

San Francisco Health Service System Health Service Board

COVID-19 Update

November 18, 2021

Prepared by:
Health Solutions



SFHSS Specific Data—Testing

Cases:	Blue Shield of California (BSC) as of 10/25	Kaiser ^[1]		UnitedHealthcare (UHC)	
		Non-Medicare as of 10/20	Medicare as of 10/20	Non-Medicare as of 11/1	Medicare as of 10/20
Confirmed	1,212 *	NR	NR	190	852
Probable	NR	NR	NR	2	10
Possible	NR	NR	NR	34	29
Total	1,212	NR	NR	226	891
Test Results:					
Positive	1,212	3,486	582	38	61
Negative	25,797	143,573	19,390	500	1,503
Inconclusive / Unknown	NR	NR	NR	1,095	5,864
Total	27,009 ^[2]	147,059	19,972	1,633	7,428

NR Not Reported

[1] Does not represent unique members

[2] May be underreported due to claim submission lag

* In comparison to prior months, the number of cases reported increased significantly due to better data.

SFHSS Specific Data—Reported Vaccine*

	Blue Shield of California (BSC) as of 10/25	Kaiser		UnitedHealthcare (UHC)	
		Non-Medicare as of 10/17	Medicare as of 10/17	Non-Medicare as of 11/1	Medicare as of 10/20
Vendor:	Dose	Individuals		Individuals	
Moderna	4,260	Fully: 41,618 Partial: 1,432	Fully: 12,705 Partial: 184	Fully: 971 Partial: 323	Fully: 8,606 Partial: 2,152
Pfizer	10,782				
J&J (Single)	1,182				
Total	16,224	43,050	12,889	1,294	10,758
Total Members	34,418*	48,507	13,786	3,223	17,078

* Health Plan data regarding vaccination status is incomplete due to that fact that members receive the vaccine at a variety of locations. All Health plans and providers are working towards improving this data.

*Total member count from March 2021 Demographics report.

Vaccines are provided to all at no cost to members.

SFHSS Specific Data—Hospitalizations

Each carrier reports inpatient hospitalization data differently:

- **Blue Shield of California:** 77 cases for the time period of 8/1/2020 – 9/30/2021
- **Kaiser Permanente of California:** 24 cases (of which 7 were in ICU) as of September 2021
- **UHC Non-Medicare:** 12 cases (of which 4 were/are in ICU and 2 with a ventilator) since inception of pandemic
- **UHC Medicare:** 262 cases (of which 53 were/are ICU and 21 with a ventilator) since inception of pandemic

COVID Booster—Process and Communications

BSC	Kaiser	UHC Non-Medicare	UHC Medicare
<p>Members who are fully vaccinated that have provided an email address and are registered with an online account will be sent an email when eligible for an additional dose of the vaccine.</p>	<p>Kaiser will continually update kp.org/covidvaccine with information about vaccination eligibility, vaccine availability, scheduling options (including online), and locations where walk-in service is available.</p> <p>Members can also get the booster at no cost from any facility or large-scale vaccination site that has been approved as a COVID-19 vaccine provider by the state department of health.</p> <p>KP encourages members to get the COVID-19 booster wherever there is availability — even outside of Kaiser Permanente.</p>	<p>Providers will determine if eligible and members can utilize the COVID vaccination resources on myuhc.com for vaccine locator and should review CA specific eligibility on boosters.</p>	<p>Continued promotion online, through standard communications such as eNews and health planner, training of advocates to answer questions and check booster eligibility, an email series in Oct/Nov to encourage vaccine adoption (targeting unsure/unknown members), via multi-channel Flu Vaccination campaign, via continuous monitoring of member needs and CDC recommendations.</p>

COVID Booster—Data

- Booster data from Kaiser, BSC, and UHC Non-Medicare plans is not available at this time but is expected for future meetings
- UHC Medicare has reported 1,354 members have received a third shot (counting shots that are 180+ days after member being fully vaccinated)

COVID Health Plan Benefit Info

	BSC as of 10/28/2021	Kaiser Non-Medicare as of 10/25/2021	Kaiser Medicare as of 10/25/2021	UHC Non-Medicare as of 10/29/2021	UHC Medicare as of 11/1/2021
Early Rx Refills Available?	Yes	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	Yes, through 1/20/2021	Yes, through 8/31/2020
Tele-Medicine	Via PCP: Copays waived Via Teladoc: No copay	No copay (no end date on this)	No copay (no end date on this)	COVID related copays waived through 10/17/2021 Non-COVID related copays waived through 9/30/2020	COVID treatment related copays waived through 3/31/2021 COVID testing related copays waived through the national public emergency
Tele-Behavioral Health	No copay	No copay (no end date on this)	No copay (no end date on this)	COVID related copays waived through 1/20/2021 Non-COVID related copays waived through 9/30/2020	COVID related copays waived through 3/31/2021
Testing / Diagnostics	Copays waived	Copays waived through the last day of the month following the end of the national public health emergency	Copays waived through last day of the month following the end of the national public health emergency.	Copays waived through 10/17/2021	Copays waived through the national public emergency

COVID Health Plan Benefit Info (cont.)

	BSC as of 10/28/2021	Kaiser Non-Medicare as of 10/25/2021	Kaiser Medicare as of 10/25/2021	UHC Non-Medicare as of 10/29/2021	UHC Medicare as of 11/1/2021
Treatment	Copays waived for treatment between 3/31/2020 – 2/28/2021	Copays waived through 7/31/21	Copays waived through 12/31/21	Copays waived through 4/29/2021 Out-of-Network waived through 10/22/2020	Copays waived through 3/31/2021
Specialist and Primary Care	If a member presents at a specialist office and receives testing or treatment with a COVID-19 diagnosis, there would be no member cost share for services	Copays waived through 7/31/21	Copays waived through 12/31/21	Pan deductible and coinsurance applies	Copays waived through 9/30/2020 for specialist; through 12/31/2020 for Primary Care
Other	https://www.blueshieldca.com/coronavirus/your-coverage	https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information	https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information	Emotional support line available: 1-866-342-6892 Sanvello: On-demand emotional support mobile app, free to members https://www.uhc.com/health-and-wellness/health-topics/covid-19	