

Health Service Board City & County of San Francisco

ICD-10 Report

February 11, 2016

Background

International Classification of Diseases (ICD)

Purpose

- **Diagnosis codes** on claims to identify disease classification
- **Procedure codes** on claims to identify service rendered
- Used across the health care industry (health plans, providers and health care clearing houses)
- For diagnostic, billing and reporting purposes

Update

- Current U.S. version: ICD-9-CM
- ICD-10 (10th revision) released globally by WHO and adopted by other countries since the mid-1990s
- U.S. adopting U.S. versions:
 - **ICD-10-CM**
(clinical modification)
 - **ICD-10-PCS**
(procedure coding system)

Transition date is October 1, 2015

ICD-10-CM (Clinical Modification)

- ICD-10-CM will refine ICD-9-CM (volumes 1 and 2)
 - Diagnosis codes for health care settings in the U.S.
 - 400% increase in the number of codes
 - Used to support HCPCS and CPT procedure codes, which identify the service rendered

ICD-9-CM—Volumes 1 and 2	ICD-10-CM
14,000 Codes	69,000 Codes
3-5 Digits	7 Digits
No Laterality	Right / Left Indication (on nearly half the codes)
Limited Specificity	Increased Specificity

ICD-10-PCS (Procedure Coding System)

- ICD-10-PCS will replace ICD-9-CM (volume 3 procedure codes)
 - Inpatient hospital procedure codes for hospital settings in the U.S.
 - 1,700% increase in number of codes (greater impact)
 - Use of HCPCS and CPT procedure codes will continue for outpatient and physician office claims

ICD-9-CM—Volume 3	ICD-10-PCS
4,000 Codes	72,000 Codes
3-4 Digits	7 Digits
Diagnosis Included	Diagnosis Excluded
Limited Specificity	Increased Specificity

ICD-10 Code Examples

More than 7x the number of codes for better specificity

W22.02XD

*(walked into lamppost,
subsequent encounter)*

W55.41XA

*(bitten by pig,
initial encounter)*

V97.33XD

*(sucked into jet engine,
subsequent encounter)*

Z63.1

*(problems in relationship
with in-laws)*

R46.1

*(bizarre personal
appearance)*

W61.62XD

*(struck by duck,
subsequent encounter)*

V95.45XA

*(spacecraft explosion injuring
occupant, initial encounter)*

Carrier Comments

System Readiness

- **Major carriers (Blue Shield of California, UHC, Cigna, Aetna) expect a smooth conversion from their end** (based on years of extensive internal and external testing), but we remain cautious as a significant disruption is possible (especially on the provider side and with smaller providers)
- Mappings will be used to convert algorithms from ICD-9 basis to ICD-10 basis
- Identification tables (e.g. for medical management, case management, disease management), prior authorization tables and referral tables have been converted
- Reporting, modeling and auditing algorithms have also been converted
- **Despite carriers having converted their coding to ICD-10, potential for disruption**

Carrier Comments

Claims Processing

- **Short-term dual processing (both ICD sets) planned to support run-out submissions**
- Correctly coded claims are expected to be processed in a timely manner
- **Incorrectly coded claims (not using appropriate ICD-10 codes) will be rejected and the provider will need to resubmit the claim using the correct code**

Shifts in Trends

- **Slight changes in trends (e.g. cost projections, risk scores, case mix index, Diagnostic Related Groups (DRGs), etc.) are generally expected**
- Since some conditions and procedures will not map into the same DRG code under both ICD-9 and ICD-10, a slight (less than 1%) DRG shift is expected in the industry and will be followed closely to ensure the conversion is revenue neutral
- **Physician upcoding is not anticipated as reimbursements are based on CPT codes**

Potential Industry Impact

**Case, Disease and
Utilization
Management**

**Actuarial
Projections and
Incurred But Not
Paid (IBNP)
Calculations**

Data and Trends

**Audits and Medical
Policy**

**Claims
Submission and
Processing**

Underwriting

**Provider
Contracting**

**Risk Scores and
Risk Adjustment**

IT

Potential Client Impact

Claims Data

- Questionable early data quality
- Costs may appear to dive in Q4 2015 and then spike up
- The timing and degree of all this is fairly uncertain

Actuarial

- Possible IBNP, pricing, EMR and medical loss ratio impact
- Risk of DRG shifts impacting claims trend
- Unspecified code usage could lower DRG payments

Members

- Benefits may be miscoded and copays collected on preventive care visits
- May not be aware of new coding impact on benefits

Stages of Impact

Transition

- Expect to see a large IBNP increase initially, as costs appear to have decreased
 - Providers may not be able to submit claims properly
 - Carriers may have increased coding rejections and/or delays in claims processing
- Development method might be challenging during transition, so we recommend the projection method

Recovery

- Expect to see a recovery period follow the transition phase
- Earlier claims are finally paid and costs may appear to spike
- Data through this phase may contain a higher proportion of coding inaccuracies

Ongoing

- Expect to see claims submitted and processed in a timely fashion
- Reliability and accuracy on an ongoing basis
 - ICD 9: good reliability due to 30 years of experience but poor accuracy
 - ICD 10: good accuracy but reliability will take time and experience