

San Francisco Health Service System Health Service Board

COVID-19 Update

April 14, 2022

SFHSS Specific Data — Testing

Test Results	Blue Shield of California (BSC) as of 3/17	Kaiser Permanente of California ^[1]		UnitedHealthcare (UHC)	
		Non-Medicare as of 3/22	Medicare as of 3/22	Non-Medicare as of 3/29	Medicare as of 1/19 ^[2]
Positive	2,024	6,977	1,099	46	108
Negative	28,066	205,809	28,828	547	1,965
Inconclusive/Unknown	NR	NR	NR	1,271	6,244
Total	30,090 ^[3]	212,786	29,927	1,864	8,317

NR = Not Reported

[1] Does not represent unique members

[2] UHC Medicare: Given the various methods to obtain COVID testing, including OTC, we are no longer tracking test result data. We are tracking COVID cases by year and for Unvaccinated, Vaccinated and Boosted

[3] May be underreported due to claim submission lag

SFHSS Specific Data — Cases

COVID Cases by Year as a Percentage of Total Membership	UHC Medicare		
	2022	2021	2020
Unvaccinated	24.5%	52.7%	N/A
Fully Vaccinated	40.3%	42.8%	N/A
Boosted	35.2%	4.5%	N/A
	278 = 1.6%	600 = 3.5%	519 = 3.1%

- Data provided by UHC Medicare in lieu of testing data (from previous slide).
- Data from 3/1/2020 to 2/18/22.

SFHSS Specific Data — Vaccines

Test Categories	Blue Shield of California (BSC) as of 3/17	Kaiser Permanente of California		UnitedHealthcare (UHC)	
		Non-Medicare as of 3/20	Medicare as of 3/20	Non-Medicare as of 3/29	Medicare ^[1,2] as of 3/7
	Dose	Individuals		Individuals	
Partial	1,212	620	77	595	— [3]
Fully	28,497	46,087	12,982	663	14,327
Total	29,709	46,707	13,059	1,258	— [3]
Booster/Third Vaccination	18,809	31,542	11,573	558	9,431
Total Members	36,540	52,279	13,760	3,200	17,241

[1] The payment for the administration of vaccinations will now be the plan responsibility under the UHC Group MA plan as of 1/1/22.

[2] UHC Medicare is counting the 2nd shot as a booster if the member received the J&J vaccine initially.

[3] UHC Medicare is no longer tracking "Partial", as these members are considered Unvaccinated.

NOTE: SFHSS has 2,914 Unvaccinated members

SFHSS Specific Data — Vaccines By Age Groups

Blue Shield of California

Age Group (in years)	Partially Vaccinated	Fully Vaccinated	Booster/ 3rd Vaccination
5 – 11	120	1,721	—
12 – 17	94	2,401	1,349
18 and older	998	24,375	17,460
Total	1,212	28,497	18,809

UnitedHealthcare Non-Medicare

Claims data through 3/29

<18	18	71	9
18 – 39	104	136	73
40 – 64	428	372	434
65+	45	84	42
Total	595	663	558

Kaiser Permanente of California

Claims data through 3/27

5 – 11	93	2,529	N/A
12 – 17	58	3,573	1,756
18 – 40	248	15,556	10,606
41 – 64	195	22,781	17,927
65+	20	1,706	1,493
Under 65 — KPSA	3	169	143
65+ KPSA	72	12,817	11,458
Total	689	59,131	43,383

NOTE: 3rd vaccine and booster data combined

SFHSS Specific Data — Hospitalizations

Blue Shield
of California

151 cases

Kaiser Permanente
of California

633 cases
(of which 98 were in ICU)

UnitedHealthcare
Non-Medicare

257 cases
(of which 10 were/are in ICU
and 4 with a ventilator)

UnitedHealthcare
Medicare

298 cases
(of which 64 were/are ICU
and 27 with a ventilator)

Data is from March 2020 to March 2022.

SFHSS Specific Data — COVID Home Test Kits (as of 4/4/2022)

On January 10, 2022, the Department of Labor (DOL), Department of Health and Human Services (HHS) and the Treasury Department released a series of FAQs under the Affordable Care Act (ACA) Part 51. This was in response to the Biden-Harris administration’s directive to issue guidance requiring group health care plans and insurers to provide coverage of over-the-counter, in-home COVID-19 diagnostic tests.

Beginning January 15th, until the end of the Coronavirus Public Health Emergency, individuals can get up to eight (8) over-the-counter tests each month. If you purchase a test kit that includes two tests, that will count as two of your eight covered tests.

For the most up-to-date information on coverage of COVID Home Test Kits, visit SFHSS.org or your carrier website.

Carrier	Carrier Website for More Information on How to Submit for Reimbursement	Additional Notes
Blue Shield of California	https://www.blueshieldca.com/bsca/bsc/wcm/connect/sites/Sites_Content_EN/coronavirus/coverage-testing	No \$ cap on tests
Kaiser Permanente (Non-Medicare)	kp.org/coronavirus	No \$ cap on tests
Kaiser Permanente (Medicare)	kp.org/coronavirus	KPSA is covering test for members, with no \$ cap on tests
UnitedHealthCare (Non-Medicare)	myuhc.com	Up to 8 test available at no cost through myuhc.com — OptumRX Store
UnitedHealthCare (Medicare)	https://retiree.uhc.com/main/covid-19-update	Free at CMS participating pharmacies; member must provide red, white & blue Medicare card
Health Net	healthnet.com/COVID19	Up to \$12 dollars per test

SFHSS Specific Data — COVID Home Test Kits Reimbursements

Blue Shield
of California

546 Test kits dispensed

Kaiser Permanente
of California

Not available yet

UnitedHealthcare
Non-Medicare

Not available yet

UnitedHealthcare
Medicare

557 Test kits dispensed

Data is from January 15 to March 2022.

SFHSS Specific Data — Data Elements Under Review

SFHSS has inquired with the carriers on the following data elements. The carriers are working on these requests.

- Post-acute Sequelae of COVID (PASC) or “Long-Hauler” claims ICD10 code U09.9
- Treatment framework details
- Information on additional vaccine recommendations

COVID-19 Health Plan Benefit Information

Benefit Topic	BSC as of 2/24/2022	Kaiser Non-Medicare as of 3/28/2022	Kaiser Medicare as of 3/28/2022	UHC Non-Medicare as of 3/30/2022	UHC Medicare as of 3/7/2022
Early Rx Refills Available?	Yes	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	No	No
Tele-Medicine Copays	Via PCP: Copays waived Via Teladoc: No copay	No copay (no end date on this)	No copay (no end date on this)	Regular copay applies	Regular copay applies
Tele-Behavioral Health Copays	No copay	No copay (no end date on this)	No copay (no end date on this)	Regular copay applies	Regular copay applies
Testing/Diagnostics Copays	Copays waived	Copays waived through the last day of the month following the end of the national public health emergency	Copays waived through last day of the month following the end of the national public health emergency.	Copays waived through the national public emergency	Copays waived through the national public emergency

COVID-19 Health Plan Benefit Information (continued)

Benefit Topic	BSC as of 2/24/2022	Kaiser Non-Medicare as of 3/28/2022	Kaiser Medicare as of 3/28/2022	UHC Non-Medicare as of 1/31/2022	UHC Medicare as of 3/7/2022
Treatment Copays	Copays waived for treatment between 3/31/2020 – 2/28/2021	Copays waived through 7/31/21	Copays waived through 12/31/21	Copays waived through 4/29/2021 Out-of-Network waived through 10/22/2020	Copays waived through 3/31/2021
Specialist and Primary Care Copays	If a member presents at a specialist office and receives testing or treatment with a COVID-19 diagnosis, there would be no member cost share for services	Copays waived through 7/31/21	Copays waived through 12/31/21	Plan deductible and coinsurance applies	Copays waived through 9/30/2020 for Specialist; through 12/31/2020 for Primary Care
Other	https://www.blueshieldca.com/coronavirus/your-coverage	https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information	https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information	Emotional support line available: 1-866-342-6892 Sanvello: On-demand emotional support mobile app, free to members https://www.uhc.com/health-and-wellness/health-topics/covid-19	