

AON

**San Francisco
Health Service
System**

**Health Service
Board**

COVID-19 Update

January 13, 2022



SFHSS Specific Data — Testing

Test Categories	Blue Shield of California (BSC) as of 12/21	Kaiser Permanente of California ^[1]		UnitedHealthcare (UHC)	
		Non-Medicare as of 12/21	Medicare as of 12/21	Non-Medicare as of 12/23	Medicare as of 12/20
Confirmed	1,116	NR	NR	217	941
Probable	NR	NR	NR	2	10
Possible	NR	NR	NR	35	29
Total	1,116	NR	NR	254	980
Test Results					
Positive	1,116	3,814	649	42	102
Negative	26,620	165, 211	22,293	524	1,938
Inconclusive / Unknown	NR	NR	NR	1,157	6,045
Total	27,736 ^[2]	169,025	22,942	1,723	8,085

NR Not Reported

[1] Does not represent unique members

[2] May be underreported due to claim submission lag

SFHSS Specific Data — Vaccines

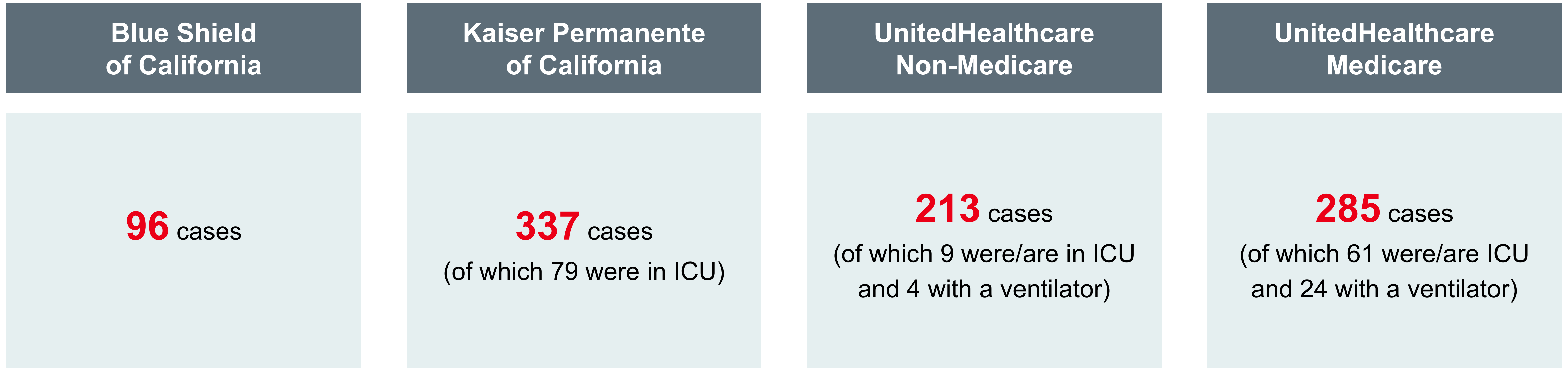
Test Categories	Blue Shield of California (BSC) as of 12/21	Kaiser Permanente of California		UnitedHealthcare (UHC)	
		Non-Medicare as of 12/19	Medicare as of 12/19	Non-Medicare as of 12/23	Medicare ^[1,2] as of 12/20
	Dose	Individuals		Individuals	
Partial	1,347	1,359	95	595	1,041
Fully	25,745	44,588	12,931	681	13,636
Total	27,092	45,947	13,026	1,276	14,667
Booster / Third Vaccination	9,324	Data Not Yet Available	Data Not Yet Available	437	7,679
Total Members	33,797	55,276	13,549	3,200	17,066

[1] The payment for the administration of vaccinations will now be the plan responsibility under the UHC Group MA plan as of 1/1/22.

[2] UHC Medicare is counting the 2nd shot as a booster if the member received the J&J vaccine initially.

Vaccines are provided to all at no cost to members.

SFHSS Specific Data — Hospitalizations



Data is from March 2020 to December 2021.

SFHSS Specific Data — By Age Groups

Please note, not all carriers are able to report by age.

Blue Shield of California

Age Group (in years)	Partially Vaccinated	Fully Vaccinated	Booster/ 3rd Vaccination
5 – 11	497	708	—
12 – 17	99	2,301	14
18 and older	751	22,736	9,310
Total	1,347	25,745	9,324

UnitedHealthcare Non-Medicare

Age Group (in years)	Partially Vaccinated	Fully Vaccinated	Booster/ 3rd Vaccination
<18	22	65	1
18 – 39	93	140	43
40 – 64	439	391	355
65+	41	85	38
Total	595	681	437

Blue Shield and UHC combine data for 3rd vaccine and booster.

SFHSS Specific Data — Testing Demand Update

United HealthCare: For both the Commercial and Medicare populations, UHC continues to make COVID resources available to enrolled members via our member websites. Below is information on our testing location tool.

The [Test Locator tool](#) helps individuals find a COVID-19 diagnostic test location in their area. In most test locations they will ask for a script from a provider. Members can use the telehealth option to contact a provider for a script.

Blue Shield, HealthNet, and Kaiser will report in person.

COVID-19 Booster — Process and Communications

Blue Shield of California	Kaiser Permanente of California	UnitedHealthcare Non-Medicare	UnitedHealthcare Medicare
<p>Members who are fully vaccinated that have provided an email address and are registered with an online account will be sent an email when eligible for an additional dose of the vaccine.</p>	<p>Kaiser will continually update www.kp.org/covidvaccine with information about vaccination eligibility, vaccine availability, scheduling options (including online), and locations where walk-in service is available.</p> <p>Members can also get the booster at no cost from any facility or large-scale vaccination site that has been approved as a COVID-19 vaccine provider by the state department of health.</p> <p>Kaiser encourages members to get the COVID-19 booster wherever there is availability — even outside of Kaiser Permanente.</p>	<p>Providers will determine if eligible and members can utilize the COVID-19 vaccination resources on www.myuhc.com for vaccine locator and should review California specific eligibility on boosters.</p>	<p>Continued promotion online, through standard communications such as eNews and health planner, training of advocates to answer questions, help members schedule a vaccine and check booster eligibility, ongoing email series to encourage vaccine adoption (targeting unsure/unknown members), via multi-channel flu vaccination campaign, via continuous monitoring of member needs and CDC recommendations.</p>

COVID-19 Health Plan Benefit Information

Benefit Topic	BSC as of 12/21/2021	Kaiser Non-Medicare as of 12/21/2021	Kaiser Medicare as of 12/21/2021	UHC Non-Medicare as of 12/23/2021	UHC Medicare as of 12/20/2021
Early Rx Refills Available?	Yes	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	Yes, through 1/20/2021	Yes, through 8/31/2020
Tele-Medicine	Via PCP: Copays waived Via Teladoc: No copay	No copay (no end date on this)	No copay (no end date on this)	COVID-19 related copays waived through 10/17/2021 Non-COVID-19 related copays waived through 9/30/2020	COVID-19 treatment related copays waived through 3/31/2021 COVID-19 testing related copays waived through the national public emergency
Tele-Behavioral Health	No copay	No copay (no end date on this)	No copay (no end date on this)	COVID-19 related copays waived through 1/20/2021 Non-COVID-19 related copays waived through 9/30/2020	COVID-19 related copays waived through 3/31/2021
Testing/Diagnostics	Copays waived	Copays waived through the last day of the month following the end of the national public health emergency	Copays waived through last day of the month following the end of the national public health emergency.	Copays waived through 10/17/2021	Copays waived through the national public emergency

COVID-19 Health Plan Benefit Information (continued)

Benefit Topic	BSC as of 12/21/2021	Kaiser Non-Medicare as of 12/21/2021	Kaiser Medicare as of 12/21/2021	UHC Non-Medicare as of 12/23/2021	UHC Medicare as of 12/20/2021
Treatment	Copays waived for treatment between 3/31/2020 – 2/28/2021	Copays waived through 7/31/21	Copays waived through 12/31/21	Copays waived through 4/29/2021 Out-of-Network waived through 10/22/2020	Copays waived through 3/31/2021
Specialist and Primary Care	If a member presents at a specialist office and receives testing or treatment with a COVID-19 diagnosis, there would be no member cost share for services	Copays waived through 7/31/21	Copays waived through 12/31/21	Pan deductible and coinsurance applies	Copays waived through 9/30/2020 for Specialist; through 12/31/2020 for Primary Care
Other	https://www.blueshieldca.com/coronavirus/your-coverage	https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information	https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information	Emotional support line available: 1-866-342-6892 Sanvello: On-demand emotional support mobile app, free to members https://www.uhc.com/health-and-wellness/health-topics/covid-19	