



HEALTH SERVICE BOARD CITY & COUNTY OF SAN FRANCISCO

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HEALTH SERVICE BOARD MEETING

NOTICE and REGULAR MEETING AGENDA

Thursday, March 12, 2020, 1:00 p.m.
City Hall, Room 416
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94103

1. **CALL TO ORDER**

2. **PLEDGE OF ALLEGIANCE**

3. **ROLE CALL**

President Karen Breslin
Vice President Stephen Follansbee, M.D
Commissioner Mary Hao
Commissioner Wilfredo Lim
Commissioner Randy Scott
Commissioner Chris Canning
Supervisor Dean Preston

4. **APPROVAL (with possible modifications) OF THE MINUTES OF THE MEETINGS SET FORTH BELOW: (Action)**

Meeting minutes are compiled to document the actions and discussions that occur during the Health Service Board meetings.

DOCUMENTS ATTACHED:

- Regular Meeting Minutes from February 13, 2020

STAFF RECOMMENDATION: Approve minutes.

PUBLIC COMMENTS:

ACTION:

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94102

5. GENERAL PUBLIC COMMENT ON MATTERS WITHIN THE BOARD'S JURISDICTION: (Discussion)

At this time, members of the public may address the commission on items of interest to the public that are within the subject matter jurisdiction of the commission that are not on this meeting agenda. Each member of the public may address the commission for up to three minutes. (The Brown Act forbids a commission from acting or discussing any item not appearing on the posted agenda, including those items raised at public comment.)

PUBLIC COMMENTS:

6. PRESIDENT'S REPORT: (Discussion)

Report given by President Breslin

DOCUMENTS ATTACHED:

PUBLIC COMMENTS:

7. DIRECTOR'S REPORT: (Discussion)

Report given by Abbie Yant, Executive Director of Health Service System

DOCUMENTS ATTACHED: Director's Report packet

PUBLIC COMMENT:

8. KAISER PERMANENTE TRANSPORTATION BENEFIT UPDATE: (Discussion)

Report given by Kaiser representative

DOCUMENTS ATTACHED:

PUBLIC COMMENT:

9. HSS FINANCIAL REPORTING AS OF December 31, 2019: (Discussion)

Presentation by Pamela Levin, Chief Financial Officer

DOCUMENTS ATTACHED:

- Financial Report YTD December 31, 2019

PUBLIC COMMENTS:

RATES AND BENEFITS

10. PRESENTATION OF 2020 RATES AND BENEFITS CALENDAR FOR PLAN YEAR 2021: (Discussion)

Presentation by Abbie Yant, Executive Director.

DOCUMENTS ATTACHED: Rates and Benefits meeting schedule for 2021 plan year.

PUBLIC COMMENTS:

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94102

11. STOP LOSS RECOMMENDATION PRESENTATION: (Action)

Presented by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents its recommendation for changes, if any, to SFHSS' current position regarding external stop-loss insurance purchases during the following plan year.

DOCUMENTS ATTACHED: Stop Loss Presentation

STAFF RECOMMENDATION: Approve Continuing with current approach (no external Stop/Loss Insurance)

PUBLIC COMMENT:

12. REVIEW AND APPROVE THE 10-COUNTY SURVEY RESULTS: (Action)

Presented by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents the results of the 10-County survey as prepared by SFHSS. This information is used to inform the Board of the City's contribution obligation for health plan coverage where the 10-County amount is a component of employer contribution determination under City Charter.

DOCUMENTS ATTACHED: 10-County Survey Results

STAFF RECOMMENDATION: Approve 10-County Survey Amount

PUBLIC COMMENT:

ACTION:

13. REVIEW AND APPROVE VISION SERVICE PLAN (VSP) INSURED RATE RENEWAL PRESENTATION: (Action)

Presented by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents the 2021 plan year renewal for the vision plans offered through SFHSS by Vision Service Plan (VSP). This information is used to inform the Board of the recommended vision plan premium rates for plan year 2021, as well as any recommended plan or program changes into the 2021 plan year.

DOCUMENTS ATTACHED: Vision Service Plan Renewal Presentation

STAFF RECOMMENDATION: Approve VSP Renewal

PUBLIC COMMENT:

ACTION:

14. REVIEW AND APPROVE UNITED HEALTHCARE CITY PLAN'S PREFERRED PROVIDER ORGANIZATION (PPO) ADMINISTRATIVE FEES PRESENTATION: (Action)

Presented by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents the 2021 plan year administrative services fee renewal recommendation for the UnitedHealthcare (UHC) PPO Plan offered through SFHSS. This information is used to inform the Board of the recommended administrative rate changes for plan year 2021.

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94102

DOCUMENTS ATTACHED: UHC City Plan PPO Administrative Fees Presentation

STAFF RECOMMENDATION: Approve UHC City Plan PPO Administrative Fees

PUBLIC COMMENT:

ACTION:

15. BLUE SHIELD OF CALIFORNIA FLEX-FUNDED NON-MEDICARE CLAIMS EXPERIENCE PRESENTATION: (Discussion)

Presented by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents the annual claims experience for the Blue Shield of California Flex-Funded Non-Medicare HMO plans claims experience for the 2019 calendar year. This information is used to inform the Board of the financial experience of the Access+ and Trio HMO plans in preparation for plan year 2021 Rates & Benefits decisions for the Blue Shield of California health plans.

DOCUMENTS ATTACHED: Blue Shield of California Flex-Funded Non-Medicare Claims Experience

PUBLIC COMMENT:

16. REVIEW AND APPROVE BLUE SHIELD OF CALIFORNIA FLEX-FUNDED RATE STABILIZATION RESERVE PRESENTATION: (Action)

Presented by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents the recommendation for the rate stabilization reserve amount for the Blue Shield of California Flex-Funded Non-Medicare plans as of December 31, 2019. This information is used to determine the amount of rate stabilization rating adjustment to be applied to the Blue Shield of California HMO plans (Access+ and Trio) for the 2021 plan year.

DOCUMENTS ATTACHED: Blue Shield of California Flex-Funded Rate Stabilization Reserve Presentation

STAFF RECOMMENDATION: Approve Blue Shield of California Flex-Funded Rate Stabilization Reserve

PUBLIC COMMENT:

ACTION:

REGULAR BOARD MEETING MATTERS

17. REPORTS AND UPDATES FROM CONTRACTED HEALTH PLAN REPRESENTATIVES: (Discussion)

Opportunity when contracted health plan representatives may bring up updates and topics for discussion.

PUBLIC COMMENT:

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94102

18. OPPORTUNITY FOR THE PUBLIC TO COMMENT ON MATTERS WITHIN THE BOARD'S

JURISDICTION: (Discussion)

Members of the public may address the commission on items of interest to the public that are within the subject matter jurisdiction of the commission that are not on this meeting agenda. Each member of the public may address the commission for up to three minutes.

PUBLIC COMMENT:

19. OPPORTUNITY TO PLACE ITEMS WITHIN THE BOARD'S JURISDICTION ON FUTURE

AGENDAS: (Discussion)

Opportunity when commissioners, the director, and the public may bring up topics for discussion, providing that any action is delayed until proper notice can be granted.

PUBLIC COMMENT:

GOVERNANCE COMMITTEE MATTERS

The Committee Chair will give a brief update on matters discussed and/or recommendations made in this committee. The items presented in the governance meetings ensure that the Commission is following the Governance guidelines and processes that are required by the Health Service Broad Governance Policies.

20. REVIEW THE SFHSS AUDIT POLICY AND APPROVE THE AUDIT PLAN FOR CALENDAR

YEAR 2020:(ACTION)

Presented by Committee Chair Scott

DOCUMENTS ATTACHED: SFHSS Audit Policy and Plan for CY 2020

STAFF RECOMMENDATION: Approve Audit Schedule for CY 2020

PUBLIC COMMENT:

ACTION:

21. VOTE ON WHETHER TO HOLD CLOSED SESSION FOR PUBLIC EMPLOYEE PERFORMANCE

EVALUATION REPORT– SFHSS EXECUTIVE DIRECTOR: (Action)

Presented by Committee Chair Scott

STAFF RECOMMENDATION: Hold closed session.

PUBLIC COMMENT ON ALL MATTERS PERTAINING TO THE CLOSED SESSION:

ACTION:

Government Code Section 54957(b)(1) and San Francisco Administrative Code Section 67.10(b): Public Employee Performance Evaluation

22. PUBLIC EMPLOYEE PERFORMANCE EVALUATION: (Action)

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94102

Presented by Julia Ma, Workforce Development Director, Department of Human Resources.

- Position: Executive Director
- Employee: Abbie Yant

DOCUMENTS ATTACHED: Evaluation Report completed by DHR.

STAFF RECOMMENDATION: Approve Report.

PUBLIC COMMENT:

ACTION:

RECONVENE IN OPEN SESSION

23. POSSIBLE REPORT ON ACTION TAKEN IN CLOSED SESSION REGARDING EMPLOYEE EVALUATION: (Action)

Presented by President Breslin.

PUBLIC COMMENT:

ACTION:

24. VOTE TO ELECT WHETHER TO DISCLOSE ANY OR ALL DISCUSSION HELD IN CLOSED SESSION REGARDING THE PUBLIC EMPLOYEE PERFORMANCE EVALUATION: (Action)

Presented by President Breslin.

PUBLIC COMMENT:

ACTION:

25. ADJOURNMENT:

Summary of Health Service Board Rules Regarding Public Comment

- Speakers are urged to fill out a speaker card in advance but may remain anonymous if so desired.
- A member of the public has up to three (3) minutes to make pertinent public comments before action is taken on any agenda item.
- A member may comment on any matter within the Board's jurisdiction as designated on the agenda.

Health Service Board and Health Service System Web Site: <http://www.sfhss.org>

Disability Access

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are: #42 Downtown Loop, and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex.

Accessible seating for persons with disabilities (including those using wheelchairs) will be available.

In order to assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at <http://www.sfgov.org/sunshine>.

Lobbyist Registration and Reporting Requirements

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site www.sfgov.org/ethics.

Summary of Health Service Board Rules Regarding Cell Phones and Pagers

- The ringing and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at Health Service Board and committee meetings.
- The Chair of the meeting may order the removal of any person(s) in violation of this rule from the meeting room.
- The Chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule.

The complete rules are set forth in Chapter 67A of the San Francisco Administrative Code.

If any materials related to an item on this agenda have been distributed to the Health Service Board after distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Natalie Ekberg at (415) 554-1727 or email Natale.Ekberg@sfgov.org.

The following email has been established to contact all members of the Health Service Board: health.service.board@sfgov.org.

Health Service Board telephone number: (415) 554-0662