

## ATTENTION

# Health Net CanopyCare HMO Will Exit California in February 2027

As you prepare for our upcoming Open Enrollment period starting October 1, we want to share a critical change to our medical plan offerings for the upcoming year.

Health Net recently notified SFHSS on September 2nd, 2026, that it will officially exit the California health insurance market effective February 28, 2027.

### What This Means for You:

- **Current Health Net CanopyCare HMO Enrollees:** While your Health Net coverage will remain active through February of 2027, you will likely be required to transition to a new medical plan effective March 1, 2027. If you do not use this opportunity during Open Enrollment to switch to another medical plan, you may experience provider coverage disruption as you may be auto assigned to a different primary care physician (PCP) than the one you currently have. To avoid a forced disruption of your health coverage mid-year, we strongly encourage you to select an alternate medical plan for the 2027 plan year. Many providers in the Health Net CanopyCare HMO network are available under Blue Shield of California Trio or Access+ HMO plans. New enrollees in a Blue Shield of California HMO plan who enroll through the online benefits enrollment system can select their PCP at the time of enrollment by following the instructions here: <https://sfhss.org/BSC-PCP-ID>.
- **Members Who Are Considering Switching to Health Net:** We understand Health Net has one of the lowest premiums in our HMO plans lineup. However, the Health Net CanopyCare HMO plan will terminate in just two months into the new 2027 plan year. Any medical appointments you may have secured may be canceled or disrupted. Therefore, we highly discourage electing Health Net during this Open Enrollment cycle. Choosing a different medical plan now ensures stable, year-long coverage for you and your family.

Please review your Open Enrollment guide to explore our robust alternative medical plans, find comparable network coverage, and ensure a seamless transition for 2027.