

Keep Smiling

Delta Dental PPO™



Stay in network to save

Visit a dentist in the PPO network to maximize your savings.¹ These dentists have agreed to reduced fees, and you won't get charged more than your expected share of the bill.² Find a PPO dentist at deltadentalins.com/ccsf.

If you can't find a PPO dentist, Delta Dental Premier® dentists offer the next best opportunity to save. Unlike non-Delta Dental dentists, they have agreed to set fees, and you won't get charged more than your expected share of the bill.

Set up an online account

Get information about your plan anytime, anywhere by signing up for an online account at deltadentalins.com/ccsf. Available once your coverage kicks in, this free service lets you check benefits and eligibility information, find a network dentist and more.

Check in without an ID card

You don't need a Delta Dental ID card when you visit the dentist. Just provide your name, birth date and enrollee ID or social security number. If your family members are covered under your plan, they will need to provide your information. Prefer to take a paper or electronic ID card with

you? Simply log in to your account, where you can view or print your card with the click of a button.

Coordinate dual coverage

If you're covered under two plans, ask your dental office to include information about both plans with your claim, and we'll handle the rest.

Understand transition of care

Did you start on a dental treatment plan before your PPO coverage kicked in? Generally, multi-stage procedures are only covered under your current plan if treatment began after your plan's effective date of coverage.³ You can find this date by logging in to your online account.

Get a cost estimate

Budget for dental expenses with the Cost Estimator. Go to deltadentalins.com/ccsf, log in to Online Services and click on **Cost Explorer** by your name. You'll get a cost estimate personalized to your benefits, including maximums and deductibles, and you can compare the cost of the same procedure at different dentists.

Newly covered?

Visit deltadentalins.com/welcome.

Save with a PPO dentist



PPO



PREMIER



NON-DELTA DENTAL

¹ You can still visit any licensed dentist, but your out-of-pocket costs may be higher if you choose a non-PPO dentist. Network dentists are paid contracted fees.

² You are responsible for any applicable deductibles, coinsurance, amounts over annual or lifetime maximums and charges for non-covered services. Out-of-network dentists may bill the difference between their usual fee and Delta Dental's maximum contract allowance.

³ Applies only to procedures covered under your plan. If you began treatment prior to your effective date of coverage, you or your prior carrier is responsible for any costs. Group- and state-specific exceptions may apply. If you are currently undergoing active orthodontic treatment, you may be eligible to continue treatment under Delta Dental PPO. Review your Evidence of Coverage, Summary Plan Description or Group Dental Service Contract for specific details about your plan.

LEGAL NOTICES: Access federal and state legal notices related to your plan at deltadentalins.com/about/legal/index-enrollee.html.

Benefit Highlights

Delta Dental PPO™

For: **San Francisco Health Service System (Actives)**

Group No: **09502**

Effective Date: **1/1/2020**

Eligibility	Primary enrollee, spouse (or domestic partner) and eligible dependent children to the end of the month that dependent turns age 26			
Deductibles	None			
Maximum	\$2,500 per person each calendar year			
D&P counts toward maximum?	Yes			
Waiting Periods	Basic Services None	Major Services None	Prosthodontics None	Orthodontics None

Benefits and Covered Services*	Delta Dental PPO dentists**	Delta Dental Premier dentists**	Non-Delta Dental dentists**
Diagnostic & Preventive Services (D&P) Exams, cleanings and x-rays	100%	100%	80%
Basic Services Fillings, posterior composites, sealants, root canals, gum treatment and oral surgery	90%	80%	60%
Major Services Crowns, inlays, onlays and cast restorations	90%	80%	50%
Prosthodontics Bridges, dentures and implants	50%	50%	50%
Night Guards Limited to one within a 3-year period	80%	80%	80%
Orthodontics Adults and dependent children	50%	50%	50%
Orthodontic Maximums Lifetime (per person)	\$2,500	\$2,000	\$1,500
Dental Accidents	100%	100%	100%
Dental Accidents Annual Maximum	\$10,000 per person		

SmileWay Wellness Benefits

Your dental plan offers expanded coverage if you have been diagnosed with diabetes, heart disease, HIV/AIDS, rheumatoid arthritis or stroke.

Here's how opting in can help you:

- 100% coverage for one periodontal scaling and root planing procedure per quadrant every year
- 100% coverage for four of the following (any combination) every year:
 - teeth cleaning
 - periodontal maintenance procedure
 - scaling in presence of moderate or severe gingival inflammation

* Limitations or waiting periods may apply for some benefits; some services may be excluded from your plan. Reimbursement is based on Delta Dental contract allowances and not necessarily each dentist's actual fees.

** Reimbursements based on PPO contracted fees for PPO dentists, Premier contracted fees for Premier dentists and program allowance for non-Delta Dental dentists.

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Customer Service
888-335-8227

Claims Address
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Sacramento, CA 95899-7330

deltadentalins.com/ccsf

This benefit information is not intended or designed to replace or serve as the plan's Evidence of Coverage or Summary Plan Description. If you have specific questions regarding the benefits, limitations or exclusions for your plan, please consult your company's benefits representative.