

Kaiser Permanente Northern California – Geriatrics Overview and Strategy San Francisco Health Service System Board of Directors Meeting June 9th, 2022

Presenter: Michael D. Mason, MD, Regional Medical Director, Geriatrics, Continuing Care, and Complex Needs, The Permanente Medical Group



Agenda

- Importance of specialized care for the aging population
- What is geriatrics?
 - Historical context
 - Training and differentiation
- Current trends in geriatrics care
- Kaiser Permanente geriatrics model of care
- Q&A

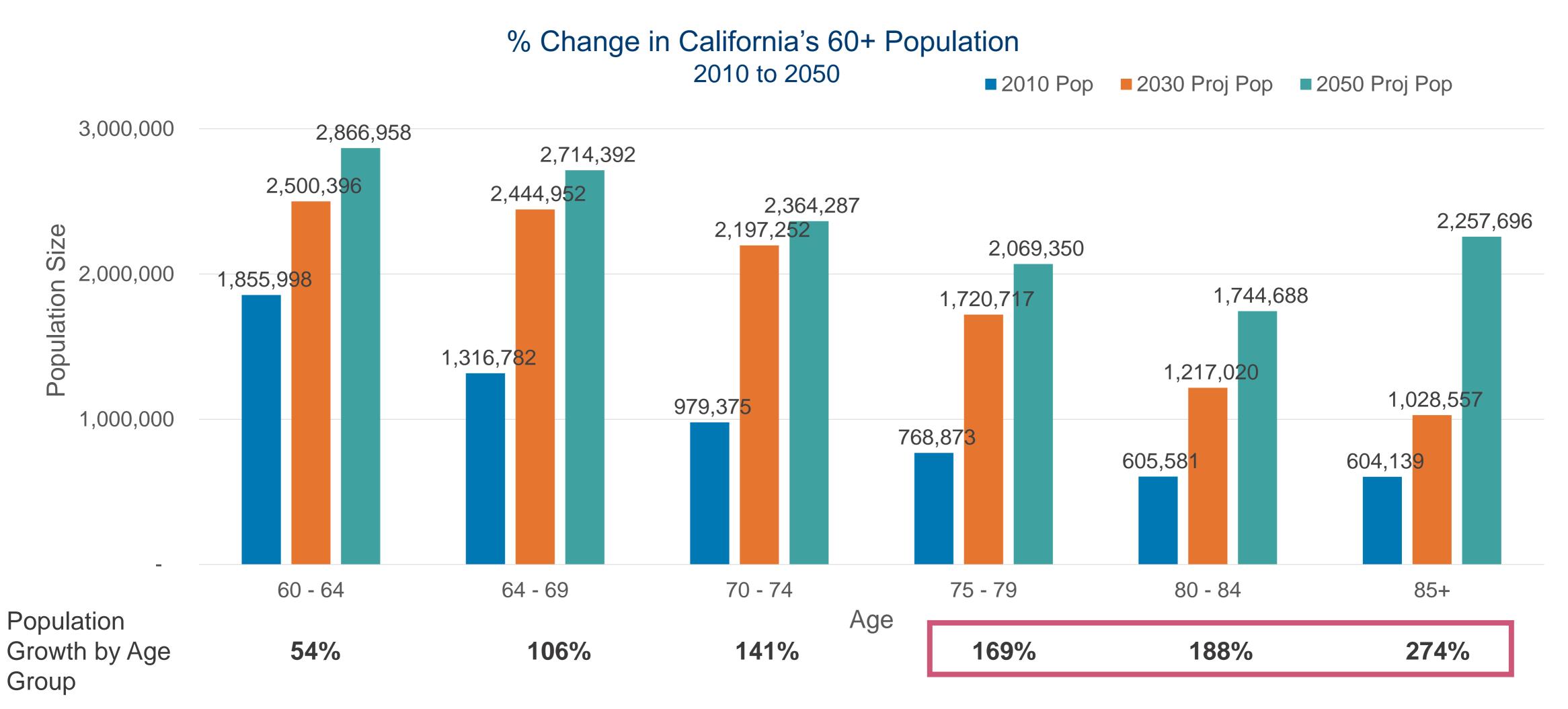
Patient Story

My Uncle John is 79 years old and has multiple health issues stemming from diabetes, high blood pressure, and early onset dementia. He recently lost his daughter due to complications from diabetes and younger brother to a stroke. My uncle was depressed, not vaccinated against COVID-19, and isolating himself. I was so worried about him that I began helping him manage his medications and arranging and taking him to his doctor's appointments. Even with my help, my Uncle John struggled substantially, that is, until we met Dr. Allen.



Why we need to get it right now

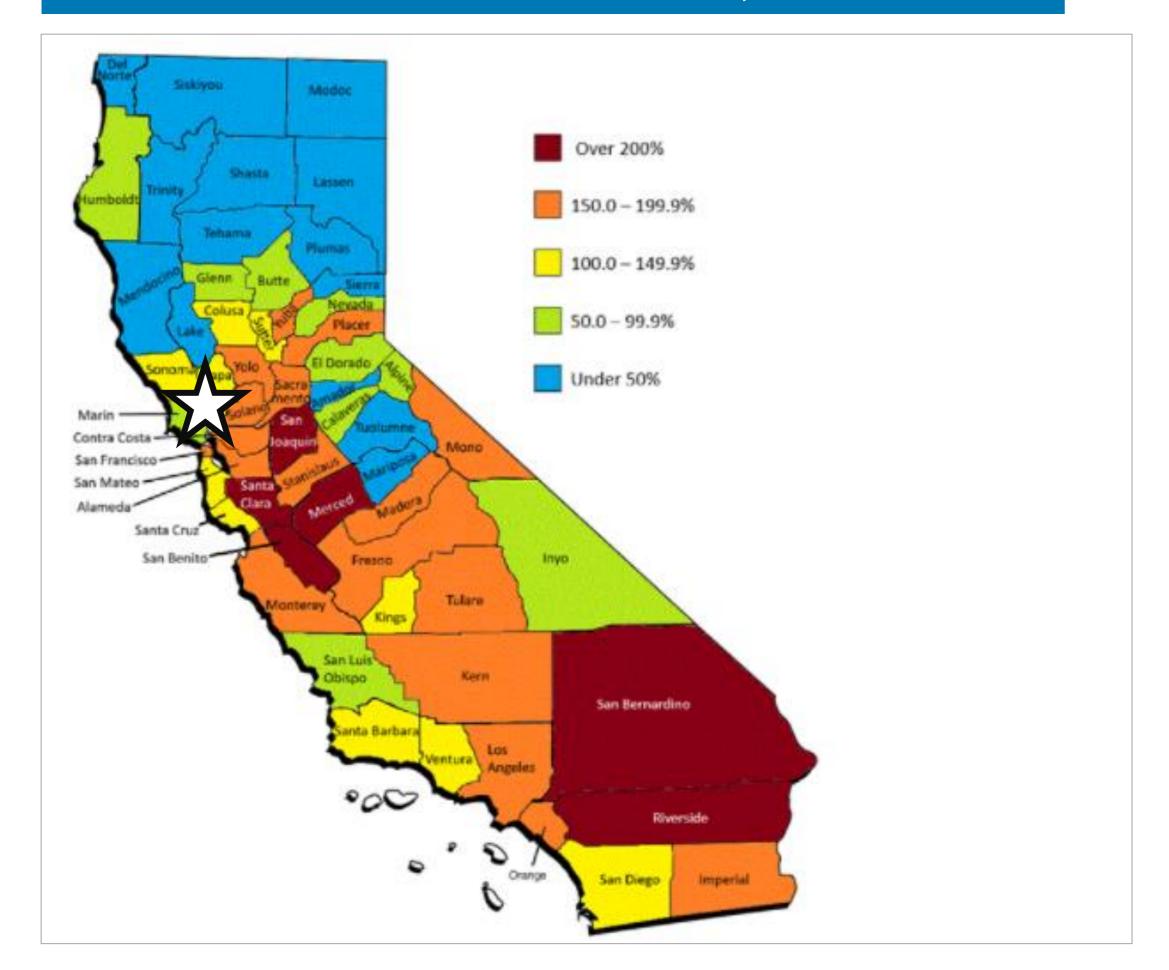
Greatest increase expected in population aged 75+



Older Adult Population Growth

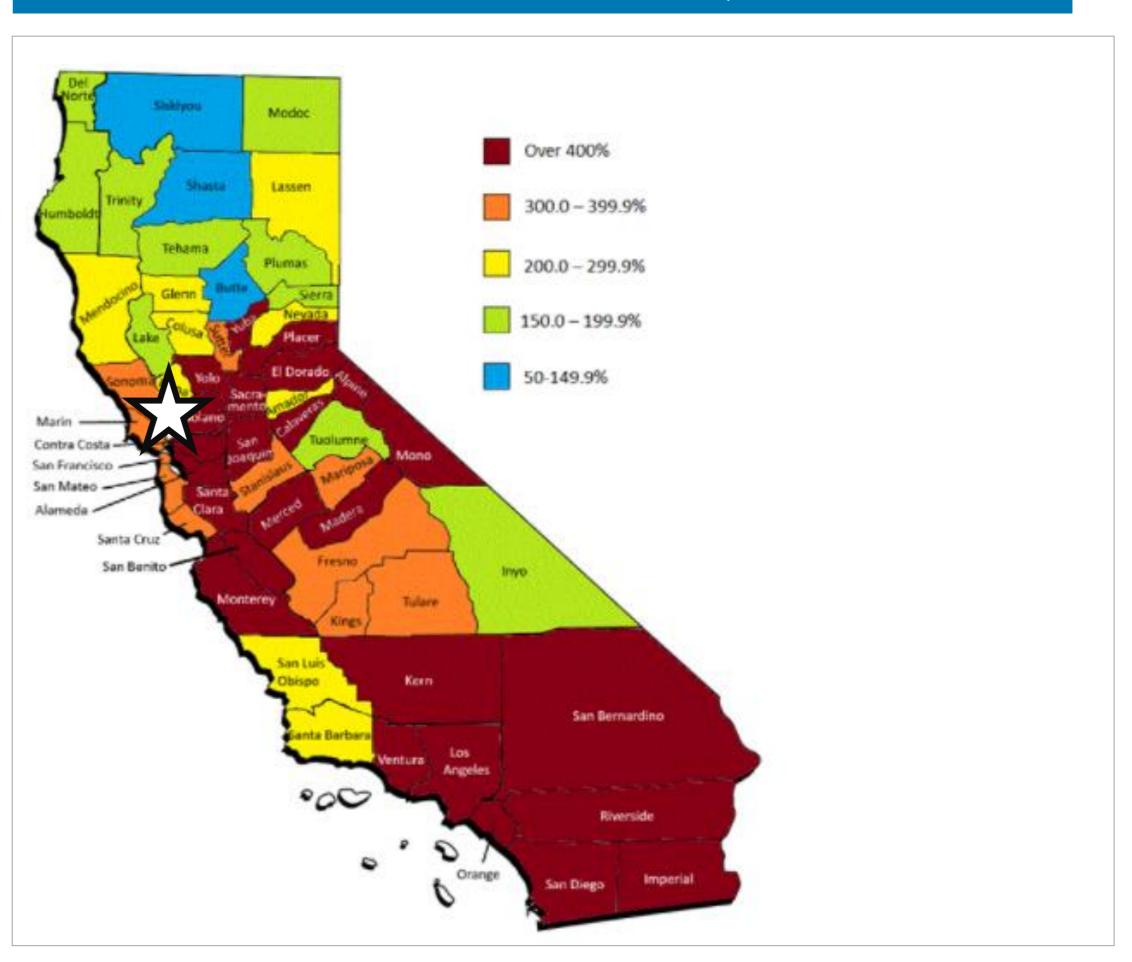
Aged 60+ population percent increase from 2010 – 2060

San Francisco will add 197,269



Aged 85+ Population percent increase from 2010 – 2060

San Francisco will add 60,172



https://www.aging.ca.gov/Data_and_Reports/Facts_About_California's_Elderly/. Accessed March 28, 2022. https://dof.ca.gov/Forecasting/Demographics/Projections/. Accessed May 26, 2022.

Geriatrics – A Specialty with Legacy



Nationally



Kaiser Permanente

For decades Northern California Kaiser Permanente has had Geriatric programs focused on improving the health and care delivery for older patients

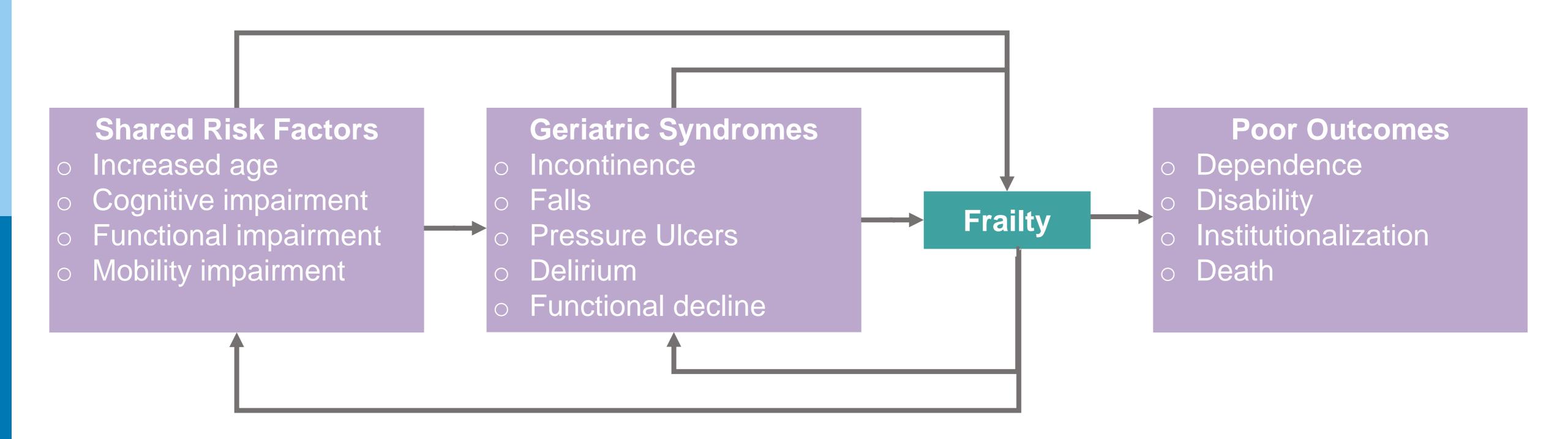
What is Geriatrics?

- The American Geriatrics Society defines Geriatrics as the specialty focused on the high-quality, person-centered care we all need as we age.
- High-quality care aims to improve health, independence, and quality of life for older people.
- Person-centered care puts our personal values and preferences at the heart of our care decisions.
- The Age-Friendly Health Systems* developed the "4Ms Framework" which has been expanded to 5Ms at Kaiser Permanente

5 M Framework



Relationship Among Geriatric Syndromes And Outcomes



Carlson C, Merel SE, Yukawa M. Geriatric Syndromes and Geriatric Assessment for the Generalist. Medical Clinic, March 2015; 99(2): 263-279.

Geriatric Trends

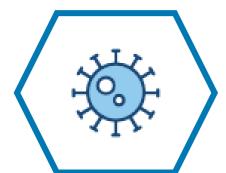


Optimal Prescribing/ De-prescribing

- Fall prevention
- Dementia care



Study Population Diversity



Long-term COVID-19 Impact



Chronic Pain Management



Serious Mental Illness



Geriatrics Strategy | Summary vision

TYPES OF SERVICE FRAMEWORK

All Kaiser Permanente Northern
California geriatric patients will
have timely access to specialty
geriatrics care that is centered
around their goals, and along with
their family and caregivers, will be
supported by a team of Kaiser
Permanente providers across care
settings.

Specialty Geriatrics Consultation Ad hoc or one-off consult or assessment for primary care, hospital-based specialists, senior care programs (e.g. Geriatric ED)

--- Overall care managed by primary care ---

Longitudinal Specialty Geriatrics Consultation

Ongoing consultation and management of geriatric syndromes (i.e., dementia)

Management by Geriatrics & Continuing Care

All care managed by Geriatrics (patient empaneled with department)

Increasing geriatric complexity

PRINCIPLES

Primary Care

All care managed by primary

care (patient empaneled

with department)

Inter-Disciplinary Care

Life Care Planning, Palliative Care, Hospice, and other Supportive Care Services

Patient & Family Empowerment

Age-Friendly Approaches

The Geriatric Patient Journey

Integrated geriatric care with consistent assessment, documentation, and treatment brings Geriatric care to the patient when and where they need it

Primary Geriatric Care

Basic geriatric principles as part of care for all older adults in primary care, specialty, physical medicine, etc.

Healthy



xperiencing r

Experiencing potential geriatric syndromes

Geriatrics / Senior Care

- Specialty Geriatric Care
- Consults to Specialty Care
- Memory Services

Rehabilitative Care

- Home Health
- Skilled Nursing Facility (SNF)

Attempting to Regain Function



Hospice

Prognosis of < 6 Months



- **Geriatrics Consultative Care**
- Specialty/Surgery
- ED Visit
- Inpatient Stay



Needing Acute Care



Unable to Perform ADLs / Homebound

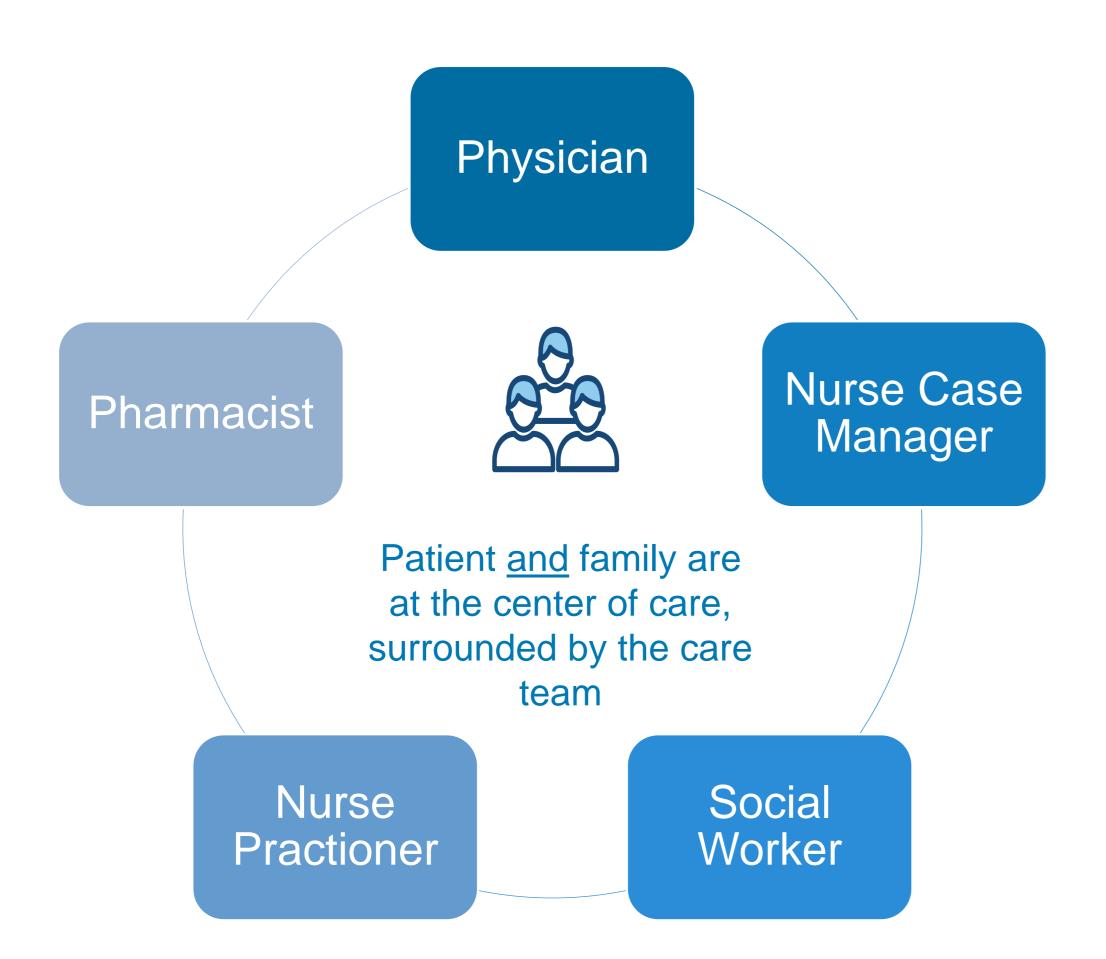
Care within Home Setting

- Home Based Care
- Custodial SNF
- Residential Care Facilities for the Elderly



Increasing needs for Life Care Planning, Specialty Palliative Care, and other Supportive Care Services

Care Coordination for the Geriatric Patient and Family



To develop effective and efficient care coordination for geriatric patients, health systems must:

- Integrate regulatory requirements into programs rather than silo by payer
- Stratify by patient complexity
- Design the right interventions for the right patients
- Innovate on the use of technology
- Coordinate care across multiple care settings and providers

Building an Age-Friendly Health System

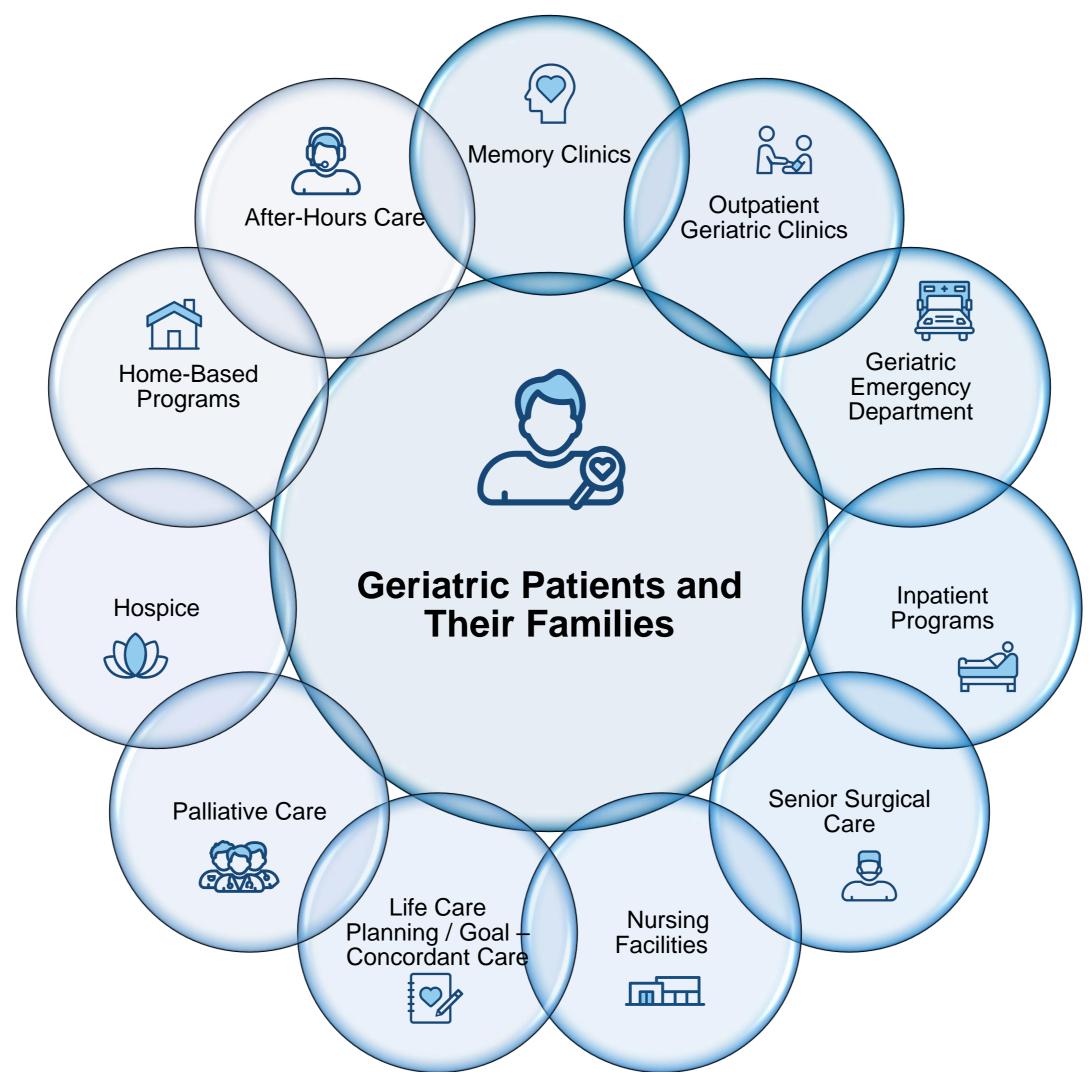
By connecting programs and embedding geriatric principles (like the 5Ms), we can ensure older frail patients have access to the care that is centered around their goals.

Technology-Enabled

- Data visibility/trends over time
- Triggers for Action and Downstream Services

Coordinated

- Case management programs
- Medication coordination across providers and care settings



Interwoven Geriatrics Expertise

- Primary Geriatric Care
- Specialty Geriatric Care
- Geriatric Education

Q & A