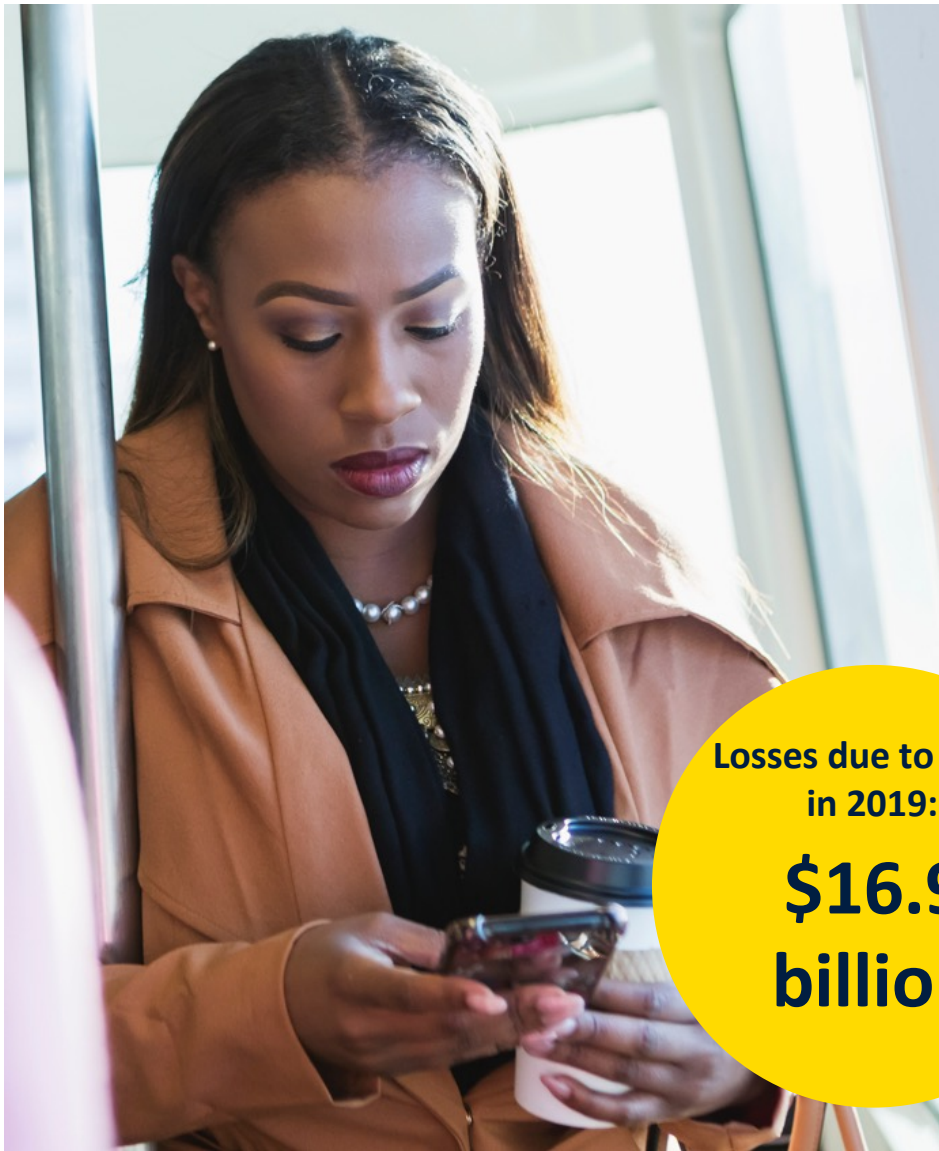


# The industry leader in employee identity protection

Benefits that help you thrive



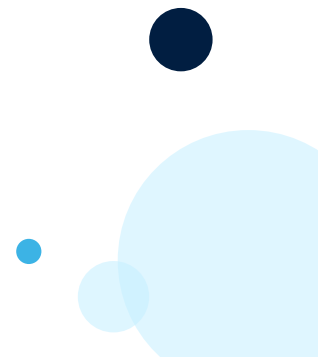


## Identity theft could cost you *more than you think*

Everyone has financial and social data in the digital space and a data breach exposing any of that information could keep you from thriving.

Losses due to fraud  
in 2019:

**\$16.9  
billion**



# Identity theft can *put your life on hold*

13 million people were victims of identity theft in 2019 — severely impacting their financial stability and quality of life. Identity theft can be time-consuming and expensive to resolve, and it can delay victims from achieving financial milestones like buying a first home or a new car.

**3 in 5**

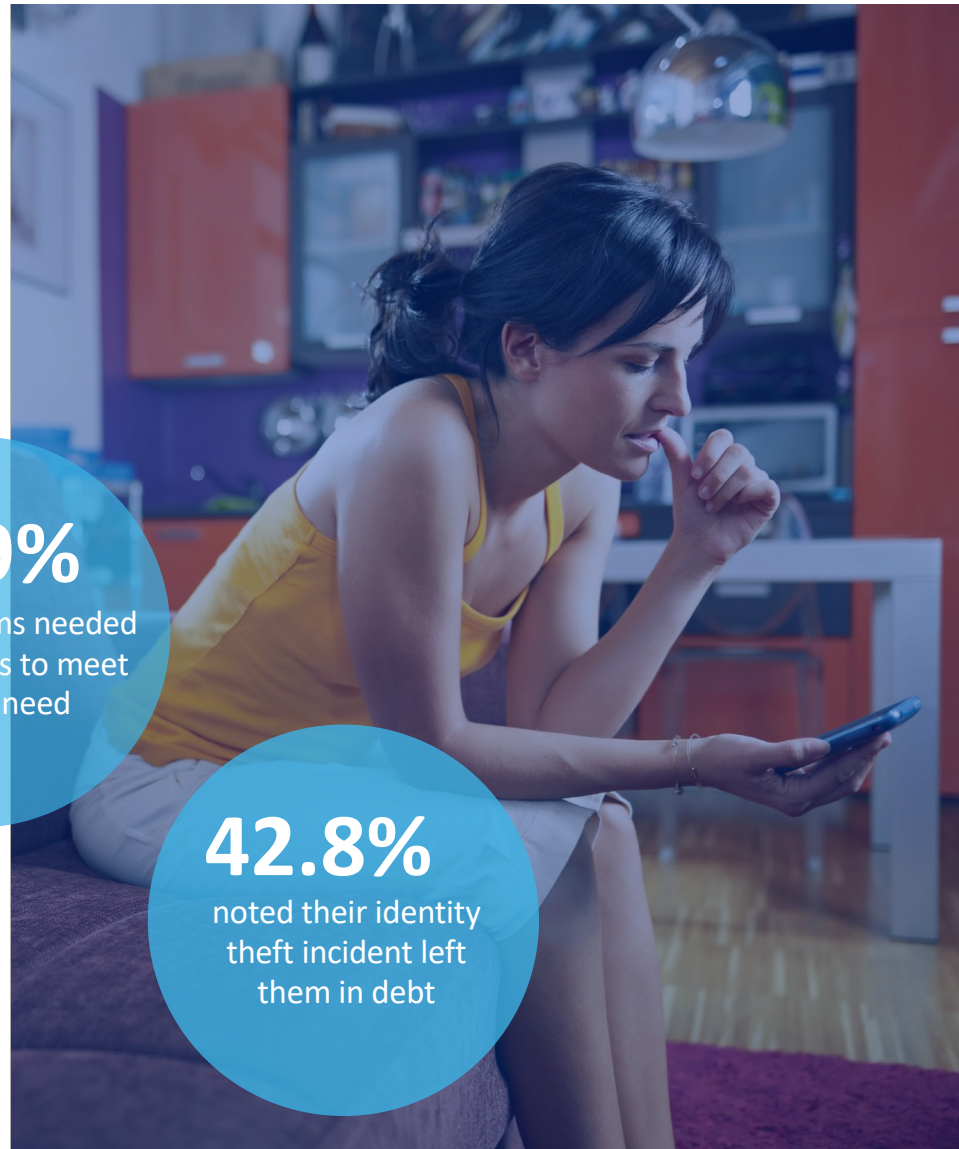
people don't feel  
prepared to take action  
in the event of a data  
breach

**38.9%**

of fraud victims needed  
to use savings to meet  
financial need

**42.8%**

noted their identity  
theft incident left  
them in debt



# Why choose us?

## World-class security

Security is our top priority and a part of everything we do.



### Seriously secure

SSAE18 SOC 1 and SOC 2 Type 2 accredited, updated annually



### Relentlessly Reliable

Perfect track record with zero security incidents, and 99.99% site uptime



### Two-factor authentication

For even stronger protection and peace of mind



# Want to get more coverage and access to more features?

## Consider Allstate Identity Protection Pro Plus

Upgrading to Allstate Identity Protection Pro Plus gives you access to even more tools to protect yourself and preserve your financial wellness. With Allstate Identity Protection Pro Plus you'll get:

- Unlimited Transunion credit reports and scores
- Credit freeze assistance
- Credit lock
- Stolen fund reimbursement
- \$1 million 401(k) and HSA reimbursement
- Tax fraud refund advance
- *and more...*

# Your Allstate Identity Protection Pro Plus coverage

## Advanced tools



- Allstate Digital Footprint
- Sex offender alerting
- Enhanced social monitoring
- Social account takeover
- Reduce junk mail & telemarketing
- Child eligibility
- IP monitoring
- Deceased family member coverage
- Identity theft remediation
- Enhanced mobile app
- Lost wallet protection and surveillance
- Identity theft insurance
- HSA & 401(k) reimbursement
- Stolen funds reimbursement
- Tax fraud refund advance

## Identity and financial



- Proactive identity monitoring
- Credit applications
- Non-credit applications and mortgage/auto loans
- Utilities, public records, and address change verification
- Dark web monitoring
- Payday loans and peer-to-peer lending
- Compromised credential monitoring
- High-risk transaction alerts
- Digital identity report
- Catches synthetic identity fraud
- Data breach alerts

## Credit monitoring



- Tri-bureau credit monitoring
- Fraud alerts or freeze on credits
- Online annual credit report
- Monthly credit score tracker
- Instant inquiry monitoring & alerts
- Threshold monitoring & alerts
- Expanded data sources monitoring and proactive alerts
- Auto-on credit monitoring
- Unlimited single bureau scores and reports
- In-portal credit disputes
- Credit freeze assistance
- Annual tri-bureau report & score
- Credit lock (adult & minors)

## Customer care



- Customer Care available 24/7/365
- Training: CITRMS/CCRR/IA remediation certifications
- Educational webinar trainings
- 100% in-house remediation
- Dedicated case manager
- Limited Power of Attorney
- Accepts pre-existing ID theft, offers online identity restoration

# Allstate Identity Protection Pro Plus

## Automatically enabled, once you sign up:

- Credit monitoring
- Dark web monitoring (your name, date of birth, address and Social Security number)
- High-risk transaction alerts (your name, date of birth, address and Social Security number)

## Enable later:

- Dark web monitoring (IP address, driver's license, etc.)
- Financial threshold monitoring (add your financial accounts)
- Social media monitoring (link your accounts)



Don't just protect  
yourself, **protect  
your family.**

Opting for a family plan allows you to not only protect yourself, it also provides coverage for everyone under your roof or your wallet. Our generous family coverage includes kids, parents, in-laws, and other dependents living in your home. If they are dependent on you financially or live under your roof, they're covered. Consider choosing our family plan to get more coverage for a great rate.



**Allstate**<sup>SM</sup>  
**IDENTITY PROTECTION**



## CCSF OPEN ENROLLMENT PRESENTATION



*Pet insurance coverage offered and administered by Pets Best Insurance Services, LLC is underwritten by American Pet Insurance Company, a New York insurance company. Please visit [www.americanpetinsurance.com](http://www.americanpetinsurance.com) to review all available pet health insurance products.*

PP-ER-APIC-082020-V1



# What is pet health insurance?

Pet health insurance provides coverage for veterinary services related to your pet being hurt or sick. Some companies, like Pets Best, also provide coverage for routine/preventative care.

Pet health insurance does not cover pre-existing conditions. If a pet has a pre-existing condition, there are many other conditions that can be covered unrelated to the pre-existing issue.





## Pets Best – *we're here because they're family*

Founded  
in 2005



February 2019 Over  
\$200 million in claims paid



March 2020  
200K+ pets insured



49% YoY Growth  
(2018-2019)



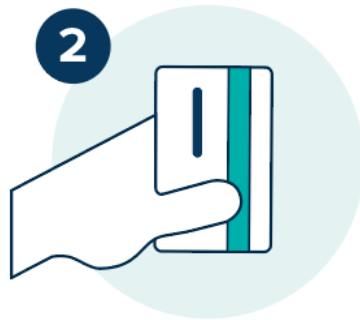
March 2019 Pets Best joins  
CareCredit, a Synchrony Solution



## How Pet Insurance Works



**Get  
Treatment**



**Pay at the  
Veterinary Office**



**File a Claim  
with Pets Best**



**Get Reimbursed  
by Pets Best**

Watch our explainer video: <https://youtu.be/Q7DXig5B25E>

## Pets Best Plan Options



### Accident & Illness Plan

BestBenefit Plans Cover Accidents, Illnesses, Cancer, Hereditary Conditions, Emergency Surgeries & Rx Meds

#### Customizable Coverage Levels

Annual Coverage Limits **\$5,000 - Unlimited**

Annual Deductible Options **\$50 - \$1,000**

Reimbursement Options **70% - 90%**

#### Optional Benefits

- Accident & Illness Exam Fees
- Rehabilitative, Acupuncture & Chiropractic Coverage

### Pet Wellness Coverage

Routine care coverage can be added to any plan to help pay for:

- vaccinations
- spay/neuter
- bloodwork
- heartworm preventive
- and more



### Accident Only Plan

Covers the treatment of accidents, including exams, X-rays, surgeries, hospitalization and medications

#### Coverage Levels

Annual Coverage Limits **\$10,000**

Annual Deductible Options **\$250**

Reimbursement Options **90%**

*Terms and conditions apply. See policy for details.*

## What's Not Covered



### **Pre-Existing Condition**



### **Coverage Not Included with Plan Selected**

(e.g. Accident Only Plan, or Did Not Buy Wellness Coverage)



### **Non-Veterinary Expenses**

(e.g. Boarding, Grooming, Vitamins, Supplements, Food)

*This list is not exhaustive, please refer to policy form for complete list of exclusions.*

## Enrollment

It's easy! Visit [www.petsbest.com/ccsf](http://www.petsbest.com/ccsf) or call 888-984-8700 and reference discount code: CCSF

You will receive a 5% group discount + an additional 5% discount if enrolling more than 1 pet\*

Quoting and choosing your plan takes as little as 5 minutes

No medical records are required to enroll

Your premiums will be conveniently payroll deducted

If you enroll by November 15<sup>th</sup>, your pet's policy start date will be 1/1/2021. From the policy start date there will be just 1 observed waiting period of 6 months for cruciate ligament events.

\*5% group discount is not available in AK, HI and TN



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# Legal Coverage & Identity Theft Protection



Linda Masoli 650.755.3331 [masoli@legalshieldassociate.com](mailto:masoli@legalshieldassociate.com)

**FREE  
RESOURCE  
FOR  
ALL STAFF**

## Coronavirus Resource Center

The Coronavirus pandemic has raised many legal questions and concerns. Getting sound legal advice and support at a time like this can go a long way in reducing your stress and protecting your rights. LegalShield lawyers have been working around the clock to provide 4.4 million people and businesses the guidance they need. We are committed to remaining open and available throughout the pandemic to provide legal support.

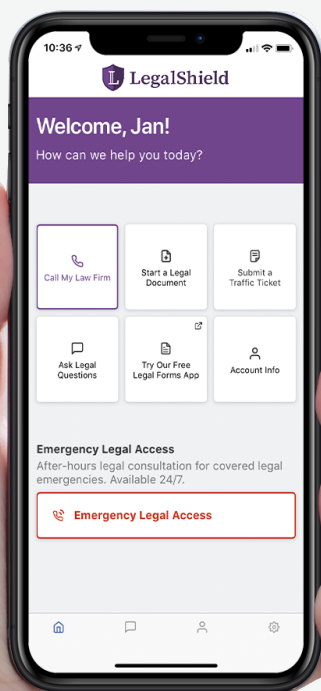
Learn more about how to protect yourself and your legal rights during these uncertain times.

LEGAL PROTECTION

PRIVACY & IDTHEFT

**COVID-19 Legal Resource Center: [covid19.legalshieldbenefits.com](https://covid19.legalshieldbenefits.com)**





## Benefits:

- Personal Legal Advice on unlimited issues
- 24/7 Emergency Access for covered situations
- Letters/Calls made on your behalf
- Contracts/Documents reviewed, up to 10 pages
- Lawyers prepare your Will/Living Will/Health Care Power of Attorney, Financial POA
- Traffic Related Issues
- IRS Audit Assistance
- Trial Defense
- 25% Preferred Member Discounts
- Legal forms and mobile app

**LegalShield Benefits**  
A Law Firm in the palm of your hands!

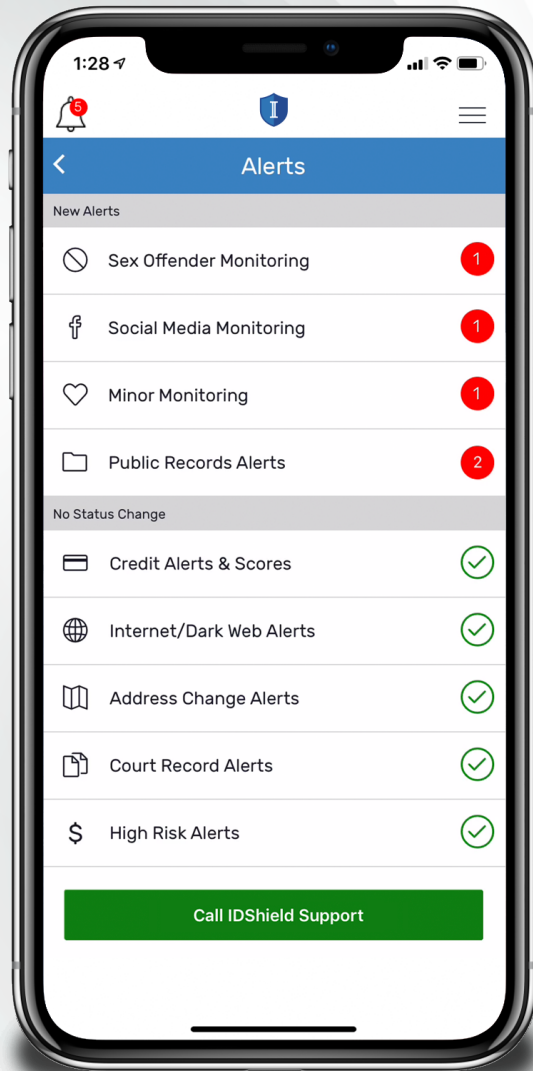




# Who's Covered

- The member
- The member's spouse or domestic partner
- Never-married dependent children under age 21 or 23 if full-time student
- Dependent children under age 18 for whom the member is legal guardian
- Physically or mentally disabled children living at home





IDShield®

## Monitoring & Alerts

- Credit Score
- SSN
- Passport
- Driver's License
- Medical ID\*
- Loans
- Credit Cards\*
- Bank Accounts\*
- Investment
- Accounts
- Dark Web
- Social Media Channels
- Email Addresses\*
- Data Broker sites
- Voice assistant technology
- Public Records

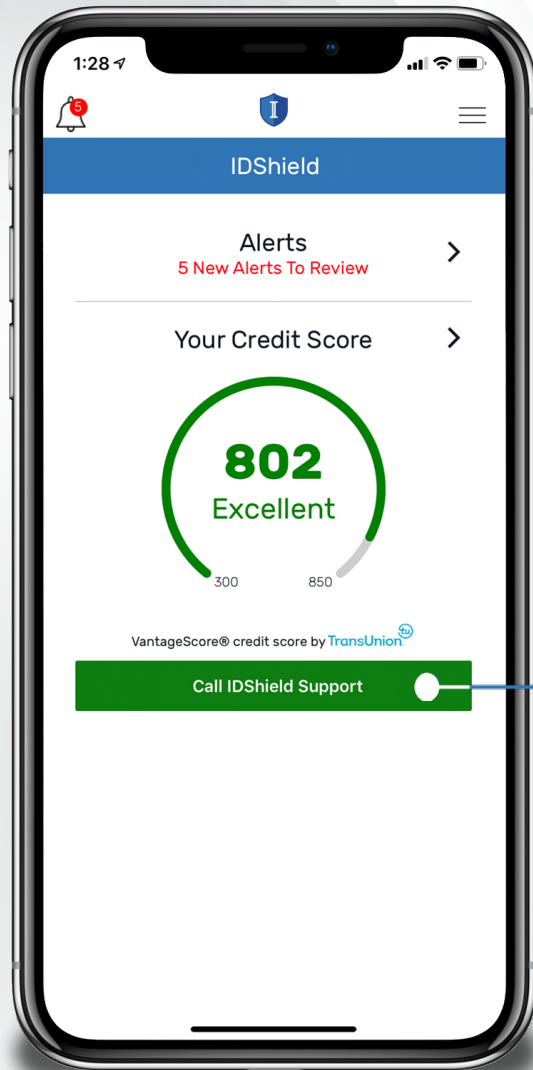
\*Up to 10

# Privacy & Reputation Management Services

Modern society continues to invent new services and technologies that require greater attention to how people protect themselves and their privacy. IDShield meets that challenge by creating privacy enhancements with monitoring your information



IDShield Online Privacy Management provides consultation and guidance on ways the member can protect their privacy and personally identifiable information across the internet and on their smart device.



## Comprehensive Restoration



**\$1 Million Dollar Protection Policy!**  
**Licensed Private Investigators will:**



- Do whatever it takes.
- Restore identity to its pre-theft status.





## Who's Covered?

### Individual plan

- The member

### Family plan

- The member
- The member's spouse or domestic partner
- Up to 10 children: up to age 26 for consultation & restoration, up to age 18 for monitoring



- Discounted Rates
- Nationwide coverage
- Plan is portable

#### Legal & IDShield Benefits

Per 26 pay periods

**Legal:** \$ 7.36

**IDShield:** \$ 5.98

**BOTH:** \* \$11.95

\*bundled discount



## MEMBERPerks

Complimentary Discount Program with over 500 services & retailers.

**verizon**





# 2021 Voluntary Benefits – Information & Enrollment

▶ <https://sfhss.org/oe2021-voluntary-benefits>

▶ 866-528-5360

▶ [CCSFvboe.com](https://ccsfvboe.com)

▶ [www.workterra.net](https://www.workterra.net)

Employee's Username is the 6-digit DSW number (add a "0" in front 5-digit numbers).

The password is the first four letters of your last name (the system will also accept last names with 3 letters or less) AND the first four of your Social Security number.

The company name is CCSF

City & County of San Francisco Employees

