

DATE: August 11, 2022

TO: Randy Scott, President, and Members of the Health Service Board

FROM: Iftikhar Hussain, Chief Financial Officer

SUBJECT: Health Service Board Financial Report as of May 31, 2022

Audit update – We have 2 audits in process. The Controller's (internal audit) and the external Benefit Trust fund audit by MGO. The report from the external audit is scheduled for the November meeting. I will report the results of the internal audit when it is completed in the finance report.

This report covers the sources and uses of the Health Service System Employee Benefit Trust Fund (Trust Fund), the Health Sustainability Fund and the General Fund for the eleven months through May 31, 2022, with fiscal year-end (FYE) projections.

Executive Summary

Trust Fund and Health Sustainability Fund

- The projected change for the year is \$10.7M decrease with a projected ending balance of \$115M. This decrease consists primarily of 12.5M in rate stabilization and \$1.8M in lower claims.
- Flex and Self-insured plans projected balance will decrease by \$11.4M.
 - There are offsetting variances in Blue Shield PPO and United PPO as the United plan transitioned to Blue Shield in January.
 - BSC Access+ and BSC Trio claims are higher than expected.
 - o \$3M reduction in Delta Dental for active employees due to rate stabilization.
- Insured plan revenues and expenses are expected to net out by year end, however, as of May
 the balance increased by \$2.4M due to timing differences.
- Healthcare Sustainability Fund projected to decreased by \$685K
- Pharmacy rebates projected at \$11.1M and reflected in the trust balances above.

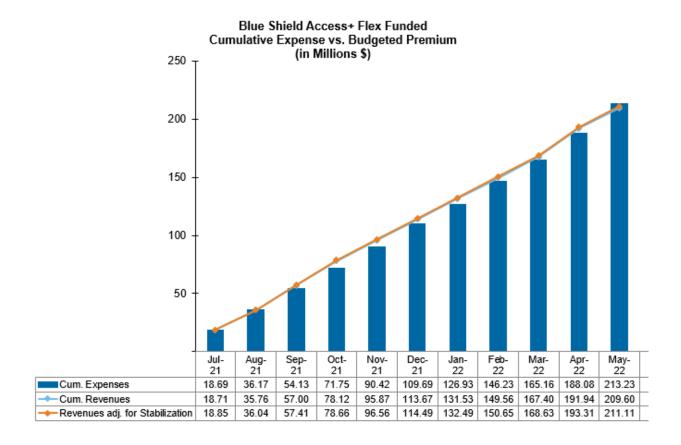
General Fund

The general fund projected balance for the year is a surplus of \$135K

Detailed Analysis by Fund

Blue Shield Access+ Flex Funded Plan

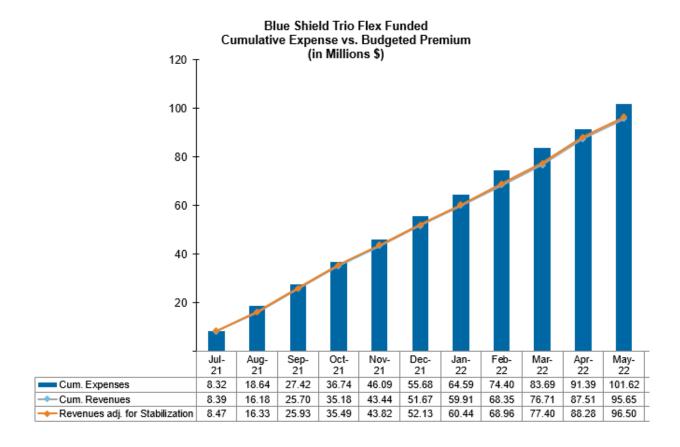
Projecting a fiscal year-end decrease of \$2.4M in fund balance due to rate stabilization.



Blue Shield Trio Flex-Funded Plan

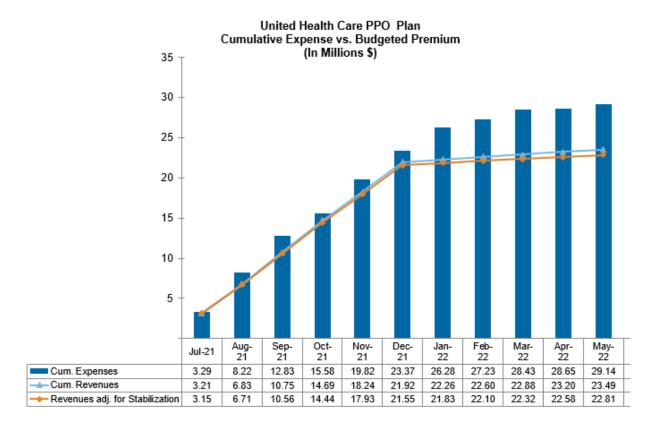
Projecting a fiscal year-end decrease of \$5.8 fund balance due to the following:

- \$1.3M decrease due to rate stabilization
- \$4.5 million decrease due to higher claims.



United Health Care/Blue Shield Administered PPO

The administration of the self-funded PPO migrated from United to Blue Shield starting in January 2022. The projected fund balance is unchanged for the combined plans.



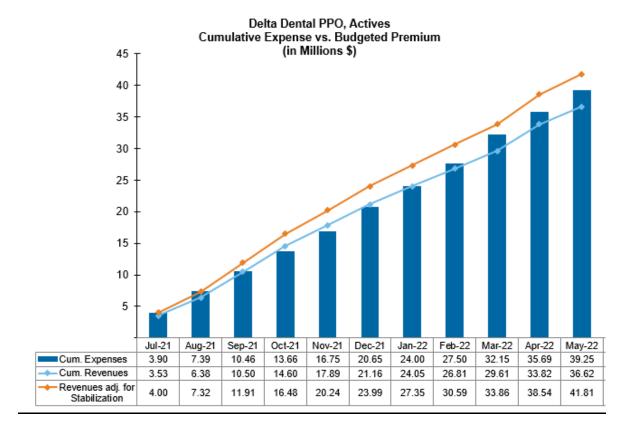
Healthnet Canopy Care

This plan started in January 2022 with low enrollment, and we are projecting no change in FYE trust balance.

Delta Dental PPO (Actives Only) Self-Funded Plan

Projecting a fiscal year-end decrease of \$3.1M in the fund balance due to the following:

- \$8.9M decrease due to rate stabilization.
- \$5.8M increase due to lower claims.



Other Trust Fund Notes

Healthcare Sustainability Fund

The Healthcare Sustainability Fund resides within the Trust Fund and is designated for member communications, programs to reduce healthcare costs and member well-being programs. Current year expenses are lower than budget due to project delays tied to pandemic disruptions. The projected decrease of \$685K will leave a balance of \$3.8M.

| SAN FRANCISCO HEALTH SERVICE SYSTEM Affordable, Quality Benefits & Well-Being | | Healthcare S | usta | inability Fun | d F | Y 2021-22 | | |
|---|------|--------------|------|---------------|-----|------------|----|------------|
| , more desired, and mean soring | F | Y 2021-22 | F | Y 2021-22 | | FY 2021-22 | F | av/(Unfav) |
| | Revi | sed Budget + | Actu | ials May YTD | | Projection | | Variance |
| | | Adj C/F | | | | | | |
| REVENUE SOURCES | | | | | | | | |
| Annual Revenues | \$ | 2,578,896 | \$ | 2,334,184 | \$ | 2,578,896 | \$ | - |
| Carryforward from Fund Balance | | 4,268,467 | | 4,527,332 | | 4,527,332 | | 258,866 |
| TOTAL | \$ | 6,847,362 | \$ | 6,861,516 | \$ | 7,106,228 | \$ | 258,866 |
| EXPENDITURE USES Personnel | \$ | 2,058,244 | \$ | 1,412,023 | \$ | 1,639,838 | \$ | 418,406 |
| Administrative | | 45,655 | | 5,937 | | 30,000 | | 15,655 |
| Member Communications | | 557,750 | | 376,193 | | 443,500 | | 114,250 |
| Communications - Other | | 675,952 | | 210,080 | | 510,682 | | 165,270 |
| Well-Being | | 451,639 | | 79,954 | | 282,860 | | 168,779 |
| Initiatives to Reduce Health Care Costs | | 408,827 | | 316,468 | | 357,508 | | 51,320 |
| Other Projects | | 429,000 | | - | | - | | 429,000 |
| TOTAL | \$ | 4,627,066 | \$ | 2,400,656 | \$ | 3,264,387 | \$ | 1,362,679 |
| REVENUE - EXPENDITURES (net of Carry Forward) | | (2,048,171) | | (66,472) | | (685,492) | | |
| BALANCE | \$ | 2,220,296 | \$ | 4,460,861 | \$ | 3,841,841 | \$ | 1,621,544 |

Pharmacy Rebates

Projecting \$11.1M in pharmacy rebates by fiscal year-end vs \$8.6M in PY from the health plans administering the Flex and Self-Funded health plans.

| | FY 2021-22 Actual RX Rebates Received Thru 05/31/22 | FY 2021-22 Projected RX Rebates |
|-------------------------|--|---------------------------------------|
| Blue Shield Access+ HMO | 5,500,154 | 6,400,000 |
| Blue Shield Trio HMO | 2,445,918 | 3,000,000 |
| UHC Administered PPO | 1,468,107 | 1,700,000 |
| TOTAL | \$ 9,414,178 | \$ 11,100,000 |

General Fund

General Fund expenses during the first eleven months were \$354K below revenue. The
projected expenditures are expected to follow the budget and result in a modest surplus of
\$135K.

| SAN FRANCISCO HEALTH SERVICE SYSTEM | | | | | | | | |
|---|----|------------|-----|--------------|-----|-------------|-----|------------|
| Affordable, Quality Benefits & Well-Being | | General F | und | d Administra | tio | n Budget F | Y 2 | 021-22 |
| | | | | NUALIZED A | | • | | |
| | | | | | | | | |
| | _ | Y 2021-22 | F | Y 2021-22 | | | | |
| | 1 | 4pproved | | Revised | Т | otal Actual | 1 - | YE 2021-22 |
| | | Budget | | Budget | | YTD | | Projection |
| REVENUES | | | | | | | | |
| Non-Operating Revenue | \$ | 9,131 | \$ | 9,131 | \$ | - | \$ | - |
| Operations Work Order Recover | | 11,935,680 | | 11,935,680 | | 10,940,771 | | 11,932,422 |
| Other Revenue | | 625,958 | | 625,958 | | - | | 430,000 |
| General Fund Carryforward | | - | | 198,850 | | 198,850 | | 198,850 |
| Interfund Transfer | | - | | - | | - | | - |
| TOTAL REVENUES | \$ | 12,570,769 | \$ | 12,769,619 | \$ | 11,139,621 | \$ | 12,561,272 |
| | | | | | | | | |
| EXPENDITURES | | | | | | | | |
| Personnel Services | \$ | 5,635,247 | \$ | 5,635,247 | \$ | 4,967,673 | \$ | 5,517,389 |
| Mandatory Fringe Benefits | | 2,724,533 | | 2,724,533 | | 2,340,057 | | 2,587,955 |
| Non-personnel Services | | 2,291,057 | | 2,402,225 | | 1,897,309 | | 2,402,225 |
| Materials & Supplies | | 47,717 | | 83,217 | | 48,234 | | 60,147 |
| Services of Other Departments | | 1,872,215 | | 1,924,397 | | 1,532,285 | | 1,858,400 |
| | | | | | | | | |
| TOTAL EXPENDITURES | \$ | 12,570,769 | \$ | 12,769,619 | \$ | 10,785,558 | \$ | 12,426,116 |
| | | | | | | | | |
| BALANCE | \$ | - | \$ | - | \$ | 354,063 | \$ | 135,156 |

Trust Fund and Health Sustainability Fund with FYE Projection

| | FY21-22 | FY21-22 |
|--|---------------------|--------------------|
| | Year-to-Date Actual | Projected Year-End |
| SUMMARY | Net as of 05/31/22 | Annual Net |
| Flex/Self Insurance | | |
| Blue Shield-Access+ | (3,621,910) | (2,423,290) |
| Blue Shield-Trio | (5,970,235) | (5,813,581) (a) |
| Blue Shield-PPO | 6,504,707 | (b) |
| UHC PPO | (5,647,047) | - (b) |
| Health Net Canopy Care | 347,580 | - |
| Delta Dental PPO, Actives | (2,626,717) | (3,163,964) (c) |
| Fully Insured Plans | | |
| Medical HMOs | 2,210,227 | - |
| Dental | 38,337 | - |
| LTD/Flexible Benefits/FSA/Health Net Canopy Care | 277,935 | - |
| Healthcare Sustainability Fund (\$3.00) | (66,472) | (685,492) (d) |
| Savings & Investments | | |
| Interest | 603,406 | 804,542 |
| Performance guarantees | 998,343 | 998,343 (e) |
| Transfers Out | 0 | (430,000) (g) |
| TOTAL | (6,968,007) | (10,729,605) |
| Net assets | | |
| Beginning of the year | _ | 125,901,507 |
| End of the year | | 115,171,902 |

⁽a) Annual Projection is net of claim stabilization of \$2.4 million to decrease 2022 rates, \$1.3 million to decrease 2021 rates, and Pharmacy rebate of \$11.0 million

⁽b) Annual Projection is net of claim stabilization of \$0.2 million to decrease 2022 rates, \$0.4 million to increase 2021 rates, and Pharmacy rebate of \$1.7 million

⁽c) Annual Projection is net of claim stabilization of \$6.1\$ million to reduce 2022 rates and \$2.8\$ million to reduce 2021 rates

⁽d) \$3.00 per member per month for communications, wellness, actuarial work; is part of a total premium.

⁽e) Only reflects performance guarantees received in FY 2021-2022

⁽f) Reflects use of fund balance

⁽g) Transfer of \$0.6M from forfeitures to General Fund.

<u>Supplemental Tables – Trust Fund Activity- Current FY</u>

SAN FRANCISCO
HEALTH SERVICE SYSTEM
Affordable, Quality Benefits & Well-Being

STATEMENT OF REVENUES AND EXPENSES FY 2021-2022 FOR 11 MONTHS ENDED MAY 31, 2022

| ACTIVE & RETIRED COMBINED | Year-To-Date Revenues | Year-To-Date Expenses | Year-To-Date Net Excess (Shortage) |
|--|--------------------------|--------------------------|--|
| FLEX/SELF-INSURED PLANS | | | |
| Blue Shield Access+ HMO* | 209,603,908 | 213,225,817 | (3,621,910 |
| Blue Shield Trio HMO* | 95,653,385 | 101,623,619 | (5,970,235 |
| BSC PPO-Accolade, including ASO | 17,995,296 | 11,490,589 | 6,504,707 |
| UHC Administere PPO* | 23,489,632 | 29,136,679 | (5,647,047 |
| Health Net Canopy Care | 1,302,385 | 954,805 | 347,580 |
| Delta Dental PPO- (Active only) | 36,618,820 | 39,245,537 | (2,626,717 |
| TOTAL FLEX/SELF-INSURED PLANS | 384,663,425 | 395,677,046 | (11,013,621 |
| FULLY INSURED PLANS | | | |
| UHC MAPD | 80,458,991 | 80,458,991 | - |
| Kaiser-HMO | 435,553,345 | 433,350,849 | 2,202,496 |
| Vision Service Plan | 8,494,291 | 8,486,561 | 7,731 |
| Sub-total HMO | 524,506,628 | 522,296,401 | 2,210,227 |
| Delta Dental PPO - Retirees | 15,784,441 | 15,784,441 | - |
| Delta Care | 752,872 | 717,380 | 35,493 |
| UHC Dental | 399,178 | 396,334 | 2,844 |
| Sub-total Dental | 16,936,492 | 16,898,155 | 38,337 |
| Long Term/Short Term Disability | 7,405,632 | 7,409,800 | (4,168 |
| Flexible Benefits | 3,663,601 | 3,664,533 | (932 |
| Flexible Spending-Dependent Care | 5,489,407 | 5,128,030 | 361,377 |
| Flexible Spending -Medical Reimbursement | 9,001,115 | 9,079,458 | (78,342 |
| Healthcare Sustainability Fund (\$3.00) | 2,334,184 | 2,400,656 | (66,472 |
| Adoption & Surrogacy | | 16,163 | (16,163 |
| Sub-total Other Benefits | 27,893,939 | 27,698,638 | 195,301 |
| TOTAL FULLY INSURED PLANS | 569,337,059 | 566,893,195 | 2,443,864 |
| SAVINGS AND INVESTMENTS | | | |
| Interest | 603,406 | | 603,406 |
| Performance guarantees | 998,343 | | 998,343 |
| Forfeitures | | | - |
| TOTAL SAVINGS & INVESTMENTS | 1,601,750 | - | 1,601,750 |
| TRANSFERS OUT OF FORFEITURES | | | 0 |
| TOTAL FUNDS | 955,602,234 | 962,570,241 | (6,968,007 |

^{*} Expenses are net of pharmacy rebates - see report for details

Supplemental Tables - Trust Fund Activity- with Prior Year

SAN FRANCISCO
HEALTH SERVICE SYSTEM
Affordable, Quality Benefits & Well-Being

STATEMENTS OF REVENUES AND EXPENSES FY 2021-2022 VS FY 2020-2021 YEAR-TO-DATE: MAY 31, 2022

| | For 11 Months | For 11 Months | d al | or of |
|--|--------------------|--------------------|--------------|----------|
| ACTIVE & RETIRED COMBINED | Ended May 31, 2022 | Ended May 31, 2021 | \$ Change | % Change |
| FLEX/SELF-INSURED PLANS | | | | |
| Blue Shield-Access+ HMO | | | | |
| Revenues | 209,603,908 | 211,269,286 | (1,665,379) | -0.8% |
| Expenses | (213,225,817) | (200,164,905) | (13,060,912) | 6.5% |
| Net Blue Shield-Access Excess(Shortage) | (3,621,910) | 11,104,381 | (14,726,291) | -132.6% |
| Blue Shield-Trio HMO | | | | |
| Revenues | 95,653,385 | 96,272,422 | (619,037) | -0.6% |
| Expenses | (101,623,619) | (94,106,516) | (7,517,103) | 8.0% |
| Net Blue Shield-Trio Excess(Shortage) | (5,970,235) | 2,165,906 | (8,136,140) | -375.6% |
| BSC PPO-Accolade, including ASO | | | | |
| Revenues | 17,995,296 | 0 | 17,995,296 | |
| Expenses | (11,490,589) | 0 | (11,490,589) | |
| Net BSC PPO-Accolade Excess(Shortage) | 6,504,707 | 0 | 6,504,707 | |
| UHC Administered PPO | | | | |
| Revenues | 23,489,632 | 38,386,675 | (14,897,043) | -38.8% |
| Expenses | (29,136,679) | (36,319,033) | 7,182,354 | -19.8% |
| Net UHC Administered PPO Excess(Shortage) | (5,647,047) | 2,067,642 | (7,714,689) | -373.1% |
| Health Net Canopy Care | | | | |
| Revenues | 1,302,385 | 0 | 1,302,385 | |
| Expenses | (954,805) | 0 | (954,805) | |
| Net Health Net Canopy Care Excess(Shortage) | 347,580 | 0 | 347,580 | |
| Delta Dental PPO (Active only) | | | | |
| Revenues | 36,618,820 | 40,017,383 | (3,398,563) | -8.5% |
| Expenses | (39,245,537) | (41,166,750) | 1,921,212 | -4.7% |
| Net Delta Dental PPO- (Active Only) Excess(Shortage) | (2,626,717) | (1,149,367) | (1,477,350) | 128.5% |
| NET FLEX/SELF-INSURED PLANS | (11,013,621) | 14,188,562 | (25,202,183) | -177.6% |

Notes:

- a decrease in membership
- b transitioned on 1/1/20
- c decrease in deductions
- d increase in membership

- e \$3 per member per month for communications, wellness
- f increase in claims
- I increase in rates
- g increase in deductions
- j decrease in claims

h decrease in rates

k Payperiod Timing

Supplemental Tables - Trust Fund Activity- with Prior Year (continued)

SAN FRANCISCO
HEALTH SERVICE SYSTEM
Affordable, Quality Benefits & Well-Being

STATEMENTS OF REVENUES AND EXPENSES FY 2021-2022 VS FY 2020-2021 YEAR-TO-DATE: MAY 31, 2022

| ACTIVE & DETIDED COMMUNED | For 11 Months | For 11 Months | \$ Change | % Change |
|--|--------------------|--------------------|----------------------|--|
| | Ended May 31, 2022 | Ended May 31, 2021 | | ــــــــــــــــــــــــــــــــــــــ |
| JLLY INSURED PLANS | Ì | | I | |
| Kaiser-HMO | 425 552 245 | 426 522 226 | 0.000.010 | 2.11 |
| Revenues | 435,553,345 | 426,533,326 | 9,020,019 | 2.19 |
| Expenses | (433,350,849) | . , , , | (9,868,357) | |
| Net Kaiser- HMO Excess(Shortage) | 2,202,496 | 3,050,834 | (848,338) | -27.8 |
| UHC MAPD | | | | |
| Revenues | 80,458,991 | 78,325,470 | 2,133,521 | 2.7 |
| Expenses | (80,458,991) | | (2,133,521) | |
| Net UHC MAPD Excess(Shortage) | 0 | 0 | 0 | ļ |
| Vision Service Plan, All (City Plan & HMO) | İ | 1 | ı | |
| Revenues | 8,494,291 | 8,186,795 | 307,496 | 3.8 |
| Expenses | (8,486,561) | (8,171,505) | (315,056) | |
| Net Vision Service Plan Excess(Shortage) | 7,731 | 15,290 | (7,560) | -49.4 |
| Delta Dental PPO - Retirees | İ | 1 | ı | |
| Revenues | 15,784,441 | 15,268,126 | 516,315 | 3.49 |
| Expenses | (15,784,441) | (15,268,126) | (516,315) | 3.4 |
| Net Delta Dental PPO - Retirees Excess(Shortage) | 0 | 0 | 0 | |
| Delta Care | | | | |
| Revenues | 752,872 | 748,048 | 4,824 | 0.6 |
| Expenses | (717,380) | (727,805) | 10,426 | -1.4 |
| Net Delta Care Excess(Shortage) | 35,493 | 20,243 | 15,250 | 75.3 |
| UHC Dental | | | | |
| Revenues | 399,178 | 407,499 | (8,320) | -2.0 |
| Expenses | (396,334) | | 15,002 | -3.6 |
| Net UHC Dental Excess(Shortage) | 2,844 | (3,838) | 6,682 | -174.1 |
| Long Term/Short Term Disability | | \-/ | | |
| Revenues | 7,405,632 | 7,025,572 | 380,060 | 5.4 |
| Expenses | (7,409,800) | | (500,111) | l . |
| Net Long Term/Short Term Disability Excess(Shortage) | (4,168) | | (120,051) | |
| Flexible Benefits | (7,100) | 113,000 | (120,002) | 100.0 |
| Revenues | 3,663,601 | 3,085,929 | 577,672 | 18.7 |
| | (3,664,533) | | , | |
| Expenses Net Flexible Benefits Excess(Shortage) | (, , , | | (581,742) (4,070) | |
| ` | (932) | 3,138 | (4,070) | -125.7 |
| Flexible Spending-Dependent Care | F 400 407 | 2 742 777 | 4 746 620 | 1 463 |
| Revenues | 5,489,407 | 3,742,777 | 1,746,629 | 46.7 |
| Expenses | (5,128,030) | | (1,160,214) | |
| Net Flexible Spending-Dependent Care Excess(Shortage) Flexible Spending -Medical Reimbursement | 361,377 | (225,038) | 586,415 | -260.6 |
| Revenues | 9,001,115 | 8,417,377 | 583,738 | 6.9 |
| Expenses | (9,079,458) | | (15,352) | |
| Net Flexible Spending-Medical Reimbursement Excess(Shortage | (78,342) | | 568,386 | -87.9 |
| Adoption & Surrogacy | (10,374) | (040,723) | 300,300 | -01.5 |
| , , | (16 162) | (70,374) | 54,212 | -77.0 |
| Expenses Healthcare Sustainability Fund (\$2.00) | (16,163) | (/0,5/4) | 34,414 | -//.0 |
| Healthcare Sustainability Fund (\$3.00) | 2 224 104 | 2 256 200 | (22.025) | -0.9 |
| Revenues | 2,334,184 | 2,356,209 | (22,025) | |
| Expenses | (2,400,656) | | (288,183) | |
| Net Healthcare Sustainability Fund (\$3.00) Excess(Shortage) | (66,472) | | (310,208) | -127.3 |
| NET FULLY INSURED PLANS | 2,443,864 | 2,503,146 | (59,282) | -2.4 |
| AVINGS AND INVESTMENTS | 603.406 | 050.003 | (254.675) | |
| Interest | 603,406 | 858,082 | (254,675) | |
| Performance guarantees | 998,343 | 319,270 | 679,073 | |
| Forfeitures | 0 | 108,942 | (108,942) | |
| TOTAL SAVINGS & INVESTMENTS | 1,601,750 | 1,286,294 | 315,456 | 1616.8 |
| OTAL NET EXCESS (SHORTAGE) | (6,968,007) | 17,978,002 | (24,946,009) | -138.8 |

Notes:

- a decrease in membership
- b transitioned on 1/1/20
- c decrease in deductions
- d increase in membership

- e \$3 per member per month for communications, wellness
- f increase in claims
- I increase in rates
- g increase in deductions
- j decrease in claims
- h decrease in rates
- k Payperiod Timing