

2023 Board Education Report and Education Plan for 2024

March 14, 2024

Presented by Holly Lopez, Board Secretary

Education Experiences Offered in 2023

January 12	February 9	May 11	September 14	November 9	November 9	December 14
Health Insurance Portability and Accountability Act (HIPAA) Training	Healthcare Cost Influencers	Healthcare Cost Trend Influencers	Healthcare Ecosystem and Market Review	Determining City Contributions for SFHSS Retiree Medical Plan	Benefit Plan Design Benchmarking and Plan Design Influence on Member Plan Use Behavior	Opportunities for Future Consideration

Self-Study Education Hours in 2023

Commissioner Name	Total Hours
Breslin	24 hour
Canning	6 hours
Supervisor Dorsey	3 hours
Follansbee	33.75 hours
Hao	40 hours
Scott	30 hours
Zvanski	40 hours

Commissioner City Wide and SFHSS Required Trainings

In 2023, all Commissioners completed the following City Wide and SFHSS-required training:

- Whistle Blower Training (5 minutes)
- Bystander Training (11 minutes)
- Harassment Prevention Training (2-hour)
- HIPAA Training (20 minutes)
- Introduction to Implicit Bias Online Module 2024 (26 minutes)
- Harassment Prevention Training for Supervisors, Managers and Leads (2 hours of training)
- Equitable, Fair, and Respectful Workplace (35 minutes)
- Transgender Training (30 Minutes)
- Ethics and Sunshine Training (15 minutes)

Topics for 2023:

Commissioners completed the annual Board Education evaluation to request topics for 2023. Topics are ranked in order from highest to lowest

1st Place

- Health Plan Integration Systems
- High Cost and High-Risk Conditions

2nd Place

- Data Transparency
- Topics to Improve Equity
- Fiduciary Training (Presented on January 9, 2024)

Commissioners suggested adding a Board Meeting Forum on CMMS Drug Negotiation Policy and how this can or will affect HSS Drug costs when implemented.

Education Resources on SFHSS webpages:

[Education Plan 2023-2025](#)

[Health Service Board Education](#)

Recommendation:

Approve the Health Service Board 2023 Board Education Report and Education Plan for 2024