

San Francisco Health Service System Health Service Board

Rates & Benefits

2019 Renewal—Best Doctors

April 12, 2018

Introduction

- The San Francisco Health Service System (SFHSS) offers expert medical case review services through Best Doctors
 - This program was implemented January 1, 2017 for active employees as well as for retirees with and without Medicare under any of the three health carriers (Blue Shield of California, Kaiser Permanente, and United Healthcare)
- Best Doctors previously provided a three-year administrative fee guarantee through December 31, 2019
 - This fee is \$1.40 per employee/retiree per month

Recommendation

- Aon recommends the Health Service Board (HSB) continue to offer Best Doctors for the 2019 plan year for SFHSS members.
- At minimum, SFHSS would retain the current pricing approach of \$1.40 per employee/retiree per month—but we are current negotiating alternative payment methodologies that could result in a lower overall aggregate fee for the Best Doctors service.
- Thus, we suggest the HSB conditionally approve the \$1.40 per employee/retiree per month rate for Best Doctors in 2019 as we continue to pursue the alternative payment methodology negotiations.