



SFHSS 2019 DxCG Risk Scores

Revised 4/10/2019

SFHSS DxCG Risk Scores Introduction

The SFHSS DxCG Risk Scores are generated using the commercial Cotiviti DxCG (diagnostic cost grouper) models from the diagnoses on the claims in the SFHSS All Payer Claims Database (APCD).

Risk Adjustment is a statistical process that uses predictive models to turn healthcare data into risk scores. Scores correlate with the cost of an individual's underlying illness burden. Aggregating the scores of individuals generates group-level predictive results that can help **predict** the future cost of care for a population, **assess** performance, **measure** efficiency and assess the disease burden of the HSS population

This study evaluates the SFHSS risk scores based on the current time period (October 2017 to September 2018) and the previous time period (October 2016 to September 2017). Concurrent scores are retrospective and prospective scores are predictive. Payment information (Claims PMPM, Net Payments, etc.) are based on full calendar year. Current is January to December 2018, and previous time period is January to December 2017.

Due to the new release of the DxCG Intelligence Model, risk scores from previous have been restated due to changes in the disease classifications and their associated cost weights. Per member per month (PMPM) metrics include the enrolled HSS member and their dependents.

Refer to the appendix for more information on risk scores.

SFHSS DxCG Risk Scores Executive Summary

The introduction of the Blue Shield Trio plan in the 2018 plan year resulted in the Blue Shield Access+ risk scores increasing. This was due to healthier individuals migrating from Access+ into Trio. The active UHC PPO (City Plan) population risk has improved slightly with the addition of more members.

Within the SFHSS population, Musculoskeletal Disorders are the clinical condition which is the largest driver of the prospective healthcare risk. However, it should be noted that **Diabetes**, which is in the top 3 drivers of the prospective healthcare risk, is SFHSS' **costliest manageable condition.**

Concurrent risk scores have increased for all groups: actives, early retirees and Medicare retirees. The prospective risk scores have improved slightly for the active population, due to the younger average age for this group. The early retirees and Medicare retirees have higher scores than in the previous period.

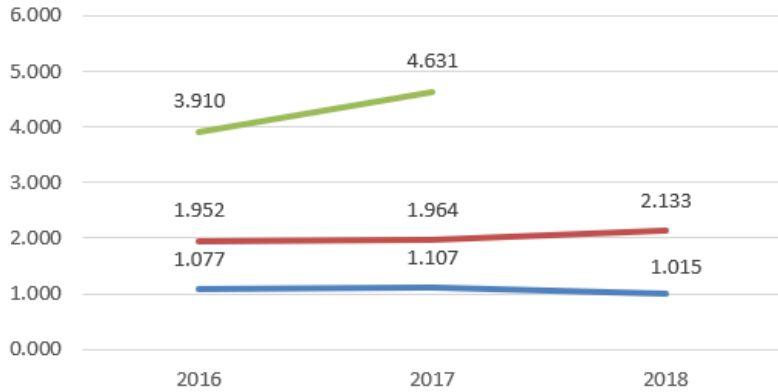
Early retirees aged 55-64 have a much higher risk score when compared to the same aged active employees. Early retirees claims PMPM are two times that of the actives.

Concurrent Risk Score Trend

Concurrent risk scores are trending upwards for early retirees.

Only baseline information is available for Trio

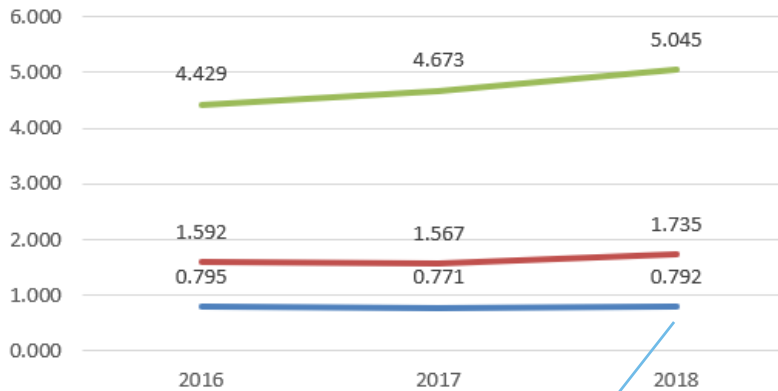
Blue Shield Access+



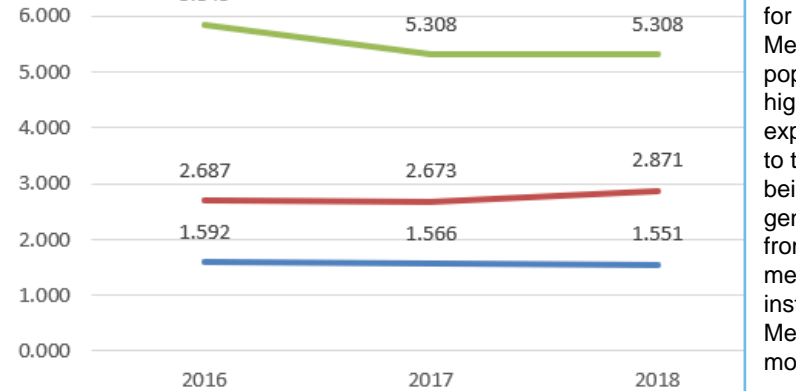
Blue Shield Trio



Kaiser Permanente



UHC PPO (City Plan) / UHC MA PPO



The risk score for the Medicare population is higher than expected due to this score being generated from the all medical model instead of a Medicare only model

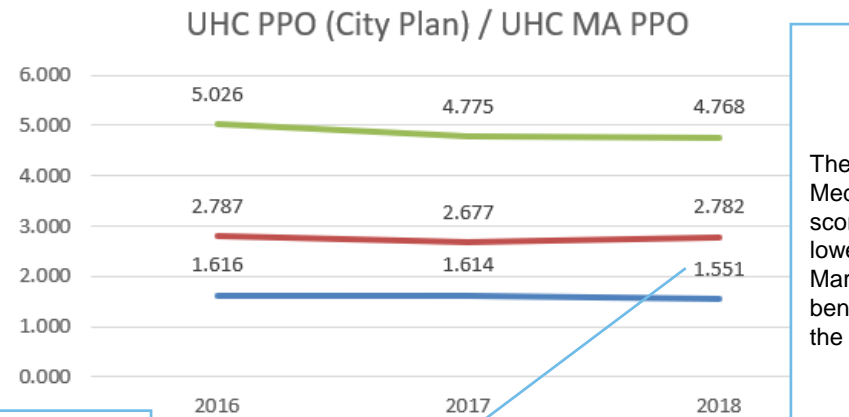
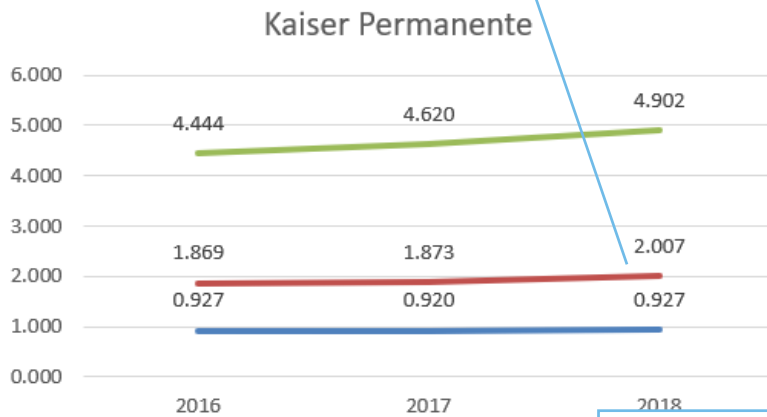
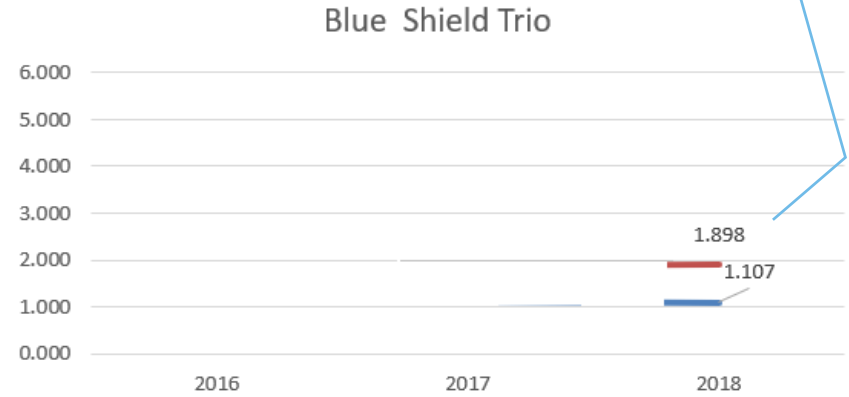
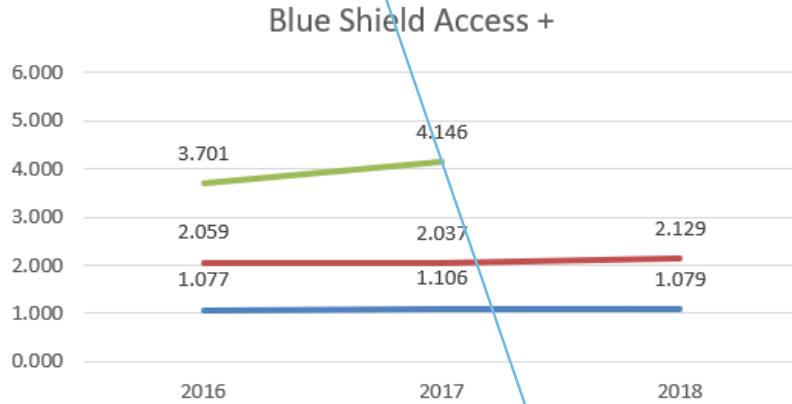
Kaiser Permanente active population has the lowest risk

Active Early Retiree Medicare Retiree

SFHSS active and early retiree lives enrolled in Kaiser have a lower prospective risk compared to the other plans

Prospective Risk Score Trend

Only baseline information is available for Trio



Slight reduction in the City Plan actives risk score due to increased enrollment and a lower average age (see slide 21)

The SFHSS Medicare risk score is much lower than the MarketScan benchmark for the US total.

Active Early Retiree Medicare Retiree

% of Current Risk Contribution by Condition

The percentage of contribution from various clinical conditions to the overall risk score is identified by the “% of Risk Contribution” metric

Musculoskeletal Disorders are the most significant contribution to overall risk score

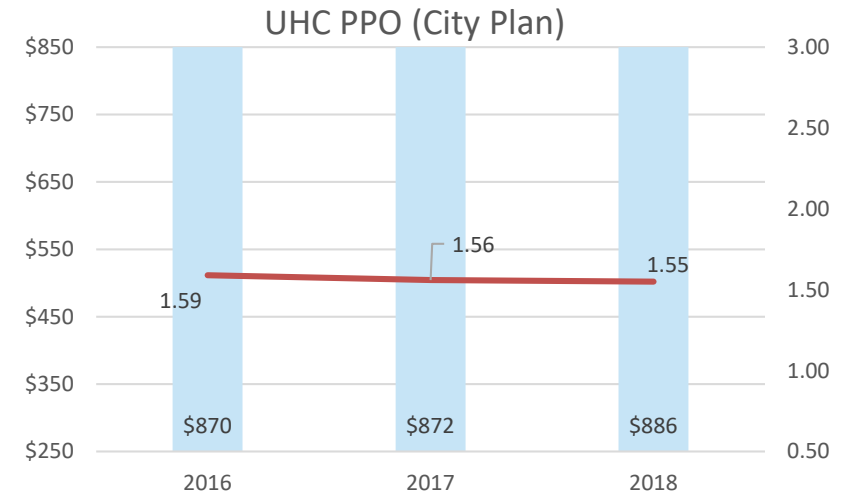
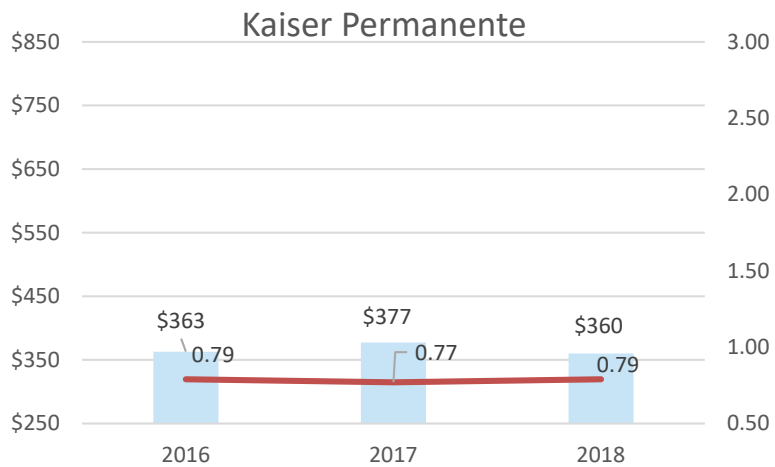
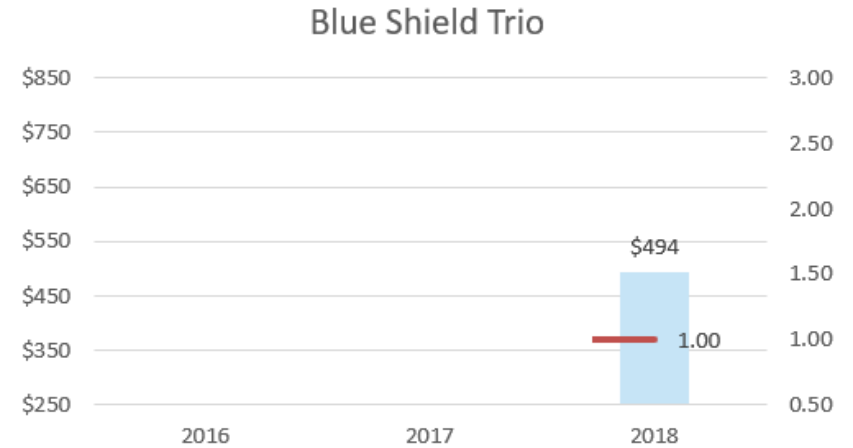
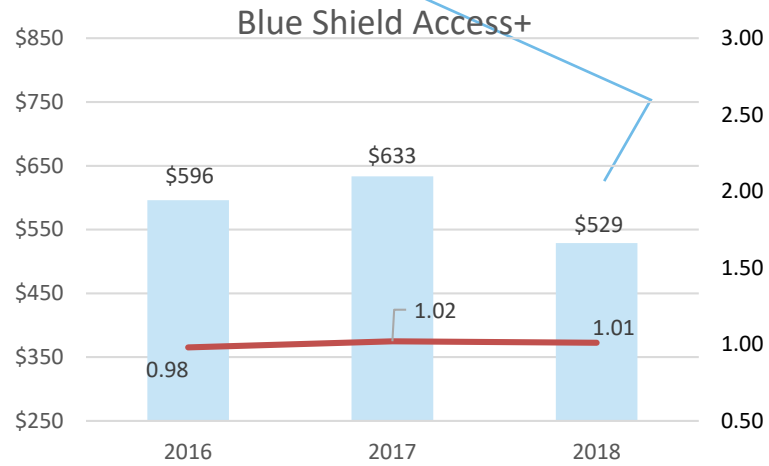
| ACTIVES | | | | | | | |
|----------------------|-----------------------------------|---|--|--|--|-------------------------------------|------------------------------------|
| | % of Risk Contribution - Diabetes | % of Risk Contribution - Cardiovascular Disorders | % of Risk Contribution - Musculoskeletal Disorders | % of Risk Contribution - Respiratory Disorders | % of Risk Contribution - Substance Abuse | % of Risk Contribution - Infections | % of Risk Contribution - Neoplasms |
| Blue Shield Access + | 6% | 6% | 15% | 6% | 1% | 3% | 9% |
| Blue Shield Trio | 6% | 6% | 14% | 5% | 1% | 4% | 9% |
| UHC PPO (City Plan) | 4% | 6% | 17% | 4% | 1% | 7% | 11% |
| Kaiser Permanente | 7% | 5% | 16% | 6% | 1% | 3% | 4% |
| EARLY RETIREES | | | | | | | |
| Blue Shield Access + | 7% | 9% | 16% | 4% | 1% | 3% | 14% |
| Blue Shield Trio | 7% | 10% | 17% | 4% | 1% | 5% | 9% |
| UHC PPO (City Plan) | 5% | 8% | 18% | 4% | 1% | 4% | 15% |
| Kaiser Permanente | 10% | 9% | 15% | 5% | 1% | 3% | 7% |
| MEDICARE RETIREES | | | | | | | |
| UHC MA PPO | 7% | 17% | 14% | 5% | 0% | 2% | 11% |
| Kaiser Permanente | 9% | 21% | 11% | 6% | 0% | 2% | 7% |

While Diabetes is not the clinical condition that has the largest attribution to the risk score, it is SFHSS’ costliest manageable condition

Paid Medical and Rx Claims PMPM Trend Actives

The Blue Shield Access+ claims PMPM trended down by over \$100 according to the claims data provided by BSC for the APCD. However, actual claims paid by SFHSS show a slight increase in the PMPM. Data investigations are underway with Blue Shield.

— Paid Claims PMPM
— Concurrent Risk Scores

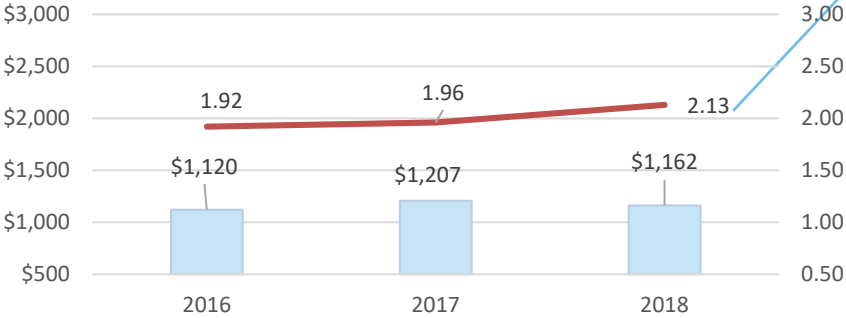


Paid Medical and Rx Claims PMPM Trend Early Retirees

Typically a higher risk score, indicative of a greater illness burden, results in higher claims. In 2018, despite the increased risk score, Access+ claims paid PMPM decreased over previous period.

Paid Claims PMPM
Concurrent Risk Scores

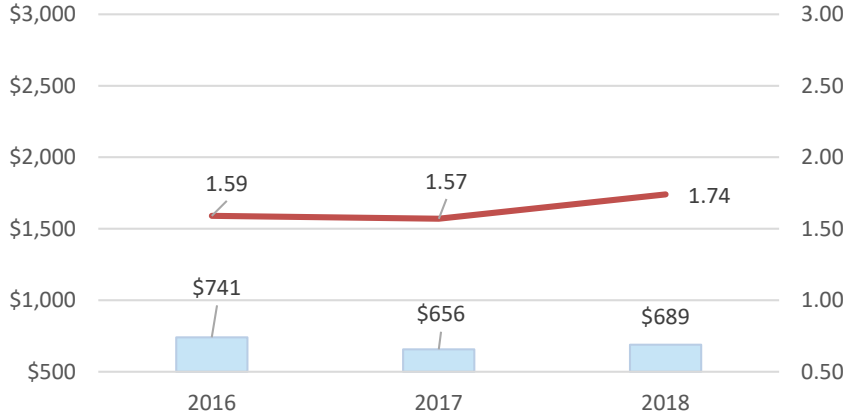
Blue Shield Access+



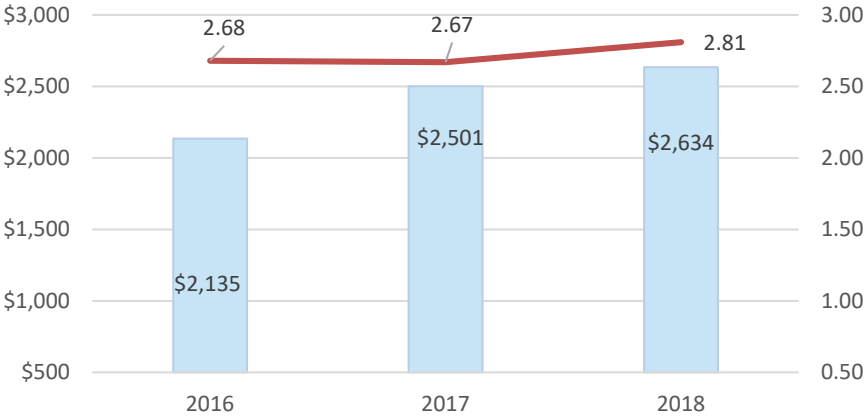
Blue Shield Trio



Kaiser Permanente



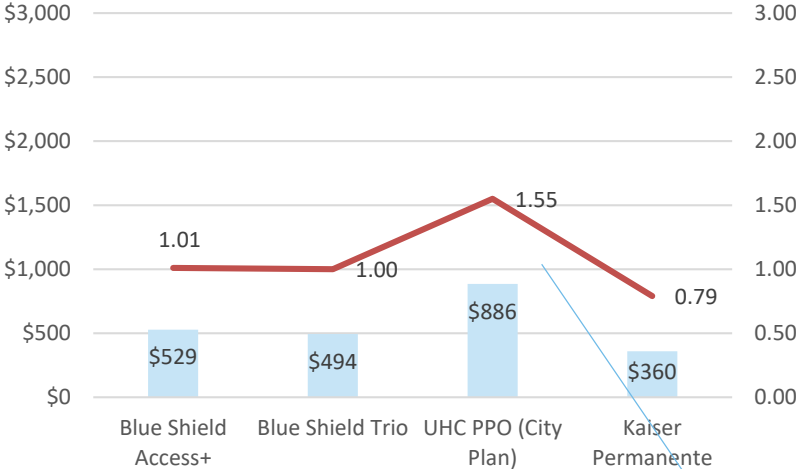
UHC PPO (City Plan)



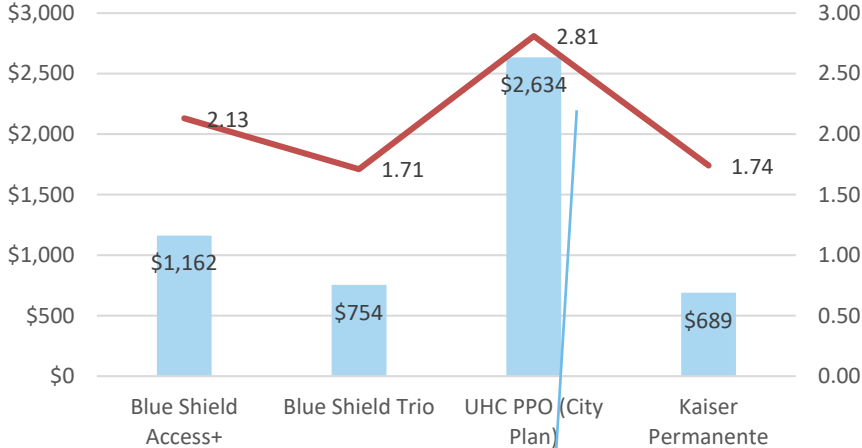
2018 Paid Medical and Rx Claims PMPM with Risk Score by Plan

Paid Claims PMPM
Concurrent Risk Scores

Plan Comparison of Paid Claims PMPM and Risk Score - Actives



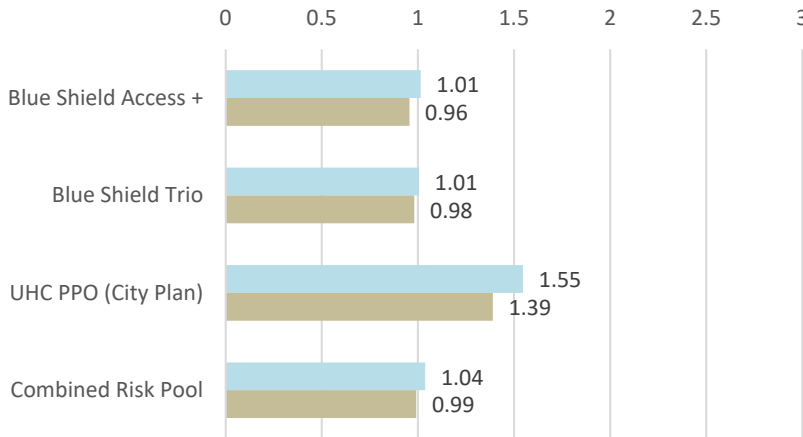
Plan Comparison of Paid Claims PMPM and Risk Score - Early Retirees



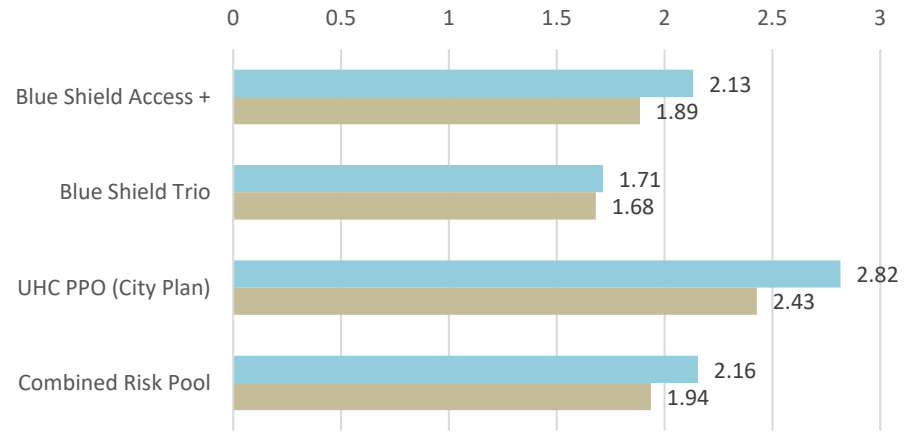
The spend PMPM is significantly higher in UHC PPO (City Plan) and Access+ which are the plans with the higher risk scores

Risk Score by Plan and As a Combined Risk Pool Non Kaiser Plans

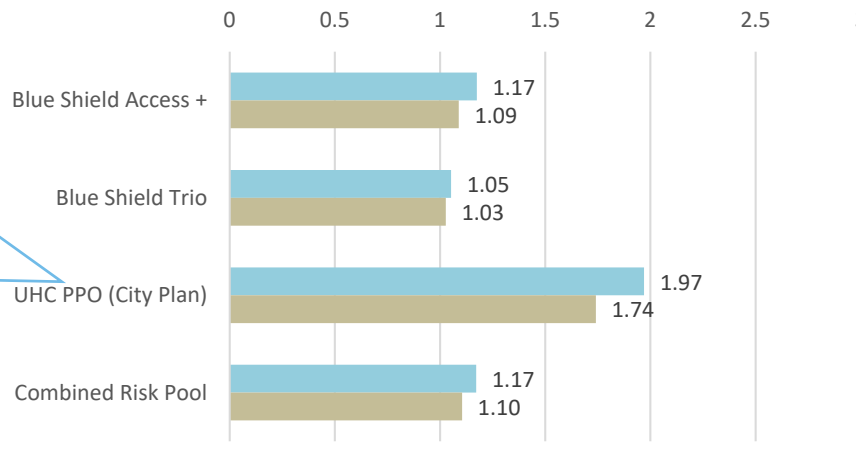
Active Population



Early Retiree Population



Active and Early Retiree Population



■ Concurrent Risk Score
■ Prospective Risk Score

The effect of combining these plans into one risk pool marginally raises the score from the Access+ and Trio population but dramatically decreases the score from the UHC PPO (City Plan) population

Risk Adjusted Comparison of Plan Performance based on Outpatient Allowed Amount

| | ACTIVES | | | | | EARLY RETIREES | | | | |
|---------------------|---------------|-----------------------|--------------------|--------------------|------------|----------------|-----------------------|--------------------|--------------------|------------|
| | Lives | Risk Score Concurrent | Allow Amt PMPM Med | Dynamic Adjustment | Ratio | Lives | Risk Score Concurrent | Allow Amt PMPM Med | Dynamic Adjustment | Ratio |
| Current | | | | | | | | | | |
| Blue Shield Access+ | 19,626 | 1.015 | \$472.28 | \$443.96 | 1.1 | 2,462 | 2.133 | \$1,017.43 | \$905.07 | 1.1 |
| Blue Shield Trio | 16,227 | 1.006 | \$444.39 | \$440.17 | 1.0 | 1,528 | 1.714 | \$699.60 | \$727.31 | 1.0 |
| UHC PPO (City Plan) | 1,678 | 1.546 | \$768.95 | \$676.84 | 1.1 | 849 | 2.816 | \$1,296.33 | \$1,194.97 | 1.1 |
| Kaiser Permanente | 48,044 | 0.792 | \$331.82 | \$346.58 | 1.0 | 4,098 | 1.735 | \$651.98 | \$736.11 | 0.9 |
| TOTAL | 80,667 | 0.891 | 389.18 | 390.04 | 1.0 | 8,554 | 1.954 | 827.46 | 829.08 | 1.0 |
| Previous | | | | | | | | | | |
| Blue Shield Access+ | 31,232 | 1.025 | \$501.28 | \$455.20 | 1.1 | 3,568 | 1.964 | \$963.01 | \$847.81 | 1.1 |
| UHC PPO (City Plan) | 1,474 | 1.569 | \$674.46 | \$697.06 | 1.0 | 786 | 2.673 | \$1,155.22 | \$1,152.96 | 1.0 |
| Kaiser Permanente | 46,647 | 0.771 | \$311.84 | \$342.56 | 0.9 | 4,015 | 1.567 | \$555.99 | \$676.04 | 0.8 |
| TOTAL | 79,353 | 0.886 | \$393.13 | \$393.48 | 1.0 | 8,369 | 1.840 | \$785.79 | \$794.07 | 1.0 |

Adjusting for risk, Blue Shield Access+ and UHC PPO (City Plan) are less efficient than the Kaiser Permanente and Blue Shield Trio plans for both the active and early retiree population

Risk Adjusted Comparison of Plan Performance based on Inpatient Allowed Amount

| | ACTIVES | | | | | EARLY RETIREES | | | | |
|---------------------|---------------|-----------------------|----------------------|--------------------|------------|----------------|-----------------------|----------------------|--------------------|------------|
| | Lives | Risk Score Concurrent | Allow Amt PMPM Admit | Dynamic Adjustment | Ratio | Lives | Risk Score Concurrent | Allow Amt PMPM Admit | Dynamic Adjustment | Ratio |
| Current | | | | | | | | | | |
| Blue Shield Access+ | 19,626 | 1.015 | \$157.60 | \$164.83 | 1.0 | 2,462 | 2.133 | \$379.50 | \$349.05 | 1.1 |
| Blue Shield Trio | 16,227 | 1.006 | \$139.29 | \$165.56 | 0.8 | 1,528 | 1.714 | \$227.36 | \$228.04 | 1.0 |
| UHC PPO (City Plan) | 1,678 | 1.546 | \$159.99 | \$292.13 | 0.5 | 849 | 2.816 | \$327.31 | \$457.25 | 0.7 |
| Kaiser Permanente | 48,044 | 0.792 | \$122.60 | \$107.87 | 1.1 | 4,098 | 1.735 | \$248.77 | \$242.77 | 1.0 |
| TOTAL | 80,667 | 0.891 | \$133.12 | \$133.70 | 1.0 | 8,554 | 1.954 | \$291.31 | \$292.67 | 1.0 |
| Previous | | | | | | | | | | |
| Blue Shield Access+ | 31,232 | 1.025 | \$174.16 | \$190.13 | 0.9 | 3,568 | 1.964 | \$362.60 | \$336.11 | 1.1 |
| UHC PPO (City Plan) | 1,474 | 1.569 | \$150.04 | \$343.49 | 0.4 | 786 | 2.673 | \$390.84 | \$484.42 | 0.8 |
| Kaiser Permanente | 46,647 | 0.771 | \$127.10 | \$110.43 | 1.2 | 4,015 | 1.567 | \$220.43 | \$231.53 | 1.0 |
| TOTAL | 79,353 | 0.886 | \$146.05 | \$146.13 | 1.0 | 8,369 | 1.840 | \$297.05 | \$299.86 | 1.0 |

The overall risk of the UHC PPO (City Plan) population however, is much higher than in the other plans resulting in very high PMPM claims (refer to slides 6 & 7)

Adjusting for risk, UHC PPO (City Plan) allowed amount per admission is considerably less than would be expected

Risk Adjusted Comparison of Plan Performance based on Inpatient Admits Per 1000 – Current Period

| ACTIVES | | | | | |
|---------------------|---------------|-----------------------|-----------------------|--------------------|------------|
| | Lives | Risk Score Concurrent | Admits Per 1000 Acute | Dynamic Adjustment | Ratio |
| Blue Shield Access+ | 19,626 | 1.015 | 42.87 | 41.40 | 1.0 |
| Blue Shield Trio | 16,227 | 1.006 | 38.95 | 41.00 | 0.9 |
| UHC PPO (City Plan) | 1,678 | 1.546 | 51.25 | 71.03 | 0.7 |
| Kaiser Permanente | 48,044 | 0.792 | 31.12 | 30.35 | 1.0 |
| TOTAL | 80,667 | 0.891 | 35.26 | 35.36 | 1.0 |
| EARLY RETIREES | | | | | |
| Blue Shield Access+ | 2,462 | 2.133 | 71.90 | 65.91 | 1.1 |
| Blue Shield Trio | 1,528 | 1.714 | 51.48 | 51.14 | 1.0 |
| UHC PPO (City Plan) | 849 | 2.816 | 81.30 | 89.74 | 0.9 |
| Kaiser Permanente | 4,098 | 1.735 | 47.83 | 50.02 | 1.0 |
| TOTAL | 8,554 | 1.954 | 58.57 | 58.69 | 1.0 |
| MEDICARE RETIREES | | | | | |
| UHC MA PPO | 11,390 | 5.308 | 196.05 | 187.22 | 1.1 |
| KP Senior Advantage | 9,753 | 5.045 | 164.87 | 174.99 | 0.9 |
| TOTAL | 21,144 | 5.187 | 181.66 | 181.58 | 1.0 |

While financial data is incomplete for Medicare plans, risk adjusted utilization is available to compare plan performance

City Plan admits per 1000 for early retirees is lower than expected when adjusting for risk, and is an improvement over the previous period performance (found on the next slide)

Risk Adjusted Comparison of Plan Performance based on Inpatient Admits Per 1000 - Previous Period

| ACTIVES | | | | | |
|----------------------|---------------|-----------------------|-----------------------|--------------------|------------|
| | Lives | Risk Score Concurrent | Admits Per 1000 Acute | Dynamic Adjustment | Ratio |
| Blue Shield Access+ | 31,232 | 1.025 | 43.58 | 42.98 | 1.0 |
| UHC PPO (City Plan) | 1,474 | 1.569 | 59.72 | 73.37 | 0.8 |
| Kaiser Permanente | 46,647 | 0.771 | 29.76 | 29.76 | 1.0 |
| TOTAL | 79,353 | 0.886 | 35.75 | 35.78 | 1.0 |
| EARLY RETIREES | | | | | |
| Blue Shield Access+ | 3,568 | 1.964 | 72.88 | 69.39 | 1.1 |
| UHC PPO (City Plan) | 786 | 2.673 | 110.64 | 100.12 | 1.1 |
| Kaiser Permanente | 4,015 | 1.567 | 45.82 | 52.73 | 0.9 |
| TOTAL | 8,369 | 1.840 | 63.45 | 64.28 | 1.0 |
| MEDICARE RETIREES | | | | | |
| UHC MA PPO | 8,932 | 5.308 | 213.84 | 200.50 | 1.1 |
| KP Senior Advantage | 10,003 | 4.673 | 173.55 | 173.45 | 1.0 |
| Blue Shield Access + | 2,446 | 4.631 | 146.58 | 168.67 | 0.9 |
| TOTAL | 20,216 | 4.945 | 188.91 | 184.82 | 1.0 |

In the current period, the ratio has improved to .7 for actives in UHC PPO (City Plan) and .9 for early retirees in UHC PPO (City Plan)

Risk Scores by Plan and Gender

| Actives | | | | | | | |
|---------------------|--------|--------------|-------------|------------------------|--------------|-------------|------------------------|
| Plan Group | Gender | CURRENT | | | PREVIOUS | | |
| | | % of Members | Average Age | Prospective Risk Score | % of Members | Average Age | Prospective Risk Score |
| Blue Shield Access+ | Female | 52% | 35.2 | 1.13 | 52% | 36.2 | 1.16 |
| | Male | 48% | 34.4 | 1.02 | 48% | 35.5 | 1.05 |
| Blue Shield Trio | Female | 52% | 36.6 | 1.16 | | | |
| | Male | 48% | 36.1 | 1.05 | | | |
| UHC PPO (City Plan) | Female | 48% | 38.4 | 1.70 | 48% | 38.8 | 1.75 |
| | Male | 52% | 38.9 | 1.42 | 52% | 39.4 | 1.50 |
| Kaiser Permanente | Female | 51% | 34.1 | 1.01 | 51% | 34.2 | 1.01 |
| | Male | 49% | 34.0 | 0.84 | 49% | 34.0 | 0.83 |
| Early Retirees | | | | | | | |
| Blue Shield Access+ | Female | 55% | 52.5 | 2.03 | 55% | 53.0 | 1.94 |
| | Male | 45% | 51.3 | 2.25 | 45% | 52.7 | 2.15 |
| Blue Shield Trio | Female | 56% | 54.0 | 1.76 | | | |
| | Male | 44% | 54.1 | 2.07 | | | |
| UHC PPO (City Plan) | Female | 51% | 56.6 | 2.75 | 52% | 56.9 | 2.54 |
| | Male | 49% | 56.9 | 2.81 | 48% | 56.9 | 2.83 |
| Kaiser Permanente | Female | 55% | 54.8 | 1.87 | 54% | 54.5 | 1.77 |
| | Male | 45% | 54.0 | 2.17 | 46% | 53.9 | 2.00 |

Amongst actives, males enrolled in Kaiser Permanente have the lowest risk score and females enrolled in UHC PPO (City Plan) have the highest risk score

Within the early retiree population, females enrolled in Blue Shield Trio have the lowest risk score while males enrolled in UHC PPO (City Plan) have the highest risk score

Risk Scores by Relationship – All SFHSS Population

For active employees, spouses have a higher risk score

| | | ACTIVES | | | | EARLY RETIREES | | | | MEDICARE RETIREES | | | |
|-----------------|--------------------|-----------------|----------------|-----------------------|------------------------|----------------|----------------|-----------------------|------------------------|-------------------|----------------|-----------------------|------------------------|
| | Relationship | Members | Member Age Avg | Risk Score Concurrent | Risk Score Prospective | Members | Member Age Avg | Risk Score Concurrent | Risk Score Prospective | Members | Member Age Avg | Risk Score Concurrent | Risk Score Prospective |
| Current | Employee / Retiree | 39,362 | 45.3 | 1.068 | 1.240 | 5,588 | 59.8 | 2.337 | 2.477 | 16,145 | 75.6 | 5.529 | 5.104 |
| | Spouse | 14,486 | 46.6 | 1.210 | 1.364 | 1,797 | 57.8 | 1.624 | 1.885 | 4,803 | 72.1 | 4.202 | 4.068 |
| | Children | 26,819 | 13.0 | 0.461 | 0.464 | 1,169 | 19.0 | 0.627 | 0.633 | 195 | 22.1 | 1.128 | 0.950 |
| TOTAL | | 80,667 | 34.8 | 0.891 | 1.004 | 8,554 | 53.8 | 1.954 | 2.100 | 21,143 | 74.3 | 5.187 | 4.830 |
| Previous | Employee / Retiree | 38,632 | 45.5 | 1.075 | 1.260 | 5,556 | 59.8 | 2.105 | 2.326 | 14,396 | 75.2 | 5.295 | 4.956 |
| | Spouse | 14,349 | 46.7 | 1.177 | 1.337 | 1,682 | 57.6 | 1.746 | 1.897 | 4,325 | 71.6 | 4.085 | 3.998 |
| | Children | 26,372 | 13.0 | 0.450 | 0.455 | 1,131 | 19.2 | 0.680 | 0.664 | 214 | 22.3 | 1.218 | 1.060 |
| TOTAL | | 79,352.5 | 34.9 | 0.886 | 1.007 | 8,369 | 53.8 | 1.840 | 2.015 | 18,935 | 73.8 | 4.972 | 4.693 |

In the early retiree and Medicare retiree population, the retiree has a much higher risk score than the spouse

Concurrent and Prospective Risk Scores for Ages 55-64

| ACTIVES | | | | | |
|---------------------|-----------|-----------------------|----------|------------------------|----------|
| | | Risk Score Concurrent | | Risk Score Prospective | |
| | Employees | Current | Previous | Current | Previous |
| Blue Shield Access+ | 2,425 | 1.649 | 1.720 | 1.719 | 1.760 |
| Blue Shield Trio | 2,298 | 1.615 | n/a | 1.693 | n/a |
| UHC PPO (City Plan) | 266 | 2.303 | 2.604 | 2.224 | 2.369 |
| Kaiser Permanente | 5,006 | 1.421 | 1.422 | 1.603 | 1.656 |
| All Plans | 9,389 | 1.538 | 1.587 | 1.665 | 1.721 |

| EARLY RETIREES | | | | | |
|---------------------|----------|-----------------------|----------|------------------------|----------|
| | | Risk Score Concurrent | | Risk Score Prospective | |
| | Retirees | Current | Previous | Current | Previous |
| Blue Shield Access+ | 1,331 | 2.626 | 2.302 | 2.329 | 2.176 |
| Blue Shield Trio | 915 | 1.891 | n/a | 1.909 | n/a |
| UHC PPO (City Plan) | 549 | 3.107 | 2.822 | 2.711 | 2.580 |
| Kaiser Permanente | 2,432 | 2.029 | 1.800 | 2.082 | 1.958 |
| All Plans | 4,998 | 2.287 | 2.116 | 2.193 | 2.113 |

Claims paid PMPM for early retirees is at least two times that of the active population (see slides 6 and 7)

Focusing on those aged 55-64, the risk scores (indicative of illness burden) are much higher for the early retirees compared to the active employees

APPENDIX

DxCG Risk Scores

- **It is important to consider that chronic conditions can become uncontrollable and acute conditions can be sudden and expensive.**
- **Risk scores enable a fair evaluation of health plans adjusting for difference in underlying population risk**
- **Risk scores trend risk over time by indicating whether a population is becoming sicker or healthier**
- **Risk scores facilitate identification of current and future high-risk patients in order to intervene and manage risk**
- The risk scores were calculated from the Cotiviti DxCG Intelligence (formerly Verisk Risk Solutions) software version 5.0 and the IBM Watson Health Advantage Suite version 5.4. This new release of DxCG Intelligence includes enhancements to the classification system and new cost weights based on a more current MarketScan development data set. The model used is the commercial population version and therefore the Medicare risk scores may calculate higher than with a Medicare model.
- The Concurrent models measure current illness burden of our population which includes chronic and current acute conditions of individuals. Age and Gender are less important because all the conditions are known.
- The Prospective model measures the chronic condition illness burden since that affects future cost. This scores provides the ability to predict future healthcare spending. Current acute conditions are relatively less important since they don't affect the future cost. For this model Age and Gender play a significant role. Included in the risk pool are acute or new conditions based on age and gender.
- Ratios are generated by risk adjusting the financial or utilization performance to measure efficiency. A ratio lower than 1.0 indicates plan performance better than expected, a ratio of 1.0 indicates performance is as expected, and a ratio greater than 1.0 indicates performance is worse than expected.

Concurrent and Prospective Risk Score Current vs. Previous

| ACTIVES | | | | | |
|----------------------|---------------|-----------------------|--------------|------------------------|--------------|
| | | Risk Score Concurrent | | Risk Score Prospective | |
| | Lives | Current | Previous | Current | Previous |
| Blue Shield Access + | 19,626 | 1.015 | 1.025 | 1.079 | 1.106 |
| Blue Shield Trio | 16,227 | 1.006 | | 1.107 | |
| UHC PPO (City Plan) | 1,673 | 1.546 | 1.566 | 1.551 | 1.614 |
| Kaiser Permanente | 48,044 | 0.792 | 0.771 | 0.927 | 0.920 |
| All Plans | 80,662 | 0.891 | 0.886 | 1.004 | 1.006 |
| EARLY RETIREES | | | | | |
| | | Risk Score Concurrent | | Risk Score Prospective | |
| | Lives | Current | Previous | Current | Previous |
| Blue Shield Access + | 2,462 | 2.133 | 1.958 | 2.129 | 2.034 |
| Blue Shield Trio | 1,528 | 1.714 | 2.455 | 1.898 | 2.288 |
| UHC PPO (City Plan) | 786 | 2.871 | 2.711 | 2.782 | 2.677 |
| Kaiser Permanente | 4,098 | 1.735 | 1.567 | 2.007 | 1.873 |
| All Plans | 8,491 | 1.953 | 1.839 | 2.099 | 2.015 |
| MEDICARE RETIREES | | | | | |
| | | Risk Score Concurrent | | Risk Score Prospective | |
| | Lives | Current | Previous | Current | Previous |
| UHC MA PPO | 11,389 | 5.308 | 5.308 | 4.768 | 4.775 |
| KP Senior Advantage | 9,753 | 5.045 | 4.673 | 4.902 | 4.620 |
| Blue Shield Access + | 2,446 | | 4.631 | | 4.146 |
| All Plans | 21,143 | 5.187 | 4.945 | 4.830 | 4.650 |

Concurrent and Prospective Risk Score by Employer

| ACTIVES | | | | | |
|--------------------------------|---------------|-----------------------|--------------|------------------------|--------------|
| | | Risk Score Concurrent | | Risk Score Prospective | |
| | Lives | Current | Previous | Current | Previous |
| City & County of San Francisco | 67,272 | 0.881 | 0.870 | 0.986 | 0.984 |
| City College of SF | 2,304 | 1.120 | 1.059 | 1.281 | 1.264 |
| Superior Court | 905 | 0.909 | 0.996 | 1.019 | 1.116 |
| SF Unified School District | 10,186 | 0.910 | 0.942 | 1.059 | 1.085 |
| Total | 80,667 | 0.891 | 0.886 | 1.004 | 1.007 |
| EARLY RETIREES | | | | | |
| | | Risk Score Concurrent | | Risk Score Prospective | |
| | Lives | Current | Previous | Current | Previous |
| City & County of San Francisco | 7,598 | 1.928 | 1.833 | 2.076 | 1.997 |
| City College of SF | 210 | 1.700 | 1.465 | 1.885 | 1.768 |
| Superior Court | 119 | 2.439 | 1.754 | 2.646 | 2.252 |
| SF Unified School District | 628 | 2.254 | 2.074 | 2.358 | 2.285 |
| Total | 8,554 | 1.954 | 1.840 | 2.100 | 2.015 |
| MEDICARE RETIREES | | | | | |
| | | Risk Score Concurrent | | Risk Score Prospective | |
| | Lives | Current | Previous | Current | Previous |
| City & County of San Francisco | 15,774 | 5.155 | 5.105 | 4.825 | 4.760 |
| City College of SF | 980 | 4.865 | 4.876 | 4.533 | 4.472 |
| Superior Court | 282 | 5.102 | 4.342 | 4.429 | 4.200 |
| SF Unified School District | 4,502 | 5.055 | 5.004 | 4.656 | 4.592 |
| Total | 21,537 | 5.120 | 5.063 | 4.771 | 4.704 |

Risk Scores by Gender and Age – Kaiser Permanente

| | | ACTIVES | | | | EARLY RETIREES | | | |
|--------|--------------------|---------------|-------------|-----------------------|------------------------|----------------|-------------|-----------------------|------------------------|
| | Age Bands | Lives | Average Age | Risk Score Concurrent | Risk Score Prospective | Lives | Average Age | Risk Score Concurrent | Risk Score Prospective |
| Female | <18 | 5,309 | 9.0 | 0.365 | 0.370 | 72 | 13.4 | 0.457 | 0.489 |
| | 18-24 | 2,376 | 21.1 | 0.524 | 0.681 | 142 | 21.2 | 0.548 | 0.711 |
| | 25-34 | 4,001 | 29.9 | 0.882 | 1.026 | 22 | 25.3 | 0.743 | 0.875 |
| | 35-44 | 4,689 | 39.4 | 1.011 | 1.129 | 34 | 41.4 | 2.241 | 2.740 |
| | 45-54 | 4,773 | 49.4 | 1.070 | 1.402 | 294 | 51.4 | 1.944 | 2.033 |
| | 55-59 | 2,075 | 56.9 | 1.302 | 1.822 | 543 | 57.2 | 1.560 | 2.139 |
| | 60-64 | 1,223 | 61.7 | 1.444 | 2.022 | 1,142 | 62.2 | 1.665 | 2.275 |
| | 65+ | 71 | 65.0 | 1.588 | 2.130 | | | | |
| | All Females | 24,512 | 34.1 | 0.862 | 1.063 | 2,249 | 54.8 | 1.566 | 2.048 |
| Male | <18 | 5,575 | 8.9 | 0.397 | 0.381 | 81 | 12.6 | 0.387 | 0.388 |
| | 18-24 | 2,459 | 21.1 | 0.366 | 0.351 | 153 | 21.2 | 0.369 | 0.361 |
| | 25-34 | 3,275 | 29.9 | 0.438 | 0.502 | 23 | 26.4 | 0.492 | 0.546 |
| | 35-44 | 3,947 | 39.5 | 0.598 | 0.735 | 12 | 41.4 | 2.610 | 2.374 |
| | 45-54 | 4,632 | 49.5 | 0.957 | 1.262 | 170 | 51.5 | 2.089 | 2.249 |
| | 55-59 | 2,163 | 56.9 | 1.299 | 1.891 | 415 | 57.3 | 1.854 | |
| | 60-64 | 1,400 | 61.7 | 1.859 | 2.495 | 993 | 62.2 | 2.345 | 2.931 |
| | 65+ | 85 | 65.0 | 2.128 | 2.803 | | | 1.074 | |
| | All Males | 23,528 | 34.0 | 0.719 | 0.900 | 1,848 | 54.0 | 1.940 | 2.350 |
| | All Lives | 48,040 | 34.0 | 0.792 | 0.983 | 4,097 | 54.4 | 1.735 | 2.184 |

Risk Scores by Gender and Age – UHC PPO (City Plan)

| | | ACTIVES | | | | EARLY RETIREES | | | |
|--------|--------------------|------------|-------------|-----------------------|------------------------|----------------|-------------|-----------------------|------------------------|
| | Age | Lives | Average Age | Risk Score Concurrent | Risk Score Prospective | Lives | Average Age | Risk Score Concurrent | Risk Score Prospective |
| Female | <18 | 123 | 9.0 | 0.765 | 0.580 | 15 | 11.1 | 0.611 | 0.775 |
| | 18-24 | 53 | 21.2 | 0.932 | 0.794 | 14 | 21.4 | 2.108 | 1.583 |
| | 25-34 | 116 | 29.7 | 1.699 | 1.680 | 3 | 25.6 | 0.820 | 1.387 |
| | 35-44 | 153 | 39.0 | 1.820 | 1.723 | 1 | 40.7 | 1.982 | 2.062 |
| | 45-54 | 180 | 49.4 | 2.187 | 2.163 | 68 | 51.6 | 3.937 | 2.802 |
| | 55-59 | 106 | 56.8 | 2.899 | 2.761 | 110 | 57.2 | 3.448 | 3.236 |
| | 60-64 | 64 | 61.7 | 3.145 | 3.010 | 244 | 62.2 | 3.300 | 3.138 |
| | 65+ | 4 | 65.0 | 8.184 | 4.218 | 9 | 65.0 | 1.888 | 1.733 |
| | All Females | 798 | 38.5 | 1.938 | 1.829 | 463 | 56.3 | 3.262 | 2.950 |
| Male | <18 | 141 | 9.1 | 0.651 | 0.538 | 14 | 12.1 | 1.015 | 0.788 |
| | 18-24 | 59 | 21.3 | 0.794 | 0.682 | 18 | 21.6 | 0.629 | 0.535 |
| | 25-34 | 117 | 29.9 | 0.751 | 0.727 | 3 | 25.0 | 0.836 | 0.765 |
| | 35-44 | 160 | 39.4 | 1.178 | 1.126 | 3 | 41.6 | 0.274 | 0.466 |
| | 45-54 | 203 | 49.8 | 1.942 | 1.813 | 34 | 51.9 | 2.505 | 1.957 |
| | 55-59 | 114 | 57.0 | 2.270 | 2.455 | 101 | 57.3 | 3.434 | 3.128 |
| | 60-64 | 81 | 61.5 | 3.576 | 3.282 | 221 | 62.3 | 3.773 | 3.466 |
| | 65+ | 5 | 65.0 | 6.849 | 6.069 | 7 | 65.0 | 6.656 | 5.910 |
| | All Males | 880 | 38.9 | 1.579 | 1.503 | 401 | 56.1 | 3.342 | 3.025 |

Risk Scores by Gender and Age – Blue Shield Access +

| | | ACTIVES | | | | EARLY RETIREES | | | |
|--------|---------------------|---------------|-------------|-----------------------|------------------------|----------------|-------------|-----------------------|------------------------|
| | Age | Lives | Average Age | Risk Score Concurrent | Risk Score Prospective | Lives | Average Age | Risk Score Concurrent | Risk Score Prospective |
| Female | <18 | 2,456 | 9.4 | 0.475 | 0.432 | 73 | 13.1 | 0.575 | 0.626 |
| | 18-24 | 1,060 | 20.9 | 0.588 | 0.677 | 123 | 21.3 | 1.100 | 0.946 |
| | 25-34 | 939 | 30.1 | 1.066 | 1.115 | 24 | 26.2 | 0.870 | 1.186 |
| | 35-44 | 1,702 | 39.8 | 1.211 | 1.233 | 15 | 40.1 | 1.324 | 1.392 |
| | 45-54 | 2,294 | 49.5 | 1.379 | 1.450 | 169 | 51.6 | 2.518 | 2.264 |
| | 55-59 | 1,087 | 56.9 | 1.606 | 1.730 | 298 | 57.2 | 1.995 | 2.005 |
| | 60-64 | 676 | 61.7 | 1.748 | 1.952 | 651 | 62.2 | 2.363 | 2.385 |
| | 65+ | 49 | 65.0 | 3.082 | 3.130 | | | | |
| | Total-Female | 10,262 | 35.2 | 1.081 | 1.131 | 1,353 | 52.5 | 2.053 | 2.029 |
| Male | <18 | 2,534 | 9.1 | 0.547 | 0.483 | 77 | 12.4 | 0.471 | 0.489 |
| | 18-24 | 976 | 20.9 | 0.395 | 0.387 | 127 | 21.6 | 0.533 | 0.485 |
| | 25-34 | 728 | 29.9 | 0.614 | 0.623 | 28 | 25.4 | 0.553 | 0.541 |
| | 35-44 | 1,353 | 39.7 | 0.703 | 0.773 | 5 | 39.4 | 2.904 | 1.868 |
| | 45-54 | 2,068 | 49.7 | 1.212 | 1.318 | 81 | 51.6 | 2.376 | 2.461 |
| | 55-59 | 977 | 57.0 | 1.741 | 1.983 | 228 | 57.4 | 2.774 | 2.467 |
| | 60-64 | 682 | 61.7 | 2.011 | 2.477 | 563 | 62.2 | 2.691 | 2.860 |
| | 65+ | 46 | 65.0 | 1.456 | 2.420 | | | | |
| | Total-Male | 9,364 | 34.4 | 0.941 | 1.022 | 1,109 | 51.3 | 2.230 | 2.250 |
| | Grand Total | 19,625 | 34.9 | 1.015 | 1.079 | 2,462 | 52.0 | 2.133 | 2.129 |

Risk Scores by Gender and Age – Blue Shield Trio

| | | ACTIVES | | | | EARLY RETIREES | | | |
|--------|---------------------|---------------|-------------|-----------------------|------------------------|----------------|-------------|-----------------------|------------------------|
| | Age | Lives | Average Age | Risk Score Concurrent | Risk Score Prospective | Lives | Average Age | Risk Score Concurrent | Risk Score Prospective |
| Female | <18 | 1,696 | 9.3 | 0.437 | 0.427 | 38 | 13.2 | 0.334 | 0.439 |
| | 18-24 | 760 | 21.0 | 0.635 | 0.692 | 60 | 21.5 | 1.120 | 1.124 |
| | 25-34 | 927 | 30.1 | 0.961 | 1.114 | 13 | 26.6 | 2.464 | 2.453 |
| | 35-44 | 1,484 | 39.6 | 1.133 | 1.233 | 17 | 40.4 | 0.842 | 1.080 |
| | 45-54 | 1,872 | 49.5 | 1.307 | 1.426 | 86 | 51.5 | 1.859 | 1.787 |
| | 55-59 | 921 | 57.0 | 1.500 | 1.683 | 196 | 57.3 | 1.713 | 1.957 |
| | 60-64 | 643 | 61.7 | 1.679 | 1.979 | 445 | 62.1 | 1.635 | 1.873 |
| | 65+ | 31 | 65.0 | 1.572 | 2.254 | | | 0.000 | 0.000 |
| | Total-Female | 8,330 | 36.6 | 1.050 | 1.160 | 856 | 54.0 | 1.579 | 1.761 |
| Male | <18 | 1,834 | 9.2 | 0.604 | 0.521 | 31 | 13.0 | 0.738 | 0.537 |
| | 18-24 | 724 | 21.1 | 0.521 | 0.472 | 56 | 21.5 | 0.531 | 0.436 |
| | 25-34 | 756 | 29.8 | 0.540 | 0.564 | 13 | 25.5 | 0.426 | 0.634 |
| | 35-44 | 1,211 | 39.6 | 0.728 | 0.771 | 5 | 39.7 | 2.678 | 3.283 |
| | 45-54 | 1,803 | 49.7 | 1.188 | 1.346 | 45 | 52.0 | 3.113 | 2.821 |
| | 55-59 | 895 | 56.9 | 1.456 | 1.847 | 144 | 57.4 | 2.252 | 2.419 |
| | 60-64 | 643 | 61.8 | 2.023 | 2.304 | 378 | 62.3 | 1.932 | 2.251 |
| | 65+ | 34 | 65.0 | 1.822 | 2.497 | | | 0.000 | 0.000 |
| | Total-Male | 7,896 | 36.1 | 0.960 | 1.051 | 672 | 54.1 | 1.886 | 2.073 |
| | Grand Total | 16,226 | 36.4 | 1.006 | 1.107 | 1,528 | 54.0 | 1.714 | 1.898 |