



July __, 2016

Dear Valued Blue Shield Member,

Cal INDEX is a statewide database to help reduce the cost and improve the quality of healthcare for all Californians. While it was co-founded by Blue Shield of California, Cal INDEX is an independent, not-for-profit organization.

The Cal INDEX database **automatically** includes your electronic patient records with health information from doctors, hospitals, and health insurance companies. You have a **choice** as to whether you want to have your healthcare information **shared** with doctors and hospitals who provide your routine and emergency care. If you **do not** wish to have your data shared, you **must** complete a form found at <https://www.calindex.org/opt-out> or call **(888) 510-7142**. You can follow the same process if you change your mind.

Why Join Cal Index?

Cal INDEX will:

- **Make your health information immediately available** to doctors and hospitals who provide your routine and emergency care so they can provide you with the safest, highest-quality care possible
- **Help avoid duplicate prescriptions or dangerous drug interactions** by tracking your medications across your healthcare team
- **Prevent repeated, unnecessary tests** by sharing your lab history with your doctors
- **Allow your health plan to better serve you.**

What About My Privacy?

Cal INDEX uses technical, administrative and physical safeguards to protect and maintain the privacy and security of your personal information. Cal INDEX respects your right to privacy and follows all applicable state and federal privacy laws.

To learn more, please visit www.calindex.org.