



HEALTH SERVICE BOARD CITY & COUNTY OF SAN FRANCISCO

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HEALTH SERVICE BOARD

MINUTES

Thursday, May 14, 2020

REGULAR MEETING AT 1:00pm

VIRTUALLY PRESENTATION BY SFGOV TV

1. CALL TO ORDER: 1:01 pm

President Breslin called the meeting to order and asked the Executive Director to give her remarks on the Health Service Board's first virtual meeting.

Abbie Yant, Executive Director, gave remarks to the Board, the SFHSS staff, and to the members regarding the current state of the COVID-19 meeting regulations and requirements to hold a virtual public meeting. Executive Director Yant also thanked the various staff, departments, and leaders across San Francisco who helped make this meeting possible.

Natalie Ekberg, Commission Secretary, gave instructions to the SFHSS members around the use of the AT&T phone line. Ms. Ekberg also shared information on the SFGovTV TV live stream meeting time delays and asked for patience during the meeting because of expected delays in live streaming, and moments of silence.

2. ROLE CALL

President Karen Breslin - Present
Vice President Stephen Follansbee, M.D - Present
Commissioner Mary Hao – Present
Commissioner Wilfredo Lim – Present (arrived at 1:13 pm)
Commissioner Randy Scott – Present (departed at 4:15 pm)
Commissioner Chris Canning - Present
Supervisor Dean Preston – Present (departed at 4:38 pm)

3. APPROVAL (with possible modifications) OF THE MINUTES OF THE MEETINGS SET FORTH BELOW: (Action)

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The Regular Meeting Minutes from March 12, 2020 can be located on the SFHSS website at: <https://bit.ly/36fAKxF>

President Breslin affirmed that the Commissioners had reviewed the Regular Meeting Minutes from March 12, 2020. President Breslin then asked if the Commissioners if there were any corrections to the minutes. There were no corrections offered.

Commissioner Canning motioned to approve the March meeting minutes, and Commissioner Scott seconded the motion.

PUBLIC COMMENT:

Dereck Cam requested to give public comment on the potential health care premiums and co-payment increases. The Board Secretary stated that this Public Comment is for agenda item #3. Mr. Cam noted that he would call back for the renewal portion of the meeting.

Unidentified person (1) stated that she was also waiting to give comments on the co-payment increases. The caller asked if she could remain on the line to listen to the meeting. The Board Secretary noted that she could wait on the line and dial "1-0" when the item she wished to comment on was open for comment.

Unidentified person (2) stated that they do not want their co-payments increased.

Action Taken: The Health Service Board unanimously approved the minutes.

4. PRESIDENT'S REPORT: (Discussion)

President Breslin began her remarks by sharing two updates with the Board regarding two Commissioner re-appointments. President Breslin stated that the San Francisco Controller, Ben Rosenfield, reappointed Randolph Scott to the Health Service Board. Commissioner Scott's new five-year term began on May 15, 2020 and will end on May 15, 2025.

President Breslin also stated that Stephen Follansbee, M.D., was also reappointed to the Health Service Board by Mayor London Breed. Commissioner Follansbee's new five-year term began on May 15, 2020 and will end on May 15, 2025. President Breslin congratulated both Commissioners and commented on their remarkable impact on the Health Service Board throughout their years of service.

President Breslin concluded her remarks by sharing that the May 14 board meeting was Commissioner Lim's final meeting with the Health Service Board. President Breslin stated that Commissioner Lim served the SFHSS members for a total of ten years. Commissioner Lim consistently performed his duties with diligence and thoughtfulness. President Breslin thanked Commissioner Lim for all his work and wished him well in his next chapter of life.

PUBLIC COMMENT:

Francisca DaCosta, SFHSS Member, acknowledges that the Board is in dire straits due to the pandemic making the health plan decisions complicated for all commissioners involved.

Claire Zvanski, SFHSS Retiree, congratulated Commissioner Scott and Commissioner Follansbee on their re-appointments. Ms. Zvanski also thanked Commissioner Lim for all of his dedicated work for the past ten years. Ms. Zvanski also shared her well wishes for Commissioner Lim's new board retirement. (local 21)

Unidentified person (1), San Francisco General Registered Nurse, stated that the current timing for co-pay and premium increases is being done at the worst timing. It was noted that all SFHSS members need access to affordable healthcare now, especially the healthcare workers working the frontlines.

Richard Rothman, an SFHSS retiree, asked the Board why the “General Public Comment” was not on the agenda. Mr. Rothman was concerned that he could not address his health plan issues because the General Public Comment item was not on the agenda. The Board Secretary directed Mr. Rothman to offer his COMMENT under the most relatable agenda items so that his COMMENT could be made. Executive Director Yant stated that the General Public item was removed from the meeting agenda to help keep the virtual meeting concise. She offered that Mr. Rothman makes his comment under this item or during another item’s public comment.

Mr. Rothman stated that he is still having issues with the SmileWay program under Delta Dental. He would like Delta Dental to present on the SmileWay program’s features as well as the maximums at the June 11 Board meeting. Mr. Rothman also suggested that SFHSS create an advisory board to work the Kaiser Permanente team and SFHSS members to ensure that all issues are addressed with member input.

Unidentified person (2), registered nurse, stated that she had had issues with Kaiser’s ability to provide the proper protective equipment to their staff. She stated that many nurses are dying due to COVID-19 exposure and that the nurses in the Northern California region have the highest level of positive COVID-19 tests. This person asked for the Commission to support nurses, and all front line workers and to not vote in favor of any rate increases.

Caroline Bella, a behavioral health clinician, stated that she did support the rate increases being proposed. Ms. Bella stated that it is not a good idea, mainly because it would put more stress on the frontline workers and their families.

Gus Vallejo, a member of Local 21, wanted to first congratulate Commissioner Lim on his success during his tenure on the Health Service Board, and he will be missed. Mr. Vallejo also stated that Commissioner Lim would be missed.

5. DIRECTOR’S REPORT: (Discussion)

The Director’s report can be located on the SFHSS website at: <https://bit.ly/3g3ldFv>

Abbie Yant, Executive Director, presented her Director’s Report to the Board. The report covered the following updates:

- Expansion of Mental Health Services across the city- EAP expansion, and direct mental health services for first responders through Cordico (Police, Fire (EMT), Sheriffs, and 911 Operators)
- SFHSS Office updates and staffing status
- SFHSS Vendor Blackout period
- May is Mental Health Awareness month and the communication efforts that are planned for the SFHSS Membership
- COVID-19 Update in relation to the SFHSS staffing and office planning and execution
- Infertility Services Update
- Financial Report through February 29, 2020 was also attached to the report

Commissioner Canning noted that he was extremely grateful for all the work done by the department for the members who genuinely need support during these difficult times. Commissioner Canning also wanted to share his gratitude for the Cordico application rollout. He also inquired whether or not first responders who are now retired would have access to the application. Executive Director Yant stated that each department is coordinating the rollout of the application and can make it available to their

retirees. The SFHSS Well-Being division is working with each agency to support the rollout of the Cordico.

Vice President Follansbee wondered if the Infertility memo provided by the Blue Shield team would be updated with some clarifications, such as the definition of “SME” for example. Vice President Follansbee also asked for the Blue Shield team to present a follow-up report on the outcomes of 17 SFHSS member cases that required additional review. Vice President Follansbee requested that BSC present a report at the June 11th meeting. Executive Director Yant stated that the case review was in process and that there would be a presentation at the June 11th board meeting. Executive Director Yant noted that this process required extensive outreach to the members and the providers.

Supervisor Preston thanked all the staff who worked on the infertility issues and the policy around the infertility benefits. Supervisor Preston noted that there was a public record request around the infertility issues, and he wondered if the request was being filled or had been completed. Executive Director Yant stated that the team was aware of the request and is working on completing the request. Executive Director Yant noted that this request is taking longer than usual because the staff is working within the parameters of the shelter in place, the limited onsite office time, and the technical requirements to collect the items requested.

PUBLIC COMMENT:

Claire Zvanski, an SFHSS retiree, asked if the financial report connected to the Director’s Report was the correct report. Ms. Zvanski wondered if there was a more current report available. Pamela Levin, Chief Financial Officer, noted that not all reportable data is finalized the month of the board meeting; in most cases, the presentation data is post-dated by a month, sometimes longer.

Teresa Rutherford, SEIU Vice President, stated that she was not in agreement with any medical plan co-pay or premium increases for next year. Ms. Rutherford asked the Commissars to stand up to the medical plans on behalf of the SFHSS members and the frontline workers and to vote against the medical plan renewals that have any rate increases.

RATES AND BENEFITS

6. PRESENTATION OF 2020 RATES AND BENEFITS CALENDAR FOR PLAN YEAR 2021: (Discussion)

The updated Rates and Benefits calendar for plan year 2021 can be located on the SFHSS website at: <https://bit.ly/2WMK9cT>

Executive Director Yant presented the Rates and Benefits calendar to the Board and shared that the Commission is coming to the final meetings within the Rates and Benefits cycle. Commissioner Scott asked whether or not the SFHSS team anticipated having a meeting on May 28, 2020. Executive Director Yant stated that the meeting date is still held, and if there is a need to plan for an additional meeting, we will utilize this hold.

PUBLIC COMMENT:

Unidentified person (1) commented on behalf of the healthcare workers stating that many healthcare workers cannot afford an increase in any medical plan rates.

Ms. Falensky shared that she had many concerns about the co-payment and rate increases during the current COVID-19 pandemic. Ms. Falensky noted that she is against taking any more funding from her paycheck or any SFHSS member's paycheck during this time.

President Breslin requested that the Board Secretary limit the public comment time for each caller. The final approval and confirmation of the suggested time restrictions were made at the end of this item's presentation.

Unidentified person (2) shared that they were surprised that the rate increase was being proposed this year. The caller noted that there are more stressful times and economic hardship for all SFHSS members at this time than in previous years of rates and benefits negotiations.

Unidentified person (3), Union Local 1021, stated that they are dealing with many struggles at this time, and they would like to ask the Commissioners to vote against raising the rates.

Unidentified person (4), SFHSS Member, asked the Commissioners to vote against the medical plan increases.

Unidentified person (5) noted that they work at 1440 Harrison street and that they are under enough stress with supporting their clients, let alone worrying about medical cost increases. The person stated that they would not like to incur another medical plan cost increase.

President Breslin asked that the public comment continues as at one minute per caller. Executive Director Yant agreed and supported the time limit. Commissioner Scott decided that the public comment should continue at 1 minute for the remainder of the agenda items listed on the agenda.

Supervisor Preston requested to have item 12, the Kaiser Permanente Active Member and Early Retiree Renewal presentation, be called out of order and be presented next during the board meeting. President Breslin asked the remaining Commissioners if they were open to hearing agenda item 12 out of order. Vice President Follansbee noted that there was a need to call item 12 out of order to ensure that the full agenda is heard. Vice President Follansbee also stated that item 12 would affect the other health plan renewals, and he noted that item 12 needs to be heard next. Commissioner Lim agreed that item 12 should be heard next.

Executive Director Yant noted that the next item should be item 12. Commissioner Canning asked whether item 10 should be called before item 12 to ensure that the presentations in total are presented. Executive Director Yant and Commissioner Hao agreed to have item 10, the Medical Plan Renewal Overview presentation, be presented first and then to take item 12 directly after.

Commissioner Canning made a motion to hear item 10; then, after item 10, item 12 would be heard directly after item 10. Commissioner Scott seconded the motion.

President Breslin made the recommendation to hear item 10, then to hear item 12, and to hold public comment for one minute per caller. Commissioner Canning withdrew his motion.

7. PRESENTATION OF THE 2020 AGGREGATE DIAGNOSIS COST GROUPER (DxCG) RISK SCORES REPORT CORRELATING COSTS TO UNDERLYING ILLNESS BURDEN OF SFHSS POPULATION: (Discussion) Done after Item 13

The 2020 Risk Score presentation can be located on the SFHSS website at: <https://bit.ly/2LHeMKv>

Marina Coleridge, Data Analytics and Systems Manager, presented the 2020 Risk Score report to the board. The presentation included the following content:

- Introduction to the Risk Score Report and Overview
- Executive Summary

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- Risk Score Trend and Comparison of Predicted Health Risks to the Actual
- Health Risk Prediction
- Plan Performance by Actual “Per Member Per Year” and the Expected “Per Member Per Year”
- Risk Score Distribution – by plan and risk category
- Major Health Conditions/Disorders by Risk Band Profile both Non-Medicare and Medicare populations were presented
- Risk Adjusted Comparison of Plan Performance based on Inpatient Admits Per 1000 – Current Period
- Cost and Utilization by Relationship, Utilization by Relationship within the Medicare Population
- Appendix

Commissioner Lim thanked Ms. Coleridge for all her work on the report and the presentation. Vice President Follansbee asked how the Health Plans review the Risk Score Report’s information, and what their response is to this report. Ms. Coleridge noted that the timeline for this report is a bit delayed from the Health Plan’s rate planning procedures.

Vice President Follansbee requested that the Medical Plan representatives speak at the next board meeting regarding all of the medical plan rate increases for Plan Year 2021.

Ms. Coleridge thanked the Commissioner for his comments and reassured them that SFHSS conducts regular utilization meetings with each vendor throughout the year.

PUBLIC COMMENT: None.

8. REVIEW AND APPROVE THE HARTFORD LIFE AND DISABILITY INSURED RATE RENEWAL PLAN YEAR 2021: (Action) → This item was called **after item 12.**

The Hartford Life and Disability renewal presentation can be located on the SFHSS website at: <https://bit.ly/2Xa72Wl>

Mike Clarke, Aon, presented the Hartford Renewal to the Board. The presentation included the following content:

- Recommendation Summary
- Introduction
- Presentation of the Insurance Renewal Rates for Plan Year 2021
- Overall Renewal Summary – Expected Aggregate 2021 Premiums
- Recommendation for the Health Service Board
- Appendix

Commissioner Scott made a motion for the Commission to approve the Hartford Life and Disability insured rate renewal as it was presented today. Vice President Follansbee seconded the motion.

PUBLIC COMMENT: None.

ACTION: The Health Service Board unanimously approved the Hartford Life and Disability insured rate renewal recommendations.

9. REVIEW THE DELTA DENTAL OF CALIFORNIA SELF FUNDED ACTIVE EMPLOYEE PREFERRED PROVIDER ORGANIZATION (PPO) EXPERIENCE AND APPROVE RATE STABILIZATION RESERVE RECOMMENDATION PLAN YEAR 2021: (Action) **after item 8**

The Delta Dental rate stabilization reserve presentation can be located on the SFHSS website at: <https://bit.ly/2zU9NTM>

Mike Clarke, Aon, presented the Delta Dental rate stabilization presentation to the Board. The presentation included the following content:

- Recommendation Summary for the Delta Dental Active Employee PPO Plan Rate Stabilization reserve
- Delta Dental Active Employee PPO Plan Rate Stabilization Reserve—Introduction
- Delta Dental Active Employee PPO Plan— 2019 Claim/Fee Experience Summary
- Delta Dental Active Employee PPO Plan—Impact of Historical Experience on Rate Stabilization Reserve
- Delta Dental Active Employee PPO Plan Rate Stabilization Reserve—Reconciliation Calculation
- Delta Dental Active Employee PPO Plan Rate Stabilization Reserve—Calculation Detail and Aon Recommendation
- Delta Dental Active Employee PPO Plan Rate Stabilization Reserve—Aon Recommendation for HSB Action

Vice President Follansbee asked if Delta Dental had provided utilization data and plans created by Delta Dental to improve its use. Mr. Clarke stated that there was dental utilization provided to the Health Service Board in the May 2019 Executive Director’s report. Mr. Clarke also noted that there had been a small improvement with the SFHSS member’s overall preventive dental service utilization year-over-year, which is in part to the various communication campaigns created by SFHSS and Delta’s communication team.

Commissioner Lim moved that the Board approve the suspension of the Self-Funded plans’ stabilization policy on a one-time basis and use the application of one half of the fund’s balance to the Delta Dental Active Employee PPO Plan reserve to be used as a buy down the 2021 rates. Commissioner Canning seconded the motion.

PUBLIC COMMENT: None.

ACTION: The Health Service Board unanimously approved the Suspension of the Self-Funded Plans’ Stabilization Reserve policy on a one-time basis; and application of one half of the balance of the Delta Dental Active Employee PPO Plan reserve to the 2021 rates.

10. MEDICAL RENEWAL OVERVIEW FOR THE 2021 PLAN YEAR: (Discussion) after item 6.

The Medical Renewal Overview for the Plan Year 2021 can be located on the SFHSS website at: <https://bit.ly/3g4USH9>

Mike Clarke, Aon, presented the Non-Medicare Plan Year 2021 renewal summary to the Board. The presentation included the following content:

- Summary of presentation and purpose of the Medical Renewal presentation
- 2021 Proposed Rate Actions- Commentary done by Plan
- Membership Distribution by Plan
- Projected Monthly Rates – 2021 Plan Year

Commissioners did not have any questions for Mr. Clarke.

PUBLIC COMMENT:

Anna, an SFHSS member, asked if the rate renewal presentation was based on the economic circumstances from last year or two years ago. Ms. Anna stated she is against the rate increases as a union leader, and she is disappointed that these presentations are being shared today when it is the first time, she has heard about it.

Claire Zvanski, Westbay Retirees/RECCSF/Retiree, asked why the UHC City Plan increase has such a greater cost than other plans. Ms. Zvanski noted that there are many retirees/early retirees in the City Plan and a diminishing number of active employees.

Debbie, an SFHSS member, stated that she would like to ask the Commission to reject all medical plan increases. Ms. Debbie noted that as a civil servant, she and many others are working to protect the city and the people who live here, and they should not be asked to pay more for their medical insurance at this time.

Deborah Grabell, SFHSS member and Local 21 member, stated that asking the Commission to vote on premium increases is immoral. Ms. Grabell noted that many people could not afford these increases.

Unidentified caller (1) stated that the Commission has no jurisdiction to make these decisions without proper notice to the members.

Unidentified caller (2) stated that they were speaking as a San Francisco Resident. The caller asked the Commission to vote against the premium increases.

Amy, an SFHSS member, stated that she did not agree with the premium increases. Ms. Amy asked the Commission to vote against the renewal proposals today.

Mary McGee is a registered nurse from the Department of Health, and most recently an SFHSS retiree. Ms. McGee stated she was concerned about the rate increases. Ms. McGee noted that the cost of medical insurance is the last thing employees of San Francisco need right now.

Derrick Stan, an SFHSS member, stated that he is opposed to the rate increases. Mr. Stan noted that the work of frontline workers is dangerous and will have long-lasting effects on the workers who are doing this difficult work.

Sophia Alvarez, an SFHSS member, stated that she is opposed to any rate increases. Ms. Alvarez asked the Commission to vote in support of the nurses, community members, and the SFHSS members.

John Seagrave, an SFHSS member/member of Local 21, stated that he was very disturbed to hear of the medical plan rate increases during the pandemic situation.

Aubrey Carson, San Francisco General Hospital nurse, stated that she is opposed to any rate increases. Ms. Carson noted that many people are going through economic hardship, including her own family. Ms. Carson said that to approve rate increases would be selfish and ill-timed for many SFHSS members.

President of Local 21, Gus Vallejo, shared that this is the worst time to consider raising medical plan rates for members who work on the pandemic's frontlines. Mr. Vallejo encouraged the Commission not to vote in favor of the rate increases.

Theresa Rutherford, Vice President of Local 1021, urged the Commission not to vote in favor of the rate increase. Ms. Rutherford noted that she and her union partners are asking San Francisco and this Board to make a stand for the frontline workers. Ms. Rutherford asked the Commission to challenge the medical plans to renegotiate the plan rates with no rate increases.

Rudy Gonzalez, San Francisco Labor Council, stated that the Commission needs to understand that Kaiser is a corporate system. Mr. Gonzalez noted that Kaiser made over \$3 Billion in the first quarter of 2019. With this and the underutilization of services, Mr. Gonzalez encouraged the Commission to vote against the rate increases.

Unidentified caller (3) stated that they are against the rate increases. They asked that the Commission vote against all rate increases.

Supervisor Preston asked if the costs in question are directly sent to the SFHSS membership or if the expenses are being paid to the four employer groups. Supervisor Preston also added that he was asking about the rates/premium increases, not the co-pay increases. Mr. Clarke stated that San Francisco has a set of cost-sharing formulas that provide the numbers for the employer's payment and the SFHSS member's payment. There are separate formulas for the active members, the early retiree members, and the retirees.

Supervisor Preston wondered if this type of Medical Plan Overview PowerPoint could be shared with the public earlier in the Rates and Benefits cycle rather than the week of the meeting. Mr. Clarke noted that this renewal overview began last year, and it is a new practice to help guide the meeting agenda items within the Rates and Benefits portion of the meeting. Mr. Clarke also noted that many renewals do not complete until the end of April. Due to the timing, the Non-Medicare renewals are presented in May, with the Medicare renewals submitted in June.

11. REVIEW AND APPROVE BLUE SHIELD OF CALIFORNIA FLEX-FUNDED RATES AND PREMIUM CONTRIBUTIONS FOR ACTIVE AND EARLY RETIREE MEMBERS PLAN YEAR 2021: (Action) after item 9

The Blue Shield of California rates and premiums renewal presentation can be located on the SFHSS website at: <https://bit.ly/2zeoSQ7>

Mike Clarke, Aon, presented the Blue Shield of California renewal presentation to the Board. The presentation included the following content:

- Blue Shield of California 2021 Plan Rating – Renewal Summary
- Recommend Plan Design Change for Plan Year 2021
- 2021 Monthly Rate Cards for Access+ and Trio Plans -Active and Early Retiree
- Recommendation for HSB Action
- Appendix

President Breslin asked how much transparency Blue Shield provided when negotiating their rates with SFHSS. Mr. Clarke reassured the Commission that the rate setting process occurs with the use of multiple data sources, and the underwriters are working with consistent projections based off the data Aon is able to review along with the Blue Shield team.

Commissioner Lim withdrew his initial motion. Vice President Follansbee moved to continue item this item (12) to our next HSB meeting on May 28, 2020 and asked that the Medical plan review the renewals with SFHSS. Commissioner Canning seconded this motion.

PUBLIC COMMENT:

Napoleon, an SFHSS member, stated that medical insurance rates should not be increased during these uncertain times. Napoleon noted that all costs should be fair to single employees as well as the multi-person families.

Donna Shear, an SFHSS member, stated that she did not find this process fair because the City's budget is not passed. Ms. Shear noted that these rates should not be approved until August 2020 once the City budget is farther in its process.

Teresa Rutherford, SEIU Vice President, stated that she was not in agreement with any medical plan co-pay or premium increases for next year. Ms. Rutherford asked the Commissars to stand up to the medical

plans on behalf of the SFHSS members and the frontline workers and to vote against the medical plan renewals that have any rate increases.

ACTION: The Board unanimously approved that this item (11) be continued until the May 28, 2020 HSB Meeting and the renewal will be re-reviewed at this time.

12. REVIEW AND APPROVE KAISER PERMANENTE NON-MEDICARE RATES AND PREMIUM CONTRIBUTIONS FOR ACTIVE AND EARLY RETIREE MEMBERS PLAN YEAR 2021 (California):
(Action) after Item 10

The Kaiser Permanente rates, and premiums renewal presentation can be located on the SFHSS website at: <https://bit.ly/3cR6Wd2>

Mike Clarke, Aon, presented the Kaiser Renewal presentation to the Board. The presentation included the following content:

- 2021 Kaiser Permanente (Kaiser) Renewal Summary
 - Recommended design for 2021: “With Changes” plan design that includes changes to two copays (inpatient hospital admission and outpatient surgery) to match Blue Shield of California (BSC) HMO plan design copays
 - Status quo design for 2021: “Status Quo” plan design if no plan design changes from 2020 to 2021
- 2021 Kaiser Monthly Rate Cards for “With Design Changes” Recommendation
 - Active Employees (93 / 93 / 83 and 100 / 96 / 83 contribution strategies)
 - Early Retirees (per City Charter employer contribution guidance)
- Recommendation
- Appendix

Commissioner Scott asked if there was a process in place that would “smooth” the higher level of claims utilization by members Kaiser with the claims that fall into a normalized range. Commissioner Scott asked if the rates were developed by taking one year’s activity and focus on this activity, or did Kaiser review the utilization activity over a more considerable time. Mr. Clarke explained how the Kaiser underwriters plan for and begin their rate-setting processes from year to year. Mr. Clarke stated that as an actuary to SFHSS, he does keep detailed utilization records across many years, and he does engage in detailed discussions from a multi-year perspective. Commissioner Scott noted that he was not persuaded, nor was he in favor of the co-pay changes.

Vice President Follansbee stated that healthcare costs are increasing everywhere, especially in the Bay Area, where healthcare costs are the most expensive. Mr. Clarke noted that the national healthcare cost is trending at a 6% increase per year, which includes a pharmacy and medical coverage. Mr. Clarke pointed out that Northern California has one of the highest health care cost levels per capita out of any market in the United States.

Commissioner Canning asked is the method Kaiser practices measuring the utilization is the same as the previous year’s practices. Commissioner Canning was curious if anything changed over the past year. Mr. Clarke stated that to his understanding, the underwriting practices had been consistent year to year; however, Mr. Clarke could not comment on Kaiser’s data collection practices. Commissioner Canning followed up by asking what the results were of the 2018-2019 plan year service utilization that drove the rate increases. Mr. Clarke noted that SFHSS members had higher utilization of behavioral health services that presumably had a demand for Kaiser to expand their ability to provide those services. To this point, SFHSS did see both utilization as well as unit cost increases related to mental health services in the system.

Commissioner Hao asked how SFHSS is working on planning for long-term sustainability regarding the inpatient and outpatient service co-pays. Mr. Clarke stated that Aon periodically provides copayment benchmarking to the Health Service Board (most recently in March 2019) that allows Board members and the public to see how design features in SFHSS health plans compare to those from government and national benchmarks that Aon produces.

Commissioner Lim stated that throughout his tenure with the Health Service Board, he has never experienced any benchmarking with Kaiser rate planning. Commissioner Lim noted that he does not plan to vote in favor of the cost increase and the plan design change.

Supervisor Preston stated that he agreed with the Commissioner's comments and that he would like to have the renewal presented later. Supervisor Preston said that he would like to work with the City and the labor unions to ensure that all parties are on the same page.

Executive Director Yant reminded the Commissioners that the entire Rates and Benefits package is due to the Board of Supervisors in June. The City is mandated to provide health insurance requires that the entire Rates and Benefits package go to the Board for their review and final approval.

Supervisor Preston Motioned to continue this item (12) to our next HSB meeting on May 28, 2020, with any possible amendments made before the meeting. The amended item will have removed the option of the plan design changes (increased co-pays) from the renewal. Commissioner Lim seconded the motion.

PUBLIC COMMENT:

Unidentified Person (1) stated that they are very concerned about the lack of staffing at Kaiser. The caller wanted to let SFHSS and the Commission know that there has been limited staffing at Kaiser. There was also a concern about the medical practices for the staff and staff safety.

Adam Wood, SF Fire Fighter, noted that he and his team of firefighters had maintained their health during the COVID-19 pandemic. Mr. Wood said that he would like to encourage the Commission not to support the rate increases.

Larry Griffin, SFHSS Member/member Local 21, thanked the Commission for deciding to put this item over to the next HSB meeting. Mr. Griffin encouraged the Commission not to support the rate increases.

Debra Grabelle, Executive Director of Local 21, thanked the Commission for continuing the item at a later date. Ms. Grabelle asked the Commission to stand with the City and with its workers.

Unidentified Person (2) asked the Commission not to pass the rate increases. The caller asked that the Commission consider requesting a reduction in premiums.

Unidentified Person (3) stated that the labor council weighs in support and favor of the tabling of the item and its motion. The caller said that they appreciate the thoughtfulness and consideration that the Commission is making during this challenging time and challenging meeting format.

Unidentified Person (4) stated that Kaiser is asking for their utilization to decrease because members will not be able to pay for the co-payments. The caller requested that the Commission vote against rate increases.

Unidentified Person (5), member of Local 21, agreed and supported the motion to move this item to another HSB meeting for review.

Teresa Rutherford, Vice President SEIU 1021, thanked all of the Commissioners for their decision to hold this item and review it at the next HSB meeting.

Fred Sanchez, Protect our Benefits, stated that his organization monitors the Health Service Board actions monthly. Mr. Sanchez thanked the Commissioners for their work and their decision to review this item at the next HSB meeting.

ACTION: The Board unanimously approved that item 12 be continued until the May 28, 2020 HSB Meeting and the renewal will be re-reviewed at this time.

BREAK: 2:50 pm

RESUME FROM BREAK: 3:00 pm

13. REVIEW AND APPROVE UNITED HEALTHCARE PREFERRED PROVIDER ORGANIZATION (City Plan) NON-MEDICARE RATES AND PREMIUM CONTRIBUTIONS FOR ACTIVE AND EARLY RETIREE MEMBERS PLAN YEAR 2021: (Action) after item 12

The UHC rates and premiums renewal presentation can be located on the SFHSS website at: <https://bit.ly/2LJP73K>

Mike Clarke, Aon, presented the United Healthcare renewal presentation to the Board. The presentation included the following content:

- (UHC) 2021 Plan Rating—Renewal Summary
- Recommended Plan Design Change for 2021
- 2021 Monthly Rate Cards for City Plan and City Plan—Choice Not Available
 - Active Employees (93 / 93 / 83 and 100 / 96 / 83 contribution strategies)
 - Early Retirees (per City Charter employer contribution guidance)
- Recommendation for HSB Action
- Appendix—Additional Information

Commissioner Canning Motioned to continue item 13 to our next HSB meeting on May 28, 2020 and asked that the Medical plans review the renewals with SFHSS prior to the May 28th meeting date. Vice President Follansbee seconded the motion.

PUBLIC COMMENT: None.

ACTION: The Board unanimously approved that item 13 be continued until the May 28, 2020 HSB Meeting and the renewal will be re-reviewed at this time.

14. ADJOURNMENT: 5:45 pm

Summary of Health Service Board Rules Regarding Public Comment

- Speakers are urged to fill out a speaker card in advance but may remain anonymous if so desired.
- A member of the public has up to three (3) minutes to make pertinent public COMMENT before action is taken on any agenda item.
- A member may comment on any matter within the Board's jurisdiction as designated on the agenda.

Health Service Board and Health Service System Web Site: <http://www.sfhss.org>

Disability Access

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are: #42 Downtown Loop, and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex.

Accessible seating for persons with disabilities (including those using wheelchairs) will be available.

In order to assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at <http://www.sfgov.org/sunshine>.

Lobbyist Registration and Reporting Requirements

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site www.sfgov.org/ethics.

Summary of Health Service Board Rules Regarding Cell Phones and Pagers

- The ringing and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at Health Service Board and committee meetings.
- The Chair of the meeting may order the removal of any person(s) in violation of this rule from the meeting room.
- The Chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule.

The complete rules are set forth in Chapter 67A of the San Francisco Administrative Code.

If any materials related to an item on this agenda have been distributed to the Health Service Board after distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Natalie Ekberg at (415) 554-1727 or email Natale.Ekberg@sfgov.org.

The following email has been established to contact all members of the Health Service Board: health.service.board@sfgov.org.

Health Service Board telephone number: (415) 554-0662