



## SFHSS Second Medical Opinion

### Trio

#### Second Medical Opinion

Members who have questions about their diagnoses, or believe that additional information concerning their condition would be helpful in determining the most appropriate plan of treatment, may re-quest a referral from their Primary Care Physician to another Physician for a second medical opinion. The Member's Primary Care Physician may also offer a referral to another Physician for a second opinion.

If the second opinion involves care provided by the Member's Primary Care Physician, the second opinion will be provided by a Physician within the same Medical Group/IPA. If the second opinion involves care received from a Specialist, the second opinion may be provided by any Blue Shield Network Specialist of the same or equivalent specialty, as authorized by either the Member's Medical Group/IPA or Blue Shield of California. All second opinion consultations must be authorized by the Medical Group/IPA or Blue Shield of California.

State law requires that health plans disclose to Members, upon request, the timelines for responding to a request for a second medical opinion. To request a copy of these timelines, you may call the Shield Concierge Department at the number provided on the back page of this combined Evidence of Coverage and Disclosure Form.

### Access+

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