



Key Contacts

SFHSS

1145 Market Street, 3rd Floor
San Francisco, CA 94103

Tel: (628) 652-4700

Fax: (628) 652-4701

sfhss.org

SFHSS Telephone Hours

Monday, Tuesday, Wednesday,
and Friday: 9 a.m. to Noon and
1 p.m. to 4:30 p.m.

Thursday: 10 a.m. to Noon and
1 p.m. to 4:30 p.m.

Update Your Information

For changes in address, family
status, new hires, and more
please visit sfhss.org/contact-us

Well-Being

1145 Market Street, 3rd floor
San Francisco, CA 94103

Tel: (628) 652-4650

Fax: (628) 652-4601

well-being@sfgov.org

sfhss.org/well-being

Health Service Board

Attn. Board Secretary

1145 Market Street, 3rd Floor
San Francisco, CA 94103

Tel: (628) 652-4646

Fax: (628) 652-4702

health.service.board@sfgov.org

sfhss.org/health-service-board

PENSION BENEFITS

SFERS

Employees' Retirement System

Tel: (415) 487-7000

Toll Free: (888) 849-0777

mysfers.org

CalPERS

(888) 225-7377

calpers.ca.gov

CalSTRS

(800) 228-5453

calstrs.com

PARS

(800) 540-6369

pars.org

NON-MEDICARE PLANS

Health Net CanopyCare HMO

(833) 448-2042

healthnet.com/sfhss

Group G0727A

Kaiser Permanente Traditional HMO

choose.kp.org/sfhss

In CA: (800) 464-4000

North CA - Group 888

South CA - Group 231003

Blue Shield of California

Trio HMO

(800) 357-1901

blueshieldca.com/sfhss

Group W0051448

Blue Shield of California

Access+ HMO

(800) 357-1901

blueshieldca.com/sfhss

Group W0051448

Blue Shield of California

PPO (Non-Medicare)

(888) 499-5532

blueshieldca.com/sfhss

Group W0051448

MEDICARE ADVANTAGE PLANS

Blue Shield Medicare PPO

(800) 370-8852

blueshieldca.com/sfhss

Group W0051448

Kaiser Permanente Senior

Advantage HMO

choose.kp.org/sfhss

In CA: (800) 443-0815

North CA - Group 888

South CA - Group 231003

MEDICARE ADV. FITNESS PLANS

SilverSneakers

(Blue Shield Medicare PPO)

(888) 423-4632

silversneakers.com

One Pass Program

(Kaiser Senior Advantage HMO)

(877) 614-0618

youronepass.com

DENTAL AND VISION PLANS

Delta Dental PPO

(888) 335-8227

deltadentalins.com/ccsf

Group 01673

DeltaCare USA DHMO

(800) 422-4234

deltadentalins.com/ccsf

Group 71797

UHC Dental DHMO

(800) 999-3367

exploreuhcplans.com/sfhss

Group 275550

VSP Vision Care

(800) 877-7195

www.vsp.com

Group 12145878

OTHER AGENCIES

Social Security

Medicare Enrollment

(800) 772-1213

(800) 325-0778 (TTY)

ssa.gov

Medicare

(800) 633-4227

(877) 486-2048 (TTY)

medicare.gov

Health Insurance Exchange

Covered California

(800) 300-1506

coveredca.com