staff recommendation: Approve minutes.  
Documents provided to Board prior to meeting:  
Draft minutes.  
Public comments:  
Action:

- 03142013-02 Discussion item Catalyst for Healthcare Reform presentation on transparency and recommendations to employers (Special Order) (Suzanne Delbanco and Emilio Galan)  
  
Documents provided to Board prior to meeting:  
None.  
  
Public comments:

## RATES AND BENEFITS COMMITTEE MATTERS

- 03142013-03RB Action item Review of revised redline version and final approved policies on Stabilization reserve, Contingency reserves, and Incurred But Not Reported (“IBNR”) reserves (Aon Hewitt)  
  
Documents provided to Board prior to meeting:  
Redline of revised policies prepared by Aon Hewitt.  
  
Staff Recommendation: Approve redline and final policies for stabilization, contingency and IBNR reserves.  
  
Public comments:  
  
Action:
- 03142013-04RB Action item Approve Blue Shield flex-funded Incurred But Not Reported (“IBNR”) reserve (Aon Hewitt)  
  
Staff Recommendation: Approve Blue Shield flex-funded IBNR reserve.  
  
Documents provided to Board prior to meeting:  
Report prepared by Aon Hewitt.  
  
Public comments:  
  
Action:
- 03142013-05RB Action item Presentation of stop loss insurance for UHC and approve Aon Hewitt recommendation to not purchase stop loss insurance for City Plan (UHC) for plan year 2014 with inclusion of large claim reserve in contingency reserve (Aon Hewitt)  
  
Staff Recommendation: Approve recommendation to not purchase stop loss insurance for UHC.  
  
Documents provided to Board prior to meeting:  
Report prepared by Aon Hewitt.  
  
Public comments:  
  
Action:

- 03142013-06RB Action item Approve Dental Plan renewals (Aon Hewitt)
- Active DeltaCare HMO (3.6% increase)
  - Retiree DeltaCare HMO (3.6% increase)
  - Active Pacific Union HMO (extending rate guarantee )
  - Retiree Pacific Union HMO (extending rate guarantee)
  - Retiree Delta Dental PPO (4.36% for one year or 6.27% for 2 years)
  - Active Delta Dental PPO rates (3.2% increase)

Staff Recommendation: Approve Dental Plan renewals with the 2 year rate guarantee for the Retiree Delta Dental PPO.

Documents provided to Board prior to meeting:  
Report prepared by Aon Hewitt.

Public comments:

Action:

- 03142013-07RB Discussion item Overview of next Rates and Benefits Committee meeting (Committee Chair Zvanski)

Next committee meeting: Thursday, April 11, 2013 at 1:00 p.m. (combined with regular meeting)

Documents provided to Board prior to meeting:  
None.

Public comments:

## REGULAR BOARD MEETING MATTERS

- 03142013-08 Discussion item President's report (President Breslin)

Documents provided to Board prior to meeting:  
None.

Public comments:

- 03142013-09 Discussion item **Director's Report** (Catherine Dodd)

  - HSS Personnel
  - Finance, Operations, Communications, Wellness/EAP, Vendor Contracts
  - Meetings with Key Departments
  - Other additional updates

Documents provided to Board prior to meeting:

  1. Director's report;
  2. Reports from Operations, Communications, Health Promotion and Wellness, and Employee Assistance Program.

Public comments:
  
- 03142013-10 Discussion item **Update on Financial Reporting as of January 31, 2013** (Tracey Loveridge)

Documents provided to Board prior to meeting:

  1. Statement of Revenues and Expenses;
  2. Annual Administrative Budget – FY-2012-2013.

Public comments:
  
- 03142013-11 Discussion item **Presentation of new 2014 fees as a result of provisions contained in the Patient Protection and Affordability Care Act (PPACA)** (Aon Hewitt)

Documents provided to Board prior to meeting:  
Report prepared by Aon Hewitt.

Public comments:
  
- 03142013-12 Discussion item **Demographics presentation after January 2013 Open Enrollment** (Catherine Dodd)

Staff recommendation: Approve revisions to Membership Rules.

Documents provided to Board prior to meeting:  
Demographics report.

Public comments:

- 03142013-13 Discussion item Presentation of UHC apology letters and Task list for implementation clean-up (UHC & Aon Hewitt)  
Documents provided to Board prior to meeting:  
Letters from UHC.  
Public comments:
- 03142013-14 Discussion item Report on network and health plan issues (if any)  
(Respective plan representatives)  
Public comments:
- 03142013-15 Discussion item Opportunity to place items on future agendas  
Public comments:
- 03142013-16 Discussion item Opportunity for the public to comment on any matters within the Board's jurisdiction  
Public comments:
- Adjourn in memory of Gerry Meister, UESF Retired Division

## Summary of Health Service System Rules Regarding Public Comment

- Speakers are urged to fill out a speaker card in advance, but may remain anonymous if so desired.
- A member of the public has up to three minutes to make pertinent public comments before action is taken on any agenda item.
- A member may comment on any matter within the Board's jurisdiction at the designated time at the end of the meeting. The complete rules are set forth in Section A(6) of the Health Service System Rules and Regulations. A copy of these Rules and Regulations is available at any time upon request. Call the Administrative Services Manager, Laini K. Scott for further assistance at (415) 554-1727.

**Health Service Board and the Health Service System Web Site: <http://www.myhss.org>**

### Disability Access

The meeting will be held at City Hall, 1 Dr. Carlton B. Goodlett Place, Room 416. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are: #42 Downtown Loop, and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex.

Accessible seating for persons with disabilities (including those using wheelchairs) will be available.

The following services are available upon request:

- American Sign Language interpreters will be available upon request.
- A sound enhancement system will be available upon request at the meeting.
- Minutes of the meeting or hearing are available in alternative formats.

If you require the use of any of these services, please contact Administrative Services Manager, Laini K. Scott, at (415) 554-1727 or by email at [laini.scott@sfgov.org](mailto:laini.scott@sfgov.org) at least 72 hours prior to the meeting.

In order to assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical based products. Please help the City accommodate these individuals.

### Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact Adele Destro by mail to Interim Administrator, Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94103-4689; by phone at (415) 554-7724; by fax at (415) 554-7854; or by email at [sotf@sfgov.org](mailto:sotf@sfgov.org).

Citizens interested in obtaining a free copy of the Sunshine Ordinance can request a copy from Ms. Destro or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, <http://www.sfgov.org/sunshine/>

### Lobbyist Registration and Reporting Requirements

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site [www.sfgov.org/ethics](http://www.sfgov.org/ethics).

### Summary of Health Service Board Rules Regarding Cell Phones and Pagers

- The ringing and use of cell phones, pagers and similar sound-producing electronic devices is prohibited at Health Service Board meetings and its committee meetings.
- The chair of the meeting may order the removal from the meeting room of any person(s) in violation of this rule.
- The chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule.

The complete rules are set forth in Chapter 67A of the San Francisco Administrative Code and in the Rules and Regulations of the Health Service System.

If any materials related to an item on this agenda have been distributed to the Health Service Board after distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Laini K. Scott at (415) 554-1727 or email at [laini.scott@sfgov.org](mailto:laini.scott@sfgov.org).