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SPECIAL HEALTH SERVICE BOARD MEETING:

Marketplace Assessment Presentation

Minutes

July 11th, 2019, 1:00pm
City Hall, Room 416
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94103

1. CALL TO ORDER: 12:35 pm

2. ROLE CALL

President, Karen Breslin-- Present
Vice President, Stephen Follansbee-- Present
Commissioner, Randy Scott -- Present
Commissioner, Wilfredo Lim-- Present
Commissioner, Mary Hao-- Present
Commissioner, Chris Canning-- Present
Supervisor, Rafael Mandelman-- Present

**3. PRESENTATION OF THE CURRENT (HEALTHCARE) MARKET ASSESSMENT:
(Discussion)**

Mike Clarke and Anne Thompson, Aon, presented to the Board. The presentation included the following subject areas:

- Industry activities—nationally, locally, and impact
- Defining the major players and opportunities in today's health care ecosystem
- Spectrum of health benefit design and contracting strategies
- Factors driving health plan market assessments today—evolution, SFHSS strategic goals, ideal state framework and considerations, other factors for consideration
- Health system models—current and possible alternative scenarios for SFHSS
- Recap of today's discussion and next steps

- Appendix—glossary of acronyms

The key goals of the presentation and discussion was to focus on SFHSS health plans available to active employees and early retirees (non-Medicare population), discuss and identify “must haves” for current and future providers, and gather input on how to further define carrier partner success metrics. Also presented, were five health plan models; discussed as options, and these models will be discussed in the member engagement sessions beginning in September.

President Breslin asked about how the models that were presented would fit within the City Charter language regarding “member choices.” President Breslin noted that the Charter stated that members need to have choices, and there should not be less options with a consolidated Model option. Vice President Follansbee noted that many of our providers are working within multiple groups and our current provider pool could be part of the potential consolidation model. Vice President Follansbee stated that when looking at these model variations the SFHSS team would also need to consider the possible “disruptions” associated with each model.

In conclusion of the presentation, the Aon team noted that they will continue to work alongside SFHSS leadership to prepare for the member engagement sessions. An update on the member engagement sessions is planned for the August 8, 2019 meeting, with the member engagement facilitator present to meet with the Board.

Vice President Follansbee noted that all invitations sent to the members should be sent through various channels, in addition to an electronic “evite”. Vice President Follansbee also stated that some of the focus groups should be language specific, possibly in Spanish, Tagalog, Cantonese, or Filipino through a very robust interpreter service.

PUBLIC COMMENT:

Claire Zvanski, RECCSF/SEIU 1021 representative, noted that she had a few thoughts and comments on the presentation. Ms. Zvanski stated that in the past the policy of the Health Service Board designed the plans for the Health Service System. Ms. Zvanski shared her concerns around benefits being “purchased” from health plans. Ms. Zvanski also shared her concern about health plan consolidation, and the historic impact of the consolidation, particularly to the premium increases that occurred after the plan consolidation. Ms. Zvanski stated that both actives and retirees are interested in what is happening during this RFP cycle. Ms. Zvanski noted that many members will be “watching, asking, and commenting” during the progression of this RFP development.

Maureen O’Shea, retiree, stated that many employees remain with the City because of the benefits they receive. Ms. O’Shea noted that young employees stay with the City for some time, although they are recruited by the private sector due to the benefits they are offered in their corporate roles. Ms. O’Shea stated that the City needs to “consider offering these very good benefits to our employees so that they will remain in service to the city.”

Fred Sanchez, President of Protect our Benefits, noted that he is excited for the opportunity to work on the health plan model development. Mr. Sanchez noted that Protect our Benefits has two major functions: monitoring the retirement system and monitoring the healthcare system. Mr. Sanchez noted that the City's healthcare system is guided by the Charter, and the planning of benefits must be done within the boundaries of the charter language. Mr. Sanchez encouraged all members to be active in this planning process.

Shon Buford, President of the San Francisco Fire fighters Union Local 798, asked that the Board and the SFHSS team consider the early retirees who would be affected by any cost change in their current health benefits. Mr. Buford asked that during the RFP process the Board and SFHSS team be conscious of the impact the potential changes can have on early retirees.

Kari Totah, a retired employee, asked that more HMO options are made available if the Health Care Plans are restructured on the next RFP cycle.

4. OPPORTUNITY FOR THE PUBLIC TO COMMENT ON MATTERS WITHIN THE BOARD'S JURISDICTION: (Discussion)

PUBLIC COMMENT: None.

5. OPPORTUNITY TO PLACE ITEMS WITHIN THE BOARD'S JURISDICTION ON FUTURE AGENDAS: (Discussion)

PUBLIC COMMENT: None.

6. ADJOURNMENT: 3:05 pm

Summary of Health Service Board Rules Regarding Public Comment

- Speakers are urged to fill out a speaker card in advance but may remain anonymous if so desired.
- A member of the public has up to three (3) minutes to make pertinent public comments before action is taken on any agenda item.
- A member may comment on any matter within the Board's jurisdiction as designated on the agenda.

Health Service Board and Health Service System Web Site: <http://www.myhss.org>

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- The Chair of the meeting may order the removal of any person(s) in violation of this rule from the meeting room.
- The Chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule.

The complete rules are set forth in Chapter 67A of the San Francisco Administrative Code.

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The following email has been established to contact all members of the Health Service Board: health.service.board@sfgov.org. Health Service Board telephone number: (415) 554-1727.