



HEALTH SERVICE BOARD
CITY & COUNTY OF SAN FRANCISCO

Mary Hao
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Vice President

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Art Howard
Commissioner

Gregg Sass
Commissioner

Fiona Wilson, MD
Commissioner

Abbie Yant, MA, RN
Executive Director
Health Service System

Holly Lopez
Executive Secretary

TEL (628) 652-4646
<http://www.sfhss.org/>

HEALTH SERVICE BOARD

GOVERNANCE COMMITTEE MEETING MINUTES DRAFT

Friday, December 6, 2024, 9:00 a.m.
City Hall, Room 408
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

and

VIRTUAL PRESENTATION BY Webex

Remote Meeting Access

The Health Service Board welcomes public participation during public comment periods. There will be an opportunity for the general public to comment at the beginning of the meeting and on each discussion or action item on the agenda. Each comment is limited to 3 minutes, and the Chair may, at their discretion, limit public comment to less than 3 minutes per member of the public. For those attending remotely, the Commission will hear up to 30 minutes of remote public comment total for each agenda item. Remote public comment from people who have received an accommodation due to disability will not count toward the 30-minute limit. Remote viewing may not be available due to technology outages.

Watch at 9:00 a.m. on December 6, 2024 (via [SFGovTV schedule](#))

Click the link to join the meeting – [December 6, 2024, HSB Governance Committee Meeting WebEx link](#)

Public Comment Call-In: 415-655-0001 / Access Code: 2664 619 5750 Webinar Password: 1145

Listening to the meeting via phone

1. Dial **415-655-0001** and then enter **access code 2664 619 5750**, then #
2. Enter Webinar Password: 1145, then press #
3. Press *3 to enter the Public Comment queue, and you will hear the prompt, "You have raised your hand to ask a question; please wait to speak until the host calls on you." When the system message says, "Your line has been unmuted," - **THIS IS YOUR TIME TO SPEAK.**
4. You will be muted when your time to speak has expired.

Watching the meeting on WebEx

1. Join via hyperlink [December 6, 2024 HSB Governance Committee Meeting WebEx link](#)
2. **Click on the Raise Hand Icon** to be placed in the queue to speak. A raised hand will appear next to your name. When you are unmuted in the system, a request to unmute will appear on your screen, please select unmute to speak.
3. When you are unmuted in the system, a request to unmute will appear on your screen, please select unmute to speak. Once you hear me say "Welcome Caller," you can begin speaking.
4. When your time has expired, you will be muted. Please click on the Raise Hand Icon to lower your hand.

Members of the public are encouraged to state their name clearly, although you may remain anonymous. You will hear an audible warning when you have 30 seconds remaining. When your 3 minutes have ended, you will be placed back on mute.

Best Practices when Calling in for Public Comment:

- Call from a quiet location
- Speak slowly and clearly
- Turn down any televisions or radios around you
- Address the Commission as a whole; do not address individual Commissioners

Written Public Comment

Persons unable to attend the meeting may submit written public comments regarding an agenda item. These comments will be made part of the official public record and shall be brought to the attention of the Health Service Board. Written public comments expected to be part of the official record should be submitted to the Board email, health.service.board@sfgov.org, and **received by 5 p.m. on Thursday, December 5, 2024**, before the meeting. Members can also call 628-652-4646 with any questions.

All comments received by the deadline will be forwarded to Board members, and the Board Secretary will note on the record during the specific agenda item that the Board received written public comment on that item and will include that note in the meeting minutes. In the body of your email, indicate the meeting date and the particular agenda item number. If you do not specify an agenda item, your emailed public comment will be read under general comment.

1. **CALL TO ORDER:** 9:02 a.m.

2. **ROLL CALL:**

Committee Chair, Zvanski - Present
President Mary Hao - Present
Commissioner Fiona Wilson, MD.- Present

3. **GENERAL PUBLIC COMMENT - This is an opportunity for members of the public to comment on any matter within the Board's jurisdiction that is not on the agenda, including requesting that the Board place a matter on a future agenda.**

PUBLIC COMMENT:

Fred Sanchez, a retiree with Protect Our Benefits, expressed gratitude to HSS staff for addressing the long wait time for the Blue Shield Customer Service phone line and investigating concerns regarding the relationship between John Muir Medical Center and Blue Shield.

4. **REVIEW AND APPROVE HEALTH SERVICE BOARD CONTINGENCY RESERVE POLICY 210 REVISIONS:(Action)**

[See the pdf of the HSB Contingency Reserve Policy 210 Revisions Presentation](#)

[See the pdf of the HSB Contingency Reserve Policy 210 Revisions Redlined](#)

Mike Clarke, Lead Actuary, Aon, presented the following items:

- Introduction
- Background
- Rationale for Removing Active Dental PPO Plan from Policy 210
- Recommendation for HSB action

President Hao moved to approve the recommendation to adopt the proposed language modifications with Health Service Board Contingency Reserve Policy 210 that will remove the active dental PPO plan from Policy 210. Commissioner Wilson seconded the motion.

PUBLIC COMMENT:

Fred Sanchez, a retiree with Protect Our Benefits, requested that the motion be continued until January to provide the new administration sufficient time to get up to speed and consider its necessity.

Commissioner Wilson suggested voting, knowing the actions taken today are recommendations and that there will be an opportunity for further discussion, review, and public comment next week at the full Board meeting. Chair Zvanski agreed.

VOTE: Ayes: Hao, Wilson, and Zvanski Noes: None

ACTION: The Health Service Board Governance Committee unanimously approved the proposed language modifications to Health Service Board Contingency Reserve Policy 210 that will remove the active dental PPO plan from Policy 210.

5. **REVIEW AND APPROVE THE SFHSS RULES AND SECTION 125 CAFETERIA PLAN FOR PLAN YEAR 2025 REVISIONS: (Action)**

[See the pdf of the SFHSS Rules and Cafeteria Plan PY2025 Revisions Presentation](#)

[See the pdf of the SFHSS Rules PY2025 Revisions Redlined](#)

[See the pdf of the SFHSS Cafeteria PY2025 Revisions Redlined](#)

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94103

Olga Stavinskaya-Velasquez, SFHSS Operations Manager, presented the following item:

- San Francisco Health Service System Governing Rules
 - What is a Cafeteria Plan, and why do we have one?
 - Key Requirements of the Cafeteria Plan
 - San Francisco Health Service System Rules
- Proposed Changes
 - San Francisco Health Service System Rules
 - Cafeteria Plan

Chair Zvanski asked what risks are associated with failing to comply with the Cafeteria Plan. Olga Stavinskaya-Velasquez said Employers are required to create and maintain certain plan documents that are designed to ensure that its Cafeteria Plan is compliant with applicable laws and regulations, including the benefits that are offered, who is eligible to participate, the manner of the contributions and other legal notices. This must be adopted by valid Board action and is amended in the same way. This is an annual process that we go through. She also said noncompliance with the requirements of Section 125 would risk approximately \$263,401,792 in pretax dollars for 2024.

Commissioner Hao moved to approve the SFHSS Rules and the Section 125 Cafeteria Plan. Commissioner Wilson seconded the motion.

PUBLIC COMMENT:

Fred Sanchez, a retiree with Protect Our Benefits, inquired whether there was a specific deadline for acting on the issue and suggested that it might be more appropriate to carry the matter over to the January meeting in light of the upcoming change in administration.

Executive Abbie Yant said the rules and revisions are for plan year 2025 so the Board must approve for January 1, 2025.

VOTE: Ayes: Hao, Wilson, and Zvanski Noes: None

ACTION: The Health Service Board Governance Committee unanimously approved the SFHSS Rules and the Section 125 Cafeteria Plan.

6. INITIATE PUBLIC EMPLOYEE EVALUATION OF SFHSS EXECUTIVE DIRECTOR 2024: (Action)

[See pdf of the Performance Evaluation of SFHSS Executive Director 2024 Timeline](#)

[See pdf of the Performance Evaluation of SFHSS Executive Director 2024](#)

Holly Lopez, Board Secretary, presented the following items:

- Name of Employee and Position: Abbie Yant, SFHSS Executive Director
- HSB Performance Evaluation: Rating Scale, Areas to address, Self-Assessment, Evaluators
- HSB Performance Evaluation Timeline

Holly Lopez noted that in past years, the evaluation timeline began at the end of December, and we're looking to close out this year, give the Board a break, and then refocus and complete it by the end of January 2025.

Commissioner Wilson asked if the evaluation format is the same as in prior years. Holly Lopez said it is. She said the Board reviews the Policies and Terms of Reference at least every three years, but this year does not require a deep review or changes.

Commissioner Hao moved to initiate the public employee evaluation of the SFHSS Executive Director for 2024. Commissioner Wilson seconded the motion.
PUBLIC COMMENT: None

VOTE: Ayes: Hao, Wilson, and Zvanski Noes: None

ACTION: The Health Service Board Governance Committee unanimously approved initiating the San Francisco Health Service System Public Employee Performance evaluation and timeline.

7. INITIATE ANNUAL HEALTH SERVICE BOARD SELF-EVALUATION: (Action)

[See the pdf of the HSB Self-Evaluation for Plan Year 2024 Timeline](#)

[See the pdf of the HSB Self-Evaluation for Plan Year 2024](#)

Holly Lopez, Board Secretary, presented the following items:

- HSB Self-Evaluation for Plan Year 2024 Timeline
- HSB Self-Evaluation for Plan Year 2024: Rating score, Sections to

Holly Lopez noted that in past years, the evaluation timeline began at the end of December, and we're looking to close out this year, give the Board a break, and then refocus and complete it by the end of January 2025.

Commissioner Wilson suggested the year be changed in question 37 to read "Please rate the following Education Topics for 2025. She suggested question number 39 language be changed from "report" to "estimate" so the final question reads " Please estimate how many self-study hours you have completed between January-December 2024." She also suggested that question number 41 be changed to ask commissioners to estimate how many hours they had participated in conferences.

Commissioner Wilson moved to initiate the Health Service Board's annual Self-Evaluation and timeline for Plan Year 2024 with proposed modifications. Commissioner Hao seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Hao, Wilson, and Zvanski Noes: None

ACTION: The Health Service Board Governance Committee unanimously approved the initiation of the Health Service Board's annual Self-Evaluation and timeline for Plan Year 2024 with proposed modifications.

8. ADJOURNMENT:

Health Service Board and Health Service System Website: <http://www.sfhss.org>

Summary of Health Service Board Rules Regarding Public Comment

- a. There will be an opportunity for general public comment at the beginning of the meeting, and there will be an opportunity to comment on each discussion or action item on the agenda. A member may comment on any matter within the Board's jurisdiction as designated on the agenda.
- b. A member of the public has up to three (3) minutes to make pertinent public comments; the Chair has the discretion to limit public comment to less than 3 minutes per member of the public.
- c. Public comment can be given in-person, remotely, or written.
- d. Members may submit their comments by email to health.service.board@sfgov.org by 5 p.m. the day before the meeting start time. These comments will be made part of the official public record and shall be brought to the attention of the Health Service Board. All comments received by the deadline will be forwarded to Board members and the Board Secretary will note on the record during the specific agenda item that the Board received written public comment on that item, and will include that note in the meeting minutes. In the subject line of your email, indicate the meeting date and the specific agenda item number. If you do not specify an agenda item, your emailed public comment will be read under general comment.
- e. Remote public comment from people who have received accommodation due to disability will not count toward the 30-minute limit.

Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils, and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at <http://www.sfgov.org/sunshine>.

Summary of Health Service Board Rules Regarding Cell Phones and Pagers

The ringing and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at Health Service Board and committee meetings. The Chair of the meeting may order the removal of any person(s) in violation of this rule from the meeting room. The Chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule. The complete rules are outlined in Chapter 67A of the San Francisco Administrative Code.

Disability Access and Accommodation

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are #42 Downtown Loop and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex. Accessible seating for persons with disabilities (including those using wheelchairs) will be available. To obtain a disability-related modification or accommodation, including auxiliary aids or services, to participate in the meeting, please contact Holly Lopez, at 628-652-4646 at least 48 hours before the meeting, except for Monday meetings, for which the deadline is 4:00 pm the previous Friday.

City Hall Room 416 is wheelchair accessible. There are elevators and accessible restrooms located on every floor. **Wheelchair-accessible entrances are located on Van Ness Avenue and Grove Street. Please note the wheelchair lift at the Goodlett Place/Polk Street is temporarily not available.** After multiple repairs that were followed by additional breakdowns, the wheelchair lift at the Goodlett/Polk entrance is being replaced for improved operation and reliability. We anticipate having a functioning lift after the completion of construction in May 2025.

This meeting will be broadcast and captioned on SFGovTV. Remote public participation is available upon request for individuals who cannot attend in person due to disability. Making a request to participate remotely no later than one (1) hour prior to the start of the meeting helps ensure the availability of the meeting link. Sign Language Interpretation is also available upon request. If requesting remote Sign Language Interpretation, please submit an accommodation request a minimum of 4 business hours prior to the start of the meeting. Allowing a minimum of 48 business hours for all other accommodation requests (for example, for other auxiliary aids and services) helps ensure availability. To request an accommodation, please contact Holly Lopez, holly.lopez@sfgov.org, 628-652-4646.

To access the meeting remotely as an accommodation, please use [December 6, 2024 HSB Governance Committee Meeting WebEx link](#) or call 415-655- 0001. Please find instructions at the beginning of this agenda for how to use WebEx for the purposes of remote public comment.

Sensitivity to Chemical-based Products

To assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity, or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

Location of Materials

If any materials related to an item on this agenda have been distributed to the Health Service Board after the distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Holly Lopez at 628-652-4646 or email holly.lopez@sfgov.org. The following email has been established to contact all members of the Health Service Board: health.service.board@sfgov.org.

Lobbyist Registration and Reporting Requirements

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site www.sfgov.org/ethics.

Chat GPT Generative AI was used to summarize and clarify discussion points in the meeting minutes.