

# **San Francisco Health Service System Health Service Board**

COVID-19 Update

May 12, 2022

## SFHSS Specific Data — Testing

Test Results	Blue Shield of California (BSC) as of 3/31	Kaiser Permanente of California <sup>[1]</sup>		UnitedHealthcare (UHC)	
		Non-Medicare as of 4/28	Medicare as of 4/28	Non-Medicare as of 4/28	Medicare as of 1/19 <sup>[2]</sup>
Positive	2,287	8,317	1,229	48	108
Negative	27,240	214,948	30,550	546	1,965
Inconclusive/Unknown	NR	NR	NR	1,277	6,244
<b>Total</b>	<b>29,527 <sup>[3]</sup></b>	<b>223,265</b>	<b>31,779</b>	<b>1,871</b>	<b>8,317</b>

**NR = Not Reported**

*[1] Does not represent unique members*

*[2] UHC Medicare: Given the various methods to obtain COVID testing, including OTC, UHC is no longer tracking test result data. UHC is tracking COVID cases by year and for Unvaccinated, Vaccinated and Boosted*

*[3] May be underreported due to claim submission lag*

## SFHSS Specific Data — Cases

COVID Cases by Year as a Percentage of Total Membership	Blue Shield of California as of 3/31	Kaiser Permanente of California		UnitedHealthcare	
		Non-Medicare as of 4/28	Medicare as of 4/28	Non-Medicare	Medicare as of 4/10
Unvaccinated	0.006%	Not Available	Not Available	Not Available	24.3%
Fully Vaccinated	0.014%	Not Available	Not Available	Not Available	32%
Boosted	0.001%	Not Available	Not Available	Not Available	43.7%
<b>Total Count / %</b>	<b>36,556 = 0.021%</b>	Not Available	Not Available	Not Available	<b>382 = 2.2%</b>

- Data for UHC Medicare provided in lieu of testing data (from previous slide).
- Data based on claims / encounters with the medical plan(s), not reflective of CAIR2 data

## SFHSS Specific Data — COVID-19 Antiviral Treatments

Anyone who has tested positive for COVID and is at high risk for a serious case should immediately contact a health care provider and ask for one of the antiviral drug treatments available, which must be taken at the onset of COVID symptoms

Eligible individuals for treatment include:

- Tested positive for COVID
  - Unvaccinated or haven't had a booster shot
  - Pregnant women
  - People at least 65 years old
  - Anyone with a medical condition who are at high risk for serious illness
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- For more information contact your health care provider
  - Call the City's COVID resource center at 628-652-2700
  - Or visit <https://covid-19-test-to-treat-locator-dhhs.hub.arcgis.com/> to find a location that offers the treatments

Source: "S.F. health officials turned away thousands of life-saving COVID pills, now plead with public to use them", sfchronicle.com, April 6, 2022

## SFHSS Specific Data — Hospitalizations

Blue Shield  
of California

**154** cases

Kaiser Permanente  
of California

**640** cases  
(of which 97 were in ICU)

UnitedHealthcare  
Non-Medicare

**261** cases  
(of which 10 were/are in ICU  
and 4 with a ventilator)

UnitedHealthcare  
Medicare

**266** cases  
(of which 59 were/are ICU  
and 23 with a ventilator)

Data is from March 2020 to March 2022.

# SFHSS Specific Data — COVID Home Test Kits (as of 4/28/2022)

On January 10, 2022, the Department of Labor (DOL), Department of Health and Human Services (HHS) and the Treasury Department released a series of FAQs under the Affordable Care Act (ACA) Part 51. This was in response to the Biden-Harris administration’s directive to issue guidance requiring group health care plans and insurers to provide coverage of over-the-counter, in-home COVID-19 diagnostic tests.

Beginning January 15th, until the end of the Coronavirus Public Health Emergency, individuals can get up to eight (8) over-the-counter tests each month. If you purchase a test kit that includes two tests, that will count as two of your eight covered tests.

**For the most up-to-date information on coverage of COVID Home Test Kits, visit SFHSS.org or your carrier website.**

Carrier	Carrier Website for More Information on How to Submit for Reimbursement	Additional Notes
Blue Shield of California	<a href="https://www.blueshieldca.com/bsca/bsc/wcm/connect/sites/Sites_Content_EN/coronavirus/coverage-testing">https://www.blueshieldca.com/bsca/bsc/wcm/connect/sites/Sites_Content_EN/coronavirus/coverage-testing</a>	No \$ cap on tests
Kaiser Permanente (Non-Medicare)	kp.org/coronavirus	No \$ cap on tests
Kaiser Permanente (Medicare)	kp.org/coronavirus	KPSA is covering test for members, with no \$ cap on tests
UnitedHealthCare (Non-Medicare)	myuhc.com	Up to 8 test available at no cost through myuhc.com — OptumRX Store
UnitedHealthCare (Medicare)	<a href="https://retiree.uhc.com/main/covid-19-update">https://retiree.uhc.com/main/covid-19-update</a>	Free at CMS participating pharmacies; <b>member must provide red, white &amp; blue Medicare card</b>
Health Net	healthnet.com/COVID19	Up to \$12 dollars per test

## SFHSS Specific Data — COVID Home Test Kits Reimbursements

Blue Shield  
of California

**546** Test kits dispensed

Kaiser Permanente  
of California

Not available yet

UnitedHealthcare  
Non-Medicare

Not available yet

UnitedHealthcare  
Medicare

**964** Test kits dispensed

Data is from January 15 to March 2022.

## SFHSS Specific Data — Vaccines

Test Categories	Blue Shield of California as of 3/31	Kaiser Permanente of California		UnitedHealthcare	
		Non-Medicare as of 4/28	Medicare as of 4/28	Non-Medicare as of 4/28	Medicare <sup>[1]</sup> as of 4/10
	Dose	Individuals		Individuals	
Partial	1,222	587	63	519	— [2]
Fully	28,625	46,197	13,026	751	14,625
<b>Total</b>	<b>29,847</b>	<b>46,784</b>	<b>13,089</b>	<b>1,270</b>	<b>— [2]</b>
Booster/Third Vaccination	19,366	32,397	11,748	638	11,580
<b>Total Members</b>	<b>34,966</b>	<b>52,151</b>	<b>13,781</b>	<b>3,200</b>	<b>17,206</b>

[1] UHC Medicare is counting the 2<sup>nd</sup> shot as a booster if the member received the J&J vaccine initially.

[2] UHC Medicare is no longer tracking “Partial”, as these members are considered Unvaccinated.

**Vaccines are provided at no cost to members.**



# SFHSS Specific Data — Vaccines By Age Groups

## Blue Shield of California

Age Group (in years)	Partially Vaccinated	Fully Vaccinated	Booster/ 3rd Vaccination
5 – 11	98	1,758	—
12 – 17	91	2,409	1,407
18 and older	1,033	24,458	17,959
<b>Total</b>	<b>1,222</b>	<b>28,625</b>	<b>19,366</b>

## Kaiser Permanente of California

Claims data through 4/24

5 – 11	81	2,562	N/A
12 – 17	64	3,577	1,819
18 – 40	242	15,506	10,782
41 – 64	187	22,839	18,280
65+	18	1,713	1,517
<b>Under 65 — KPSA</b>	<b>3</b>	<b>165</b>	<b>139</b>
<b>65+ KPSA</b>	<b>61</b>	<b>12,860</b>	<b>11,610</b>
<b>Total</b>	<b>656</b>	<b>59,222</b>	<b>44,147</b>

## UnitedHealthcare Non-Medicare

Claims data through 3/29

<18	18	75	10
18 – 39	88	161	88
40 – 64	369	422	493
65+	44	93	47
<b>Total</b>	<b>519</b>	<b>751</b>	<b>638</b>

## **SFHSS Specific Data — Data Elements Under Review**

**SFHSS has inquired with the carriers on the following data elements. The carriers are working on these requests.**

- Post-acute Sequelae of COVID (PASC) or “Long-Hauler” claims ICD10 code U09.9
- Treatment framework details
- Information on additional vaccine recommendations

# COVID-19 Health Plan Benefit Information

Benefit Topic	BSC as of 3/31/2022	Kaiser Non-Medicare as of 4/28/2022	Kaiser Medicare as of 4/28/2022	UHC Non-Medicare as of 3/30/2022	UHC Medicare as of 4/29/2022
<b>Early Rx Refills Available?</b>	Yes	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	At Pharmacist's discretion and may allow up to a 100-day supply (no end date on this)	No	No
<b>Tele-Medicine Copays</b>	Via PCP: Copays waived Via Teladoc: No copay	No copay (no end date on this)	No copay (no end date on this)	Regular copay applies	Regular copay applies
<b>Tele-Behavioral Health Copays</b>	No copay	No copay (no end date on this)	No copay (no end date on this)	Regular copay applies	Regular copay applies
<b>Testing/Diagnostics Copays</b>	Copays waived	Copays waived through the last day of the month following the end of the national public health emergency	Copays waived through last day of the month following the end of the national public health emergency.	Copays waived through the national public emergency	Copays waived through the national public emergency

# COVID-19 Health Plan Benefit Information (continued)

Benefit Topic	BSC as of 5/6/2022	Kaiser Non-Medicare as of 4/28/2022	Kaiser Medicare as of 4/28/2022	UHC Non-Medicare as of 1/31/2022	UHC Medicare as of 4/29/2022
<b>Treatment Copays</b>	Copays no longer waived	Copays no longer waived	Copays no longer waived	Copays no longer waived	Copays no longer waived
<b>Specialist and Primary Care Copays</b>	Vaccines: No cost share  Testing: when ordered by a provider no cost share	Copays no longer waived	Copays no longer waived	Copays no longer waived	Copays no longer waived
<b>Other</b>	<a href="https://www.blueshieldca.com/coronavirus/your-coverage">https://www.blueshieldca.com/coronavirus/your-coverage</a>	<a href="https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information">https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information</a>	<a href="https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information">https://healthy.kaiserpermanente.org/northern-california/health-wellness/coronavirus-information</a>	Emotional support line available: <b>1-866-342-6892</b>  Sanvello: On-demand emotional support mobile app, free to members  <a href="https://www.uhc.com/health-and-wellness/health-topics/covid-19">https://www.uhc.com/health-and-wellness/health-topics/covid-19</a>	