# HEALTH SERVICE SYSTEM CITY & COUNTY OF SAN FRANCISCO

### Memorandum

DATE: June 9, 2016

TO: Randy Scott, President and Members of the Health Service Board

FROM: Pamela Levin, Chief Financial Officer

RE: Update on Financial Report as of April 30, 2016

This report summarizes revenues and expenses of the Employee Benefit Trust Fund (Trust Fund) and the General Fund Administration Budget through April 30, 2016, as well as fiscal year-end projections through June 30, 2016.

### **Employee Benefit Trust Fund**

On June 30, 2015, the Trust Fund balance was \$81.5 million. Based on activity through April 2016, the fund balance is projected to be \$71.8 million as of June 30, 2016. The projected \$9.7 million decrease includes reserves for unpaid claims and is a result of the following changes:

- 1. City Plan \$10.6 million decrease in fund balance resulting from:
  - a. \$0.6 million increase in fund balance from pharmacy rebates (additional information on page 3)
  - b. \$11.2 million decrease in fund balance:
    - \$3.7 million associated with subsidizing 2015 rates (for the first six months of FY 2015-16) from the claim stabilization reserve
    - \$7.0 million associated with subsidizing 2016 rates (for the second six months of FY 2015-16) from the claim stabilization reserve
    - 0.5 million due to unfavorable claim experience
- 2. Blue Shield Flex Plan \$3.5 million decrease in fund balance resulting from:
  - a. \$5.0 million increase in fund balance:
    - \$2.2 million associated with the increase in 2016 rates (for the second six months
      of FY 2015-16) to recover the 2014 deficit
    - \$2.8 million from pharmacy rebates (additional information on page 3)



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- b. \$8.5 million decrease in fund balance:
  - \$4.9 million associated with subsidizing rates in Plan Year 2015 (for the first six months of FY 2015-16) from the claim stabilization reserve
  - \$3.6 million due to unfavorable claim experience
- 3. Self-insured dental plan \$3.9 million increase in fund balance associated with:
  - a. \$4.5 million due to favorable claim experience
  - b. \$0.6 million decrease in fund balance associated with subsidizing 2016 rates (for the second six months of FY 2015-16) from the claim stabilization reserve

The projection is consistent with the amount that was presented in the Financial Report as of April 2015.

4. Healthcare Sustainability Fund (\$2.05) - \$0.1 million increase in fund balance

The \$2.05 per member per month charge is one of the components of the premiums. Since the \$2.05 is incorporated in the premiums which has allocated between the employer and employee based on the contribution model.

	Original	Revised	April YTD		
	Budget	Budget	Actuals	Projection	Balance
Revenues/Premiums	\$ 1,555,310	\$ 1,555,310	\$1,345,905	\$1,610,259	\$ 54,949
Expenditures					
Personnel Services and Mandatory Fringes	481,308	\$ 481,308	\$ 291,902	\$ 422,350	\$ 58,958
Communications					
Open Enrollment Communications	288,867	288,867	302,301	304,763	(15,896)
Operations Communications	14,700	34,700	60,701	109,350	(74,650)
Wellness Communications	28,000	68,000	10,151	63,000	5,000
Other Communications	9,033	19,033	12,540	23,084	(4,051)
Total Communications	\$ 340,600	\$ 410,600	\$ 385,693	\$ 500,197	\$(89,597)
Wellness	286,460	286,460	228,341	269,170	17,290
Initiatives to Reduce Health Care Costs	257,500	257,500	195,015	268,090	(10,590)
SFGTV/Board Meetings	-	-	10,715	11,767	(11,767)
Contingency for Unforeseen Issues	189,442	119,442		53,736	65,706
Total Expenditures	\$ 1,555,310	\$ 1,555,310	\$1,111,666	\$1,525,310	\$ 30,000
Revenue Less Expenses	\$ -	\$ -	\$ 234,239	\$ 84,949	\$ 84,949

The table above reflects the year to date actuals through April 30, 2016. The Revised Budget reflects an increased focus on Communications and the categories in which they are expended. The Balance is the difference between the Revised Budget and the Projection. Projected savings are represented by a positive number while expenditures that exceed the budget are represented by a (negative) number.

- 5. Interest \$0.4 million increase in fund balance from HSS Trust cash balances
- 6. Performance guarantees \$0.2 million increase in fund balance due from Blue Shield for the plan year 2014
- 7. Forfeitures \$0.3 million increase in fund balance associated with Health Care and Dependent Care FSA for 2015 Plan Year
- 8. Transfers Out of Forfeitures \$0.5 million decrease in fund balance associated with transfers to the General Fund pursuant to the FY 2015-16 budget

### Pharmacy Rebates

The following table summarizes the FY 2015-16 pharmacy rebates as of April 30, 2016 and year-end projection. The rebates reduce the amount of claims HSS pays to the vendors.

Vendor	Amount (year	Time Period Covered	Year-End Projection
	to date)		
Blue Shield	\$1,644,794	April 2015 – September 2015	\$2,800,000
UHC	376,574	October 2014 – September 2015	600,000
Total	\$2,021,368		\$3,400,000

### General Fund Administration Budget (including Enterprise Content Management System)

Based on the financial results for the first ten months of FY 2015-16, the budget is projected to be fully expended. Any unexpended balance will be used to fund part-time staff for scanning documents that will be incorporated in the Enterprise Content Management System (ECM), purchase ergonomic equipment, and fund other essential expenditures.

### HEALTH SERVICE SYSTEM



## STATEMENT OF REVENUES AND EXPENSES FY 2015-2016

### FOR THE TEN MONTHS ENDED April 30, 2016

### ACTIVE & RETIRED COMBINED

			Year-To-Date	
	Year-To-Date	Year-To-Date	Net	
	Revenues	Expenses	Excess(Shortage)	
SELF-INSURANCE				
City Plan, including ASO	35,758,396	44,198,737	(8,440,341)	
Blue Shield Flex	242,076,982	247,609,721	(5,532,739)	
Delta Dental - Active only, including ASO	38,803,442	35,434,922	3,368,520	
TOTAL SELF-INSURANCE	316,638,820	327,243,380	(10,604,560)	
INSURANCE PRODUCTS				
Blue Shield-HMO	26,629,134	26,629,134	-	
Kaiser-HMO	288,059,869	287,474,696	585,173	
Vision Service Plan, All (City Plan & HMO)	4,141,885	4,141,885	-	
Sub-total HMO	318,830,888	318,245,715	585,173	
Delta Dental - Retired	11,301,856	11,226,981	74,875	
Delta Care	842,786	841,740	1,046	
Pacific Union	261,618	267,514	(5,896)	
Sub-total Dental	12,406,260	12,336,235	70,025	
Long Term/Short Term Disability	5,768,688	5,768,688	-	
Flexible Benefits	777,222	777,222	-	
Flexible Spending-Dependent Care	3,369,580	3,560,384	(190,804)	
Flexible Spending -Medical Reimbursement	3,775,045	4,309,604	(534,559)	
Healthcare Sustainability Fund (\$2.05)	1,345,905	1,111,666	234,239	
TOTAL INSURANCE PRODUCTS	346,273,588	346,109,515	164,073	
SAVINGS AND INVESTMENTS				
Interest	319,676	-	319,676	
Performance guarantees	224,710	-	224,710	
Forfeitures	-	-	-	
TOTAL SAVINGS & INVESTMENTS	544,386	-	544,386	
TRANSFERS OUT OF FORFEITURES		-	-	
TOTAL FUNDS	663,456,795	673,352,895	(9,896,100)	

Self Insurance   City Plan   (8.4)   (10.6) (a)     Blue Shield-Flex   (5.5)   (3.5) (b)     Dental, Actives   3.3   3.9 (c)     Insurance Products           Medical HMOs   0.6   0.0     Dental   0.1   0.0     LTD/Flexible Benefits/Flexible Spending   (0.7)   0.0     Healthcare Sustainability Fund (\$2.05)   0.2   0.1 (d)     Savings & Investments         Interest   0.3   0.4     Performance guarantees   0.2   0.2     Forfeitures   0.0   0.3     Transfers Out of Forfeitures   0.0   (0.5) (e)     TOTAL   (9.9)   (9.7)     Net assets     81.5     End of the year   81.5     End of the year   71.8	SUMMARY- In millions	Year-To Date Actual As of Apr. 2016 - Net	FY15-16 Projected Annual-Net
Blue Shield-Flex       (5.5)       (3.5) (b)         Dental, Actives       3.3       3.9 (c)         Insurance Products       Wedical HMOs       0.6       0.0         Dental       0.1       0.0         LTD/Flexible Benefits/Flexible Spending       (0.7)       0.0         Healthcare Sustainability Fund (\$2.05)       0.2       0.1 (d)         Savings & Investments       Interest       0.3       0.4         Performance guarantees       0.2       0.2         Forfeitures       0.0       0.3         Transfers Out of Forfeitures       0.0       (0.5) (e)         TOTAL       (9.9)       (9.7)         Net assets         Beginning of the year       81.5	Self Insurance		
Dental, Actives   3.3   3.9 (c)	City Plan	(8.4)	(10.6) (a)
Insurance Products   Medical HMOs   0.6   0.0     Dental   0.1   0.0     LTD/Flexible Benefits/Flexible Spending   (0.7)   0.0     Healthcare Sustainability Fund (\$2.05)   0.2   0.1 (d)     Savings & Investments	Blue Shield-Flex	(5.5)	(3.5) (b)
Medical HMOs       0.6       0.0         Dental       0.1       0.0         LTD/Flexible Benefits/Flexible Spending       (0.7)       0.0         Healthcare Sustainability Fund (\$2.05)       0.2       0.1 (d)         Savings & Investments           Interest       0.3       0.4         Performance guarantees       0.2       0.2         Forfeitures       0.0       0.3         Transfers Out of Forfeitures       0.0       (0.5) (e)         TOTAL       (9.9)       (9.7)         Net assets         Beginning of the year       81.5	Dental, Actives	3.3	3.9 (c)
Dental       0.1       0.0         LTD/Flexible Benefits/Flexible Spending       (0.7)       0.0         Healthcare Sustainability Fund (\$2.05)       0.2       0.1 (d)         Savings & Investments       Interest       0.3       0.4         Performance guarantees       0.2       0.2         Forfeitures       0.0       0.3         Transfers Out of Forfeitures       0.0       (0.5) (e)         TOTAL       (9.9)       (9.7)         Net assets         Beginning of the year       81.5	Insurance Products		
LTD/Flexible Benefits/Flexible Spending       (0.7)       0.0         Healthcare Sustainability Fund (\$2.05)       0.2       0.1 (d)         Savings & Investments       Interest       0.3       0.4         Performance guarantees       0.2       0.2         Forfeitures       0.0       0.3         Transfers Out of Forfeitures       0.0       (0.5) (e)         TOTAL       (9.9)       (9.7)         Net assets         Beginning of the year       81.5	Medical HMOs	0.6	0.0
Healthcare Sustainability Fund (\$2.05)       0.2       0.1 (d)         Savings & Investments       Interest       0.3       0.4         Performance guarantees       0.2       0.2         Forfeitures       0.0       0.3         Transfers Out of Forfeitures       0.0       (0.5) (e)         TOTAL       (9.9)       (9.7)         Net assets         Beginning of the year       81.5	Dental	0.1	0.0
Savings & Investments       0.3       0.4         Interest       0.2       0.2         Performance guarantees       0.0       0.3         Forfeitures       0.0       (0.5) (e)         TOTAL       (9.9)       (9.7)         Net assets       81.5	LTD/Flexible Benefits/Flexible Spending	(0.7)	0.0
Interest         0.3         0.4           Performance guarantees         0.2         0.2           Forfeitures         0.0         0.3           Transfers Out of Forfeitures         0.0         (0.5) (e)           TOTAL         (9.9)         (9.7)           Net assets           Beginning of the year         81.5	Healthcare Sustainability Fund (\$2.05)	0.2	0.1 (d)
Performance guarantees         0.2         0.2           Forfeitures         0.0         0.3           Transfers Out of Forfeitures         0.0         (0.5) (e)           TOTAL         (9.9)         (9.7)           Net assets         81.5	Savings & Investments		
Forfeitures         0.0         0.3           Transfers Out of Forfeitures         0.0         (0.5) (e)           TOTAL         (9.9)         (9.7)           Net assets         81.5	Interest	0.3	0.4
Transfers Out of Forfeitures         0.0         (0.5) (e)           TOTAL         (9.9)         (9.7)           Net assets         81.5	Performance guarantees	0.2	0.2
TOTAL (9.9) (9.7)  Net assets  Beginning of the year 81.5	Forfeitures	0.0	0.3
Net assets Beginning of the year 81.5	Transfers Out of Forfeitures	0.0	(0.5) (e)
Beginning of the year 81.5	TOTAL	(9.9)	(9.7)
	Net assets		
End of the year 71.8	Beginning of the year		81.5
	End of the year	- -	71.8

- (a) Annual Projection is net of claim stabilization of \$3.7 million used to reduce 2015 rates, \$7.0 million to reduce 2016 rates, and Pharmacy rebate of \$0.6 million
- (b) Annual Projection is net of claim stabilization of \$4.9 million used to reduce 2015 rates, \$2.2 million to increase 2016 rates, and Pharmacy rebate of \$2.8M
- (c) Annual Projection is net of claim stabilization of \$0.6 million to reduce 2016 rates
- (d) \$2.05 per member per month for communications, wellness, actuarial work; \$2.05 is part of a total rate, paid 90% to 100% by employer. Annual Projection is \$85,000
- (e) Transfer of forfeitures to General Fund per FY 2015-2016 budget

ACTIVE & RETIRED COMBINED

#### HEALTH SERVICE SYSTEM STATEMENT OF REVENUES AND EXPENSES FY 2015-2016 vs. FY 2014-2015

YEAR-TO-DATE: April 30, 2016

#### \$ Change % Change Notes For ten months ended For ten months ended April 30, 2016 April 30, 2015 SELF-INSURANCE 1 City Plan, including ASO 2 41,867,087 (6,108,691) 3 Revenues 35,758,396 -14.6% a, h 3 (44,198,737) (41,324,178) (2,874,560 4 4 Expenses 7.0% 5 Net City Plan Excess(Shortage) (8,440,341) 542,909 (8,983,250 -1654.7% 5 Blue Shield-Flex 6 6 229,826,485 7 Revenues 242.076.982 12.250.497 5.3% Ī 7 8 Expenses (247,609,721) (241,068,789) (6,540,932)2.7% 8 Net Blue Shield-Flex Excess(Shortage) (5,532,739) (11,242,304) 5,709,565 -50.8% 9 9 10 Delta Dental - Active only, including ASO 10 11 Revenues 38,803,442 37,946,502 856,940 2.3% 11 12 Expenses (35,434,922) (35,053,742) (381,180)1.1% 12 Net Delta Dental - Active Excess(Shortage) 2,892,760 16.4% 13 13 3.368.520 475.760 **NET SELF-INSURANCE** (7,806,635) (2,797,925) 35.8% 14 14 (10,604,560) 15 INSURANCE PRODUCTS 15 Blue Shield-HMO 16 16 17 Revenues 26,629,134 25,760,841 868,293 3.4% d, I 17 (26,629,134) (25,801,506) 3 2% 18 18 Expenses (827,628)d. I Net Blue Shield HMO Excess(Shortage) 19 (40,665)40,665 -100.0% 19 Kaiser-HMO 20 20 21 Revenues 288,059,869 282,453,687 5,606,182 2.0% 21 22 22 Expenses (287,474,696) (281,076,349) (6,398,347) 2.3% 23 Net Kaiser- HMO Excess(Shortage) 585,173 1,377,338 (792,165) -57.5% 23 Vision Service Plan, All (City Plan & HMO) 24 24 25 4,141,885 3,996,700 145,185 3.6% d, I 25 (145, 185)26 26 Expenses (4,141,885)(3,996,700)3.6% d, I 27 28 Net Vision Service Plan Excess(Shortage) 27 28 29 Delta Dental - Retired 29 30 Revenues 11,301,856 10,646,499 655,357 6.2% d, I 30 31 Expenses (11,226,981) (10,619,735) (607,246) 5.7% d, I 31 Net Delta Dental - Retired Excess(Shortage) 74,875 32 32 26,764 48,111 179.8% 33 33 Delta Care 34 Revenues 842.786 835 432 7.354 0.9% 34 35 Expenses (841,740)(828, 327)(13,413)1.6% 35 Net Delta Care Excess(Shortage) -85.3% 36 36 1,046 7,105 (6,059) 37 Pacific Union 37 268.371 38 Revenues 261 618 (6.753)-2 5% 38 39 39 Expenses (267,514)(265,715)(1,799)0.7% 40 Net Pacific Union Excess(Shortage) (5,896) 2,656 (8,552 -322.0% 40 41 Net Dental 70,025 36,525 33,500 91.7% 41 42 42 43 Long Term/Short Term Disability 43 44 Revenues 5,768,688 5,305,883 462,805 8.7% d 44 45 (464,575) 8.8% 45 Expenses (5.768.688)(5.304.113) d Net Long Term/Short Term Disability Excess(Shortage) 46 46 1,770 (1,770)-100.0% 47 Flexible Benefits 47 48 Revenues 777,222 794,299 (17,077)-2.1% 48 49 Expenses (798,760)49 (777,222)21,538 -2.7% Net Flexible Benefits Excess(Shortage) 50 50 4 461 -100 0% (4,461)51 Flexible Spending-Dependent Care 51 52 Revenues 3,369,580 3,268,132 101,448 3.1% 52 g 53 Expenses (3,560,384)(3,284,485)(275,900)8.4% 53 Net Flexible Spending-Dependent Care Excess(Shortage) 54 54 (190.804) (16,353)(174,452) 1066.8% 55 Flexible Spending -Medical Reimbursement 55 56 Revenues 3,775,045 3,598,272 176,773 4.9% 56 g f (4,309,604) (3,430,706) (878,898) 57 57 Expenses 25.6% Net Flexible Spending-Medical Reimbursement Excess(Shortage) 167,566 (702,125 -419.0% 58 (534,559) 58 59 Healthcare Sustainability Fund (\$2.05) 59 60 1,345,905 1,302,208 43,697 3.4% 60 Revenues е 61 Expenses (1,111,666)(850,719) (260,947) 30.7% 61 е 62 Net Healthcare Sustainability Fund (\$2.05) Excess(Shortage) 234 239 451 489 (217,250 -48 1% 62 **NET INSURANCE PRODUCTS** 63 164,073 1,973,209 (1,809,135)-91.7% 63 SAVINGS AND INVESTMENTS 64 64 65 319,676 592,359 -46.0% 65 Interest (272,683) b 66 Performance guarantees 224,710 446,800 (222,090) -49.7% 66 Forfeitures 67 67 **TOTAL SAVINGS & INVESTMENTS** -47.6% 68 544,386 1,039,159 (494,773) 68 69 TOTAL NET EXCESS (SHORTAGE) (9,896,100) (4,794,268)(5,101,833) 106.4% 69

a decrease in membership

- b decrease in cash balance
- decrease in deductions
- d increase in membership
- e \$2.05 per member per month for communications, wellness, actuarial work
- decrease in rates
- increase in rates increase in deductions



### HEALTH SERVICE SYSTEM - ADMINISTRATION STATEMENT OF REVENUES AND EXPENDITURES As of April 30, 2016

YEAR-TO DATE ANNUAL

		Fav/(Unfav)							Fav/(Unfav)	
Budget	Actual	Variance	%Var		Original Budget	Carryforward/ Changes	Revised Budget	Projection	Variance	%Var
385,442	75	(385,367)		REVENUES Non-Operating Revenue	462,530	0	462,530	462,530	0	0.09
•	8,568,410			1 0	*	-	*	· ·		
8,568,410 349,999	349,999	0		Work Order Recovery General Fund Carryforward	10,264,090	15,000 349,999	10,279,090 349,999	10,279,090 349,999	0	0.09
9,303,850	8,918,484	(385,367)	-4.1%	TOTAL REVENUES	10,726,620	364,999	11,091,619	11,091,619	0	0.09
				EXPENDITURES						
4,063,097	3,784,117	278,980	6.9%	Personnel Services	4,875,716	0	4,875,716	4,875,716	0	0.0
1,867,903	1,742,741	125,161	6.7%	Mandatory Fringe Benefits	2,241,483	0	2,241,483	2,241,483	0	0.0
1,800,142	1,569,224	230,918	12.8%	Non-personnel Services	1,923,266	236,904	2,160,170	2,160,170	0	0.0
38,225	26,688	11,537	30.2%	Materials & Supplies	41,700	4,170	45,870	45,870	0	0.0
62,500	0	62,500	100.0%	Equipment	75,000	0	75,000	75,000	0	0.0
1,411,150	1,198,446	212,704	15.1%	Services of Other Departments	1,569,455	123,925	1,693,380	1,693,380	0	0.09
9,243,016	8,321,216	921,800	10.0%	TOTAL EXPENDITURES	10,726,620	364,999	11,091,619	11,091,619	0	0.09
	597,268	536,433	882%	REVENUE LESS EXPENDITURES	0	0	0	0	0	