Summary of Dental Benefits and Coverage Disclosure Matrix (SDBC)

Part I: GENERAL INFORMATION

Plan Name: SAN FRANCISCO HEALTH SERVICE SYSTEM  
Name of Product: DeltaCare DHMO  
Type of Product Line: DHMO  
Plan Phone #: (800) 422-4234  
Effective Date: Beginning on or after 01/01/24.  
Plan Website: https://www.deltadentalins.com/ccsf

This matrix is intended to be used to help you compare coverage benefits and what you will pay for covered services. This is a summary only and does not include the premium costs of this dental benefits package. Please consult your evidence of coverage and dental contract for a detailed description of coverage benefits and limitations. For more information about your coverage, visit the plan website https://www.deltadentalins.com/ccsf or call 800-422-4234. This matrix is not a guarantee of expenses or payment.

Part II: DEDUCTIBLES

<table>
<thead>
<tr>
<th>Deductible</th>
<th>In-Network</th>
<th>Out-of-Network</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dental</td>
<td>None</td>
<td>Not Applicable</td>
</tr>
</tbody>
</table>

- There is no deductible.
- A deductible is the amount you are required to pay for covered dental services each plan year before the plan begins to pay for the cost of covered dental treatment.
- In-network services are dental care services provided by dentists or other licensed dental care providers that contract with your plan to provide dental services.
- Out-of-network services are dental care services provided by dentists or other licensed dental care providers that are not contracted with your plan.

State of California, Health and Human Services Agency-Dept of Managed Health Care: DMHC 10-278, Effective 9/1/22
Part III: MAXIMUMS PLAN WILL PAY

<table>
<thead>
<tr>
<th>Maximums</th>
<th>In-Network</th>
<th>Out-of-Network</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Maximum</td>
<td>None</td>
<td>Not applicable</td>
</tr>
<tr>
<td>Lifetime Maximum for Orthodontia</td>
<td>None</td>
<td>Not applicable</td>
</tr>
</tbody>
</table>

- **Annual maximum** is the maximum dollar amount your plan will pay toward the cost of dental care within a specific period of time, usually a consecutive 12-month or calendar year period. **Not all services accrue to the annual maximum.**
- **Lifetime maximum** means the maximum dollar amount your plan providing dental benefits will pay for the life of the enrollee. Lifetime maximums usually apply to specific services, such as orthodontic treatment.

Part IV: WAITING PERIODS

**Waiting Periods**: A waiting period is the amount of time that must pass before you are eligible to receive benefits or services for all or certain dental treatments. Your dental benefit package has no waiting period.

Part V: WHAT YOU WILL PAY

All copayments and coinsurance costs shown in this chart apply after your deductible has been met, if a deductible applies. The Common Dental Procedures fit into one of the following applicable categories: Preventive & Diagnostic, Basic or Major. The Benefit Limitations and Exclusions column includes common limitations and exclusions only. For a full list, see the full disclosure document referenced in the Benefit Limitations and Exclusions column.

<table>
<thead>
<tr>
<th>Common Dental Procedures</th>
<th>Category</th>
<th>In-Network</th>
<th>Out-of-Network</th>
<th>Benefit Limitations and Exclusions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oral Exam</td>
<td>Preventative &amp; Diagnostic</td>
<td>$0</td>
<td>Not covered</td>
<td>- No limitations or exclusions</td>
</tr>
<tr>
<td>Bitewing X-ray</td>
<td>Preventative &amp; Diagnostic</td>
<td>$0</td>
<td>Not covered</td>
<td>- Bitewings of any type are disallowed within 6 months of an intraoral comprehensive intraoral series unless warranted by special circumstances</td>
</tr>
<tr>
<td>Service</td>
<td>Type</td>
<td>Cost</td>
<td>Coverage</td>
<td>Notes</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>------------</td>
<td>------</td>
<td>---------------------------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>Cleaning</td>
<td>Preventative &amp; Diagnostic</td>
<td>$0</td>
<td>Not covered</td>
<td>- 1 per 6-month period</td>
</tr>
<tr>
<td>Filling</td>
<td>Basic</td>
<td>$0</td>
<td>Not covered</td>
<td>- No limitations or exclusions</td>
</tr>
<tr>
<td>Extraction, Erupted Tooth or Exposed Root</td>
<td>Basic</td>
<td>$0</td>
<td>Not covered</td>
<td>- No limitations or exclusions</td>
</tr>
<tr>
<td>Root Canal</td>
<td>Basic</td>
<td>$0</td>
<td>Not covered</td>
<td>- A benefit for permanent teeth only.</td>
</tr>
<tr>
<td>Scaling and Root Planing</td>
<td>Basic</td>
<td>$0</td>
<td>Not covered</td>
<td>- Limited to 4 quadrants during any 12 consecutive months</td>
</tr>
<tr>
<td>Ceramic Crown</td>
<td>Major</td>
<td>$0</td>
<td>Not covered</td>
<td>- Replacement of crowns, inlays and onlays requires the existing restoration to be 5+ years old. - Porcelain and other tooth-colored materials on molars are considered a material upgrade with a maximum additional charge to the Enrollee of $150.00</td>
</tr>
<tr>
<td>Removable Partial Denture</td>
<td>Major</td>
<td>$0</td>
<td>Not covered</td>
<td>- Replacement of a partial denture requires the existing denture to be 5+ years old.</td>
</tr>
<tr>
<td>Extraction, Erupted Tooth with Bone Removal</td>
<td>Basic</td>
<td>$0</td>
<td>Not covered</td>
<td>- No limitations or exclusions</td>
</tr>
<tr>
<td>Orthodontia</td>
<td>Orthodontia</td>
<td>$1600</td>
<td>Not covered</td>
<td></td>
</tr>
<tr>
<td>-------------</td>
<td>-------------</td>
<td>-------</td>
<td>-------------</td>
<td></td>
</tr>
</tbody>
</table>
| - The listed copayment is for adolescent dentition.  
  - The listed copayment for orthodontic treatment covers up to 24 months of active treatment. 
  - Beyond 24 months, an additional monthly fee not to exceed $75.00, applies. 
  - Treatment plans extending beyond 24 months of active treatment, or 24 months of the retention phase of treatment will be subject to a monthly office visit fee to the Enrollee at the Orthodontist's usual fee. |
**Part VI: COVERAGE EXAMPLES**

**THESE EXAMPLES DO NOT REPRESENT A COST ESTIMATOR OR GUARANTEE OF PAYMENT.** The examples provided represent commonly used services in the categories of Diagnostic and Preventive, Basic and Major Services for illustrative purposes and to compare this product to other dental products you may be considering. Your actual costs will likely be different from those shown in the chart below depending on the actual care you receive, the prices your providers charge and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and the summary of excluded services under the plan.

<table>
<thead>
<tr>
<th>Dana Has a Dental Appointment with a New Dentist</th>
<th>Sam Needs a Tooth Filled</th>
<th>Maria Needs a Crown</th>
</tr>
</thead>
<tbody>
<tr>
<td>New patient exam, x-rays (Full-mouth x-ray) and cleaning</td>
<td>Resin-based composite – one surface, posterior</td>
<td>Crown – porcelain/ceramic substrate</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dana’s Visit</th>
<th>Dana’s Cost</th>
<th>Sam’s Visit</th>
<th>Sam’s Cost</th>
<th>Maria’s Visit</th>
<th>Maria’s Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Cost of Care</td>
<td>In-network: $400 Out-of-network: $550</td>
<td>Total Cost of Care</td>
<td>In-network: $150 Out-of-network: $200</td>
<td>Total Cost of Care</td>
<td>In-network: $1,300 Out-of-network: $1,750</td>
</tr>
<tr>
<td>Deductible</td>
<td>In-network: None Out-of-network: Not covered</td>
<td>Deductible</td>
<td>In-network: None Out-of-network: Not covered</td>
<td>Deductible</td>
<td>In-network: None Out-of-network: Not covered</td>
</tr>
<tr>
<td>Dana’s Visit</td>
<td>Dana’s Cost</td>
<td>Sam’s Visit</td>
<td>Sam’s Cost</td>
<td>Maria’s Visit</td>
<td>Maria’s Cost</td>
</tr>
<tr>
<td>--------------</td>
<td>-------------</td>
<td>-------------</td>
<td>------------</td>
<td>--------------</td>
<td>--------------</td>
</tr>
<tr>
<td><strong>Patient Cost</strong>&lt;br&gt;(copayment or coinsurance)</td>
<td><strong>In-network:</strong> None</td>
<td><strong>Out-of-network:</strong> Not covered</td>
<td><strong>In-network:</strong> None</td>
<td><strong>Out-of-network:</strong> Not covered</td>
<td><strong>In-network:</strong> None</td>
</tr>
<tr>
<td><strong>In this example, Dana would pay</strong>&lt;br&gt;(includes copays/coinsurance and deductible, if applicable):</td>
<td><strong>In-network:</strong> None</td>
<td><strong>Out-of-network:</strong> $550.00</td>
<td><strong>In-network:</strong> None</td>
<td><strong>Out-of-network:</strong> $200.00</td>
<td><strong>In-network:</strong> None</td>
</tr>
<tr>
<td><strong>Summary of what is not covered or subject to a limitation:</strong></td>
<td><strong>Exam:</strong>&lt;br&gt;- No limitations or exclusions</td>
<td><strong>Summary of what is not covered or subject to a limitation:</strong></td>
<td><strong>- No limitations or exclusions</strong>&lt;br&gt;- A resin-based composite is an Optional Benefit. Optional is defined as any alternative procedure presented by the Contract Dentist that satisfies the same dental need as a covered procedure and is chosen by the Enrollee. Must be performed by a general dentist.</td>
<td><strong>Summary of what is not covered or subject to a limitation:</strong></td>
<td><strong>- Replacement of crowns, inlays and onlays requires the existing restoration to be 5+ years old.</strong>&lt;br&gt;- Porcelain and other tooth-colored materials on molars are considered a material upgrade with a maximum additional charge to the Enrollee of $150.00</td>
</tr>
<tr>
<td>X-rays (Full Mouth X-ray):&lt;br&gt;- Limited to once every 24 months</td>
<td><strong>Cleaning:</strong>&lt;br&gt;- 1 per 6-month period</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Must be performed by a general dentist.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note: The out-of-network costs are not covered for any of the visits.