



City & County of San Francisco

# HEALTH SERVICE BOARD

1145 Market Street ♦ Suite 300 ♦ San Francisco, CA 94103

## Notice and Agenda

### Regular Meeting

Thursday, November 13, 2014

1:00 PM

City Hall, Room 416  
1 Dr. Carlton B. Goodlett Place  
San Francisco, California 94103

- Call to order
- Pledge of allegiance
- Roll call
  - President Jean S. Fraser
  - Vice President Randy Scott
  - Commissioner Karen Breslin
  - Supervisor Mark Farrell
  - Commissioner Sharon Ferrigno
  - Commissioner Wilfredo Lim
  - Commissioner Jordan Shlain, M.D.
- 11132014-01      Action item      Approval (with possible modifications) of the minutes of the meeting set forth below:
  - Regular meeting of September 11, 2014Staff recommendation: Approve minutes.  
Documents provided to Board prior to meeting:  
Draft minutes.  
Public comments:  
Action:

- 11132014-02 Discussion item General public comment on matters within the Board's jurisdiction not appearing on today's agenda  
Public comments:
- 11132014-03 Discussion item President's Report (President Fraser)  
Documents provided to Board prior to meeting:  
None.  
Public comments:
- 11132014-04 Action item Approval of Commissioner Randy Scott as replacement Governance Committee member (President Fraser)  
Documents provided to Board prior to meeting:  
None.  
Public comments:  
Action:
- 11132014-05 Discussion item Director's Report (Director Dodd)
  - HSS Personnel
  - Finance, Operations, Data Analytics, Communications, Wellness/EAP, Vendor Contracts
  - Meetings with Key Departments
  - Initial Open Enrollment report for 2015 plan year (Mitchell Griggs)
  - Kaiser Integrated Care Management summary report
  - BOS Transparency Resolution update
  - Other additional updatesDocuments provided to Board prior to meeting:
  1. Director's report;
  2. Reports from Operations, Data Analytics, Communications, Wellness and Employee Assistance Program;
  3. Letter from Health Service Board President to PPSD and eMerge regarding HSS access to PeopleSoft during payroll processing throughout Open Enrollment;
  4. Report on Kaiser's Integrated Care Management;

5. Board of Supervisors' Transparency  
Resolution adopted in July 2014.

Public comments:

- 11132014-06 Discussion item [Presentation of Audited Financial Statements for Fiscal Year 2013-2014](#) (KPMG/Pamela Levin)

Documents provided to Board prior to meeting:

1. Audited Financial Statements for Fiscal Year 2013-2014;
2. Presentation of Audit Results prepared by KPMG LLP;
3. Financial Statement – June 30, 2014 and 2013.

Public comments:

- 11132014-07 Discussion item [HSS Financial Reporting as of September 30, 2014](#) (Pamela Levin)

Documents provided to Board prior to meeting:

1. Financial update memo;
2. Report for the General Administrative Fund;
3. Report for the Trust Fund;
4. Finance and Contracting activities update.

Public comments:

- 11132014-08 Action item [Review results of 2014 Health Service Board Performance Evaluation and approve recommendations to the Board](#) (Committee Chair Breslin)

Documents provided to Board prior to meeting:  
2014 Health Service Board Performance Evaluation Survey results.

Public comments:

Action:

- 11132014-09 Action item [Approve timeline for Executive Director's 2014 Evaluation](#) (Committee Chair Breslin)

Documents provided to Board prior to meeting:  
Executive Director Performance Evaluation Questionnaire.

Public comments:

Action:

- 11132014-10 Discussion item **Risk Scores Report** (Aon Hewitt)

Documents provided to Board prior to meeting:  
Report prepared by Aon Hewitt.

Public comments:
- 11132014-11 Discussion item **UHC (City Plan) Audit Follow-up** (Aon Hewitt)

Documents provided to Board prior to meeting:  
Report prepared by Aon Hewitt.

Public comments:
- 11132014-12 Action item **Approval of All Payer Claims Database Vendor** (Marina Coleridge/David Flores, HSS)

Documents provided to Board prior to meeting:  
Report prepared by HSS.

Public comments:

Action:
- 11132014-13 Discussion item **Report on the 2014 SEIU Collective Bargaining Agreement language allowing Health Service System participation in meetings with SEIU and the Department of Human Resources regarding healthcare quality and costs** (Erik Rapoport, Deputy City Attorney)

Documents provided to Board prior to meeting:  
2014 SEIU Collective Bargaining Agreement, paragraphs 473-477.

Public comments:
- 11132014-14 Discussion item **Follow-up report from UnitedHealthcare on urgent care facilities** (UnitedHealthcare representatives)

Documents provided to Board prior to meeting:  
UnitedHealthcare report.

Public comments:
- 11132014-15 Discussion item **Report on network and health plan issues (if any)** (Respective plan representatives)

Public comments:
- 11132014-16 Discussion item **Opportunity to place items on future agendas**

Public comments:

- 11132014-17 Discussion item Opportunity for the public to comment on any matters within the Board's jurisdiction  
Public comments:
  
- Adjourn

## Summary of Health Service Board Rules Regarding Public Comment

- Speakers are urged to fill out a speaker card in advance, but may remain anonymous if so desired.
- A member of the public has up to three (3) minutes to make pertinent public comments before action is taken on any agenda item.
- A member may comment on any matter within the Board's jurisdiction at the designated time at the end of the meeting.

**Health Service Board and Health Service System Web Site: <http://www.myhss.org>**

### Disability Access

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are: #42 Downtown Loop, and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex.

Accessible seating for persons with disabilities (including those using wheelchairs) will be available.

The following services are available upon request:

- American Sign Language interpreters will be available upon request.
- A sound enhancement system will be available upon request at the meeting.
- Minutes of the meeting or hearing are available in alternative formats.

If you require the use of any of these services, please contact Health Service Board Secretary, Laini K. Scott, at (415) 554-1722 or by email at [laini.scott@sfgov.org](mailto:laini.scott@sfgov.org) at least 72 hours prior to the meeting.

In order to assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

### Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at <http://www.sfgov.org/sunshine>.

### Lobbyist Registration and Reporting Requirements

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site [www.sfgov.org/ethics](http://www.sfgov.org/ethics).

### Summary of Health Service Board Rules Regarding Cell Phones and Pagers

- The ringing and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at Health Service Board meetings and its committee meetings.
- The chair of the meeting may order the removal from the meeting room of any person(s) in violation of this rule.
- The chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule.

The complete rules are set forth in Chapter 67A of the San Francisco Administrative Code.

If any materials related to an item on this agenda have been distributed to the Health Service Board after distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Laini K. Scott at (415) 554-1722 or email at [laini.scott@sfgov.org](mailto:laini.scott@sfgov.org).