



HEALTH SERVICE BOARD

CITY & COUNTY OF SAN FRANCISCO

DATE: March 6, 2026

TO: Mary Hao, President, and Members of the Health Service Board

FROM: Holly Lopez, Health Service Board Secretary

RE: 2025 Board Education Report and Education Plan for 2026

Overview:

The HSB Education Policy outlines educational practices and reporting expectations for Commissioners throughout each calendar year. The SFHSS leadership team seeks to provide diverse educational opportunities that support the Commissioners in acquiring the knowledge they need to effectively carry out their duties in alignment with the 2023-2025 Strategic Pla. The following tables list educational sessions, training, and self-study attended by each Commissioner.

Education Experiences	Commissioners
January 9, 2025 Rates and Benefits Annual Process and Cycle Abbie Yant, SFHSS- Executive Director Mike Clarke, Aon- Lead Actuary	Cremen, Guevara, Hao, Vallejo, Wilson
February 13, 2025 Healthcare Cost Trend Influencers Update Mike Clarke, Aon- Lead Actuary	Cremen, Dorsey, Guevara, Hao, Howard, Vallejo, Wilson
August 14, 2025 Health Insurance Portability and Accountability Act (HIPAA) Rin Coleridge, SFHSS- Chief Operations and Experience Officer	Cremen, Guevara, Hao, Howard Vallejo, Wilson
September 11, 2025 Fiduciary Training Chris Sears, Ice Miller- Legal Counsel	Dorsey, Guevara, Hao, Howard, Vallejo, Wilson

Self-Study Education Hours in 2025

Self-Study	Total Hours
Cremen	30
Sup. Dorsey	2
Guevara	40
Hao	20
Howard	10
Vallejo	80
Wilson	50

Conference	Total Hours
Guevara	4
Wilson	8

City-Wide and SFHSS-Required Training

Required Training for Commissioners included:

1. Bystander Training (11 minutes)
2. Citywide Violence Prevention (2 hours of training)
3. Cybersecurity Training 24/25
4. Equitable, Fair, and Respectful Workplace (35 Minutes)
5. HIPAA Training (20 minutes)
6. Introduction to Implicit Bias (26 minutes)
7. Ethics and Sunshine Training for Form 700
8. Whistle Blower Training (6 minutes)

Requested Topics for 2026

The Commissioners and SFHSS leadership partner each year to provide educational opportunities that enhance continuous learning. The Education Plan guides the SFHSS Leadership team in creating a list of educational topics, offering educational resources, and delivering Subject Matter Expert (SME) presentations to the Board throughout the year. Commissioners completed the annual Board Education survey to request topics for 2026.

- The role of AI in provider decision making. For example- WISeR (Wasteful and Inappropriate Service Reduction) model
- More Fiduciary responsibilities.
- Intro to AI potential in the health insurance and healthcare space. A wide topic, but it would be important for us as a Board to understand its current use (by payors), and its future potential use to improve care and lower costs.
- Education to better understand the relationship between Medicare and our insurance providers.
- Effects on healthcare costs as a result of using drugs for off-label use (e.g., GLP-1s) and strategies to address.
- Update on new or revised State or Federal regulation changes to healthcare coverages.

Education Resources

The Commissioners have access to various educational resources, including the SFHSS website. The SFHSS website now houses multiple educational resources and reports, allowing Commissioners access any time on the SFHSS webpage [Health Service Board Education](#).