



**SAN FRANCISCO  
HEALTH SERVICE SYSTEM**  
Affordable, Quality Benefits & Well-Being

**ADDENDUM NO. 7**

**Request for Proposals for Active Dental PPO Plan (ASO-PPO) for  
Plan Year 2027 (RFPQHSS2025.B2)**

March 24, 2026

**REQUEST FOR PROPOSALS FOR**

**Active Self-Funded Dental PPO Plan for Plan Year 2027 (RFPQHSS2025.B2)**

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[mike.clarke@aon.com](mailto:mike.clarke@aon.com)**

This Addendum is being issued to provide clarifications to questions pertaining to this Request for Proposals (RFP).

Please review the terms of the RFP and this Addendum carefully. If there are any inconsistencies between the RFP (issued December 9, 2025) and the terms of this Addendum No. 7, then the terms of this Addendum No. 7 shall prevail.

## **A. Questions and Responses**

- 1. Please confirm when Respondents will receive additional information for the oral interview.**

### **SFHSS Response:**

Each Respondent will be provided with additional information, which may include, but not be limited to question(s) and/or prompt(s), via email exactly one (1) week prior to their scheduled oral interview time. For example, if a Respondent has a scheduled interview date and time for Monday at 10:00am (PT), SFHSS will send any additional information via email by or before 10:00am (PT) the prior Monday.

Respondents are asked to please confirm receipt of any additional information and/or materials. All RFP Respondents will receive the same information, materials, and strictly enforced time limitations.

- 2. Please confirm Open Enrollment dates for 2026 if available.**

### **SFHSS Response:**

Open Enrollment (or “OE”) typically lasts for a period of three (3) weeks in October, and the exact dates for 2026 will be released in the coming months. For the purposes of this procurement, Respondents can simply refer to the Open Enrollment period generally in their responses and consider the first day of Open Enrollment as October 1<sup>st</sup>.

- 3. If a Respondent will be using presentation aids and/or referencing attachments, should these be provided to SFHSS prior to the oral interview?**

### **SFHSS Response:**

Yes. Respondents are advised to email any slides, documents, and/or other materials that will be referenced during the oral interview at least one (1) day prior to their scheduled date and time. Please send all files to [william.kudenov@sfgov.org](mailto:william.kudenov@sfgov.org) and [patrick.chang@sfgov.org](mailto:patrick.chang@sfgov.org) within the 1-day threshold noted above. Any oral interview slides, documents, and/or other materials sent by Respondents will be distributed to the evaluation panel to support their evaluation of the oral interview.

**4. Does SFHSS have a preference for when or how a Respondent introduces their presenters?**

**SFHSS Response:**

No. All RFP Respondents will receive the same oral interview format and strictly enforced time limitations. This includes time periods set to be open format on any topic(s) or subject(s) of Respondent's choosing.

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