



HEALTH SERVICE BOARD

CITY & COUNTY OF SAN FRANCISCO

Mary Hao
President

Art Howard
Vice President

Jack Cremen
Commissioner

Supervisor Matt Dorsey
District 6
Commissioner

Diana Guevara
Commissioner

Gus Vallejo
Commissioner

Fiona Wilson, MD
Commissioner

Rey Guillen
Executive Director
Health Service System

Holly Lopez
Executive Secretary

TEL (628) 652-4646
<http://www.sfhss.org/>

HEALTH SERVICE BOARD

MEETING MINUTES

Thursday, March 12, 2026, 1:00 p.m.
City Hall, Room 416
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

and

VIRTUAL PRESENTATION BY SFGOV TV and Webex

Remote Meeting Access

The Health Service Board welcomes public participation during public comment periods. There will be an opportunity for the public to comment at the beginning of the meeting and on each discussion or action item on the agenda. Each comment is limited to 3 minutes, and the Chair may, at their discretion, limit public comment to less than 3 minutes per member of the public. For those attending remotely, the Commission will hear up to 30 minutes of remote public comment total for each agenda item. Remote public comment from people who have received an accommodation due to disability will not count toward the 30-minute limit. Remote viewing may not be available due to technology outages.

Watch at 1:00 p.m. on March 12, 2026 (via [SFGovTV schedule](#))

Click the link to join the meeting – [March 12, 2026 HSB Regular Meeting WebEx link](#)

Public Comment Call-In: 415-655-0001 / Access Code: 2660 255 1404 Webinar Password: 1145

Listening to the meeting via phone

1. Dial **415-655-0001** and then enter **access code** 2660 255 1404#, then # again
2. Press *3 to enter the Public Comment queue, and you will hear the prompt, “You have raised your hand to ask a question; please wait to speak until the host calls on you.” When the system message says, “Your line has been unmuted,” - **THIS IS YOUR TIME TO SPEAK.**
3. You will be muted when your time to speak has expired.

Watching the meeting on WebEx

1. Join via hyperlink [March 12, 2026 HSB Regular Meeting WebEx link](#)
2. Webinar Password: 1145
3. **Click on the Raise Hand Icon** to be placed in the queue to speak. A raised hand will appear next to your name. When you are unmuted in the system, a request to unmute will appear on your screen, please select unmute to speak.
4. When you are unmuted in the system, a request to unmute will appear on your screen, please select unmute to speak. Once you hear me say “Welcome Caller,” you can begin speaking.
5. When your time has expired, you will be muted. Please click on the Raise Hand Icon to lower your hand.

Members of the public are encouraged to state their name clearly, although you may remain anonymous. You will hear an audible warning when you have 30 seconds remaining. When your 3 minutes have ended, you will be placed back on mute.

Best Practices when Calling in for Public Comment:

- Call from a quiet location
- Speak slowly and clearly
- Turn down any televisions or radios around you
- Address the Commission as a whole; do not address individual Commissioners

Written Public Comment

Persons unable to attend the meeting may submit written public comments regarding an agenda item. These comments will be made part of the official public record and shall be brought to the attention of the Health Service Board. Written public comments expected to be part of the official record should be submitted to the Board email, health.service.board@sfgov.org and **received by 4 p.m. on Wednesday, March 11, 2026**, before the meeting. Members can also call 628-652-4646 with any questions.

All comments received by the deadline will be forwarded to Board members, and the Board Secretary will note on the record during the specific agenda item that the Board received written public comment on that item and will include that note in the meeting minutes. In the body of your email, indicate the meeting date and the particular agenda item number. If you do not specify an agenda item, your emailed public comment will be read under general comment.

1. **CALL TO ORDER:** 1:00 p.m.

2. **ROLL CALL:**

President Mary Hao- Excused
Vice President Art Howard- Present
Commissioner John Cremen- Present
Supervisor Matt Dorsey- Present, arrived at 2:08 p.m.
Commissioner Diana Guevara- Excused
Commissioner Gus Vallejo- Present
Commissioner Fiona Wilson, MD.- Present

3. **GENERAL PUBLIC COMMENT - This is an opportunity for members of the public to comment on any matter within the Board's jurisdiction that is not on the agenda, including requesting that the Board place a matter on a future agenda.**

PUBLIC COMMENT:

REGULAR BOARD MEETING MATTERS

4. **APPROVAL (with possible modifications) OF THE MINUTES OF THE MEETINGS SET FORTH BELOW: (Action)**

[See pdf of the February 12, 2026, HSB Regular Meeting Minutes Draft to be Approved](#)

Commissioner Wilson moved to approve the Health Service Board February 12, 2026 Regular Meeting Minutes. Commissioner Cremen seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Howard, Vallejo, and Wilson Noes: None

ACTION: The Health Service Board unanimously approved the Health Service Board February 12, 2026 Regular Meeting Minutes.

5. **PRESIDENT'S REPORT: (Discussion)**

No report this month.

6. **DIRECTOR'S REPORT: (Discussion)**

Presented by Rey Guillen, SFHSS Executive Director

[See pdf of March 12, 2026, Director's Report](#)

[See pdf of March 12, 2026, Director's Report presentation](#)

Rey Guillen, SFHSS Executive Director presented the following items:

- RFP Update: Active Dental
- Black-Out Periods Continue
- Follow-Ups from February Health Service Board Meeting
- KPMR enrollment
- Personnel Updates

- Operations Updates

No Board discussion.

PUBLIC COMMENT:

Tim O'Brien, Secretary-Treasurer, Retired Firefighters and Spouses Association, asked about the impact of discontinuing the Kaiser Permanente Multi-Region healthcare plan for members in Hawaii and Oregon and how the change would affect their healthcare.

7. SFHSS FINANCIAL REPORT AS OF JANUARY 31, 2026: (Discussion)

[See pdf of SFHSS Financial Report as of January 31, 2026, memo](#)

[See pdf of SFHSS Financial Report as of January 31, 2026, presentation](#)

Teresa Tan, SFHSS Chief Financial and Affordability Officer presented the following items:

- SFHSS Financial Report Highlights
 - Employee Benefit Trust Fund
 - Healthcare Sustainability Fund
 - General Fund Administrative Budget

No Board discussion

PUBLIC COMMENT: None

8. REVIEW AND APPROVE STAFF RECOMMENDATION FOR THE REQUEST FOR PROPOSAL FOR FSA, COBRA, AND AB528 ADMINISTRATION EFFECTIVE JANUARY 2027 THROUGH DECEMBER 2031: (Action)

[See pdf of Staff Recommendation for the Request for Proposal \(RFP\) for FSA, COBRA, and AB528 Administration Effective January 2027-2031](#)

Patrick Chang, SFHSS Principal Administrative Analyst, presented the following items:

- Staff Recommendation for Health Service Board Action
- Roles and Responsibilities
- Goals, Objectives, and Outcomes
- RFP Process, Scoring Criteria, and Minimum Qualifications
 - Non-Financial, Oral Interview, and Financial Scores
 - Annualized Fees by Respondent
 - Comparison of Service Costs
- Recommendation Summary
- Staff Recommendation for Health Service Board Action

Commissioner Wilson noted that keeping the same vendor at a better price minimized disruption, adding that the lack of turnover was an important benefit not reflected in the numbers.

Commissioner Cremen asked why both firms appeared to have performed poorly in the oral interviews and requested clarification on how the interviews went. Patrick Chang explained that the oral interview scores reflected differences in how the vendors responded, noting that the incumbent could speak to certain areas more effectively, while the other vendor was unable to provide the detailed information the evaluation panel was seeking.

Commissioner Cremen moved to approve staff recommendation for the P&A Administrative Services to continue serving as the third-party administrator for Healthcare Flexible Spending Account, Dependent Care Account, Flexible Spending Account, COBRA, and AB 528 services for our applicable members of the San Francisco Health Service System, effective January 2027 through December 2031. Commissioner Wilson seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Howard, Vallejo, and Wilson Noes: None

ACTION: The Health Service Board unanimously approved the P&A Administrative Services to continue serving as the third-party administrator for Healthcare Flexible Spending Account, Dependent Care Account, Flexible Spending Account, COBRA, and AB 528 services for our applicable members of the San Francisco Health Service System, effective January 2027 through December 2031.

RATES AND BENEFITS

9. PRESENTATION OF THE RATES AND BENEFITS CALENDAR FOR THE PLAN YEAR 2027: (Discussion)

[See pdf of Rates and Benefits Calendar for the Plan Year 2027](#)

No Board discussion.

PUBLIC COMMENT: None

10. REVIEW AND APPROVE 10 COUNTY 2026 SURVEY RESULTS FOR 2027 PLAN YEAR RATES BOARD EDUCATION: (Action)

[See pdf of 10-County 2026 Survey Results for 2027 Plan Year Rates](#)

[See pdf of 10-County 2026 Survey Results for 2027 Plan Year Rates presentation](#)

Teresa Tan, SFHSS Chief Financial and Affordability Officer presented the following items:

- Staff Recommendation

No Board discussion.

Commissioner Cremen moved to approve the 2026 10-county survey results for the 2027 plan year rates. Commissioner

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Howard, Vallejo, and Wilson Noes: None

ACTION: The Health Service Board unanimously approved the 2026 10-county survey results for the 2027 plan year rates.

11. REVIEW SELF-FUNDED AND FLEX-FUNDED HEALTH PLANS 2025 EXPERIENCE: (Discussion)

[See pdf of Self-funded and Flex-Funded Health Plans 2025 Experience](#)

Mike Clarke, Lead Actuary-Aon presented the following items:

- Today's 2025 Plan Experience Information—Background
- Financial Experience Results — Non-Medicare BSC HMO Plans
- Financial Experience Results — Non-Medicare HN CanopyCare HMO Plan
- Financial Experience Results — Non-Medicare BSC PPO Plan
- Financial Experience Results — Delta Dental Active Employee Dental PPO Plan

Commissioner Wilson thanked Mike for the thorough presentation and noted that rising costs were expected, so the information did not surprise her.

PUBLIC COMMENT: None

12. REVIEW AND APPROVE HEALTH NET CANOPYCARE FLEX FUNDED HMO 2027 STABILIZATION RESERVE: (Action)

[See pdf of Health Net CanopyCare Flex Funded HMO 2027 Stabilization Reserve](#)

Mike Clarke, Lead Actuary-Aon presented the following items:

- Recommendation for HSB Action
- Introduction—Health Plan Reserves Background
- Rate Stabilization Calculation Introduction
- Expected Versus Actual Assessment for 2025 Plan Year
- Health Net CanopyCare HMO Plan 2025 Plan Year Reconciliation
- 2027 Rate Stabilization Recommended Action for Health Net CanopyCare Flex Funded HMO Plan
- Recommendation for HSB Action

No Board discussion.

Commissioner Cremen moved to approve the use of one-third of the December 31, 2025, stabilization fund balance in plan year 2027 plan rates to apply proportionately between active employees and non-Medicare retirees as follows: Health Net CanopyCare HMO plan: apply a Surplus amount of \$445,000 (or one-third of \$1,335,000) towards buy-down of rates across all rating tiers for plan year 2027. Commissioner Wilson seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Dorsey, Howard, Vallejo, and Wilson

Noes: None

ACTION: The Health Service Board unanimously approved the use of one-third of the December 31, 2025, stabilization fund balance in plan year 2027 plan rates to apply proportionately between active employees and non-Medicare retirees as follows: Health Net CanopyCare HMO plan: apply a Surplus amount of \$445,000 (or one-third of \$1,335,000) towards buy-down of rates across all rating tiers for plan year 2027.

13. REVIEW AND APPROVE SELF-FUNDED ACTIVE DENTAL PPO 2027 STABILIZATION RESERVE: (Action)

[See pdf of Self-Funded Active Dental PPO 2027 Stabilization Reserve](#)

Mike Clarke, Lead Actuary-Aon presented the following items:

- Recommendation for HSB Action Self-Funded Active Dental PPO Plan
- Introduction—Health Plan Reserves Background
- Rate Stabilization Calculation Introduction
- Impact of Historical Experience on Rate Stabilization Reserve
- 2025 Experience Assessment, Expected Versus Actual
- Active Dental PPO Plan 2025 Plan Year Reconciliation
- Today’s Recommendation—Active Dental PPO Plan

No Board discussion.

Commissioner Wilson moved to approve the use of one-third of the December 31, 2025, stabilization fund balance in plan year 2027 active dental PPO plan rates as follows: Approve use of one-third of the December 31, 2025, stabilization reserve Surplus, or \$1,358,000 (one-third of \$4,075,000), to be applied towards buydown across all rating tiers for the Delta Dental active employee PPO plan for plan year 2027. Commissioner Vallejo seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Dorsey, Howard, Vallejo, and Wilson Noes: None

ACTION: The Health Service Board unanimously approved the use of one-third of the December 31, 2025, stabilization fund balance in plan year 2027 active dental PPO plan rates as follows: Approve use of one-third of the December 31, 2025, stabilization reserve Surplus, or \$1,358,000 (one-third of \$4,075,000), to be applied towards buydown across all rating tiers for the Delta Dental active employee PPO plan for plan year 2027.

REGULAR BOARD MEETING MATTERS

14. REVIEW AND APPROVE SFHSS 2025 ANNUAL REPORT: (Action)

[See pdf of SFHSS 2025 Annual Report](#)

[See pdf of SFHSS 2025 Annual Report Summary Presentation](#)

SFHSS Executive Director Guillen, and presented by Jessica Shih, SFHSS Communications Director presented the following items:

- Who We Are
- Key Accomplishments
 - Enhanced Financial Protection: SFHSS Partners with NYL
 - Implemented PCP Selection During Open Enrollment
 - Expanded SFHSS Office Hours for Walk-Ins
 - Increased Mental Health Education for Our Members
 - Increased Well-Being Efforts Through Well-Being Champions

- Improving Member Experience Through Data Driven Insights

Supervisor Dorsey expressed gratitude on behalf of Mid-Market and Civic Center residents for the expanded hours and walk-in access, noting that the neighborhood had faced significant harms during the pandemic and appreciated the department's efforts to support its economic recovery.

Vice President Howard thanked the team for their efforts, praised the collaboration with the Police Department and Well-Being Champions, and noted that the program improved each year.

Commissioner Wilson moved to approve the San Francisco Health Service System 2025 Annual Report. Commissioner Cremen seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Dorsey, Howard, Vallejo, and Wilson Noes: None

ACTION: The Health Service Board unanimously approved the San Francisco Health Service System 2025 Annual Report.

15. SFHSS 2025 DEMOGRAPHICS REPORT: (Discussion):

Presented by Rin Coleridge, SFHSS Chief Operating and Experience Officer

DOCUMENTS ATTACHED:

[See pdf of SFHSS 2025 Demographics Report](#)

Rin Coleridge, SFHSS Chief Operating and Experience Officer, presented the following items:

- Key Observations –
 - Medical Enrollment
 - SFHSS Members – All Lives
 - Dental & Vision
 - Employer Paid Life Insurance
 - Healthcare & Dependent Care FSA
 - Voluntary Benefits
 - Prop B and Retirees Rates Key Observations – Prop B and Retirees Rates
 - SF Open Data - Home of the SFHSS Demographics Report
 - DataSF Webpage Demonstration
 - SFHSS Demographics Report Webpage

No Board discussion.

PUBLIC COMMENT: None

16. REPORTS AND UPDATES FROM CONTRACTED HEALTH PLAN REPRESENTATIVES: (Discussion)

Julie Brady, Kaiser Permanente, Medicare retirees, announced that she was transitioning to a new role at Kaiser Permanente and introduced Zared Castillo as the new representative serving HSS Medicare retirees. Zared Castillo introduced himself and said he was honored and excited to continue supporting the retirees.

PUBLIC COMMENT:

Teresa Palmer MD, geriatrician and City Retiree, expressed concern that Kaiser retirees were being placed in nursing homes outside their home counties, creating hardship for patients and families. She emphasized the need for HSS to require health plans to provide data on out-of-county nursing home transfers. She asked why Kaiser was not contracting with local facilities such as Laguna Honda, Chinese Hospital, and the Jewish Home to keep San Franciscans closer to home. She urged HSS to obtain this data, noting it would help retirees and the broader community.

Tim O'Brien, Secretary-Treasurer, Retired Firefighters and Spouses Association, asked why Kaiser had provided a report while Blue Shield had not, noting that both were contracted health plans. The Vice President explained that presenting was optional, and Blue Shield was not required to provide a report. (Asked during Agenda item #17 but part of this item for the record.)

BREAK: 2:51-3:00 p.m.

GOVERNANCE COMMITTEE MEETING MATTERS

Governance Chair Wilson said that the Governance Committee had met the prior week and approved the items being reviewed today for the full Board. She noted that they would go through each agenda item one by one, that the slides were available, and assumed that members had already reviewed the materials so there was no need to present. She added that she might spend a bit more time on one item but would keep the discussion efficient.

17. REVIEW AND APPROVE THE 2025 ANNUAL BOARD SELF-EVALUATION REPORT

DRAFT: (Action)

[See pdf of 2025 Annual Board Self-Evaluation Report](#)

[See pdf of 2025 Annual Board Self-Evaluation Report presentation](#)

The report included the following items:

- The Process & Self-Evaluation Areas
- Executive Summary Highlights
- Results of Board Performance Evaluation
- Areas for Improvement from the 2025 Evaluation
- Conclusion: Areas to Focus for 2026
- Recommendation

No Board discussion.

Vice President Howard moved to approve the 2025 Annual Board Self-Evaluation Report. Supervisor Dorsey seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Dorsey, Howard, Vallejo, and Wilson

Noes: None

ACTION: The Health Service Board unanimously approved the 2025 Annual Board Self-Evaluation Report.

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94103

18. REVIEW AND APPROVE THE 2025 BOARD EDUCATION REPORT AND EDUCATION PLAN FOR 2026 DRAFT: (Action)

[See pdf of 2025 Board Education Report and Education Plan for 2026](#)

[See pdf of 2025 Board Education Report and Education Plan for 2026 Presentation](#)

[HSB 2026 Education Plan Approved](#)

The report and plan included the following items:

- Education Report
 - Education Experiences Offered in 2025
 - Self-Study Education Hours in 2025
 - Commissioner City Wide and SFHSS Required Trainings
 - Requested Topics for 2026
 - Recommendation
- Education Plan for 2026
 - Board Education Plan and the SFHSS Strategic Goals
 - Health Service Board Education Goals
 - Health Service Board Educational Methods and Support
 - Annual Reporting

No Board discussion.

Vice President Howard moved to approve the 2025 Board Education Report and Education Plan for 2026. Commissioner Cremen seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Dorsey, Howard, Vallejo, and Wilson

Noes: None

ACTION: The Health Service Board unanimously approved the 2025 Board Education Report and Education Plan for 2026.

19. REVIEW AND APPROVE PROCESS TO REVIEW CURRENT EVALUATION TOOLS FOR THE SELF-EVALUATION AND THE EMPLOYEE PERFORMANCE EVALUATION: (Discussion)

[See pdf of HSB Process and Timeline to Review the Annual Evaluation Tools](#)

Chair Wilson noted that the Governance Committee had discussed improving the commission's survey tool, particularly to modernize it and simplify questions that members struggled to answer. She requested that Committee meet and return with an updated annual evaluation tool for commission members.

No Board discussion.

PUBLIC COMMENT: None

20. VOTE ON WHETHER TO HOLD CLOSED SESSION TO REVIEW AND APPROVE THE ANNUAL EMPLOYEE PERFORMANCE EVALUATION REPORT: (Action)

Vice President Howard moved to hold a closed session to review and approve the annual performance evaluation report. Commissioner Cremen seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Dorsey, Howard, Vallejo, and Wilson Noes: None

ACTION: The Health Service Board unanimously approved holding a closed session to review and approve the annual performance evaluation report.

GOVERNMENT CODE SECTION 54957 (B)(1) AND SAN FRANCISCO ADMINISTRATIVE CODE 67.10(B): PUBLIC EMPLOYEE PERFORMANCE EVALUATION

21. REVIEW AND RECOMMEND THE 2025 ANNUAL EMPLOYEE PERFORMANCE EVALUATION REPORT DRAFT: (Action)

Presented by Holly Lopez, Board Secretary

Employee and Position: Rey Guillen, SFHSS Executive Director

DOCUMENTS ATTACHED: 2025 Annual Employee Performance Evaluation Report DRAFT

PUBLIC COMMENT:

ACTION:

RECONVENE IN OPEN SESSION

Closed Session for approximately 27 minutes.

22. POSSIBLE REPORT ON ACTION TAKEN IN CLOSED SESSION (Government Code Section 54957.1 and San Francisco Administrative Code Section 67.12(b): (Action)

Supervisor Dorsey moved to not report on any action taken in Closed Session. Commissioner Cremen seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Dorsey, Howard, Vallejo, and Wilson Noes: None

ACTION: The Health Service Board unanimously approved not to report any action taken in our Closed Session.

23. VOTE TO ELECT WHETHER TO DISCLOSE ANY OR DISCUSSION HELD IN CLOSED SESSION: (San Francisco Administrative Code Section 67.12(a)): (Action)

Commissioner Cremen moved to not disclose any of the material we discussed in Closed Session. Commissioner Vallejo seconded the motion.

PUBLIC COMMENT: None

VOTE: Ayes: Cremen, Dorsey, Howard, Vallejo, and Wilson Noes: None

ACTION: The Health Service Board unanimously approved not to disclose any of the material we discussed in our Closed Session.

24. ADJOURNMENT: 3:43 p.m.

Health Service Board and Health Service System Website: <https://www.sfhss.org/>

Summary of Health Service Board Rules Regarding Public Comment

1. There will be an opportunity for public comment at the beginning of the meeting, and there will be an opportunity to comment on each discussion or action item on the agenda. A member may comment on any matter within the Board's jurisdiction as designated on the agenda.
2. A member of the public has up to three (3) minutes to make pertinent public comments; the Chair has the discretion to limit public comment to less than 3 minutes per member of the public.
3. Public Comment can be given in-person, remotely, or written.
4. Members may submit their comments by email to health.service.board@sfgov.org by 5 p.m. the day before the meeting start time. These comments will be made part of the official public record and shall be brought to the attention of the Health Service Board. All comments received by the deadline will be forwarded to Board members and the Board Secretary will note on the record during the specific agenda item that the Board received written public comment on that item and will include that note in the meeting minutes. In the subject line of your email, indicate the meeting date and the specific agenda item number. If you do not specify an agenda item, your emailed public comment will be read under general comment.
5. Remote public comment from people who have received accommodation due to disability will not count toward the 30-minute limit.

Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils, and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at <http://www.sfgov.org/sunshine>.

Summary of Health Service Board Rules Regarding Cell Phones and Pagers

The ringing and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at Health Service Board and committee meetings. The Chair of the meeting may order the removal of any person(s) in violation of this rule from the meeting room. The Chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule. The complete rules are outlined in Chapter 67A of the San Francisco Administrative Code.

Disability Access and Accommodation

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are #42 Downtown Loop and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex. Accessible seating for persons with disabilities (including those using wheelchairs) will be available. To obtain a disability-related modification or accommodation, including auxiliary aids or services, to participate in the meeting, please contact Holly Lopez, at 628-652-4646 at least 48 hours before the meeting, except for Monday meetings, for which the deadline is 4:00 pm the previous Friday.

City Hall Room 416 is wheelchair accessible. There are elevators and accessible restrooms located on every floor. **Wheelchair-accessible entrances are located on Van Ness Avenue and Grove Street. Please note the wheelchair lift at the Goodlett Place/Polk Street is temporarily not available.** After multiple repairs that were followed by additional breakdowns, the wheelchair lift at the Goodlett/Polk entrance is being replaced for improved operation and reliability. We anticipate having a functioning lift after the completion of construction in May 2025.

This meeting will be broadcast and captioned on SFGovTV. Remote public participation is available upon request for individuals who cannot attend in person due to disability. Making a request to participate remotely no later than one (1) hour prior to the start of the meeting helps ensure the availability of the meeting link. Sign Language Interpretation is also available upon request. If requesting remote Sign Language Interpretation, please submit an accommodation request a minimum of 4 business hours prior to the start of the meeting. Allowing a minimum of 48 business hours for all other accommodation requests (for example, for other auxiliary aids and services) helps ensure availability. To request an accommodation, please contact Holly Lopez, holly.lopez@sfgov.org, 628-652-4646.

To access the meeting remotely as an accommodation, please use [March 12, 2026 HSB Regular Meeting WebEx link](#) or call 415-655- 0001. Please find instructions at the beginning of this agenda for how to use WebEx for the purposes of remote public comment.

Sensitivity to Chemical-based Products

To assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity, or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

Location of Materials

If any materials related to an item on this agenda have been distributed to the Health Service Board after the distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Holly Lopez at 628-652-4646 or email holly.lopez@sfgov.org. The following email has been established to contact all members of the Health Service Board: health.service.board@sfgov.org.

Lobbyist Registration and Reporting Requirements

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site <https://sfethics.org/>

ChatGPT and Microsoft CoPilot AI were used to summarize and clarify discussion points in the agenda.