











Health Benefits Guide 2025

San Francisco Unified School District



#### Medical

#### Blue Shield of California Access+ and Trio HMO

Blue Shield of California will be reissuing ID Cards to all Access+ and Trio HMO Members for Plan Year 2025. Beginning January 1, 2025, upon your next visit to a retail Pharmacy, please present your new Blue Shield of California ID Card to the pharmacist, so that they can update their records; there will be new billing information on the back of the ID for pharmacy claims. *Note:* If you have elected to receive electronic communications through Blue Shield of California, please ensure to download your new ID card through the Blue Shield of California Member Portal: blueshieldca.com/login

#### Blue Shield of California PPO

- Blue Shield of California PPO members will now have a new subscriber ID numbers, a new telephone number for Blue Shield Connect, and a new Group Number (W0051448). As a result of these changes, Blue Shield of California PPO members will receive new ID cards in the mail. Please ensure to present these new ID to your health care providers, pharmacies, and facilities, so that they can update your records. Also, you will need to re-register through the Blue Shield online portal, through blueshieldca.com/sfhss.
- Blue Shield Connect will replace Accolade, effective 01/01/2025.

#### Health Net CanopyCare

Members enrolled in the Health Net CanopyCare HMO plan now have access to Teladoc for virtual doctors office visits, at a \$0 co-pay. You can still have access to telehealth services from other network providers, at the applicable share of cost for the type of visit (e.g. PCP and Specialist office visit is \$25).

#### **Kaiser Permanente**

Kaiser Permanente is expanding the network into Monterey County. Starting in January 2025, Members enrolled in the Kaiser Traditional HMO Plan, for Active and Non-Medicare Retirees, can access care at the new Salinas Medical Offices located at 1930 N. Davis Road in Salinas.

#### **Surrogacy and Adoption**

SFHSS offers a unique one-time reimbursement of up to \$15,000 for eligible employees or retirees to cover qualified expenses from adoption or surrogacy. For more information and eligibility requirements, visit sfhss.org/surrogacy-and-adoption.

#### **Well-Being & Employee Assistance Program (EAP)**

- Well-Being and EAP offices relocated to the 2nd floor at 1145 Market Street.
- Visit sfhss.org/events regularly to sign up for exercise classes and new Well-Being programs.
- Get Your Flu Shot: You can get your flu shot through your health plan. For more information on flu prevention go to sfhss.org/well-being/flu-prevention.



## **Executive Director's Message**



One of the greatest lessons I've learned in life is to embrace change and the opportunities that come with it and to not let anyone, including myself, box me into a role. That's how I wound up swimming in Palau's Jellyfish Lake.

Back when I was a Clinical Supervisor in the Intensive Care Unit at St. Luke's Hospital in San Francisco, some of my colleagues were planning a trip to Micronesia with the Reconstructive Surgery Foundation. Every year, they would go to an underdeveloped nation to work alongside the local medical clinic team to treat their patients and train their doctors and nurses on reconstructive surgical procedures. Through this knowledge exchange, their goal was to sustainably improve the quality of care for local residents and patients.

I was not a perioperative nurse, however, I really wanted to go on the trip. At that point in my life, I had never left the country, and if you asked me to locate Micronesia on a world map, I probably wouldn't be able to find it. I expressed my interest to a colleague who was on the foundation's board, and

she suggested I lead their emergency training. This was an "aha moment" and a valuable lesson in my life. I did not need to be something else to add value. My existing skills and experience can already add value.

I wound up writing my own job description to get on the team, and that's how I discovered the gracious island culture. The locals shared with me the magic and wonder of snorkeling in Jellyfish Lake. This incredible lesson of defining my value and embracing new opportunities has carried me forward in life.

I've even built my career on being a change agent who has guided my teams through every crisis you can imagine from natural disasters to economic downturns. I've grown accustomed to being comfortable with the uncomfortable because with change comes growth and a chance to pave a better path forward.

This year, I was reminded about how much anxiety change can cause. SFHSS saw a concerning trend of rising healthcare costs that would outpace affordability. In fact, skyrocketing insurance costs across industries, from car insurance to homeowners' insurance, were making news all year, so my team did what any cost-conscious consumer would do: we got several quotes. In our case, we issued a competitive bid known as a Request for Proposal (RFP) for our Medicare Preferred Provider Organization (PPO) business. We only accepted bids from carriers that would match the current benefits our members have, because we wanted to compare apples to apples.

I was pleased to learn the winning bid would safeguard the excellent plan design for our Medicare PPO members while providing substantial savings that would ensure affordability for several years to come. For some retirees, the news of a change in Medicare PPO carriers was unwelcome.

I trust and know my team did their homework and secured an excellent bid from Blue Shield of California, who are just as invested as we are at SFHSS in ensuring our members continue to get excellent care. We are working diligently together to address and resolve any issues that arise quickly.

If you still have concerns or questions, just give Blue Shield a call at (800) 370-8852. I'm certain you will find their service to be just as refreshing as I found my freshwater swim in Jellyfish Lake many years ago.

Be well, Abbie Yant, RN, MA

## **Step-by-Step Enrollment Guide**

**STEP 1:** Do you want to enroll or make changes to your health benefits, because it is Open Enrollment, you are a New Hire, or you have a Qualifying Life Event? Make your elections and updates online using **eBenefits**. See **Step 5** below to learn how to create a new account.

- If YES, go to Steps 2 through 5 below on how to make changes.
- If NO, the next time you can change your benefits is during Open Enrollment in October.

**STEP 2:** Do you need to add or drop a dependent? Review the dependent eligibility rules on page 5 or online at **sfhss.org/eligibility-rules** 

- If NO, proceed to Step 3.
- If **YES**, complete the **Review Dependents** section in **eBenefits** to add dependents or edit existing dependents.
- Save and continue through all the screens and confirm at the end to submit your changes.
- Submit the appropriate documentation to add or drop a dependent.

#### STEP 3: Enroll or make changes to your Medical Plan benefits.

- Review which medical plans are available in your area on page 8.
- Review coverage details on pages 9 and 10.
- Compare Provider Medical Groups available by HMO plan on page 11.
- Review the rates for available plans in your area on pages 13 to 15.
- In *eBenefits*, complete the *Choose a Medical Plan* page.
- If you are interested in an HMO plan, we encourage you to call the health plan and check the availability of Primary Care Physicians (PCP) that are accepting new patients in your area. You will be auto-assigned a PCP, but can change your PCP to another provider at anytime if you are not satisfied.

#### **STEP 4:** Enroll or make changes to your Vision benefits.

- Review the Vision benefits options and rates on page 17 and 18.
- You must be enrolled in a medical plan to receive Vision benefits.
- Enrollment in the VSP Premier Plan requires that all dependents enrolled in medical coverage be enrolled in the VSP Premier Plan.
- In *eBenefits*, complete the *Enroll in a Vision Premier Plan* page.

**STEP 5:** Complete your enrollment by making your elections online through *eBenefits*. Be sure to click **Save and Continue** through each screen. You must click **Submit** at the end, or your enrollment will not be complete.

To get started, go to **sfhss.org/how-to-enroll**. If you are unable to enroll online, you can also fax, mail, or drop off your completed Enrollment Application form and documentation to San Francisco Health Service System (SFHSS).

You can download an Enrollment Application form at sfhss.org/benefits/unified\_school\_district

The SFHSS mailing address is **1145 Market Street, 3rd Floor, San Francisco, CA 94103**, and our fax number is **(628) 652-4701**.

#### SFUSD Employees



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This Guide provides a summary of the San Francisco Health Service System Rules (SFHSS Rules), as approved by the Health Service Board. In the event of a conflict or inconsistency between this summary and the SFHSS Rules, the terms and requirements of the SFHSS rules shall apply. SFHSS Rules can be found at sfhss.org/san-francisco-health-service-system-member-rules or request a copy by calling (628) 652-4700.



#### **Member Eligibility**

The following persons are eligible to participate in SFHSS benefits:

- All regularly scheduled provisional or temporary exempt employees of the San Francisco Unified School District ("SFUSD") whose normal scheduled work week at date of hire is not less than 20 hours.
- All other employees of the SFUSD, including as needed intermittent or substitute temporary/ temporary exempt employees, who have worked at least 20 hours a week in a consecutive 12-month period may be eligible under the Affordable Care Act.
- All members of the SF Board of Education Boards during their time in service to the San Francisco Unified School District.
- All other employees who are deemed full-time employees under the shared responsibility provision of the federal Patient Protection and Affordability Care Act (Section 4980H).

#### **Dependent Eligibility**

The following dependents may be eligible for SFHSS benefits as defined under Section B of the SFHSS Rules:

#### **Spouse or Registered Domestic Partner**

A member's spouse or registered domestic partner may be eligible for SFHSS health coverage. Proof of legal marriage or domestic partnership is required, as well as the dependent's Social Security number. Enrollment in SFHSS benefits must be completed within 30 days of the date of marriage or partnership certification.

A spouse who is eligible for Medicare and covered on an employee's medical plan is *not* required to enroll in Medicare. A registered domestic partner who is eligible for Medicare is *required* to enroll in Medicare.

#### Natural Children, Stepchildren, Adopted Children

To be eligible for health coverage, a child must be under the age of 26 and one of the following:

- 1. Natural born child of the enrolled member.
- 2. Legally adopted child of, or a child placed for adoption with the enrolled member, or

**3.** A stepchild, who is a natural, legally adopted or placed for adoption of the member's enrolled spouse or registered domestic partner.

Coverage ends at the end of the pay-period in which the child turns 26. Enrollment and eligibility documentation must be submitted to SFHSS <u>within</u> 30 days of birth, adoption, or a Qualifying Life Event.

#### Legal Guardianship and Court Ordered Children

See SFHSS Rules Section B.3.b and B.3.c for more information.

#### **Adult Disabled Children**

To qualify a dependent as a disabled adult child ("Adult Child"), the Adult Child must be incapable of self-support because of a mental or physical condition that existed prior to age 26, continuously live with disability after turning 26, and meet all criteria listed in the SFHSS Rules.

#### Medicare Enrollment Requirements for Dependents of Active Employees

SFHSS Rules require Medicare eligible registered domestic partners and dependents who have received Social Security insurance for more than 24 months, to enroll in premium-free Medicare Part A, if eligible, and enroll and pay for the premiums for Medicare Part B.

## Dependent Eligibility Audits and Penalties for Failing to Disenroll Ineligible Dependents

All members are required to notify SFHSS within 30 days and cancel coverage for a dependent who becomes ineligible.

Dependent eligibility may be audited by SFHSS at any time. Audits may require submission of documentation that substantiates and confirms that the dependent's relationship with the employee or retiree is current. Acceptable documentation may include current federal tax returns in addition to other documentation that demonstrates cohabitation or financial interdependency. Enrollment of a dependent who does not meet the plan's eligibility requirements as stated in SFHSS Rules will be treated as an intentional misrepresentation of a material fact, or fraud. If a member fails to notify SFHSS, the member may be held responsible for the costs of ineligible dependent's health premiums and any medical service provided.



## **Temporary Employee Eligibility**

For temporary teachers, speech therapists, psychologists, nurses, substitutes and other SFUSD temporary employees.

#### **Temporary Certificated Employees**

Temporary certificated employees with contracts that end June 30 are as follows:

- Emergency Teachers (ETs)
- Categorical Teachers (CTCs)
- University Interns (ITs)

If you are a Temporary Certificated employee whose contract ends on June 30, your last day of coverage will be June 30.

If you are a temporary teacher whose contract ends prior to June 30, your last day of coverage will be the last day of the month in which employment terminates.

#### **Temporary School-Term Biweekly Employees**

Temporary School-Term Biweekly employees include but are not limited to:

- Clerical Workers
- Paraeducators
- Security Aides

If you are a Temporary School-Term Biweekly employee, coverage will end on the last day of the pay period in which your employment is concluded.

#### **Eligible Temporary Exempt Employees**

As needed intermittent or substitute temporary/ temporary exempt employees who have worked at least 20 hours a week in a consecutive 12-month period typically become eligible to enroll in medical and, if applicable, dental benefits. The determination of eligibility is made by the SFUSD Benefits Office.

#### **Options for Maintaining Coverage**

Covered California: The state health insurance exchange, created under the federal Patient Protection and Affordable Care Act, allows you to compare and shop for health insurance. In some cases, you may qualify for Medi-Cal, tax credits and other assistance to make health insurance more affordable. Call (888) 975-1142 or visit coveredca.com.

**COBRA:** The federal Consolidated Omnibus Budget Reconciliation Act (COBRA), enacted in 1986, allows employees and their covered dependents to elect temporary extension of healthcare coverage in certain instances where coverage would end. The COBRA administrator will notify you of the opportunity to elect COBRA coverage. You have **60 days** from the notification date to complete COBRA enrollment. With COBRA you pay the full cost of premiums.

**Individual Coverage:** You may be able to purchase individual health coverage from your healthcare plan or other insurers. Contact plans directly for details and costs. All employees and dependents covered under an SFHSS-administered medical plan are entitled to a certificate showing evidence of prior health coverage.



#### Rehired in the Fall?



If you are hired in Fall with an eligible SFUSD assignment, you must re-enroll for healthcare benefits through SFHSS and the SFUSD Benefits Office within 30 calendar days of your rehire date.



## **Medical Plan Options**

SFHSS offers a variety of medical plan options to allow you to select the plan that provides the right coverage at the right cost for you and your covered family members to remain healthy and productive. SFHSS offers four Health Maintenance Organization (HMO) plans and one Preferred Provider Organization (PPO) plan.

#### **Health Maintenance Organization (HMO)**

An HMO is a medical plan that offers benefits through a network of participating physicians, hospitals and other healthcare providers working closely together to help coordinate your care. You select a Primary Care Physician (PCP) who will coordinate all non-emergency care and services including access to certain specialists, programs and treatments that are in the same medical group or network. You must live or work in a ZIP code serviced by the plan to enroll.

Under these plans, there is no plan year deductible before accessing your benefits. Most services are available for a fixed dollar amount known as a "co-payment".

SFHSS offers the following HMO medical plans:

#### Health Net CanopyCare HMO:

A narrow network plan that provides care through a small number of local accountable care organizations (ACOs), a network of doctors and hospitals that share responsibility for providing care to you and your covered dependents. Includes access to their "Alliance Referral Program", which provides members with access to specialists from all participating Canopy Health Medical Groups.

#### ■ Kaiser Permanente HMO:

Utilizing an integrated-care model, Kaiser Permanente provides care through their own doctors and facilities, including inpatient and outpatient settings, pharmacy, lab, imaging, and other ancillary services.

#### ■ Blue Shield of California Trio HMO:

A narrow network plan that provides care through a small number of local accountable care organizations (ACOs), a network of doctors and hospitals that share responsibility for providing care to you and your covered dependents.

#### Blue Shield of California Access+ HMO:

A broad network HMO plan with access to many of the Bay Area's medical groups. The plan includes the ability for members to self-refer themselves to certain specialists.

#### **Preferred Provider Organization (PPO)**

A PPO is a medical plan that provides access to a network of health care providers (doctors, hospitals, labs, pharmacies, etc.) known as preferred providers. You pay less when you to seek services from preferred providers. However, the plan allows you the option of seeing non-preferred providers, but requires you to pay a higher percentage of the bill.

Generally, when compared to HMO medical plans, PPOs usually result in higher out-of-pocket costs and a deductible will apply to many services. Instead of having a fixed co-pay for medical services, your cost share may vary as a percentage of what the provider charges, known as a "coinsurance". You will need to pay your plan year deductible prior to paying your coinsurance for the applicable service.

SFHSS offers the following PPO plan:

■ Blue Shield of California PPO

#### **How To Enroll in Medical Benefits**

Eligible full-time employees must enroll in an SFHSS medical plan within 30 calendar days of their hire date. SFHSS members may enroll online using eBenefits (go to sfhss.org/how-to-enroll to get started) or by completing and submitting an Enrollment Application form by fax or mail, along with required eligibility documentation.

If you do not enroll by the deadline, your next opportunity to enroll in benefits is during the next Open Enrollment for coverage the following plan year, or if a **Qualifying Life Event** occurs.

Coverage following a **Qualifying Life Event** will start the first day of the coverage period following receipt and approval of required eligibility documentation.



## **Medical Plan Service Areas**

County	Health Net CanopyCare HMO	Kaiser Permanente HMO	Blue Shield of CA Trio HMO	Blue Shield of CA Access+ HMO	Blue Shield of CA PPO
Alameda	•	•	•	•	•
Contra Costa					
Marin			0		
Monterey		0	0	0	
Napa					
Sacramento			0		
San Francisco					
San Joaquin					
San Mateo					
Santa Clara		0			
Santa Cruz					
Solano	0		0		
Sonoma	0	0			
Stanislaus			0		
Tuolumne					•
Outoide of CA	Urgent/ER	Urgent/ER	Urgent/ER	Urgent/ER	No Service
Outside of CA	Care Only	Care Only	Care Only	Care Only	Area Limits

#### Available in this county

o Available in some ZIP codes; verify your ZIP code with the plan to confirm availability

## Blue Shield of California HMO, Health Net CanopyCare HMO, and Kaiser Permanente HMO: Service Area Limits

You must reside or work in a ZIP code serviced by the plan. If you do not see your county listed above, contact the medical plan to see if service is available to you. For Blue Shield of California's Trio HMO, call (855) 747-5800. For Blue Shield of California's Access+ HMO, call (855) 747-5800. For Health Net CanopyCare HMO, call (833) 448-2042. For Kaiser Permanente HMO, call (800) 464-4000.

#### Blue Shield of California PPO: No Service Area Limits

Blue Shield of California PPO does not have any service area requirements. If you have questions, contact Blue Shield of California PPO at (888) 499-5532.



Did you know that if you move, you may have to enroll in a new medical plan that provides coverage in your new service area? Avoid loss of coverage by **updating your address using the employee intranet at sfusd.edu**. Failure to keep your address up to date may result in non-payment of claims for services received due to loss of coverage.



This chart provides a summary of benefits only. In any instance where information in this chart or Guide conflicts with the plan's Evidence of Coverage (EOC), the plan's EOC shall prevail. For a detailed description of benefits and exclusions, please review your plan's EOC. EOCs are available for download at **sfhss.org**.

	HEALTH NET	KAISER PERMANENTE			BLUE SHIELD OF CALIFOR	NIA				
	CANOPYCARE HMO	TRADITIONAL HMO	TRIO HMO	ACCESS+ HMO	BLUE SHIELD OF	CALIFORNIA PPO				
Choice of Physician	PCP assignment required.	KP network only. PCP assignment required.	PCP assignment required.	PCP assignment required.	You may use any licensed pro level of benefit and pay lower choosing in-network provider	out-of-pocket costs when				
					IN-NETWORK AND OUT-OF-AREA	OUT-OF-NETWORK				
Deductible	No deductible	No deductible	No deductib	ble	\$250 employee only \$500 +1 \$750 +2 or more	\$500 employee only \$1,000 +1 \$1,500 +2 or more				
Out-of-Pocket Maximum does not include premium contributions	\$2,000 per individual \$4,000 per family	\$1,500 per individual \$3,000 per family	\$2,000 per individual \$4,000 per family		\$3,750 per individual \$7,500 per family	\$7,500 per individual				
General Care and	Urgent Care									
Annual Physical; Well Woman Exam	No charge	No charge	No charge		100% covered no deductible	50% covered after deductible				
Doctor Office Visit	\$25 co-pay	\$20 co-pay	\$25 co-pay		\$25 co-pay		85% covered after deductible	50% covered after deductible		
Urgent Care Visit	\$25 co-pay in-network and out-of-network	\$20 co-pay	\$25 co-pay in-network		85% covered after deductible	50% covered after deductible				
Family Planning	No charge	No charge	No charge		100% covered no deductible	50% covered after deductible				
Immunizations	No charge	No charge	No charge		100% covered no deductible	100% covered no deductible				
Lab and X-ray	No charge	No charge	No charge		85% covered after deductible & prior notification	50% covered after deductible & prior notification				
Doctor's Hospital Visit	No charge	No charge	No charge		85% covered after deductible	50% covered after deductible				
Prescription Drugs	<b>;</b>									
Pharmacy: Generic	\$10 co-pay 30-day supply	\$5 co-pay 30-day supply	\$10 co-pay 30-day supp	oly	\$10 co-pay 30-day supply	\$10 co-pay plus 50% Coinsurance; 30-day supply				
Pharmacy: Brand-Name	\$25 co-pay 30-day supply	\$15 co-pay 30-day supply	\$25 co-pay 30-day supp	oly	\$25 co-pay 30-day supply	\$25 co-pay plus 50% Coinsurance; 30-day supply				
Pharmacy: Non-Formulary	\$50 co-pay 30-day supply	Only if authorized by a Kaiser Physician	\$50 co-pay 30-day supp	oly	\$50 co-pay 30-day supply	\$50 co-pay, plus 50% Coinsurance; 30-day supply				
Mail Order: Generic	\$20 co-pay 90-day supply	\$10 co-pay 100-day supply	\$20 co-pay 90-day supp	oly	\$20 co-pay 90-day supply	Not covered				
Mail Order: Brand-Name	\$50 co-pay 90-day supply	\$30 co-pay 100-day supply	\$50 co-pay 90-day supply		\$50 co-pay 90-day supply	Not covered				
Mail Order: Non-Formulary	\$100 co-pay 90-day supply	Only if authorized by a Kaiser Physician	\$100 co-pay 90-day supply				\$100 co-pay 90-day supply	Not covered		
Specialty	20% up to \$100 co-pay; 30-day supply	20% up to \$100 co-pay; 30-day supply	20% up to \$100 co-pay; 30-day supply		20% up to \$100 co-pay; 30-day		20% up to \$100 co-pay; 30-day		\$50 co-pay 30-day supply	\$50 co-pay, plus 50% Coinsurance; 30-day supply

	HEALTH NET	KAISER PERMANENTE	BLUE SHIELD OF CALIFORNIA					
	CANOPYCARE HMO	TRADITONAL HMO	TRIO HMO	ACCESS+ HMO	IN-NETWORK AND OUT- OF-AREA	OUT-OF-NETWORK		
Hospital Outpatie	ent and Inpatien	t						
Hospital Outpatient	\$100 co-pay per surgery	\$35 co-pay	\$100 co-pa	-	85% covered after deductible	50% covered after deductible		
Hospital Inpatient	\$200 co-pay per admission	\$100 co-pay per admission	\$200 co-pa admission	ay per	85% covered after deduct- ible; may require prior notification	50% covered after deductible; may require prior notification		
Hospital Emergency Room	\$100 co-pay waived if hospitalized	\$100 co-pay waived if hospitalized	\$100 co-pa waived if he	,	85% covered after deductible if non-emergency, 50% after deductible	85% covered after deductible if non-emergency, 50% after deductible		
Skilled Nursing Facility	No charge 100 days per plan year	No charge 100 days per benefit period	No charge per plan ye		85% covered after deductible; 120 days per plan year; limits apply	50% covered after deductible; 120 days per plan year; limits apply		
Hospice	No charge authorization req.	No charge when medically necessary	No charge tion require		85% covered after deductible; prior notification	50% covered after deductible; prior notification		
Maternity and In	fertility							
Hospital or Birthing Center	\$200 co-pay per admission	\$100 co-pay per admission	\$200 co-pa per admiss	-	85% covered after deductible; may require prior notification	50% covered after deductible; may require prior notification		
Pre-/Post-Partum Care	No charge	No charge	No charge		No charge		85% covered after deductible	50% covered after deductible
Well Child Care	No charge must enroll newborn within 30 days of birth; see EOC	No charge must enroll newborn within 30 days of birth; see EOC	No charge enroll newl 30 days of see EOC	orn within	100% covered no deductible	100% covered no deductible		
IVF, GIFT, ZIFT and Artificial Insemination	50% covered limitations apply; see EOC	50% covered limitations apply; see EOC	50% cover limitations see EOC		50% covered after deductible; limitations apply; prior notification	50% covered after deductible; limitations apply; prior notification		
Mental Health ar	nd Substance Ab	use Services						
Outpatient Treatment	\$25 co-pay non-severe and severe	\$10 co-pay group \$20 co-pay individual	\$25 co-pay non-severe severe		85% covered after deductible; prior notification	50% covered after deductible; prior notification		
Inpatient Facility including detox and residential rehab	\$200 co-pay per admission	\$100 co-pay per admission	\$200 co-pa per admiss	.7	85% covered after deductible; prior notification	50% covered after deductible; prior notification		
Other								
Hearing Aids 1 aid per ear every 36 months; evaluation no charge	Up to \$5,000, combined for both ears, every 36 months; no charge for evaluation	Up to \$2,500 per ear, every 36 months; no evaluation charge	Up to \$2,5 every 36 m charge for	onths; no	85% covered after deductible; up to \$2,500 per ear, every 36 months	50% covered after deductible; up to \$2,500 per ear, every 36 months		
Medical Equipment, Prosthetics and Orthotics	No charge as authorized by PCP	No charge as authorized by PCP	No charge authorized		85% covered after deductible; prior notification	50% covered after deductible; prior notification		
Physical and Occupational Therapy	\$25 co-pay	\$20 co-pay authorization required	\$25 co-pay	/	85% covered after deductible; limitations may apply, see EOC	50% covered after deductible; limitations may apply, see EOC		
Acupuncture/ Chiropractic	\$15 co-pay 30 visits max for each per plan year; ASH network	\$15 co-pay up to a combined total of 30 chiropractic and acupuncture visits/ year; ASH network	\$15 co-pay 30 visits max for each per plan year; ASH network		50% covered after deductible; \$1,000 max per plan year	50% covered after deductible; \$1,000 max per plan year		
Gender Dysphoria office visits and outpatient surgery	Co-pays apply authorization required	Co-pays apply authorization required	Co-pays ap authorization		85% covered after deductible; prior notification	50% covered after deductible; prior notification		



## **HMO Plans Comparison Chart of In-Network Medical Groups and Hospitals**

	HEALTH NET	BLUE SHIELD (	OF CALIFORNIA
	CANOPYCARE HMO	TRIO HMO	ACCESS+ HMO
Provider Medical Group/IPA			
Brown and Toland Medical Group	No	Yes	Yes
Dignity Physicians Medical Group	Yes (Dominican-Santa Cruz)	Yes (Dominican-Santa Cruz)	Yes (Dominican-Santa Cruz)
Hill Physicians Medical Group	Yes	Yes	Yes
John Muir Physician Network	Yes	Yes	Yes
MarinHealth	Yes	No	No
Santa Clara Physician Network (SCCIPA)	Yes	Yes	Yes
Sutter Palo Alto Medical Foundation Physicians	No	No	Yes
Hospitals			
Dignity Health Hospitals/Medical Centers (St. Mary's, St. Francis, Sequoia, Dominican)	Yes	Yes	Yes
El Camino Hospital	No	Yes	Yes
Good Samaritan Hospital	Yes	Santa Clara and LA Counties Only	Yes
San Jose Regional Medical Center	Yes	Yes	Yes
San Ramon Regional Medical Center	Yes	Yes	Yes
Santa Clara Valley Medical Center	No	Yes	Yes
Sutter Alta Bates Summit Medical Center	No	Yes	Yes
Sutter Eden Medical Center	No	Yes	Yes
Sutter California Pacific Medical Center (CPMC)	No	Yes (only w/ Brown and Toland IPA)	Yes
UCSF Benioff Children's Hospital	Yes	Yes	Yes
UCSF Sonoma Valley Hospital	Yes	Yes	Yes
UCSF Medical Center	Yes	Yes	Yes
Washington Hospital	Yes	Yes	Yes
Zuckerberg San Francisco General Hospital	Yes	No	No

Disclaimer: The information contained in this IPA Comparison Chart is subject to change. For a complete list of the most current Provider Medical Groups and Hospitals available to you, please contact your health plan directly.



## **Health Benefits During a Leave of Absence**

You must immediately notify SFHSS of any leave of absence.

Type of Leave	Health Benefits Eligibility
Family and Medical Leave (FMLA) Workers' Compensation Leave Family Care Leave Military Leave Leave for Employment as an Employee Organization Officer or Representative	Notify the SFUSD Benefits Office as soon as your leave begins within 30 days. You may elect to continue or waive coverage for the duration of your approved Leave of Absence by submitting an Enrollment Application Form to waive your coverage to SFHSS.  You must notify the SFUSD Benefits Office immediately upon return to work in order to avoid a break in coverage.
Educational Leave Personal Leave Personal Leave following Family Care Leave	Employees on approved unpaid <i>Leave of Absence</i> , including but not limited to personal and educational leaves, must pay the total cost of health coverage for yourself and any enrolled dependents. This includes your premium contribution plus your employer's premium contribution.  Notify the SFUSD Benefits Office as soon as your leave begins — within 30 days. You may elect to continue or waive coverage for the duration of your approved <i>Leave of Absence</i> . You must notify SFHSS immediately upon return to work by submitting an Enrollment Application Form with your elections in order to avoid a break in coverage.

#### **Health Benefits During a Leave of Absence**

- **1. Medical and Vision.** While you are on an unpaid leave, premiums for health coverage cannot be deducted from your paycheck. To maintain coverage, you must pay premium contributions directly to SFHSS. Please refer to the section titled *"Your Responsibilities"* below.
- **2. Your Responsibilities.** Notify your *supervisor* and *SFUSD Benefits and Leaves Office* prior to your leave. If your leave is due to an unexpected emergency, contact the *SFUSD Benefits and Leaves Office* as soon as possible.
- **3. Contact SFHSS As Soon As Your Leave Begins.** Based on your leave type, and if applicable, you may be required to pay premium contributions directly to SFHSS while you are on leave. *SFUSD's Benefits and Leaves Office* will notify you of your leave type and applicable premium contributions by email upon approval of your leave. You may choose to continue or waive health coverage while on leave by submitting an Enrollment Application Form to waive your coverage to SFHSS. To create an account to make online payments, visit **sfhss.org/how-make-payment**. **There are no service fees for payment by electronic check.** Failure to pay applicable premiums will result in termination of your health benefits.
- **4.** When your leave ends, contact the SFUSD Benefits Office to Verify Status of Your Health Benefits within 30 days of Your Return to Work (unpaid leaves only). If you were required to pay a premium contribution to SFHSS directly and did so while on leave, please contact *SFUSD's Benefits and Leaves Office* to ensure your premium contributions via paycheck deduction are reinstated. If you were required to pay a premium contribution to SFHSS because you were on an unpaid leave and waived health benefits or coverage was terminated for non-payment of premium, please contact SFHSS directly to reinstate health benefits as it will not automatically be reinstated.

Questions? Contact the SFUSD Benefits Office at (415) 241-6101.

## **2025 Medical Premium Contribution Rates**

		TH NET PYCARE		SER		BLUE SHIELD OF CALIFORN			AIN		
	HMO		PERMANENTE HMO		TRIC	TRIO HMO ACCESS+ HMO			PI	90	
CLASSIFIED YEAR-RO	OUND EMPLO	OYEES Cons	solidated Cr	rafts 1, Elect	ric Workers	Local 6, Sta	ationary Eng	grs Local 39	, Laborers,	Local 261	
Biweekly - 26 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	
Employee Only	\$0.00	\$365.27	\$0.00	\$406.79	\$49.70	\$407.10	\$130.09	\$407.10	\$275.29	\$407.10	
Employee +1	\$0.00	\$728.70	\$0.00	\$811.75	\$49.70	\$862.05	\$130.09	\$942.45	\$360.75	\$962.9	
Employee +2	\$109.27	\$921.07	\$185.26	\$962.59	\$326.46	\$962.90	\$553.99	\$962.90	\$907.50	\$962.9	
CLASSIFIED YEAR-RO	OUND EMPLO	DYEES SEIL	J Local 102	1, Board De	esignated Co	onfidential c	r Unrep.				
Biweekly - 26 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	
Employee Only	\$0.00	\$365.27	\$0.00	\$406.79	\$49.70	\$407.10	\$130.09	\$407.10	\$275.29	\$407.1	
Employee +1	\$0.00	\$728.70	\$0.00	\$811.75	\$49.70	\$862.05	\$130.09	\$942.45	\$360.75	\$962.9	
Employee +2	\$109.27	\$921.07	\$185.26	\$962.59	\$326.46	\$962.90	\$553.99	\$962.90	\$907.50	\$962.9	
CLASSIFIED YEAR-RO	OUND EMPLO	OYEES Boar	rd Designati	ed Manager	ial						
Biweekly - 26 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	
Employee Only	\$0.00	\$365.27	\$0.00	\$406.79	\$49.70	\$407.10	\$130.09	\$407.10	\$275.29	\$407.1	
Employee +1	\$260.17	\$468.53	\$301.70	\$510.05	\$401.39	\$510.36	\$562.18	\$510.36	\$813.29	\$510.3	
Employee +2	\$538.74	\$491.60	\$614.73	\$533.12	\$755.93	\$533.43	\$983.46	\$533.43	\$1,336.97	\$533.4	
CLASSIFIED YEAR-RO	OUND EMPLO	OYEES UES	F Monthly t	o Bi-weekly	Employees	, UESF Para	aeducators	(Year-round	)		
Biweekly - 26 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	
Employee Only	\$0.00	\$365.27	\$0.00	\$406.79	\$49.70	\$407.10	\$130.09	\$407.10	\$275.29	\$407.1	
Employee +1	\$214.02	\$514.68	\$255.55	\$556.20	\$355.24	\$556.51	\$516.03	\$556.51	\$767.14	\$556.5	
Employee +2	\$434.89	\$595.45	\$510.88	\$636.97	\$652.08	\$637.28	\$879.61	\$637.28	\$1,233.12	\$637.2	
CLASSIFIED YEAR-RO	OUND EMPLO	YEES IFP7	E Local 21								
Biweekly - 26 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	
Employee Only	\$0.00	\$365.27	\$0.00	\$406.79	\$49.70	\$407.10	\$130.09	\$407.10	\$275.29	\$407.1	
Employee +1	\$259.58	\$469.12	\$301.11	\$510.64	\$400.80	\$510.95	\$561.59	\$510.95	\$812.70	\$510.9	
Employee +2	\$506.30	\$524.04	\$582.29	\$565.56	\$723.49	\$565.87	\$951.02	\$565.87	\$1,304.53	\$565.8	
CLASSIFIED YEAR-RO	OUND EMPLO	OYEES UES	F 15–19 ho	urs Paraedi	ucators						
Biweekly - 26 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSE Pays	
Employee Only			\$101.70	\$305.09							
Employee +1											
Employee +2											
0	**				<u></u>				Z		

<sup>&</sup>lt;sup>1</sup>Consolidated Crafts includes: Machinists Local 1414, Carpenters Local 22, Glaziers Local 718, Ironworkers Local 377, Painters Local 1176, Plasterers Local 66, Plumbers & Pipefitters Local 38, Roofers Local 40, Sheet Metal Workers Local 104, Teamsters Local 853.

Please note that access to plan options for some employees may be limited based on SFUSD's implementation of the Affordable Care Act in 2017. If you are impacted, you will receive separate communication in advance of Open Enrollment.

## **2025 Medical Premium Contribution Rates**

	CANOF	TH NET PYCARE	PERM <i>A</i>	SER ANENTE	BLUE SHIELD OF CALIFORNIA					
DDE K and K 10 COU		MO OVEES		MO		НМО	ACCES	S+ HMO	Pl	P0
PRE-K and K-12 SCHO	You	SFUSD	You	SFUSD	You	SFUSD	You	SFUSD	You	SFUSD
Biweekly - 21 Pay Period Deductions	Pay	Pays	Pay	Pays	Pay	Pays	Pay	Pays	Pay	Pays
Employee Only	\$0.00	\$365.27	\$0.00	\$406.79	\$49.70	\$407.10	\$130.09	\$407.10	\$275.29	\$407.10
Employee +1	\$214.02	\$514.68	\$255.55	\$556.20	\$355.24	\$556.51	\$516.03	\$556.51	\$767.14	\$556.51
Employee +2	\$434.89	\$595.45	\$510.88	\$636.97	\$652.08	\$637.28	\$879.61	\$637.28	\$1,233.12	\$637.28
PRE-K and K-12 SCH	OOL TERM E	MPLOYEES	UESF and	USP K-12 F	Paraed Ja	n.–Jun.²				
Biweekly - 21 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays
Employee Only	\$0.00	\$531.30	\$0.00	\$591.69	\$72.29	\$592.15	\$189.22	\$592.15	\$400.42	\$592.15
Employee +1	\$311.30	\$748.63	\$371.71	\$809.02	\$516.71	\$809.47	\$750.59	\$809.47	\$1,115.84	\$809.47
Employee +2	\$632.57	\$866.11	\$743.10	\$926.50	\$948.48	\$926.95	\$1,279.43	\$926.95	\$1,793.63	\$926.95
K-12 SCHOOL TERM	EMPLOYEES	SEIU Loc.	1021 PEX S	Student Nut	r. Wrkr. less	than 20 ho	ours a week	- AugDec		,
Biweekly - 21 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays
Employee Only	1		\$0.00	\$406.79		- 1 4,0			,	/ /
Employee +1										
Employee +2										
K-12 SCHOOL TERM	EMPLOYEES	SEIU Loc.	1021 PEX S	Student Nut	r. Wrkr. less	than 20 ho	ours a week	- JanJun.	2	
Biweekly - 21 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays
Employee Only			\$0.00	\$591.69						
Employee +1										
Employee +2										
K-12 SCHOOL TERM	EMPLOYEES	SEIU Loc. 1	021 K-12 (	Class Aug.	.–Dec.					
Biweekly - 21 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays
Employee Only	\$0.00	\$365.27	\$0.00	\$406.79	\$49.70	\$407.10	\$130.09	\$407.10	\$275.29	\$407.10
Employee +1	\$0.00	\$728.70	\$0.00	\$811.75	\$49.70	\$862.05	\$130.09	\$942.45	\$360.75	\$962.90
Employee +2	\$109.27	\$921.07	\$185.26	\$962.59	\$326.46	\$962.90	\$553.99	\$962.90	\$907.50	\$962.90
K-12 SCHOOL TERM	EMPLOYEES	SEIU Loc.	1021 K-12	Class Jan	.–Jun.²					
Biweekly - 21 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays
Employee Only	\$0.00	\$531.30	\$0.00	\$591.69	\$72.29	\$592.15	\$189.22	\$592.15	\$400.42	\$592.15
Employee +1	\$0.00	\$1,059.93	\$0.00	\$1,180.73	\$72.29	\$1,253.89	\$189.22	\$1,370.84	\$524.73	\$1,400.5
Employee +2	\$158.94	\$1,339.74	\$269.47	\$1,400.13	\$474.85	\$1,400.58	\$805.80	\$1,400.58	\$1,320.00	\$1,400.5

 $<sup>^{\</sup>mathbf{2}}$  Rates are higher from January through June to fund coverage during the summer months.

Please note that access to plan options for some employees may be limited based on SFUSD's implementation of the Affordable Care Act in 2017. If you are impacted, you will receive separate communication in advance of Open Enrollment.

## **2025 Medical Premium Contribution Rates**

		H NET				BLUE SHIELD OF CALIFORNIA					
		PYCARE MO		ANENTE MO	TRIO	нмо	ACCES	S+ HMO	PI	P0	
CERTIFICATED EMPLOYEES UESF Certificated Personnel, UESF Substitute Teachers (Prop A) – AugDec.											
Monthly - 11 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	
Employee Only	\$0.00	\$791.41	\$0.00	\$881.38	\$107.67	\$882.05	\$281.86	\$882.05	\$596.45	\$882.05	
Employee +1	\$463.72	\$1,115.13	\$553.68	\$1,205.10	\$769.70	\$1,205.77	\$1,118.07	\$1,205.77	\$1,662.14	\$1,205.77	
Employee +2	\$942.27	\$1,290.13	\$1,106.90	\$1,380.10	\$1,412.86	\$1,380.77	\$1,905.83	\$1,380.77	\$2,671.76	\$1,380.77	
CERTIFICATED EMPLO	DYEES UESF	Certificated	Personnel,	UESF Subs	titute Teach	ers (Prop A	) – JanJui	7.	,		
Monthly - 11 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	
Employee Only	\$0.00	\$923.31	\$0.00	\$1,028.27	\$125.62	\$1,029.06	\$328.84	\$1,029.06	\$695.86	\$1,029.06	
Employee +1	\$541.01	\$1,300.98	\$645.96	\$1,405.95	\$897.98	\$1,406.73	\$1,304.42	\$1,406.73	\$1,939.16	\$1,406.7	
Employee +2	\$1,099.32	\$1,505.15	\$1,291.39	\$1,610.11	\$1,648.34	\$1,610.90	\$2,223.47	\$1,610.90	\$3,117.05	\$1,610.9	
CERTIFICATED EMPLO	DYEES UASF	Local 3 Adr	mins., Board	d of Educato	ors (BOE), S	up's Cabine	et, Certificat	ed Unrep. I	Mgmt. – Au	gDec.	
Monthly - 11 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	
Employee Only	\$0.00	\$791.41	\$0.00	\$881.38	\$107.67	\$882.05	\$281.86	\$882.05	\$596.45	\$882.05	
Employee +1	\$563.72	\$1,015.13	\$653.68	\$1,105.10	\$869.70	\$1,105.77	\$1,218.07	\$1,105.77	\$1,762.14	\$1,105.7	
Employee +2	\$1,167.27	\$1,065.13	\$1,331.90	\$1,155.10	\$1,637.86	\$1,155.77	\$2,130.83	\$1,155.77	\$2,896.76	\$1,155.7	
CERTIFICATED EMPLO	DYEES UASF	Local 3 Adr	nins., Board	d of Educato	ors (BOE), S	up's Cabine	et, Certificat	ted Unrep. I	Mgmt. – Jar	nJun.	
Monthly - 11 Pay Period Deductions	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	You Pay	SFUSD Pays	
Employee Only	\$0.00	\$923.31	\$0.00	\$1,028.27	\$125.62	\$1,029.06	\$328.84	\$1,029.06	\$695.86	\$1,029.0	
Employee +1	\$657.68	\$1,184.32	\$762.63	\$1,289.28	\$1,014.65	\$1,290.07	\$1,421.08	\$1,290.07	\$2,055.83	\$1,290.0	
Employee +2	\$1,361.82	\$1,242.65	\$1,553.89	\$1,347.61	\$1,910.84	\$1,348.40	\$2,485.97	\$1,348.40	\$3,379.55	\$1,348.4	

Please note that access to plan options for some employees may be limited based on SFUSD's implementation of the Affordable Care Act in 2017. If you are impacted, you will receive separate communication in advance of Open Enrollment.



## **Planning For Retirement**

Different premium contribution rates apply for Civil Service Classified employees hired *after* January 9, 2009, based on eligibility and years of credited service with City employers.

Credited Years	Credited Service	% of Employer Premium Contribution
5 years	With at least 5 years but less than 10 years of credited service.	The retiree member must pay the full premium rate and does not receive any employer premium contribution.
10 years	With at least 10 years but less than 15 years of credited service.	The retiree will receive <b>50%</b> of the total employer premium contribution.
15 years	With at least 15 years but less than 20 years of credited service.	The retiree will receive <b>75%</b> of the total employer premium contribution.
20+ years	With 20 or more years of credited service, or disability retirement.	The retiree will receive <b>100%</b> of the total employer premium contribution.



## **Transitioning to Retirement**

## Enrollment in Retiree Benefits Does Not Happen Automatically

If eligible, you must elect to enroll into retiree health coverage. Get started by visiting **sfhss.org/planning-to-retire.** 

Contact SFHSS <u>three months</u> before your retirement date to learn about enrolling in retiree benefits at (628) 652-4700 or to schedule a retiree appointment visit sfhss.org/planning-to-retire. Setting a retirement date at the end of the month will help avoid a gap in SFHSS coverage.

You are required to notify SFHSS of your retirement, even if you are not planning to elect SFHSS coverage on your retirement date.

#### **Medicare Enrollment**

All retirees and dependents, who are *Medicare-eligible* due to age or disability when you retire, are required to enroll in Medicare **three months** before your retirement.

Failure to enroll in Medicare when eligible will result in penalties, limitations in retiree member coverage and the termination of retiree dependent coverage.

#### **Active Employee Medicare Enrollment**

If you are working and eligible for SFHSS health coverage at age 65 or older, you are not required to enroll in Medicare.

If you enrolled in Medicare Part A prior to your planned retirement, then you must contact the Social Security Administration and enroll in Medicare Part B three months before your retirement or leave City employment.

If you are over age 65 and not enrolled in both Medicare Part A and Part B upon retirement, you may be charged penalties by Medicare and you will be enrolled in **Blue Shield of California PPO 20**.

#### **Retiree Premium Contributions**

If you choose to continue medical and/or dental coverage through SFHSS after you retire, your retiree premium contribution may be higher than your active employee contributions. Health premium contributions will be taken from your pension check. If your monthly premium contributions are greater than your pension check, you must contact SFHSS to make payment arrangements.

If you take a lump-sum pension distribution, your retiree healthcare premium contributions will not be subsidized and you will pay the full cost of your monthly healthcare premiums.

#### **Contact Employee Assistance Program (EAP)**

Before you select your retirement date, make an appointment with EAP to help you plan for a meaningful retirement. Address any personal or life changes to ensure your retirement years are the best they can be. Contact EAP at **(628) 652-4600.** 



SFHSS offers two vision plans for members and dependents who are enrolled in a SFHSS medical plan. Vision coverage is provided through Vision Service Plan (VSP).

#### Vision Service Plan - Basic

The VSP Basic Plan is included with enrollment in all SFHSS medical plans. Members are eligible to a vision exam once a year, and either one set of contacts or a pair of eyeglasses frame/lenses every other calendar year. Eligible dependent children are covered in full for polycarbonate prescription lenses.

#### Vision Service Plan - Premier

Members may buy-up to the VSP Premier Plan that includes coverage for either one set of contacts or a pair of eyeglasses frame/lenses every calendar year. The VSP Premier Plan provides a higher allowance for a frame and lenses or contacts. If a member buys up to the VSP Premier Plan, member's dependents will also be enrolled in the VSP Premier Plan.

#### **Accessing Your Vision Benefits**

You may go to a VSP in-network or out-of-network provider. In-network providers include Costco, Visionworks, Walmart Vision and Sam's Club. Visit **www.vsp.com** for complete list of network providers.

To receive services from an in-network provider, contact the provider and identify yourself as a VSP Vision Care member *before* your appointment.

VSP Vision Care will provide benefit authorization directly to the provider. Services must be received prior to the benefit authorization expiration date.

If you receive services from a network provider *without* prior authorization or obtain services from an out-of-network provider (including Kaiser Permanente), you are responsible for payment in full to the provider. You may submit an itemized bill to VSP for partial reimbursement.

Compare the costs of out-of-network services to in-network costs before choosing. You can submit a claim for reimbursement online from your VSP member account or by contacting VSP Member Services at **(800) 877-7195** and requesting a claim/reimbursement form.

#### **Expenses Not Covered by Plan**

- Orthoptics (and any associated supplemental testing), plain (non-prescription) lenses or two pairs of glasses in lieu of a pair of bifocals.
- Replacement of lenses or frames furnished that are lost or broken (except at the contracted intervals).
- Medical or surgical eye treatment (except for limited Essential Medical Eye Care).
- Corrective vision treatments such as, but not limited to, LASIK and PRK laser surgery. You may be eligible for discounts from a VSP doctor.

For more information, please review the Evidence of Coverage at https://sfhss.org/vsp-vision-plans

#### **VSP LightCare**

Both Basic and Premier plans now include VSP LightCare. Members can choose to use their regular frame allowance for ready-made non-prescription sunglasses or ready-made non-prescription blue light filtering glasses.

#### **VSP Vision Care Member Extras**

VSP Vision Care offers exclusive special offers, discounts and rebates on popular contact lenses.

VSP also provides savings on **hearing aids** through **TruHearing®** for members, their covered dependents and extended family including parents and grandparents.



No Medical Plan = No Vision Benefits
If you do not enroll in a medical plan, you and
your dependents cannot enroll in VSP Vision
Care plans offered through SFHSS.

## $\bigcirc\bigcirc$

## Vision Plan Benefits-at-a-Glance

Covered Services	,	Vision Service Pl	an - Basic¹	Vision Ser	vice Plan - Premier	
Well Vision Exam	\$10 cc	p-pay every calenda	r year	\$10 co-pay every	y calendar year	
Single Vision Lenses Lined Bifocal Lenses Lined Trifocal Lenses	\$25 co-pay every other calendar year <sup>2</sup> \$25 co-pay every other calendar year <sup>2</sup> \$25 co-pay every other calendar year <sup>2</sup>			\$25 co-pay every other calendar year <sup>2</sup> \$0 every calendar year		ar year
Standard Progressive Lenses Premium Progressive Lenses Custom Progressive Lenses	\$95–\$	coverage every oth 105 co-pay every o \$175 co-pay every		ar \$25 co-pay every calendar year		
Standard Anti-Reflective Coating Premium Anti-Reflective Coating Custom Anti-Reflective Coating	\$58-\$	o-pay every other ca 69 co-pay every oth o-pay every other ca	ner calendar year	\$25 co-pay every \$25 co-pay every \$25 co-pay every	y calendar year	
Scratch-Resistant Coating	Fully c	overed every other	calendar year	Fully Covered ev	ery calendar year	
Frames  \$150 allowance for a wide selection of frames. \$170 allowance for featured frames; 20% savings on amount over the allowance; every other calendar year. \$80 allowance use at Costco and Walmart/Sam's Club. \$25 co-pay applies.			ed frames; 20% ne allowance;	frames. \$320 allowance savings on the ar every calendar y	use at Costco and Walmart/	
Contacts (instead of glasses)	\$150 allowance every other calendar year <sup>2</sup>			\$250 allowance every calendar year		
Contact Lens Exam	Up to \$60 co-pay every other calendar year <sup>2</sup>			Up to \$60 co-pa	y every calendar year	
Essential Medical Eye Care (for the treatment of urgent or acute ocular conditions)	\$5 co-pay			\$5 co-pay		
Lightcare	\$150 allowance for ready-made non- prescription sunglasses, or ready-made non-prescription blue light filtering glasses, instead of prescription glasses or contacts, every other calendar year.			\$300 allowance for ready-made non- prescription sunglasses, or ready-made non-prescription blue light filtering glasses, instead of prescription glasses or contacts, every calendar year.		
		VSP Pren	nier Contribution			
Biweekly (26 Pay Periods)			weekly ay Periods <sup>3</sup> )	(1	Monthly 11 Pay Periods <sup>3</sup> )	
$ \begin{array}{llllllllllllllllllllllllllllllllllll$			<b>  \$8.36</b>		5   \$11.87 21.13   \$18.11 \$43.19   \$37.02	
	You	ır Coverage with	Out-of-Network P	roviders		
Visit <b>vsp.com</b> if you plan to see a	a provide	er other than a VSP	network provider.			
Exam Up to \$50 Single Vi Frame Up to \$70 Lined Bit		·	Lined Trifocal Len Progressive Lense		Contacts Up to \$105	

<sup>&</sup>lt;sup>1</sup>VSP Basic Plan coverage is included with your medical premium.

In any instance where information in this chart conflicts with the plan's Evidence of Coverage (EOC), the plan's EOC shall prevail.

<sup>&</sup>lt;sup>2</sup>Under the VSP Basic plan, new lenses may be covered the next year if Rx change is no less than a +/- 0.50 diopter power. <sup>3</sup>Employees with 11 and 21 pay periods pay a pro-rated premium rate for VSP Premier before summer break.



## Mental Health and Substance Abuse Services

### Employee Assistance Program (EAP) - We're Here For You

SFHSS EAP Counselors are available Monday through Friday, 8am to 5pm for confidential counseling and consultation. If you think you need help, call **(628) 652-4600**. Visit us at **sfhss.org/eap**. Guidance Consultants are available 24/7 for confidential assessment and referral.

#### **Individual Services**

- Short Term solution focused counseling for individuals and couples
- Assessment and Referrals
- Consultation and Coaching
- Mental Health benefit advocacy and navigation

#### **Organizational Services**

- Management Consultation and Coaching
- Employee Mediation
- Critical Incident Response
- Workshops and Training

### Health Plans: Mental Health<sup>1</sup>, Well-Being and Substance Abuse Services<sup>1</sup>

Please contact an SFHSS EAP counselor if you are having difficulty accessing mental health or substance abuse services through your health plan.

#### **Health Net CanopyCare HMO**

#### **Kaiser Permanente HMO**

## Blue Shield of CA HMO and Blue Shield of CA PPO

#### Mental Health and Substance Abuse Services

Call **Health Net Behavioral Health** at **(833) 996-2567** to obtain referrals for mental health and substance abuse treatment services.

You can also access outpatient providers through the website at **healthnet.com/sfhss**.

No authorization is required for psychotherapy or medication support services by a covered provider.

Call **(800) 464-4000** to make an appointment. You don't need a referral from your Primary Care Physician (PCP) to see a therapist covered by Kaiser.

**Headspace Care** offers on-demand, confidential mental healthcare through coaching.

Members get a free 90-day subscription every 12 month period and is only accessible via a mobile platform.

Register at **kp.org/selfcareapps** 

**Trio HMO and Access+ HMO:** Call **(877) 263-9952** to find a provider and schedule an appointment with *Blue Shield's Mental Health Service Administrator.* 

**PPO:** Call **(888) 499-5532** to access mental health services.

**Headspace Care** offers on-demand, confidential mental health coaching and self-guided activities. Video therapy & psychiatry sessions available for a co-pay.

#### Mental and Emotional Well-Being Services and Resources

If you have questions about additional wellness resources call Health Net Behavorial Health at (833) 996-2567 to learn more.

**Apps:** Members can access self-care apps and tools such as *myStrength* and *Unwind* at **healthnet.com/sfhss**.

#### Classes and Support Groups:

Contact your local Kaiser Permanente facility for a calendar or visit **kp.org/mentalhealth**.

Health/Wellness Coaching: Call (866) 862-4295 to make an appointment with a Wellness Coach.

**Apps:** Members can access self-care apps, *Calm* and *Headspace Care*, through **kp.org/selfcareapps**.

#### **Counseling and Consultation:**

*LifeReferrals* is available with no co-pay for up to three sessions.

Topics include relationship problems, stress, grief, legal or financial issues, and community referrals.

To speak with a *LifeReferrals* coach, please call **(800) 985-2405**, or visit the website **lifereferrals.com**.

**Apps:** Members can access self-care apps and tools such as *Headspace* and *Insight Timer* at **wellvolution.com**.

<sup>&</sup>lt;sup>1</sup>As a result of mental health parity law, there is no yearly or lifetime dollar amounts for mental health and substance abuse services.



## **Well-Being Programs**Take advantage of FREE and low-cost programs to help you flourish.

For the full list of events and offerings visit **sfhss.org/events**.

Offerings	
Group Exercise	Move more and feel better - Find a group exercise class that interests you.
Health Education Workshops	Receive tips and tools to support your mental, physical, finanical well-being, and more!
Emotional Well-Being Resources	Visit <b>sfhss.crediblemind.com</b> to learn new skills, gain insights into your mental health, take a mental health assessment, and access an extensive library of self-help resources, all focused on mental health and well-being.

Your Health Plan also offers a variety of classes, tools and discounts to support your well-being\*. For more information visit sfhss.org/using-your-benefits/using-your-benefits-employees

Offerings	Health Net CanopyCare HMO	Kaiser Permanente HMO	Blue Shield of California HMOs and PPO
Weight Management, Healthy Eating and Nutrition Services	thy Eating and Programs: Nutrition Consultations		• Wellvolution.com offers digital and in-person programs for weight loss, preventing/treating diabetes, quitting smoking and vaping, lowering stress, physical therapy and fitness, and more.
Tobacco Cessation	<ul><li>Tobacco Cessation Coaching Program</li><li>Craving to Quit</li></ul>	<ul><li>Coaching</li><li>Total Health Assessment</li></ul>	■ Wellvolution.com
<b>Diabetes Prevention</b>	Diabetes Prevention Program (DPP)  Eat Right Now DPP with 3 tracks: Mindful Eating, Weight loss, and Prevention	<ul><li>Wellness Coaching</li><li>Healthy Weight Program</li><li>Classes</li></ul>	■ Wellvolution.com
Pregnancy and Lactation	Educational resources, classes & support groups	Classes and Support Groups	Prenatal Program –educational resources
Acupuncture and Chiropractic	<ul> <li>Free Pump and Lactation Suppo</li> <li>30 visits for acupuncture and 30 visits chiropractic care each plan year</li> <li>ChooseHealthy Discount Program for discounts on additional visits after initial 30 visits</li> </ul>	30 visits/year combined for acupuncture and chiropractic care	<ul> <li>BSC HMOs: 30 visits for acupuncture and 30 visits chiropractic care each plan year</li> <li>BSC PPO: Acupuncture Services: Up to \$1,000 maximum per Member, per Calendar Year</li> <li>Chiropractic Services: Up to \$1,000 maximum per Member, per Calendar Year</li> <li>ChooseHealthy Discount Program for chiropractic and for additional acupuncture visits after initial 30</li> </ul>
Discounts	Hearing screenings, hearing aids, weight loss programs, Active&Fit Direct	Effective 01/01/2025, Kaiser Permanente has selected a new fitness partner, <i>One Pass Select</i> , availale to all Kaiser Permanente members and dependents. Visit <b>OnePassSelect.com</b> , or call (877) 265-2906 for more information.	4 Gym Discount Program**: starting at \$19/mo and a one time enrollment fee of \$19. Fitness Your Way by Tivity offers monthly membership from \$10 up to \$99/mo. fitnessyourway.tivityhealth.com/bsc.

<sup>\*</sup>Some fees may apply. \*\*For members age 18 and over.



## **SFUSD Provides Your Dental Benefits**

Contact SFUSD for information about enrolling in dental benefits for eligible employees and family members.

#### **SFUSD Dental Plan Eligibility Guidelines**

Enrollment in dental benefits is administered by the **SFUSD Benefits Office**. To enroll, log into your EMPowerSF profile and review your active enrollments under the benefits tab. Please note you will need to ensure that all dependents are listed under the dependents section of your profile first. SFUSD pays 100% of dental plan premium contributions. SFUSD dental eligibility guidelines are:

- Active or permanent SFUSD employees whose normal workweek at enrollment is at least 20 hours.
- Active SFUSD employees appointed to full-time permanent exempt positions.
- Provisional (temporary) SFUSD employees after 1,040 hours of continuous service whose normal workweek at enrollment is at least 20 hours.
- Spouse, registered domestic partner, and unmarried children up to age 26 who meet SFUSD eligibility requirements.

#### **Delta Dental PPO: Principal Benefits and Covered Services**

Most SFUSD dental benefits are covered at 70% the first year of qualifying employment, 80% the second year, 90% the third year and 100% the fourth year, provided the employee and each covered dependent uses the dental coverage at least once a year *and* remains enrolled with no break in coverage. Please note that Delta Dental PPO does not issue ID cards, to print temporary ID cards or review your benefits, access **www.deltadentalins.com**.

	In-Network PPO Dentist Lowest cost (fixed fees for all dentists in-network)	Premier Dentist Contracted fees vary for each dentist	Out-of-Network Dentist Uncontracted (fees vary for each dentist)
Diagnostic and Preventive Care Oral examinations, cleanings, x-rays, examinations of tissue biopsy, fluoride treatment, space maintainers, specialist consultation  Basic Benefits Oral surgery (extractions), fillings, root canals, periodontic (gum) treatment, tissue removal (biopsy), sealants  Crowns and Cast Restorations	In-network dentist's contracted fee is covered at:  70% the first year 80% the second year 90% the third year 100% the fourth year	Premier dentist's contracted fee is covered at:  70% the first year 80% the second year 90% the third year 100% the fourth year	Reasonable and customary fee only is covered at:  70% the first year 80% the second year 90% the third year 100% the fourth year In addition to %, you pay out-of-pocket for any fees above reasonable and customary.
Prosthodontic Benefits Bridges, partial dentures, full dentures, implants	50%–70% based on employee classification and labor affiliation.	50%–70% based on employee classification and labor affiliation.	
Orthodontic Benefits Dependent children to age 25 only Dental Accident Benefits	In-network dentist's contracted fee is covered at:  50% (\$500 for CERT and Paraeducators, \$750 for Classified max per person).	Premier dentist's contracted fee is covered at:  50% (\$500 for CERT and Paraeducators, \$750 for Classified max per person).	Reasonable and customary fee only is covered at:  50% (\$500 for CERT and Paraeducators, \$750 for Classified max per person).

Maximum benefit payable in a calendar year for in-Network PPO is \$2,000 (Local 1021 and Classified Managers) or \$1,500 for Premier (Local 21 and monthly and paraeducator employees). This is a general summary only. Contact the SFUSD Benefits Office for more information. Please refer to your plan's EOC for details about covered services, limitations and exclusions.



## **Additional SFUSD Benefits**

#### **Flexible Spending Accounts**

Flexible Spending Account enrollment is handled by the **SFUSD Benefits Office**. FSAs can save you money by reducing your taxable income. You can enroll in a Healthcare FSA, a Dependent Care FSA, or both during open enrollment or **within 30 days** of your hire date. Once enrolled, you set aside money pre-tax via payroll deduction to fund your FSA accounts. To receive FSA reimbursements, you must submit documentation to plan administrator **HealthEquity** by required deadlines. For more information, visit **healthequity.com**.

A **Healthcare FSA** allows each employee to pay for up to \$3,200 per year in qualifying medical expenses pretax. Qualifying expenses include medical, pharmacy, dental and vision co-pays and deductibles for the enrolled employee and eligible dependents.

Visit www.healthequity.com/learn/flexible-spending-account for additional information about FSA medical.

A **Dependent Care FSA** can help pay pre-tax for qualifying dependent care expenses up to \$5,000 per household per year. Qualifying expenses include certified day care, pre-school and elder care. Children in day care must be under age 13.

Visit www.healthequity.com/learn/dcfsa for additional information about FSA Dependent Care plans.

Before enrolling in your FSA, you should work out a detailed estimate of the eligible expenses you are likely to incur in 2025. Budget conservatively. Based on new federal law, you may roll forward up to \$640 in unused funds in your Healthcare FSA year over year.

Any unreimbursed Healthcare FSA funds in excess of \$640 are forfeited at the end of the plan year and cannot be returned to you. Dependent Care FSA does not qualify for rollover. FSA expenses must meet Internal Revenue Service criteria:

- irs.gov/forms-pubs/about-publication-502
- irs.gov/forms-pubs/about-publication-503

**Note:** With an FSA your taxable income will be reduced for Social Security purposes so there may be a corresponding reduction in Social Security benefits.

#### **Additional Voluntary Supplemental Benefits**

Visit the SFUSD website at **sfusd.edu** or submit a help desk ticket at **eis.sfusd.edu** for a list of additional voluntary supplemental benefit programs available through SFUSD. Commuter transit and parking accounts are also available and allow you to use pretax funds to pay for public transit commuting costs.





# Qualifying Life Events Allow You to Change Your Existing Benefits Within 30 Days Outside of Open Enrollment

Certain life events count as a **Qualifying Life Event** where you can modify your benefit elections. Submit your elections and upload all required documentation online using **eBenefits**, which you can access under **Employee Links** on the City's Employee Portal. Visit **sfhss.org/how-to-enroll** to get started. **Your elections and documents are due no later than 30 calendar days after the qualifying event occurs.** 

#### **New Spouse or Domestic Partnership**

You may enroll a new spouse or domestic partner and eligible children of the spouse or domestic partner to your current benefits through *eBenefits* via the San Francisco Employee Portal.

Visit sfhss.org/how-to-enroll to get started. Be sure to upload copies of your certified marriage certificate, certificate of domestic partnership and birth certificate for each child. You must add your new dependents and submit copies of the required documents within 30 days of the legal date of the marriage or partnership through eBenefits or via fax or mail by completing an application form. Certificates of domestic partnership must be issued in the United States. A Social Security number must be provided for each new family member. Proof of Medicare is also required for a domestic partner who is Medicareeligible due to age or disability. Coverage for your spouse or domestic partner is effective the first day of the coverage period following receipt and approval of required documentation.

#### **Newborn or Newly Adopted Child**

Coverage for an enrolled newborn child begins on the child's date of birth. Your election and required documents must be submitted **within 30 days** of the birth or date of legal adoption. Coverage for an enrolled adopted child will be effective on the date the child is placed.

SFHSS provides a one-time benefit reimbursement of up to \$15,000 to an eligible employee or eligible retiree for qualified expenses incurred from an eligible adoption or eligible surrogacy. For more details, visit sfhss.org/surrogacy-and-adoption.

A Social Security number must be provided to SFHSS within six months of the date of birth or adoption, or your child's coverage may be terminated. Use eBenefits to submit documentation and enroll online.

#### **Legal Guardianship or Court Order**

A dependent may be added to your existing benefits if it is required by court order. Coverage for a dependent under legal guardianship or court order shall be effective the date of the court order, if all documentation is submitted to SFHSS by the **30-day deadline**. Use **eBenefits** to submit documentation and enroll online.

#### Divorce, Separation, Dissolution, Annulment

A member must **immediately** notify SFHSS and provide documentation in writing when the legal separation, divorce, final dissolution of marriage, or termination of domestic partnership has been granted. Coverage of an ex-spouse, stepchildren, domestic partner and children of domestic partner will terminate on the last day of the coverage period of the event date. Use **eBenefits** to submit documentation and dis-enroll any former dependent(s) online.

#### **Loss of Other Health Coverage**

SFHSS members and eligible dependents who lose other health care coverage may enroll within 30 days in SFHSS benefits. Once required proof of loss of other health coverage documentation is submitted to and processed by SFHSS, coverage will be effective on the first day of the next coverage period. Use eBenefits to submit documentation and enroll online.

#### **Obtaining Other Health Coverage**

You may waive SFHSS coverage for yourself or a dependent who enrolls in other health coverage by providing proof of alternate coverage on official letterhead **within 30 days** of the event. If you waive coverage, all coverage for enrolled dependents will also be waived. After submitting the required documentation, your SFHSS coverage will terminate on the last day of the coverage period. Use **eBenefits** to submit documentation and update your elections online.

#### SFUSD Employees

#### Moving Out of Your Plan's Service Area

If you move your residence to a location outside of your plan's service area, you can enroll in an SFHSS plan that offers service where your new address is located. Coverage will be effective the first day of the coverage period following receipt and approval of required documentation. Please note that if your new residence remains within your current SFHSS plan's service area, you cannot enroll in a different SFHSS plan, as a result of the change in residence.

#### **Death of a Dependent**

In the event of the death of a dependent, notify SFHSS as soon as possible and submit a copy of the death certificate **within 30 days** of the death to disenroll the deceased dependent.

#### **Death of a Member**

In the event of a member's death, the **surviving dependent** or **survivor's designee** should contact SFHSS to obtain information about eligibility for survivor health benefits. Upon notification, SFHSS will mail instructions to the spouse or partner, including a list of required documents for enrolling in surviving dependent health coverage. If the deceased member qualifies for retiree benefits, the **surviving dependent** may be eligible to continue existing benefits or will have to take COBRA. A surviving spouse or partner who is not enrolled in the deceased member's health plan at the time of the member's death may be eligible for coverage, but must wait until the Open Enrollment period to enroll.

#### **Changing FSA Elections or Dental Enrollment**

Please contact the **SFUSD Benefits Office** to make any changes to your FSA enrollment. Dental plan changes can be entered in **EMPowerSF** directly via Employee Self-Service. Please visit SFUSD's employee intranet (**www.sfusd.edu**) for instructions on making changes to your dental plan and to view the EMPowerSf Employee Self-Service Guide.

#### **Responsibility for Premium Contributions**

Changes in coverage due to a qualifying event may change premium contributions. Review your paycheck to make sure premium deductions are correct. If your premium deduction is incorrect, contact SFHSS. You must pay any premiums that are owed. Unpaid premium contributions will result in the termination of coverage.





Failure to notify SFHSS of your dependent(s) ineligibility can result in significant financial penalties equal to the total cost of benefits and services provided to ineligible dependent(s).



## **COBRA and Covered California**

#### **COBRA**

Under the federal Consolidated Omnibus Budget Reconciliation Act (COBRA), employees without holdover rights, or whose holdover rights have ended, may be eligible to continue medical, dental and vision coverage for themselves and eligible dependents at the employee's expense. Current year FSAs (Flexible Spending Accounts) may also be COBRA-eligible. For Cobra information, visit **padmin.com** or call **(800) 688-2611**.

Employees may elect to continue healthcare coverage through COBRA if coverage is lost due to:

- Voluntary or involuntary termination of employment (except for gross misconduct)
- Hours of employment reduced, making employee ineligible for employer health coverage

Covered spouses or domestic partners may also elect to be covered under COBRA if coverage loss is due to:

- Voluntary or involuntary termination of the employee's employment (except for misconduct)
- Divorce, legal separation, or dissolution of domestic partnership from the covered employee
- Death of the covered employee

Covered dependent children may elect COBRA coverage if healthcare coverage is lost due to:

- Loss of dependent child status under the plan rules
- Voluntary or involuntary termination of the employee employment (except for misconduct)
- Hours of employment reduced, making the employee ineligible for employer health coverage
- Parent's divorce, legal separation, or dissolution of domestic partnership from the covered employee
- Death of the covered employee

#### **COBRA Notification and Election Time Limits**

If an employee and any enrolled dependents lose SFHSS coverage due to separation from employment, P&A Group will notify the employee of the opportunity to elect COBRA coverage. The employee or dependent has 60 days from the COBRA notification date to complete enrollment and continue coverage. Coverage will be retroactive to the date of the COBRAqualifying event, so there is no break in coverage. Employee coverage ends on the last day of the coverage period in which employment terminates. However, if the termination date falls on the first day of the coverage period, coverage ends that same day. If an enrolled dependent of an employee loses coverage due to divorce, dissolution of partnership, or aging out, the employee or dependent must notify P&A Group within 30 days of the qualifying event and request COBRA enrollment information.

#### **Paying for COBRA**

It is the responsibility of covered individuals enrolled in COBRA to pay required healthcare premium payments directly to P&A Group. **COBRA premiums are not subsidized by the employer.** 

#### **Duration of COBRA Continuation Coverage**

COBRA coverage is generally available for a maximum of 18 months. Certain qualifying events, or a second qualifying event during the initial period of coverage, may permit a coverage extension for up to 36 months. Employees and dependents who are eligible for less than 36 months of federal COBRA may also be eligible for Cal-COBRA. Continuation coverage under both federal and California state COBRA will not exceed 36 months.

Employees who are disabled on the date of their qualifying event, or any time during the first 60 days of COBRA coverage, are eligible for 29 months of coverage. Beginning the 19th month of coverage, the cost will rise to 150% of group rate.



## 2025 Monthly COBRA Premium Rates



Health Net CanopyCare HMO			
Employee Only	\$807.24		
Employee +1	\$1,610.43		
Employee +2 or More	\$2,277.05		
Kaiser Permanente HMO			
Employee Only	\$899.01		
Employee +1	\$1,793.96		
Employee +2 or More	\$2,536.74		
Blue Shield of California Trio HM	10		
Employee Only	\$1,009.51		
Employee +1	\$2,014.98		
Employee +2 or More	\$2,849.50		
Blue Shield of California Access+ HMO			
Employee Only	\$1,187.19		
Employee +1	\$2,370.32		
Employee +1 Employee +2 or More	\$2,370.32 \$3,352.33		
	. ,		
Employee +2 or More	. ,		
Employee +2 or More  Blue Shield of California PPO	\$3,352.33		
Employee +2 or More  Blue Shield of California PPO  Employee Only	\$3,352.33 \$1,508.07		
Employee +2 or More  Blue Shield of California PPO  Employee Only  Employee +1	\$3,352.33 \$1,508.07 \$2,925.27		
Employee +2 or More  Blue Shield of California PPO  Employee Only  Employee +1  Employee +2 or More	\$3,352.33 \$1,508.07 \$2,925.27		
Employee +2 or More  Blue Shield of California PPO  Employee Only  Employee +1  Employee +2 or More  VSP Premier	\$3,352.33 \$1,508.07 \$2,925.27 \$4,133.58		
Employee +2 or More  Blue Shield of California PPO  Employee Only  Employee +1  Employee +2 or More  VSP Premier  Employee Only	\$3,352.33 \$1,508.07 \$2,925.27 \$4,133.58		

Contact SFUSD for information about enrolling in dental benefits for eligible employees and family members. Enrollment in dental benefits is administered by the **SFUSD Benefits Office**.

To enroll, log into your **EMPowerSF** profile and review your active enrollments under the benefits tab or submit a ticket for the benefits team at **eis.sfusd.edu**.



## **2025 Health Coverage Calendars**

#### SFUSD YEAR ROUND BIWEEKLY EMPLOYEES (26 Pay Periods)

Work Dates	Coverage Period
January 01, 2025 - January 14, 2025	January 01, 2025 - January 14, 2025
January 15, 2025 - January 28, 2025	January 15, 2025 - January 28, 2025
January 29, 2025 - February 11, 2025	January 29, 2025 - February 11, 2025
February 12, 2025 - February 25, 2025	February 12, 2025 - February 25, 2025
February 26, 2025 - March 11, 2025	February 26, 2025 - March 11, 2025
March 12, 2025 - March 25, 2025	March 12, 2025 - March 25, 2025
March 26, 2025 - April 08, 2025	March 26, 2025 - April 08, 2025
April 09, 2025 - April 22, 2025	April 09, 2025 - April 22, 2025
April 23, 2025 - May 06, 2025	April 23, 2025 - May 06, 2025
May 07, 2025 - May 20, 2025	May 07, 2025 - May 20, 2025
May 21, 2025 - June 03, 2025	May 21, 2025 - June 03, 2025
June 04, 2025 - June 17, 2025	June 04, 2025 - June 17, 2025
June 18, 2025 - July 01, 2025	June 18, 2025 - July 01, 2025
July 02, 2025 - July 15, 2025	July 02, 2025 - July 15, 2025
July 16, 2025 - July 29, 2025	July 16, 2025 - July 29, 2025
July 30, 2025 - August 12, 2025	July 30, 2025 - August 12, 2025
August 13, 2025 - August 26, 2025	August 13, 2025 - August 26, 2025
August 27, 2025 - September 09, 2025	August 27, 2025 - September 09, 2025
September 10, 2025 - September 23, 2025	September 10, 2025 - September 23, 2025
September 24, 2025 - October 07, 2025	September 24, 2025 - October 07, 2025
October 08, 2025 - October 21, 2025	October 08, 2025 - October 21, 2025
October 22, 2025 - November 04, 2025	October 22, 2025 - November 04, 2025
November 05, 2025 - November 18, 2025	November 05, 2025 - November 18, 2025
November 19, 2025 - December 02, 2025	November 19, 2025 - December 02, 2025
December 03, 2025 - December 16, 2025	December 03, 2025 - December 16, 2025
December 17, 2025 - December 30, 2025	December 17, 2025 - December 30, 2025

Employee premium contributions are deducted from paychecks biweekly, for a total of 26 payroll deductions.

If you take an approved unpaid leave of absence, you must pay SFHSS directly for the premium contributions that were previously deducted from your paycheck. Employee premium contributions are due no later than the pay date of the benefits coverage periods above.



## **2025 Health Coverage Calendars**

#### SCHOOL TERM BIWEEKLY EMPLOYEES (21 Pay Periods)

Work Dates	Coverage Period
January 01, 2025 - January 14, 2025	January 01, 2025 - January 14, 2025
January 15, 2025 - January 28, 2025	January 15, 2025 - January 28, 2025
January 29, 2025 - February 11, 2025	January 29, 2025 - February 11, 2025
February 12, 2025 - February 25, 2025	February 12, 2025 - February 25, 2025
February 26, 2025 - March 11, 2025	February 26, 2025 - March 11, 2025
March 12, 2025 - March 25, 2025	March 12, 2025 - March 25, 2025
March 26, 2025 - April 08, 2025	March 26, 2025 - April 08, 2025
April 09, 2025 - April 22, 2025	April 09, 2025 - April 22, 2025
April 23, 2025 - May 06, 2025	April 23, 2025 - May 06, 2025
May 07, 2025 - May 20, 2025	May 07, 2025 - May 20, 2025
May 21, 2025 - June 03, 2025	May 21, 2025 - June 03, 2025
Summer Break (off from regular work)	Summer Coverage Period (extra payroll deductions taken January to June pre-pay this summer coverage period)
August 13, 2025 - August 26, 2025	August 13, 2025 - August 26, 2025
August 27, 2025 - September 09, 2025	August 27, 2025 - September 09, 2025
September 10, 2025 - September 23, 2025	September 10, 2025 - September 23, 2025
September 24, 2025 - October 07, 2025	September 24, 2025 - October 07, 2025
October 08, 2025 - October 21, 2025	October 08, 2025 - October 21, 2025
October 22, 2025 - November 04, 2025	October 22, 2025 - November 04, 2025
November 05, 2025 - November 18, 2025	November 05, 2025 - November 18, 2025
November 19, 2025 - December 02, 2025	November 19, 2025 - December 02, 2025
December 03, 2025 - December 16, 2025	December 03, 2025 - December 16, 2025
	· · · · · · · · · · · · · · · · · · ·

Employee premium contributions are deducted from paychecks biweekly, for a total of 21 payroll deductions.

Employee premium deductions from January to June include an additional premium amount to fund benefits coverage during summer, when no paycheck contributions are taken; benefits coverage will continue as long as all summer premium contributions have been funded.

If you take an approved unpaid leave of absence, you must pay SFHSS directly for the premium contributions that were previously deducted from your paycheck. Employee premium contributions are due no later than the pay date of the benefits coverage periods above.



## **2025 Health Coverage Calendars**

#### **MONTHLY EMPLOYEES (11 Pay Periods)**

MONTHEI EIM LOTELS (11 Tay Terious)	
Work Dates	Coverage Period
December 21, 2024 - January 20, 2025	January 01, 2025 - January 31, 2025
January 21, 2025 - February 20, 2025	February 01, 2025 - February 28, 2025
February 21, 2025 - March 20, 2025	March 01, 2025 - March 31, 2025
March 21, 2025 - April 20, 2025	April 01, 2025 - April 30, 2025
April 21, 2025 - May 20, 2025	May 01, 2025 - May 31, 2025
May 21, 2025 - June 20, 2025	June 01, 2025 - June 30, 2025
Summer Break (off from regular work)	Summer Coverage Period  (extra payroll deductions taken January to June pre-pay this summer coverage period)
July 21, 2025 - August 20, 2025	August 01, 2025 - August 31, 2025
August 21, 2025 - September 20, 2025	September 01, 2025 - September 30, 2025
September 21, 2025 - October 20, 2025	October 01, 2025 - October 31, 2025
October 21, 2025 - November 20, 2025	November 01, 2025 - November 30, 2025
November 21, 2025 - December 20, 2025	December 01, 2025 - December 31, 2025

Employee premium contributions are deducted from paychecks monthly, for a total of 11 payroll deductions.

Employee premium deductions from January to June include an additional premium amount to fund benefits coverage during summer, when no paycheck contributions are taken; benefits coverage will continue as long as all summer premium contributions have been funded.

If you take an approved unpaid leave of absence, you must pay SFHSS directly for the premium contributions that were previously deducted from your paycheck. Employee premium contributions are due no later than the pay date of the benefits coverage periods above.

#### SFUSD Employees



Mary Hao President Appointed by Mayor Breed



Claire Zvanski Vice President Elected by SFHSS Membership



John Cremen Elected by SFHSS Membership



**Matt Dorsey**Appointed by the
Board of Supervisors



**Art Howard**Elected by SFHSS
Membership



**Gregg Sass**Appointed by the
City Controller



Fiona Wilson, M.D. Appointed by Mayor Breed

## **Health Service Board Achievements**

All Health Service Board accomplishments are presented to the public and Health Service System members at monthly public meetings. Board meetings are held in San Francisco City Hall and publicly broadcast with the support of SFGovTV TV and online via the WebEx platform. Regular Board meeting recording archives are available on the SFGovTV Health Service Board meeting webpage.

## Health Service Board Changes: Election and Appointments

The election results were announced on June 4, 2024, and Art Howard and John Cremen were elected to the Board. In June, Mayor Breed appointed Fiona Wilson, MD, and the City Controller appointed Gregg Sass.

#### **Governance Practices**

The Board unanimously elected Mary Hao as Health Service Board President and Claire Zvanski as Health Service Board Vice President to serve July 2024-June 2025. The Board completed its annual self-evaluation in December 2023, having worked with the Health Service Board Governance Committee to review the results, which were presented to and approved by the full Board at the March 14, 2024, regular meeting. The Board completed the Annual Employee Performance Evaluation on April 11, 2024.

#### **Board Education**

The Board received the Fiduciary Training at the January 11, 2024, regular Board Meeting. To prepare for the annual rates and benefits cycle, the Health Service Board heard from the four San Francisco employers - City College of San Francisco, San Francisco Superior Courts, the City and County of San Francisco, and the San Francisco Unified School District to learn more about the employer budget positions. The full Board approved the Health Service Board Education Plan 2024 with requests for training on the following topics: Health Care Integrated Delivery Systems, High Cost and High-Risk Conditions, Data Transparency, Fiduciary Training, and continued training to expand collective knowledge about diversity, racial equity, and equity-related concepts that support whole-person health and well-being.

#### Health Service Board Approval on 2025 Plan Year Benefit and Plan Enhancements

The Board monitored the healthcare costs and trends throughout the annual rates and benefits approval cycle and approved the health plan rates and benefits. Also, the Health Service Board approved Blue Shield of California as the Medicare Advantage Prescription Drug PPO Plan to begin January 1, 2025.

- A 6.46% aggregate projected cost increase for medical, vision, dental, life insurance and long-term disability insurance.
- A rate decrease of 1.0% for Health Net CanopyCare HMO for actives and Non-Medicare Retirees.
- A rate increase of 5.4% for Kaiser California HMO for actives and Non-Medicare Retirees.
- A rate increase of 8.65% for Kaiser California Senior Advantage HMO for Medicare retirees.
- A rate increase of 7.8% for Kaiser HMO Multi-Region HMOs in WA/NW/HI for Non-Medicare Retirees.
- A rate increase of 2.8% for Kaiser HMO Multi-Region HMOs in WA/NW/HI for Medicare retirees.
- A rate increase of 11.8% for BSC Trio HMO for actives and Non-Medicare Retirees
- A rate increase of 8.7% for BSC Access+ HMO for actives and Non-Medicare Retirees
- A rate increase of 1.3% for BSC Non-Medicare PPO for actives and Non-Medicare Retirees.
- A rate increase of 3.9% for Medicare Advantage Prescription Drug (MAPD) PPO for Medicare retirees (UHC to BSC).
- A rate increase of 6.0% for Delta Dental PPO for actives.
- A rate increase of 2.0% for Delta Dental PPO for retirees.
- No change for DeltaCare USA Fully Insured Dental HMO for actives and retirees.
- No change for UHC Fully Insured Dental HMO for actives and retirees.
- No change for VSP Vision Basic Plan for actives and retirees (and Computer Vision Care for actives).
- A rate increase of 2.0% for VSP Vision Premier Plan for actives and retirees.
- No change for The Hartford life insurance, AD&D, and long-term disability plans for actives.



#### **Summary of Benefits and Coverage (SBCs)**

The Affordable Care Act requires each insurer provide a standardized summary of benefits and coverage to assist people in comparing medical plans. Federally mandated SBCs are available online at **sfhss.org**.

#### **Infertility Services**

Whether you're starting a family now or in the future, SFHSS has infertility treatment coverage available to all members regardless of age, race, relationship status, or sexual orientation on all non-Medicare medical plans. Members must first consult their obstetrician or gynecologist to develop a plan to move forward with obtaining these benefits.

#### Women's Health and Cancer Rights Notice

The Women's Health and Cancer Rights Act of 1998 requires that your medical plan provide benefits for mastectomy-related services including all stages of reconstruction and surgery to achieve symmetry between breasts, prostheses, and complications resulting from a mastectomy, including lymphedema. Contact your medical plan for details.

## Use and Disclosure of Your Personal Health Information

SFHSS maintains policies to protect your personal health information in accordance with the federal Health Insurance Portability and Accountability Act (HIPAA). Other than the uses listed below, SFHSS will not disclose your health information without your written authorization:

- To make or obtain payments from plan vendors contracted with SFHSS
- To facilitate administration of health insurance coverage and services for SFHSS members
- To assist actuaries in making projections and soliciting premium bids from health plans
- To provide you with information about health benefits and services
- When legally required to disclose information by federal, state, or local law (including Worker's Compensation regulations), law enforcement investigating a crime, and a court order or subpoena
- To prevent a serious or imminent threat to individual or public health and safety

If you authorize SFHSS to disclose your health information, you may revoke that authorization in writing at any time.

You have the right to express complaints to SFHSS and the Federal Health and Human Services Agency if you feel your privacy rights have been violated.

Any privacy complaints made to SFHSS should be made in writing. This is a summary of a legal notice that details SFHSS privacy policy.

The full legal notice of our privacy policy is available at **sfhss.org/sfhss-privacy-policy-and-forms.** You may also contact SFHSS to request a written copy of the full legal notice.

#### **Patient Protection Provider Choice Notice**

Participating SFHSS HMO plans require the designation of a primary care provider (PCP).

You have the right to designate any primary care provider who participates in the health plan's network and who is available to accept you or your family members.

Until you make a PCP designation, the HMO insurance provider you elect may designate one for you.

For information on how to select a PCP, and for a list of the participating PCPs, contact your health plan or visit their website.

For children, you may designate a pediatrician as the PCP. You do not need prior authorization from your health plan or from any other person (including your PCP) in order to obtain access to obstetrical or gynecological care from a health care professional within your PCP's medical group who specializes in obstetrics or gynecology.

The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals

For a list of participating health care professionals who specialize in obstetrics or gynecology, contact the number on the back of your insurance card, or visit:

- healthnet.com/sfhss
- my.kp.org/ccsf
- blueshieldca.com/sfhss

#### SFUSD Employees



# Children's Health Insurance Program (CHIP), Premium Assistance Under Medicaid Notice, and HIPAA Special Enrollment Notice

## Medicaid or Children's Health Insurance Program (CHIP)

If you or your children are eligible for **Medicaid** or **CHIP** benefits and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their **Medicaid** or **CHIP** programs. If you or your children aren't eligible for **Medicaid** or **CHIP**, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit **www.healthcare.gov**.

If you or your dependents are already enrolled in **Medicaid** or **CHIP**, contact your State **Medicaid** or **CHIP** office to find out if premium assistance is available.

For a complete list and contact information of states participating in the **CHIP** and **Medicaid Assistance** program, visit **sfhss.org/CHIP**.

If you or your dependents are NOT currently enrolled in **Medicaid** or **CHIP**, and you think you or any of your dependents might be eligible for either of these programs, contact your State **Medicaid** or **CHIP** office or dial **(877) 543-7669** or **www.insurekidsnow.gov** to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under **Medicaid** or **CHIP**, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a *special enrollment opportunity*, and you must request coverage within 60 days of being determined eligible for premium assistance.

If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call (866) 444-3272.

To see if any other states have added a premium assistance program or for more information on special enrollment rights, contact either:

#### U.S. Department of Labor

Employee Benefits Security Administration www.dol.gov/agencies/ebsa (866) 444-EBSA (3272)

U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services www.cms.hhs.gov (877) 267-2323, Menu Option 4, Ext. 61565

#### **California Medicaid Contact Information**

Health Insurance Premium Payment (HIPP) Program https://dhcs.ca.gov/hipp

Phone: **(916) 445-8322** Fax: **(916) 440-5676** Email: **hipp@dhcs.ca.gov** 

## Health Insurance Portability and Accountability Act (HIPAA) Special Enrollment Notice

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 30 days after you or your dependent's other coverage ends (or after the employer stops contributing toward the other coverage).

In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption.

To request special enrollment or obtain more information, contact SFHSS at **(628) 652-4700**.



## **Medicare Creditable Coverage**

#### **Medicare Part D Prescription Drug Notice**

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with San Francisco Health Service System (SFHSS) and about your options under Medicare's prescription drug coverage.

This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- 1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
- 2. SFHSS has determined that the prescription drug coverage offered by the health plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

#### When Can You Join A Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th through December 7th. However, if you lose creditable prescription drug coverage, through no fault of your own, you will be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare Drug Plan.

## What Happens To Your Current Coverage If You Decide To Join A Medicare Drug Plan?

If you do decide to join a Medicare drug plan, your SFHSS coverage will be affected. Benefits will not be coordinated with a Medicare Part D plan. If you do decide to join a Medicare drug plan and drop your SFHSS prescription drug coverage, be aware that you may not be able to get this coverage back (does not apply to active employees or dependents).

## When Will You Pay A Higher Premium (Penalty) To Join A Medicare Drug Plan?

You should also know that if you drop or lose your coverage with SFHSS and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without prescription drug coverage that's at least as good as Medicare's prescription drug coverage, your monthly premium may go up by at least 1% of the base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without coverage, your premium may consistently be at least 19% higher than the base beneficiary premium.

You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following Open Enrollment period in October to join.

## For More Information About This Notice Or Your Current Prescription Drug Coverage

Contact SFHSS at **(628) 652-4700** for further information. **NOTE:** You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, or if this coverage through SFHSS changes. You also may request a copy at any time.

## For More Information About Your Options Under Medicare Prescription Drug Coverage

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. If Medicare-eligible, you'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage, visit medicare.gov or call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help. They can be reached at (800) MEDICARE (800-633-4227). TTY users should call (877) 486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information, visit Social Security at ssa.gov or call (800) 772-1213. (TTY: (800) 325-0778).

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and whether or not you are required to pay a higher premium (a penalty). Visit sfhss.org/creditable-coverage for more details.



#### **SFUSD Benefits Office**

555 Franklin Street, 2nd Floor San Francisco, CA 94102 Tel: (415) 241-6101 Fax: (415) 241-6375

Fax: (415) 241-6 eis.sfusd.edu sfusd.edu

#### **SFHSS**

1145 Market Street, 3rd Floor San Francisco, CA 94103 Tel: (628) 652-4700 Fax: (628) 652-4701

sfhss.org

#### **SFHSS Telephone Hours**

Monday, Tuesday, Wednesday, and Friday: 9am to 12pm and 1 p.m. to 5 p.m.

Thursday: 10 a.m. to Noon and 1 p.m. to 5 p.m.

#### **Update Your Information**

For changes in address, family status, new hires, and more please visit sfhss.org/contact-us

#### **Well-Being**

1145 Market Street, 2nd floor San Francisco, CA 94103 Tel: (628) 652-4650 Fax: (628) 652-4601 well-being@sfgov.org sfhss.org/well-being

#### **Employee Assistance Program**

1145 Market Street, 2nd floor San Francisco, CA 94103 Tel: (628) 652-4600 - 24/7 Fax: (628) 652-4601 eap@sfgov.org sfhss.org/eap

#### **Health Service Board**

Attn. Board Secretary 1145 Market Street, 3rd Floor San Francisco, CA 94103

Tel: (628) 652-4646 Fax: (628) 652-4702 health.service.board@sfgov.org sfhss.org/health-service-board

#### **MEDICAL PLANS**

Health Net CanopyCare HMO (833) 448-2042 healthnet.com/sfhss

Group G0727A

Kaiser Permanente HMO (800) 464-4000

my.kp.org/ccsf

Group 888 (North CA) Group 231003 (South CA)

Blue Shield of California Trio HMO (855) 747-5800 blueshieldca.com/sfhss Group W0051448

Blue Shield of California Access+ HMO (855) 747-5800 blueshieldca.com/sfhss Group W0051448

Blue Shield of California PPO (888) 499-5532 blueshieldca.com/sfhss

Group W0051448

#### **DENTAL & VISION PLANS**

Dental enrollment is administered through the **SFUSD Benefits Office**.

Delta Dental PPO (888) 335-8227 deltadentalins.com

Group 652-0011 (monthly) Group 652-0016 (biweekly) Group 652-0012 (paraeducators)

VSP Vision Care (800) 877-7195 www.vsp.com

Group 12145878

#### **FSA**

FSA enrollment is administered through the **SFUSD Benefits Office**.

HealthEquity (FSA) (877) 924-3967 healthequity.com

#### **COBRA**

P&A Group (COBRA) (800) 688-2611 padmin.com

HealthEquity (Dental COBRA) (877) 722-2667 healthequity.com

#### LTD & GROUP LIFE INS.

LTD and Group Life Insurance are administered through the **SFUSD Benefits Office**. Please refer to the SFUSD website at **sfusd.edu** for more information.

#### OTHER AGENCIES

Pension Benefits SFERS

Employees' Retirement System Tel: (415) 487-7000 Toll Free: (888) 849-0777 mysfers.org

CalPERS (888) 225-7377 calpers.ca.gov

CaISTRS (800) 228-5453 calstrs.com

PARS (800) 540-6369 pars.org

Health Insurance Exchange Covered California (800) 300-1506 coveredca.com

#### **CCSF PAYMENT PORTAL**

To make health premium payments online, visit the City and County of San Francisco Payment Portal: sfhss.org/how-make-payment



