

SAN FRANCISCO HEALTH SERVICE SYSTEM

Affordable, Quality Benefits & Well-Being

January 16, 2020

TO: Karen Breslin, President, and Members of the Health Service Board

FROM: Abbie Yant, RN, MA Executive Director SFHSS

RE: Board Education - Annual Report out for Plan Year 2019

Overview:

San Francisco Health Service Board (HSB) Commissioners are required to be knowledgeable of matters concerning health and employee benefits policy and oversight. The HSB Education Policy outlines educational practices and reporting expectations for Commissioners throughout the course of each term year. The SFHSS leadership team seeks to provide diverse educational opportunities that support the Commissioners in acquiring the knowledge they need to effectively carry out their duties and align with the Strategic Plan for the years 2020-2022. The table located on page 2 notes the educational sessions attended by each Commissioner.

Board Education concerning the Strategic Plan Goals for Plan Years 2020-2022:

In June 2018, Commissioners attended the Innovation Day Meeting, where 2020-2022 Strategic Plan goals were initially crafted. The five Strategic Goals are guiding posts for the Board education. The continuous goals are related to these 5 areas: Affordable and Sustainable (Health Plans/Services), Reduce Complexity and Fragmentation (within the Healthcare system), Engage and Support (our members), offer Choice and Flexibility (to our members), and support our member's Whole Person Health and Well-Being.

During July 2019 Special Board Meeting, the SFHSS Leadership team presented a healthcare Market Assessment presentation to the Board. This presentation informed the Commissioners of what trends were occurring in the healthcare market locally and nationally. The Board was shown five potential health plan models and discussed the model's components as possibilities for integration into the future Health Service System plan options.

The November 2019 Board meeting contained the following education presentations: Cancer Care relative to the SFHSS Population, Delta Dental's Network and Utilization Report, and the clarification of the SFHSS Infertility Benefit. It was noted that the presentations were relevant and quite valuable for our Commissioners.

2020 Educational Future Planning

Each year, the Commissioners and SFHSS leadership teams work in partnership to provide educational opportunities that enhance continuous learning. The Education Plan guides the SFHSS Leadership team to create a list of education topics, offer educational resources, and SME presentations to the Board throughout the year. The 2020 educational topics presented to the Commissioners were:

| | | |
|----------------------------------|--------------------------|-----------------------------------|
| Early Retiree Rating Methodology | Social Need/SDoH | Mental Health Stigma |
| Market Assessment (Updates) | Fiduciary Responsibility | Payment Reform Strategies Updates |

The topics were ranked in the following order with the first topic being most important: Update on the Market Assessment, Mental Health/Stigma, Fiduciary Responsibility, Early Retiree Rating, Social Determinants of Health, and Payment Reform Strategies.

These topics may be covered at the November Educational Forum, or by other opportunities throughout the course of the year.

Education Resources:

The Commissioners currently have access to various educational resources, including the SFHSS website. The SFHSS website now houses multiple educational resources that allow that Commissioners access at any time. The 2019-2021 [Education Plan](#) lives on the SFHSS website's [Health Service Board Education page](#).

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| <u>Education Experiences:</u> | President Karen Breslin | Vice President Stephen Follansbee | Commissioner Randy Scott | Commissioner Wilfredo Lim | Commissioner Mary Hao (Seated May 2019) | Supervisor Rafael Mandelman | Commissioner Chris Canning (Seated May 2019) |
|---|-------------------------------|--|-----------------------------|------------------------------|--|-----------------------------------|---|
| April 26, 2019 Commissioner Orientation (2 hours) | Present | N/A | N/A | N/A | Present | N/A | Present |
| July 11, 2019 Market Assessment Presentation (2 hours) | Present | Present | Present | Present | Present | Present | Present |
| August 8, 2019 Board Meeting (3 hours) <ul style="list-style-type: none"> • Care Management Vendor Presentation • Interoperability Presentation • Infertility Benefit Modification Suggestion | Present | Present | Present | Excused | Present | Excused | Excused |
| November 14, 2019 Board Meeting: (3 Hours) <ul style="list-style-type: none"> • Cancer Care (SFHSS member related) • Delta Dental Network and Utilization report • Infertility Benefit Clarification | Present | Present | Present | Present | Present | Excused | Present |
| Total Hours Completed | 8 Hours | 8 Hours | 8 Hours | 5 Hours | 10 Hours | 2 Hours | 7 hours |

External Trainings provided by the International Foundation - Employee Benefits Education

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|---|---|--|
| October 19, 2019 <u>New Trustees Institute</u> <u>Level I: Core Concepts</u> (16 Hours) | Commissioner Hao completed this training. | Total of 34 hours of Educational work. |
| October 20, 2019 <u>Annual International</u> <u>Foundation of Employee</u> <u>Benefit Plans (IFEBP)</u> <u>Conference, San Diego</u> (18 hours) | Commissioner Hao attended the Conference. | |