

# San Francisco Health Service System Health Service Board

## COVID-19 Update

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Prepared by:  
Health Solutions



# SFHSS Specific Data—Testing

	Blue Shield of California (BSC) as of 12/02	Kaiser <sup>[1]</sup>		UnitedHealthcare (UHC)	
		Non-Medicare as of 11/30	Medicare as of 11/30	Non-Medicare as of 11/30	Medicare as of 11/29
Confirmed	1,272	NR	NR	201	912
Probable	NR	NR	NR	2	10
Possible	NR	NR	NR	34	29
<b>Total</b>	<b>1,272</b>	<b>NR</b>	<b>NR</b>	<b>237</b>	<b>951</b>
<b>Test Results:</b>					
Positive	1,272	3,660	630	38	101
Negative	26,846	158,657	21,263	512	1,879
Inconclusive / Unknown	NR	NR	NR	1,120	5,816
<b>Total</b>	<b>28,118 <sup>[2]</sup></b>	<b>162,317</b>	<b>21,893</b>	<b>1,670</b>	<b>7,796</b>

NR Not Reported

[1] Does not represent unique members

[2] May be underreported due to claim submission lag

# SFHSS Specific Data—Vaccine

	Blue Shield of California (BSC) as of 11/30	Kaiser		UnitedHealthcare (UHC)	
		Non-Medicare as of 11/30	Medicare as of 11/30	Non-Medicare as of 11/1	Medicare as of 11/29
Vendor:	Dose	Individuals		Individuals	
Moderna	Fully: 24,626 Partial: 835	Fully: 42,823 Partial: 860	Fully: 12,862 Partial: 113	Fully: 1,008 Partial: 470	Fully: 8,903 Partial: 3,182
Pfizer					
J&J (Single)					
<b>Total</b>	<b>25,461</b>	<b>43,683</b>	<b>12,975</b>	<b>1,478</b>	<b>12,085</b>
<b>Total Members</b>	34,418*	48,507	13,786	3,223	17,045

\* Total member count from November 2021 Demographics report.

**Vaccines are provided to all at no cost to members.**

## SFHSS Specific Data—Hospitalizations

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Each carrier reports inpatient hospitalization data differently:

- **Blue Shield of California:** 82 cases for the time period of 8/1/2020 – 10/31/2021
- **Kaiser Permanente of California:** 31 cases (of which 4 were in ICU) recorded in the month of October 2021
- **UHC Non-Medicare:** 201 cases (of which 8 were/are in ICU and 4 with a ventilator) since inception of pandemic
- **UHC Medicare:** 272 cases (of which 57 were/are ICU and 24 with a ventilator) since inception of pandemic

# COVID Booster—Process and Communications

BSC	Kaiser	UHC Non-Medicare	UHC Medicare
<p>Members who are fully vaccinated that have provided an email address and are registered with an online account will be sent an email when eligible for an additional dose of the vaccine.</p>	<p>Kaiser will continually update <a href="http://kp.org/covidvaccine">kp.org/covidvaccine</a> with information about vaccination eligibility, vaccine availability, scheduling options (including online), and locations where walk-in service is available.</p> <p>Members can also get the booster at no cost from any facility or large-scale vaccination site that has been approved as a COVID-19 vaccine provider by the state department of health.</p> <p>KP encourages members to get the COVID-19 booster wherever there is availability — even outside of Kaiser Permanente.</p>	<p>Providers will determine if eligible and members can utilize the COVID vaccination resources on <a href="http://myuhc.com">myuhc.com</a> for vaccine locator and should review CA specific eligibility on boosters.</p>	<p>Continued promotion online, through standard communications such as eNews and health planner, training of advocates to answer questions and check booster eligibility, an email series in Oct/Nov to encourage vaccine adoption (targeting unsure/unknown members), via multi-channel Flu Vaccination campaign, via continuous monitoring of member needs and CDC recommendations.</p>

# COVID Booster—Data

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- Booster data from Kaiser, BSC, and UHC Non-Medicare plans is not available at this time but is expected for future meetings
- Kaiser will not be differentiating between booster or third vaccine, their plan is to count as “3<sup>rd</sup> vaccine” for any after the second vaccine
- UHC Medicare has reported 3,111 members have received a third shot (counting shots that are 180+ days after member being fully vaccinated). They are counting the 2<sup>nd</sup> shot as a booster if the member received the J&J vaccine initially.

# COVID Health Plan Benefit Info

	BSC as of 11/30/2021	Kaiser Non-Medicare as of 12/02/2021	Kaiser Medicare as of 12/02/2021	UHC Non-Medicare as of 11/29/2021	UHC Medicare as of 11/29/2021
<b>Early Rx Refills Available?</b>	Yes	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	Yes, through 1/20/2021	Yes, through 8/31/2020
<b>Tele-Medicine</b>	Via PCP: Copays waived  Via Teladoc: No copay	No copay (no end date on this)	No copay (no end date on this)	COVID related copays waived through 10/17/2021 Non-COVID related copays waived through 9/30/2020	COVID treatment related copays waived through 3/31/2021 COVID testing related copays waived through the national public emergency
<b>Tele-Behavioral Health</b>	No copay	No copay (no end date on this)	No copay (no end date on this)	COVID related copays waived through 1/20/2021 Non-COVID related copays waived through 9/30/2020	COVID related copays waived through 3/31/2021
<b>Testing / Diagnostics</b>	Copays waived	Copays waived through the last day of the month following the end of the national public health emergency	Copays waived through last day of the month following the end of the national public health emergency.	Copays waived through 10/17/2021	Copays waived through the national public emergency

# COVID Health Plan Benefit Info (cont.)

	BSC as of 11/30/2021	Kaiser Non-Medicare as of 12/02/2021	Kaiser Medicare as of 12/02/2021	UHC Non-Medicare as of 11/29/2021	UHC Medicare as of 11/29/2021
<b>Treatment</b>	Copays waived for treatment between 3/31/2020 – 2/28/2021	Copays waived through 7/31/21	Copays waived through 12/31/21	Copays waived through 4/29/2021 Out-of-Network waived through 10/22/2020	Copays waived through 3/31/2021
<b>Specialist and Primary Care</b>	If a member presents at a specialist office and receives testing or treatment with a COVID-19 diagnosis, there would be no member cost share for services	Copays waived through 7/31/21	Copays waived through 12/31/21	Pan deductible and coinsurance applies	Copays waived through 9/30/2020 for specialist; through 12/31/2020 for Primary Care
<b>Other</b>	<a href="https://www.blueshieldca.com/coronavirus/your-coverage">https://www.blueshieldca.com/coronavirus/your-coverage</a>	<a href="https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information">https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information</a>	<a href="https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information">https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information</a>	Emotional support line available: 1-866-342-6892 Sanvello: On-demand emotional support mobile app, free to members <a href="https://www.uhc.com/health-and-wellness/health-topics/covid-19">https://www.uhc.com/health-and-wellness/health-topics/covid-19</a>	