

San Francisco Health Service System
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**SAN FRANCISCO
HEALTH SERVICE SYSTEM**

Save the date.

**IMPORTANT 2017 RETIREE OPEN
ENROLLMENT INFORMATION**

Invitation to educational sessions on retiree options.



Retirees, health plans are changing!

In 2017 there will be two plan choices for retirees with Medicare: Kaiser Permanente Senior Advantage and the New City Plan PPO offered by UnitedHealthcare®. The New City Plan PPO is a UnitedHealthcare® Group Medicare Advantage (PPO) plan. Blue Shield will no longer offer a Medicare plan in 2017.

Health Service System Medicare members (and retirees who will turn 65 in 2017) are invited to attend a free information session about the 2017 retiree medical plans. Kaiser Permanente and UnitedHealthcare representatives will be available to answer individual questions after the presentations. A list of presentations is on the next page. You must RSVP to ensure adequate space. The same information will be presented at each session.

If you are unable to attend a meeting in person informational teleconferences will also be available the week of October 17th.

Many members are concerned about the elimination of Blue Shield. HSS wants to assure you that the choice of Kaiser Permanente Senior Advantage or UnitedHealthcare® Group Medicare Advantage (PPO) plan, which was first offered last year now called the “New City Plan PPO,” will be satisfactory. This new plan includes any medical provider throughout the country who accepts Medicare and the plan.

Open Enrollment in October is your annual opportunity to change benefit elections for you and your eligible family members without any qualifying events. Make sure you learn about your two plan choices before making your 2017 enrollment choices.

All retirees will be mailed a complete Open Enrollment packet in late September 2016. When your packet arrives, read your 2017 Benefits Guide and keep it as a reference during the plan year.

Give us a call to save your seat at one of the presentations listed on the next page.



1-877-456-7242, TTY 711, 8 a.m. – 8 p.m. local time, 7 days a week

Questions to consider:

When reviewing your 2017 medical plan options consider these questions.

1. Does the plan have service area requirements? If it does, do I live in a service area covered by the plan?
2. Which doctors, medical groups and hospitals are available under the plan?
3. Are my medications covered under the plan's current drug formulary?
4. Will my care be coordinated by a Primary Care Physician or will I be responsible for coordinating my own care?
5. Does the plan have a network of urgent care centers I can access if my physician is not available after hours?
6. Does the plan provide a website for patients to track appointments, email a doctor, or renew prescriptions?
7. What type of care is covered if I travel, within the United States or outside the country?

If you cannot attend and have questions, call for more information:

SF HSS: **415-554-1750**, 8 a.m. – 5 p.m. PT, Monday – Friday

UnitedHealthcare: **1-877-259-0493**, TTY **711**, 8 a.m. – 8 p.m. local time, 7 days a week

Kaiser Permanente: **1-877-730-0625**, TTY **711**, 8 a.m. – 8 p.m. local time, 7 days a week

Join us for an upcoming meeting to learn more.

Tuesday, Sept. 27

10 a.m. – 12 p.m. or
2 p.m. – 4 p.m.
San Francisco Public Library
Koret Auditorium
100 Larkin St
San Francisco, CA 94102

Wednesday, Sept. 28

10 a.m. – 12 p.m. or
2 p.m. – 4 p.m.
Holiday Inn Hotel & Suites Oakland Airport
77 Hegenberger Road
Oakland, CA 94621

Thursday, Sept. 29

10 a.m. – 12 p.m. or
2 p.m. – 4 p.m.
Flamingo Conference Resort and Spa
2777 4th St
Santa Rosa, CA 95405

Monday, Oct. 3

10 a.m. – 12 p.m. or
2 p.m. – 4 p.m.
Omni San Francisco Hotel
500 California Street
San Francisco, CA 94104

Monday, Oct. 10

10 a.m. – 12 p.m. or
2 p.m. – 4 p.m.
South San Francisco Conference Center
255 S Airport Blvd
South San Francisco, CA 94080

Tuesday, Oct. 11

11 a.m. – 1 p.m.
Hetch Hetchy
Moccasin Water Administration Building
1 Lakeshore Dr
Moccasin, CA 94102

Wednesday, Oct. 12

10:00 a.m. – 12:00 p.m.
RECCSF Health Fair
United Irish Cultural Center
2700 45th Ave
San Francisco, CA 94116

Monday, Oct. 17

10 a.m. – 12 p.m. or
2 p.m. – 4 p.m.
San Mateo Marriott San Francisco Airport
1770 S Amphlett Blvd
San Mateo, CA 94402

Wednesday, Oct. 19

10 a.m. – 12 p.m. or
2 p.m. – 4 p.m.
Embassy Suites by Hilton San Rafael –
Marin County
101 McInnis Pkwy
San Rafael, CA 94903

Thursday, Oct. 20

10 a.m. – 12 p.m. or
2 p.m. – 4 p.m.
Embassy Suites Walnut Creek
1345 Treat Blvd
Walnut Creek, CA 94597

Friday, Oct. 21

10 a.m. – 12 p.m.
Clubhouse at Rancho Solano
3250 Rancho Solano Pkwy
Fairfield, CA 94534

If you are unable to attend one of the above sessions in person, you may attend one of the following meetings by phone:

Monday, Oct. 17, 4:30 p.m. PT

Dial: **1-866-216-6835**, TTY **711**
Code: 288867

Tuesday, Oct. 18, 5 p.m. PT

Dial: **1-866-216-6835**, TTY **711**
Code: 595725

Wednesday, Oct. 19, 8 a.m. PT

Dial: **1-800-683-4564**, TTY **711**
Code: 234552

Thursday, Oct. 20, 8 a.m. PT

Dial: **1-800-683-4564**, TTY **711**
Code: 241899

Friday, Oct. 21, 12:15 p.m. PT

Dial: **1-866-216-6835**, TTY **711**
Code: 301263