

Why use eBenefits?

- **What is eBenefits?**

eBenefits is the online enrollment portal for SFHSS membership to elect and change their health care coverage.

- **What does eBenefits mean for you?**

eBenefits is an easy and secure method for you to enroll you and/or your dependents in health care. You only need an internet connected smartphone or computer (please use an SFHSS supported browser) to make your elections at any time during the Open Enrollment period.

No need to worry about printers and fax machines or crowded rooms and long lines!

- **I just want to elect an FSA!**

eBenefits is a perfect solution for anyone who just wants to elect a Flexible Spending Account. You can quickly skip through the benefits you are not changing and get directly to your FSA enrollment. There is no confusion about your election or how much is deducted per paycheck.

- **Do I have to elect my benefits online?**

eBenefits provides you with the convenience of submitting your elections online without the hassle of completing a paper enrollment form. If you prefer a hardcopy form, please send your paper enrollment form to our office at:

San Francisco Health Service System
1145 Market Street, 3rd Floor
San Francisco, CA 94103

Our offices are currently closed due to COVID-19.

You can also fax your enrollment form to us at 628.652.4701.

- **Who do I call if I need help?**

For registration or login issues, please call the Department of Technology Help Desk at 628.652.5000. Have your temporary password and Employee ID number ready. For enrollment issues, password expirations and you were never able to set up your account, please call SFHSS Member Services at 628.652.4700.