# **SFHSS Executive Director Recruitment**

Health Services Board October 21, 2024

Presented by Paul Green, Client Services Consulting Manager, Department of Human Resources





# Agenda

- Review Health Service Board's Role
- Review SFHSS Executive Director Job Description
- Recruitment Process
- Selection of Executive Recruiter to conduct full-scope recruitment with the San Francisco Health Service Board for the Executive Director (Director) of the San Francisco Health Service System (SFHSS), Job Classification 0963.



# Health Service Board Role

- The Health Service Board's role is to:
  - In accordance with the <u>San Francisco Charter Section</u>
     12.201, conduct a recruitment process to identify candidates for the Executive Director of the Health Service System (<u>Health Service Board Terms of Reference 104</u>);
  - Approve the Executive Director job description
  - Executive Recruiter and DHR supports the Board with interviews, evaluation of candidates, final selection, and
  - Appoint the new Executive Director.



# **Executive Director Job Description**

### SFHSS Executive Job description

#### **Demonstrated Skills**

- Leadership and Vision
- Resource Management and Governance
- Management of People
- Collaboration and Communication
- Client Service Focus

#### **Duties**

- Supporting Health Service Board
- Budget
- Visioning
- Relationships
- Compliance
- Customer Service



## Recommendation

**Recommendation:** Approve the appointment of the Health Service Board President as the designated point of contact with the Executive Recruiter and DHR. Grant the Health Service Board President authority to approve the final job description and other recruitment documents: brochure and interview questions.

### Review the job description with the changes discussed today.

- DHR incorporates recommended changes into the job description
- Board President approve job description prior to posting



### **Executive Recruitment Process**

Step 1



#### **Request for Proposals**

Commission requests proposals from approved list of Executive Search Firms Step 2



# Review and Selection of the Firm

Commission reviews proposals and selects a Firm Step 3



#### Candidate Profile for Recruitment

Firm prepares the profile of the "ideal candidate" for Commission approval with input, as requested, from a variety of sources. Step 4



#### Recruitment and Outreach

Upon approval Firm begins recruitment and outreach, providing progress reports.

Step 5



#### Presentation of Candidates

Firm establishes the list of qualified candidates for Commission consideration. Step 6



#### **Candidate Interviews**

Selected candidates invited to participate in selection interview(s) to determine finalists. Step 7



#### **Vetting of Finalists**

Firm completes initial vetting of all finalists.

Step 8



#### Offer to Selected Candidate

Working with firm and DHR, an offer is extended to the selected candidate.



# Why an Executive Recruiter?

- Most commissions and boards use a recruitment firm
  - Wide public sector recruitment networks
  - Focus on working directly with the Board
  - Search firms have "rolodex" of candidates
  - Promotes confidentiality of all candidates
  - Enhances diversity of candidate pool



## **Executive Recruiter Selection**

- DHR issued a Request for Proposals to five pre-qualified executive recruitment firms available to support departments and commissions/boards with executive recruitments. One executive recruitment firm responded.
- DHR Recommends approval of the Berkeley Search
   Consultants as the Executive Recruitment Firm for the SFHSS Executive Director Search.
  - Prior experience recruiting for department head positions
  - Prior experience working SFHSS
  - Meet all qualifications



# Recruiter Next Steps

### **Recruiter Next Steps:**

- 1. Conduct a search for highly qualified candidates;
- 2. Develop a recruitment brochure;
- 3. Screen candidates;
- 4. Develop a screened candidate shortlist, with recommendations on top candidates;
- 5. Develop and facilitate selection interviews;
- 6. Conduct vetting of finalist experience and education;
- 7. Timeline for delivery of services

Week 1-3 LAUNCH Week 2-5
IDENTIFY

Week 6-9
QUALIFY

Week 9-12

OFFER

### **LAUNCH**

Collaborate closely with clients to develop and define requirements for the search(es) at hand.

Co-create with SFHSS
Team and internal
recruiting team a solid
search strategy and
marketing plan including
brochure.

Develop a project timeline with clearly defined deliverables, objectives & metrics.

### <u>IDENTIFY</u>

Leverage numerous recruiting resources, beginning with networking, to identify and target a pool of qualified potential candidates.

Connect, gauge interest and motivations and conduct initial candidate interviews.

### **QUALIFY**

Present to client a short list of highly qualified candidates.

Facilitate and manage the entire client- candidate interview process.

Upon selection of a finalist candidate, BSC conducts professional reference checks, verifies education, and conducts any pre-offer preparation.

### <u>Offer</u>

BSC presents offer to candidate.

Facilitate any negotiations.

Obtain candidate's formal acceptance of the offer.

BSC follow up with new hire before and after



# **Appointing Acting Director**

- Should the recruitment process go beyond 12 weeks the Health Service Board has the authority to appoint an acting director
- Confidential personnel matters held in closed session

# Questions



### Recommendations

- Approve the selection of the Berkeley Search Consultants Executive recruiter to conduct full-scope recruitment with the San Francisco Health Service Board for the Executive Director (Director) of the San Francisco Health Service System (SFHSS), Job Classification 0963; and
- Approve the appointment of the Health Service Board President as the designated point of contact with the Executive Recruiter and DHR. Grant the Health Service Board President authority to approve the final job description and other recruitment documents, brochure and interview questions.