

# **San Francisco Health Service System Health Service Board**

COVID-19 Update

February 10, 2022

## SFHSS Specific Data — Testing

Test Results	Blue Shield of California (BSC) as of 1/18	Kaiser Permanente of California <sup>[1]</sup>		UnitedHealthcare (UHC)	
		Non-Medicare as of 1/25	Medicare as of 1/25	Non-Medicare as of 1/31	Medicare as of 1/19
Positive	1,349	6,006	929	44	108
Negative	25,066	180,574	25,111	540	1,965
Inconclusive / Unknown	NR	NR	NR	1,229	6,244
<b>Total</b>	<b>26,415 <sup>[2]</sup></b>	<b>186,580</b>	<b>26,040</b>	<b>1,813</b>	<b>8,317</b>

**NR Not Reported**

*[1] Does not represent unique members*

*[2] May be underreported due to claim submission lag*

## SFHSS Specific Data — Vaccines

Test Categories	Blue Shield of California (BSC) as of 1/18	Kaiser Permanente of California		UnitedHealthcare (UHC)	
		Non-Medicare as of 1/23	Medicare as of 1/23	Non-Medicare as of 1/31	Medicare <sup>[1,2]</sup> as of 1/19
	Dose	Individuals		Individuals	
Partial	1,298	997	89	619	1,076
Fully	26,208	45,711	12,966	662	13,790
<b>Total</b>	<b>27,506</b>	<b>46,708</b>	<b>13,055</b>	<b>1,281</b>	<b>14,866</b>
Booster / Third Vaccination	12,518	26,831	11,402	503	8,529
<b>Total Members</b>	<b>32,285</b>	<b>55,276</b>	<b>13,549</b>	<b>3,200</b>	<b>17,107</b>

[1] The payment for the administration of vaccinations will now be the plan responsibility under the UHC Group MA plan as of 1/1/22.

[2] UHC Medicare is counting the 2<sup>nd</sup> shot as a booster if the member received the J&J vaccine initially.

**Vaccines are provided to all at no cost to members.**

## SFHSS Specific Data — Hospitalizations

**Blue Shield  
of California**

**102** cases

**Kaiser Permanente  
of California**

**505** cases  
(of which 76 were in ICU)

**UnitedHealthcare  
Non-Medicare**

**242** cases  
(of which 11 were/are in ICU  
and 5 with a ventilator)

**UnitedHealthcare  
Medicare**

**298** cases  
(of which 64 were/are ICU  
and 27 with a ventilator)

Data is from March 2020 to January 2022.

# SFHSS Specific Data — By Age Groups

	Age Group (in years)	Partially Vaccinated	Fully Vaccinated	Booster/ 3rd Vaccination
<b>Blue Shield of California</b>	5 – 11	367	947	—
	12 – 17	97	2,343	254
	18 and older	834	22,918	12,264
	<b>Total</b>	<b>1,298</b>	<b>26,208</b>	<b>12,518</b>
<b>UnitedHealthcare Non-Medicare</b>	<18	22	65	9
	18 – 39	105	137	56
	40 – 64	448	376	397
	65+	44	84	41
	<b>Total</b>	<b>619</b>	<b>662</b>	<b>503</b>
<b>Kaiser Permanente of California</b>	5-11	379	2,040	N/A
	12-17	88	3,554	994
	18-40	286	15,635	8,662
	41-64	232	22,776	15,774
	65+	16	1,707	1,401
	Under 65 - KPSA	1	173	128
	65+ KPSA	88	12,793	10,915
	<b>Total</b>	<b>1,001</b>	<b>45,712</b>	<b>26,831</b>

3rd vaccine and booster data combined

HSB Meeting: COVID-19 Update — February 10, 2022

# SFHSS Specific Data — COVID Home Test Kits (as of 2/4/2022)

On Jan. 10, 2022, the Department of Labor (DOL), Department of Health and Human Services (HHS) and the Treasury Department released a series of FAQs under the Affordable Care Act (ACA) Part 51. This was in response to the Biden-Harris administration’s directive to issue guidance requiring group health care plans and insurers to provide coverage of over-the-counter, in-home COVID-19 diagnostic tests.

Beginning January 15th, until the end of the Coronavirus Public Health Emergency, individuals can get up to eight (8) over-the-counter tests each month. If you purchase a test kit that includes two tests, that will count as two of your eight covered tests.

**For the most up-to-date information on coverage of COVID Home Test Kits, visit [SFHSS.org](https://www.sfhss.org) or your carrier website.**

Carrier	Carrier Website for More Information on How to Submit for Reimbursement	Additional Notes
Blue Shield	<a href="https://www.blueshieldca.com/bsca/bsc/wcm/connect/sites/Sites_Content_EN/coronavirus/coverage-testing">https://www.blueshieldca.com/bsca/bsc/wcm/connect/sites/Sites_Content_EN/coronavirus/coverage-testing</a>	Up to \$12 dollars per test
Kaiser Permanente (Non-Medicare)	<a href="https://kp.org/coronavirus">kp.org/coronavirus</a>	No \$ cap on tests
Kaiser Permanente (Medicare)	<a href="https://kp.org/coronavirus">kp.org/coronavirus</a>	KPSA is covering test for members, with no \$ cap on tests
United HealthCare (Non-Medicare)	<a href="https://myuhc.com">myuhc.com</a>	Up to \$12 dollars per test
United HealthCare (Medicare)	TBD	Direct member reimbursement of \$12/test
HealthNet	<a href="https://healthnet.com/COVID19">healthnet.com/COVID19</a>	Up to \$12 dollars per test

# COVID-19 Booster — Process and Communications

Blue Shield of California	Kaiser Permanente of California	UnitedHealthcare Non-Medicare	UnitedHealthcare Medicare
<p>Members who are fully vaccinated that have provided an email address and are registered with an online account will be sent an email when eligible for an additional dose of the vaccine.</p>	<p>Kaiser will continually update <a href="http://www.kp.org/covidvaccine">www.kp.org/covidvaccine</a> with information about vaccination eligibility, vaccine availability, scheduling options (including online), and locations where walk-in service is available.</p> <p>Members can also get the booster at no cost from any facility or large-scale vaccination site that has been approved as a COVID-19 vaccine provider by the state department of health.</p> <p>Kaiser encourages members to get the COVID-19 booster wherever there is availability — even outside of Kaiser Permanente. v</p>	<p>Providers will determine if eligible and members can utilize the COVID-19 vaccination resources on <a href="http://www.myuhc.com">www.myuhc.com</a> for vaccine locator and should review California specific eligibility on boosters.</p>	<p>Continued promotion online, through standard communications such as eNews and health planner, training of advocates to answer questions, help members schedule a vaccine and check booster eligibility, ongoing email series to encourage vaccine adoption (targeting unsure/unknown members), via multi-channel flu vaccination campaign, via continuous monitoring of member needs and CDC recommendations.</p>

# COVID-19 Health Plan Benefit Information

Benefit Topic	BSC as of 1/21/2022	Kaiser Non-Medicare as of 1/28/2022	Kaiser Medicare as of 1/28/2022	UHC Non-Medicare as of 1/31/2022	UHC Medicare as of 1/19/2022
<b>Early Rx Refills Available?</b>	Yes	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	Yes, through 1/20/2021	Yes, through 8/31/2020
<b>Tele-Medicine</b>	Via PCP: Copays waived Via Teladoc: No copay	No copay (no end date on this)	No copay (no end date on this)	COVID-19 related copays waived through 10/17/2021 Non-COVID-19 related copays waived through 9/30/2020	COVID-19 treatment related copays waived through 3/31/2021 COVID-19 testing related copays waived through the national public emergency
<b>Tele-Behavioral Health</b>	No copay	No copay (no end date on this)	No copay (no end date on this)	COVID-19 related copays waived through 1/20/2021 Non-COVID-19 related copays waived through 9/30/2020	COVID-19 related copays waived through 3/31/2021



# COVID-19 Health Plan Benefit Information (continued)

Benefit Topic	BSC as of 1/21/2022	Kaiser Non-Medicare as of 1/28/2022	Kaiser Medicare as of 1/28/2022	UHC Non-Medicare as of 1/31/2022	UHC Medicare as of 1/19/2022
<b>Testing/ Diagnostics</b>	Copays waived	Copays waived through the last day of the month following the end of the national public health emergency	Copays waived through last day of the month following the end of the national public health emergency.	Copays waived through 10/17/2021	Copays waived through the national public emergency
<b>Treatment</b>	Copays waived for treatment between 3/31/2020 – 2/28/2021	Copays waived through 7/31/21	Copays waived through 12/31/21	Copays waived through 4/29/2021 Out-of-Network waived through 10/22/2020	Copays waived through 3/31/2021
<b>Specialist and Primary Care</b>	If a member presents at a specialist office and receives testing or treatment with a COVID-19 diagnosis, there would be no member cost share for services	Copays waived through 7/31/21	Copays waived through 12/31/21	Pan deductible and coinsurance applies	Copays waived through 9/30/2020 for Specialist; through 12/31/2020 for Primary Care

# COVID-19 Health Plan Benefit Information (continued)

Benefit Topic	BSC as of 1/21/2022	Kaiser Non-Medicare as of 1/28/2022	Kaiser Medicare as of 1/28/2022	UHC Non-Medicare as of 1/31/2022	UHC Medicare as of 1/19/2022
Other	<a href="https://www.blueshieldca.com/coronavirus/your-coverage">https://www.blueshieldca.com/coronavirus/your-coverage</a>	<a href="https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information">https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information</a>	<a href="https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information">https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information</a>	Emotional support line available: <b>1-866-342-6892</b>  Sanvello: On-demand emotional support mobile app, free to members  <a href="https://www.uhc.com/health-and-wellness/health-topics/covid-19">https://www.uhc.com/health-and-wellness/health-topics/covid-19</a>	