



HEALTH SERVICE BOARD

CITY & COUNTY OF SAN FRANCISCO

Stephen Follansbee, M.D.
President

Chris Canning
Vice President

Connie Chan
Supervisor (District 1)
Commissioner

Karen Breslin
Commissioner

Mary Hao
Commissioner

Randy Scott
Commissioner

Claire Zvanski
Commissioner

Abbie Yant, MA, RN
Executive Director
Health Service System

Holly Lopez
Executive Secretary

TEL (628) 652-4646
FAX (628) 652-4703
<http://www.sfhss.org/>

HEALTH SERVICE BOARD

NOTICE AND REGULAR MEETING AGENDA

Thursday, March 10, 2022, 1:00pm
City Hall, Room 416
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94103

and

VIRTUAL PRESENTATION BY SFGOV TV and WebEx

This meeting will be held in person at the location listed above. As authorized by California Government Code Section 54953(e) and Mayor Breed's 45th Supplement to her February 25, 2020 emergency proclamation, it is possible that some members of the Health Service Board may attend this meeting remotely. In that event, those members will participate and vote by video. Members of the public may attend the meeting to observe and provide public comment at the physical meeting location listed above or online at [SFGovTV schedule](#) or <https://bit.ly/3Hqd5vb>. Instructions for providing remote public comment are below.

Remote Meeting Access

Watch at 1:00 pm on March 10, 2021 (via [SFGovTV schedule](#))

Click the link to join the meeting - <https://bit.ly/3Hqd5vb>

Public Comment Call-In: 415-655-0001 / **Access Code:** 2484 074 0933

Providing Public Comment:

1. Dial **415-655-0001** and then enter access code **2484 074 0933** then #
2. **Press #** again to enter the meeting as an ATTENDEE
3. You will hear a beep when you join the meeting as a participant.
 - a. Stop and LISTEN
 - b. Wait for Public Comment to be announced.
4. When Public Comment is called, dial * then **3** to be added to the speaker line.
5. You will then hear "You have raised your hand to ask a question, please wait to speak until the host calls on you." Callers will hear silence when waiting for their turn to speak.
6. To withdraw your question, press * then **3**. – you will hear: "You have lowered your hand."
7. When the system message says "Your line has been unmuted" - **THIS IS YOUR TIME TO SPEAK.**
8. When the President or Commission Secretary states "Welcome Caller," you are encouraged to state your name clearly. As soon as you speak, you will have **3 minutes** to provide your comments.
9. Once your 3 minutes have expired, you will be moved out of the speaker line and back as a participant in the meeting. You will hear "Your line has been muted."
10. Participants who wish to speak on other public comment periods can stay on the meeting line and listen for the next public comment opportunity.

Best Practices when calling in for Public Comment:

- Call from a quiet location
- Speak slowly and clearly
- Turn down any televisions or radios around you
- Address the Commission as a whole, do not address individual Commissioners

Written Public Comment

Persons unable to attend the meeting may submit written public comments regarding an agenda item. These comments will be made part of the official public record and shall be brought to the attention of the Health Service Board. Written public comment expected to be part of the official record should be submitted to the Board email, health.service.board@sfgov.org, and **received by 5 pm on Wednesday, March 9th** before the meeting. Members can also call 628-652-4646 with any questions.

All comments received by the deadline will be forwarded to Board members, summarized and read aloud by the Board Secretary during the specific agenda item, and included in the meeting minutes. In the body of your email, indicate the meeting date and the specific agenda item number. If you do not specify an agenda item, your emailed public comment will be read under general comment.

1. CALL TO ORDER:

2. ROLL CALL:

President Stephen Follansbee, M.D-
Vice President Chris Canning-
Commissioner Karen Breslin-
Supervisor Connie Chan-
Commissioner Mary Hao-
Commissioner Randy Scott-
Commissioner Claire Zvanski-

3. RESOLUTION ALLOWING TELECONFERENCED MEETINGS UNDER CALIFORNIA GOVERNMENT CODE SECTION 54953(3): (Action)

Presented by President Follansbee

The Health Service Board will consider the passage of a resolution that would give it, and all of its subcommittees, authority to meet remotely for the next 30 days.

DOCUMENTS ATTACHED:

HSB Resolution Allowing Teleconference Meetings Draft

STAFF RECOMMENDATION: Accept and approve the Resolution

PUBLIC COMMENT:

ACTION:

4. APPROVAL (with possible modifications) OF THE MINUTES OF THE MEETINGS SET FORTH BELOW: (Action)

Presented by President Follansbee

DOCUMENTS ATTACHED:

February 9, 2022, HSB Finance and Budget Committee Minutes Draft to Be Approved
February 10, 2022, HSB Regular Meeting Minutes Draft to Be Approved
February 16, 2022, HSB Governance Committee Meeting Minutes Draft to Be Approved

PUBLIC COMMENT:

ACTION:

5. GENERAL PUBLIC COMMENT – An opportunity for members of the public to comment on any matter within the Board’s jurisdiction that is not on the agenda, including requesting that the Board place a matter on a future agenda.

PUBLIC COMMENT:

6. PRESIDENT’S REPORT: (Discussion)

Presented by President Follansbee

PUBLIC COMMENT: No written report.

7. DIRECTOR’S REPORT: (Discussion)

Presented by Abbie Yant, SFHSS Executive Director

DOCUMENTS ATTACHED: March 10, 2022 Director’s Report

PUBLIC COMMENT:

8. SFHSS FINANCIAL REPORT AS OF JANUARY 31, 2022: (Discussion)

Presented by Iftikhar Hussain, SFHSS Chief Financial Officer

DOCUMENTS ATTACHED:

SFHSS Financial Report as of January 31, 2022 Memo

SFHSS Financial Report as of January 31, 2022 Presentation

PUBLIC COMMENT:

RATES AND BENEFITS

9. PRESENTATION ON THE 2022 RATES AND BENEFITS CALENDAR FOR THE PLAN YEAR 2023 (Discussion)

Presented by Abbie Yant, SFHSS Executive Director

DOCUMENTS ATTACHED: Rates and Benefits Calendar Schedule for Plan Year 2023
STRATEGIC GOAL: Affordable and Sustainable

PUBLIC COMMENT:

10. REVIEW AND APPROVE 10-COUNTY SURVEY RESULTS: (Action)

Presented by Iftikhar Hussain, SFHSS Chief Financial Officer

At the request of the SFHSS Management Team, Aon presents the results of the 10-County survey as prepared by SFHSS. This information is used to inform the Board of the City’s contribution obligation for health plan coverage where the 10-County amount is a component of employer contribution determination under the City Charter.

DOCUMENTS ATTACHED: 10-County Survey Results
STRATEGIC GOAL: Affordable and Sustainable

STAFF RECOMMENDATION: Approve 10-County Survey Results

PUBLIC COMMENT:

ACTION:

11. REVIEW BLUE SHIELD OF CALIFORNIA FLEX-FUNDED NON-MEDICARE HMO PLANS 2021 CLAIMS AND UTILIZATION EXPERIENCE AND APPROVE THE USE OF ONE-THIRD OF THE STABILIZATION RESERVE SURPLUS AS OF DECEMBER 31, 2021: (Action)

Presented by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents the recommendation for the rate stabilization reserve amount for the Blue Shield of California Flex-Funded plans as of December 31, 2021. This information is used to determine the amount of rate stabilization rating adjustment to be applied to the Blue Shield of California HMO plans (Access+ and Trio) for the 2022 plan year.

DOCUMENTS ATTACHED: Approve the Use of One-Third of the Stabilization Reserve Surplus as of December 31, 2021, for the Blue Shield of California HMO Plans for Plan year 2023.

STRATEGIC GOAL: Affordable and Sustainable

STAFF RECOMMENDATION: Approve the Use of One-Third of the Stabilization Reserve Surplus as of December 31, 2021, for the Blue Shield of California HMO Plans for Plan year 2023.

PUBLIC COMMENT:

ACTION:

12. REVIEW DELTA DENTAL OF CALIFORNIA (DELTA DENTAL) SELF-FUNDED ACTIVE EMPLOYEE PPO PLAN 2021 CLAIMS & UTILIZATION EXPERIENCE AND APPROVE ONE-TIME SUSPENSION OF THE STABILIZATION POLICY AND APPROVE THE USE OF ONE-HALF OF THE STABILIZATION RESERVE SURPLUS AS OF DECEMBER 31, 2021: (Action)

Presentation by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents annual claims and utilization experience and the recommendation for the rate stabilization reserve amount for the Delta Dental of California Self-Funded Active Employee PPO plan as of December 31, 2021. This information is used to determine the amount of rate stabilization rating adjustment to be applied to the Delta Dental Active Employee PPO plan for the 2023 plan year.

DOCUMENTS ATTACHED: Approve One-Time Suspension of the Stabilization Policy and Approve the Use of One-Half of the Stabilization Reserve Surplus as of December 31, 2021, for the Delta Dental Active Employee PPO Plan.

STAFF RECOMMENDATION: Approve One-Time Suspension of the Stabilization Policy and Approve the Use of One-Half of the Stabilization Reserve Surplus as of December 31, 2021, for the Delta Dental Active Employee PPO Plan.

PUBLIC COMMENT:

ACTION:

GOVERNANCE COMMITTEE MATTERS

The Committee Chair will give a brief update on matters discussed and/or recommendations made in this committee. The items presented in the governance meetings ensure that the Commission is following the Governance guidelines and processes that are required by the Health Service Broad Governance Policies.

13. APPROVAL OF THE 2021 BOARD EDUCATION REPORT AND EDUCATION PLAN FOR 2022 DRAFT: (Action)

Presented by Committee Chair Scott

DOCUMENTS ATTACHED:

2021 Board Education Report and Education Plan for 2022

PUBLIC COMMENT:

ACTION:

14. APPROVAL OF THE 2021 ANNUAL BOARD SELF-EVALUATION REPORT DRAFT: (Action)

Presented by Committee Chair Scott

DOCUMENTS ATTACHED:

2021 Annual Board Self-Evaluation Report Draft

PUBLIC COMMENT:

ACTION:

15. VOTE ON WHETHER TO HOLD CLOSED SESSION TO REVIEW AND APPROVE 2021 ANNUAL EMPLOYEE PERFORMANCE EVALUATION DRAFT REPORT: (Action)

Presented by Committee Chair Scott

PUBLIC COMMENT ON ALL MATTERS PERTAINING TO THE CLOSED SESSION:

ACTION:

GOVERNMENT CODE SECTION 54957 (B)(1) AND SAN FRANCISCO ADMINISTRATIVE CODE 67.10(B): PUBLIC EMPLOYEE PERFORMANCE EVALUATION

16. REVIEW AND APPROVE 2021 ANNUAL EMPLOYEE PERFORMANCE EVALUATION DRAFT REPORT: (Action)

Presented by Holly Lopez, Board Secretary

RESOURCES: Employee Position: Executive Director, Name of Employee: Abbie Yant

DOCUMENTS ATTACHED: 2021 Annual Employee Performance Evaluation Draft Report

STAFF RECOMMENDATION: Approve Annual Employee Performance Evaluation Draft Report

PUBLIC COMMENT:

ACTION:

RECONVENE IN OPEN SESSION

17. POSSIBLE REPORT ON ACTION TAKEN IN CLOSED SESSION (Government Code Section 54957.1 and San Francisco Administrative Code Section 67.12(b) (Action):

Presented by Committee Chair Scott

PUBLIC COMMENT:

ACTION:

18. VOTE TO ELECT WHETHER TO DISCLOSE ANY OR ALL DISCUSSION HELD IN CLOSED SESSION: (San Francisco Administrative Code Section 67.12(a)) (Action):

Presented by Committee Chair Scott

PUBLIC COMMENT:

ACTION:

REGULAR BOARD MEETING MATTERS

19. REPORTS AND UPDATES FROM CONTRACTED HEALTH PLAN REPRESENTATIVES: (Discussion)

PUBLIC COMMENT:

20. ADJOURNMENT:

Health Service Board and Health Service System Web Site: <http://www.sfhss.org>

Summary of Health Service Board Rules Regarding Public Comment

1. A member of the public has up to three (3) minutes to make pertinent public comments before action is taken on any agenda item.
2. A member may comment on any matter within the Board's jurisdiction as designated on the agenda.
3. Members may submit their comments by email to health.service.board@sfgov.org by 5 pm the day before the meeting start time. These comments will be made part of the official public record and shall be brought to the attention of the Health Service Board. All comments received by the deadline will be forwarded to Board members, summarized and read aloud by the Board Secretary during the specific agenda item, and included in the meeting minutes. In the subject line of your email, indicate the meeting date and the specific agenda item number. If you do not specify an agenda item, your emailed public comment will be read under general comment.

Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils, and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the

Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at <http://www.sfgov.org/sunshine>.

Summary of Health Service Board Rules Regarding Cell Phones and Pagers

The ringing and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at Health Service Board and committee meetings. The Chair of the meeting may order the removal of any person(s) in violation of this rule from the meeting room. The Chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule. The complete rules are outlined in Chapter 67A of the San Francisco Administrative Code.

Disability Access and Accommodation

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are #42 Downtown Loop and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex. Accessible seating for persons with disabilities (including those using wheelchairs) will be available. To obtain a disability-related modification or accommodation, including auxiliary aids or services, to participate in the meeting, please contact Holly Lopez, at 628-652-4646 at least 48 hours before the meeting, except for Monday meetings, for which the deadline is 4:00 pm the previous Friday.

Sensitivity to Chemical-based Products

To assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity, or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

Location of Materials

If any materials related to an item on this agenda have been distributed to the Health Service Board after distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Holly Lopez at 628-652-4646 or email holly.lopez@sfgov.org. The following email has been established to contact all members of the Health Service Board: health.service.board@sfgov.org. Health Service Board telephone number: 628-652-4646

Lobbyist Registration and Reporting Requirements

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site www.sfgov.org/ethics.