



HEALTH SERVICE BOARD

CITY & COUNTY OF SAN FRANCISCO

DATE: February 9, 2023

TO: Randy Scott, Governance Committee Chair, and Members of the Health Service Board

FROM: Holly Lopez, Health Service Board Secretary

RE: 2022 Board Education Report

Overview:

The HSB Education Policy outlines educational practices and reporting expectations for Commissioners throughout each calendar year. The SFHSS leadership team seeks to provide diverse educational opportunities that support the Commissioners in acquiring the knowledge they need to effectively carry out their duties in alignment with the Strategic Plan years 2020-2022. The following tables list educational sessions, training, and self-study attended by each Commissioner.

Education Hours Completed in 2022

Education Experiences	Breslin	Canning	Follansbee	Hao	Scott	Zvanski
April 28, 2022 (1 hr, 45 min) Primary Care by Kevin Grumbach, MD (UCSF) Mental Health: Creating a Culture of Care by Deryk Van Brunt, DrPH, and Shimar Clements, MSW (Credible Mind)	Present	Present	Present	Present	Present	Present
June 9, 2022 (1 hr) Geriatrics: Retiree Health Care Joe Agostini, MD (UHC) Geriatrics Overview and Strategy by Michael Mason, MD (KP)	Present	Excused	Present	Present	Present	Present
August 11, 2022 (40 min) Genomic and High Cost Drugs by Almaz Dawit, PharmD (Aon)	Present	Present	Present	Present	Excused	Present
November 10, 2022 (1 hr, 5min) Addiction Services including Medication Assisted Treatments by Eric Haram, LADC	Present	Present	Present	Present	Present	Absent
*Total Hours Completed	4.5 Hours	3.5 Hours	4.5 Hours	4.5 Hours	3.83 Hours	3.40 Hours

*Note: In 2022 educational experiences were presented at full board hybrid meetings, thus the exact educational hours were tracked.

Self-Study Education Hours in 2022

Commissioner Name	Education Opportunity	Attendance Date	Total Hours
Commissioner Follansbee (24.5 total)	COVID-19 & Rare Disease Patients hosted by The Hill	2/24 from 10-11 am	1 hour
	Race in America: Health Disparities hosted by WaPo Live	3/7 from 11-11:45 am	0.75 hours
	The Future of Global Health hosted by WaPo Live	11/17 from 10-10:45 am	0.75 hours
	The Future of Global Health hosted by WaPo Live	12/1 from 8-8:45 am	0.75 hours
	Endgame: Hospice hosted by New Yorker	12/2 audio file	1.25 hours
	Reading KHN (Kaiser Health News) Mon-Friday	0.5hr/week x 40	20 hours

City-Wide and SFHSS-Required Training

In 2022, all Commissioners completed the following City Wide and SFHSS-required training:

1. Whistle Blower Training (5 minutes)
2. Bystander Training (11 minutes)
3. Harassment Prevention Training (2-hour)
4. HIPAA Training (20 minutes)

Education Survey Results for 2023

Each year, the Commissioners and SFHSS leadership work in partnership to provide educational opportunities that enhance continuous learning. The Education Plan guides the SFHSS Leadership team to create a list of educational topics, offer educational resources, and Subject Matter Expert (SME) presentations to the Board throughout the year. Commissioners completed the annual Board Education survey to request topics for 2023.

- Topics are ranked in order from highest to lowest
 - 1st - Healthcare Cost Trends (Active and Retirees)
 - 2nd - Equity Data Reporting
 - 3rd - Data Transparency

Commissioners suggested adding Modern Healthcare as a Board Education Resource. It was noted, newly appointed Board members will need fiduciary training as part of their onboarding. The full Board will receive Fiduciary training every three years, the next training will be in 2024.

Education Resources:

The Commissioners currently have access to various educational resources, including the SFHSS website. The SFHSS website now houses multiple educational resources and reports that allow Commissioners access at anytime. The 2023-2025 [Education Plan](#) is available on the SFHSS webpage [Health Service Board Education](#).

2018-2022 Education Plan Close Out

Strategic Plan Goals for Plan Years 2018-2022:

In June 2018, Commissioners attended the Innovation Day Meeting, where Strategic Plan goals for 2020-2022 were drafted. The five Strategic Goals are the guideposts for Board education. The goals are related to Affordable and Sustainable (Health Plans/Services), Reduce Complexity and Fragmentation (within the Healthcare system), Engage and Support (our members), offer Choice and Flexibility (to our members), and support our member's Whole Person Health and Well-Being. The tables below show the reported Education offerings for 2018-2022.

Education Offerings 2018-2022

June 2018	November 2018	August 2018	October 2018
Today's Realities Culture of Wellbeing Clinical and Care Management Lightning Round Vendor Presentations Presentations on Specialty Topics	Care Coordination And Navigation Patient-Centered Medical Homes/Centers of Excellence Healthcare Delivery Pricing Impacts How Purchasers can Drive towards higher Value Care	Strategic Planning Session	Annual International Foundation of Employee Benefits Plans Conference (IFEPPB) New Trustee Institute Level 1: Core Concepts (IFEPPB)

April 2019	July 2019	August 2019	November 2019
Commissioner Orientation	Market Assessment Presentation	Care Management Vendor Presentation Interoperability Presentation Infertility Benefit Modification Suggestion	Cancer Care (SFHSS member related) Delta Dental Network and Utilization report Infertility Benefit Clarification

April 2020	November 2020	December 2020
Virtual Assessment Presentation	Board Meeting Medicare Market Update	Health Insurance Portability and Accountability Act (HIPAA) Social Determinants of Health (SDoH) Introduction

January 2021	May 2021	August 2021	September 2021	November 2021	December 2021
Health Plan Underwriting	Mental Health Awareness	Fiduciary Training	Healthcare Cost Transparency	HSS Population Health/ Measurement Plan	UC Berkeley & SFHSS ACO Study

April 28, 2022	June 9, 2022	August 11, 2022	November 10, 2022
Primary Care Mental Health: Creating a Culture of Care	Geriatrics: Retiree Health Care Geriatrics Overview and Strategy	Genomic and High-Cost Drugs	Addiction Services including Medication Assisted Treatments